



2023 City of Lake Forest Community-Wide Survey Findings Report

Presented to the City of Lake Forest,
Illinois

October 2023



ETC
INSTITUTE

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Executive Summary

2023 City of Lake Forest Community-Wide Survey Executive Summary



Purpose

During the summer of 2023, ETC Institute administered a community survey for the City of Lake Forest. The purpose of the survey was to gather input from residents on service quality, priorities and overall performance. This is first survey ETC Institute has administered for the City of Lake Forest.

Methodology

A seven-page survey was mailed to all households in the City of Lake Forest. The cover letter explained the purpose of the survey, encouraged recipients to return their survey in the mail, and provided a link to an online survey for those who preferred to fill out the survey over the internet, as well as a phone number for those who preferred to answer survey questions over the phone. To prevent people who were not randomly selected from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not included.

The goal was to receive at least 400 completed surveys. This goal was far exceeded, with 1,450 respondents completing a survey. The results for the sample of 1,450 respondents have a 95% level of confidence with a precision of at least +/- 2.6%. There were no statistically significant differences in the results of the survey based on the method of administration (mail vs. online vs. phone).

Interpretation of “Don’t Know” Responses. The percentage of “don’t know” responses has been excluded from many of the graphs in this report to assess satisfaction with residents who had used City services and to facilitate valid comparisons with other communities in the benchmarking analysis. Since the number of “don’t know” responses often reflect the utilization and awareness of city services, the percentage of “don’t know” responses has been included in the tabular data in Section 5 of this report. When the “don’t know” responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase “who had an opinion.”

This report contains the following:

- a summary of the methodology for administering the survey and major findings
- charts showing the overall results for the survey (Section 1)
- benchmarking data that show how the results for the City of Lake Forest compare to other U.S. communities (Section 2)
- Importance-Satisfaction analysis that identifies priorities for investment (Section 3)
- Priority Investment Rating (PIR) analysis that identifies priorities for recreation programs and library services (Section 4)
- tabular data showing the overall results for all questions on the survey (Section 5)

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- resident responses to open-ended survey questions (Section 6)
- a copy of the cover letter and survey instrument (Section 7)

PERCEPTIONS OF THE CITY

The overall perceptions of the City that had the most positive ratings, based upon the combined percentage of “excellent” and “very good” responses among residents, who had an opinion, were: quality of life in the City (98%), quality of services provided by the City (94%), and City efforts to inform about local issues (77%).

SATISFACTION WITH CITY SERVICES

The overall city services with the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents, who had an opinion, were: fire and emergency medical services (97%), parks and trails (93%), police services (93%), sanitation services (93%), library programs and services (90%), and customer service from City employees (86%).

OVERALL PRIORITIES

Based on the sum of their top three choices, the overall categories of City services that residents thought were most important to their household were: (1) parks and trails, (2) fire and emergency medical services, and (3) police services.

SATISFACTION WITH SPECIFIC CITY SERVICES

Public Safety

The highest levels of satisfaction with public safety services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents, who had an opinion, were: how quickly the Fire department responds to rescue/EMS calls (98%), how quickly the Fire department responds to fire/public safety calls (98%), the professionalism of personnel from the Fire department (96%), how quickly the Police department responds to emergencies (95%), and the professionalism of personnel from the Police department (91%).

Based on the sum of their top three choices, the public safety services that residents thought were most important to their household were: (1) how quickly the Police department responds to emergencies, (2) how quickly the Fire department responds to rescue/EMS calls, and (3) how quickly the Fire department responds to fire/public safety calls.

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Perceptions of Safety

Two-thirds of the respondents surveyed (67%), who had an opinion, indicated they feel the City of Lake Forest is “very safe” as a community to live, work and play; 31% feel it is a “safe” community, 1% feel “neutral,” and less than 1% feel the City is an “unsafe” community.

Seventy percent (70%) who had an opinion indicated their perception of safety in the City has stayed the same over the last two years; 8% feel their perception of safety has increased, and 21% feel it has decreased.

City Infrastructure

The highest levels of satisfaction with City infrastructure, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents, who had an opinion, were: City parking lots (88%), City bridges (84%), and City streets (81%).

Based on the sum of their top three choices, the City infrastructure services that residents thought were most important to their household were: (1) City streets in neighborhoods, 2) City streets, and 3) the City’s drainage and stormwater sewer management.

Sanitation Services

The highest levels of satisfaction with sanitation services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents, who had an opinion, were: the City’s refuse (garbage) service (95%), the City’s recycling service (92%), and the variety of recycling, yard waste and junk disposal options available at the Compost & Recycling Center (90%).

Parks and Forestry Services

The highest levels of satisfaction with parks and forestry services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents, who had an opinion, were: City parks (96%), walking and biking trails (95%), City playgrounds (93%), and park pavilions (90%).

Based on the sum of their top three choices, the parks and forestry services that residents thought were most important to their household were: (1) City parks, 2) walking and biking trails, and 3) tree planting and maintenance services.

City Facilities

The highest levels of satisfaction with City facilities, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents, who had an opinion, were: Forest Park Beach

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(96%), Deerpath Golf Course (88%), Lake Forest Cemetery (86%), and Sailing Facility and Boat Launch (80%).

Recreation Programs

Residents were asked how well various recreation programs are meeting the needs of their household. The highest levels of met need, based upon the combined percentage of “fully met” and “mostly met” responses among residents, who had an opinion, were: community events (85%), outdoor concerts (84%), youth sports (84%), and sailing programs (83%).

Based on the sum of their top three choices, the recreation programs that residents thought were most important to their household were: (1) community events, 2) outdoor concerts, and 3) fitness programs/membership.

Library Services

Residents were asked how well various library services are meeting the needs of their household. The highest levels of met need, based upon the combined percentage of “fully met” and “mostly met” responses among residents, who had an opinion, were: books and other materials (98%), online resources for research (94%), and hours of operation (94%).

Based on the sum of their top three choices, the library services that residents thought were most important to their household were: (1) books and other materials, 2) e-books or downloadable rentals, and 3) library sponsored events and programs.

OTHER FINDINGS

- Three-fourths of the respondents surveyed (75%) currently use the City’s website to get news and information about City programs, services, and events. Other sources used include: the City’s quarterly Dialogue newsletter (74%), email newsletters (72%), and word of mouth (67%).

Based on the sum of their top three choices, the sources that respondents *most prefer* to use to get information are: 1) email newsletters, 2) the City’s website, and 3) the City’s quarterly Dialogue newsletter.

- When residents were asked the importance of various issues when choosing to live in Lake Forest, the top answers, based on the sum of “very important” and “somewhat important” responses among those who had an opinion, were: quality of City services (99%), overall safety (99%), open space and parks/trails (98%), beach access (97%), and neighbors and family (97%).

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Based on the sum of their top three choices, the items that will have the largest impact on respondents' decision to stay in Lake Forest are: 1) lower taxes than in nearby cities, 2) overall safety, and 3) quality of City services.

- Residents were asked to provide their level of agreement with three statements related to the Lake Forest Police Department. Ninety-percent (90%) of respondents, who had an opinion, “strongly agree” or “agree” with the statement, “I trust Lake Forest Police Department;” 79% agree with the statement, “The Police Department develops relationships with community members,” and 71% agree with the statement, “The Police Department effectively communicates with community members.”
- When residents were asked the importance of various issues when choosing to live in Lake Forest, the top answers, based on the sum of “very important” and “somewhat important” responses among those who had an opinion, were: quality of City services (99%), overall safety (99%), open space and parks/trails (98%), beach access (97%), and neighbors and family (97%).

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Investment Priorities

Recommended Priorities. In order to help the City identify investment priorities, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance that residents placed on each City service and the level of satisfaction with each service.

By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City services. If the City wants to improve its overall satisfaction rating, it should prioritize investments in services with the highest Importance-Satisfaction (I-S) ratings. Details regarding methodology for the analysis are provided in Section 3 of this report.

The table below shows the Importance-Satisfaction rating for all 16 categories of City services that were rated.

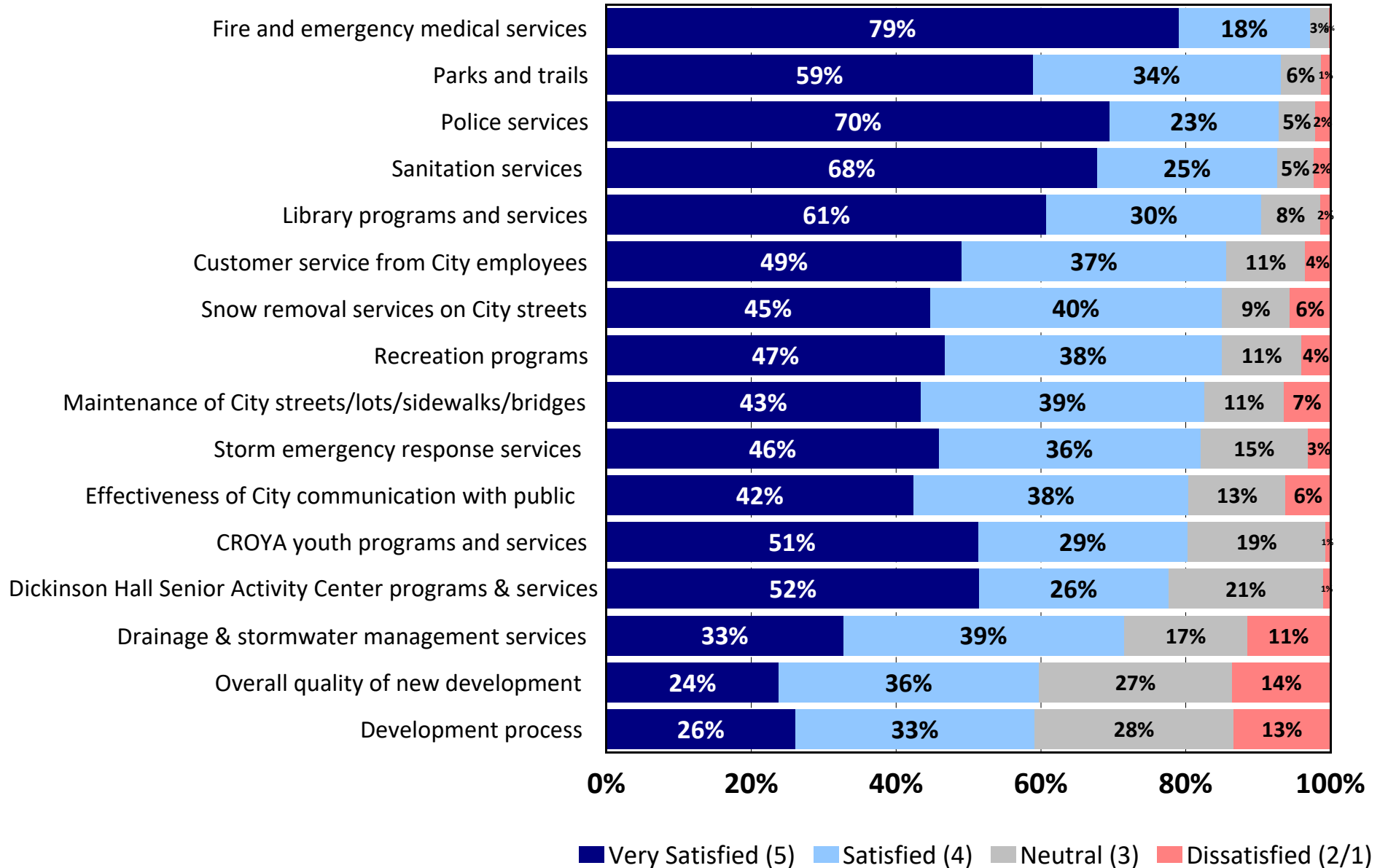
Importance-Satisfaction Rating						
City of Lake Forest, IL						
<u>OVERALL</u>						
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Medium Priority (IS <.10)</u>						
Parks and trails	59%	1	93%	2	0.0405	1
Storm emergency response services	20%	5	82%	10	0.0367	2
Customer service from City employees	21%	4	86%	6	0.0308	3
Maintenance of City streets/lots/sidewalks/bridges	16%	7	83%	9	0.0273	4
Drainage & stormwater management services	9%	9	72%	14	0.0268	5
Police services	37%	3	93%	3	0.0264	6
Overall quality of new development	6%	11	60%	15	0.0258	7
Development process	4%	14	59%	16	0.0172	8
Effectiveness of City communication with public	9%	10	80%	11	0.0171	9
Fire and emergency medical services	56%	2	97%	1	0.0158	10
Library programs and services	13%	8	90%	5	0.0128	11
Sanitation services	16%	6	93%	4	0.0120	12
Snow removal services on City streets	5%	12	85%	7	0.0080	13
Recreation programs	5%	13	85%	8	0.0077	14
Dickinson Hall Senior Activity Center programs & services	3%	15	78%	13	0.0069	15
CROYA youth programs and services	1%	16	80%	12	0.0018	16



Charts and Graphs

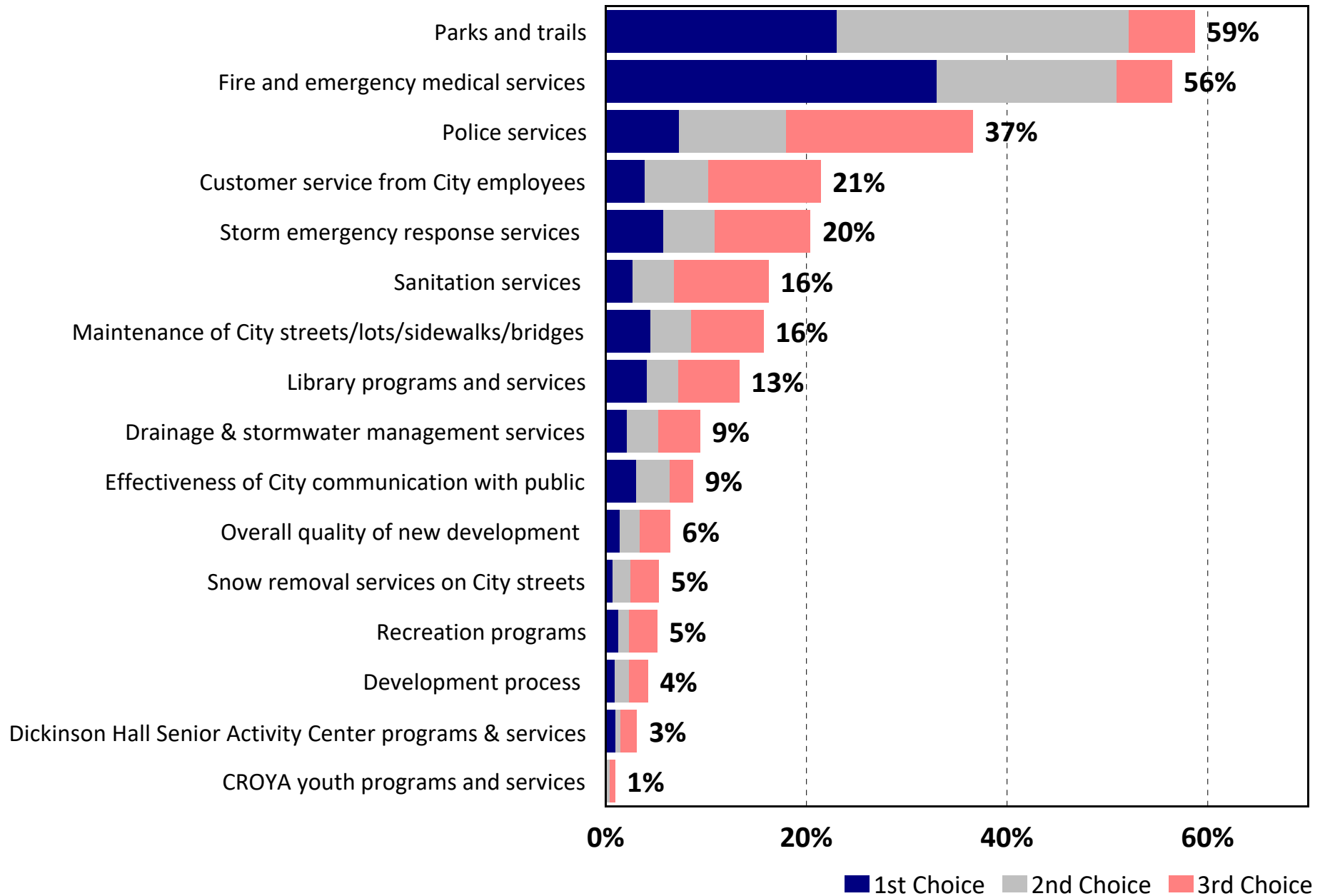
Q1. Satisfaction with City Services

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



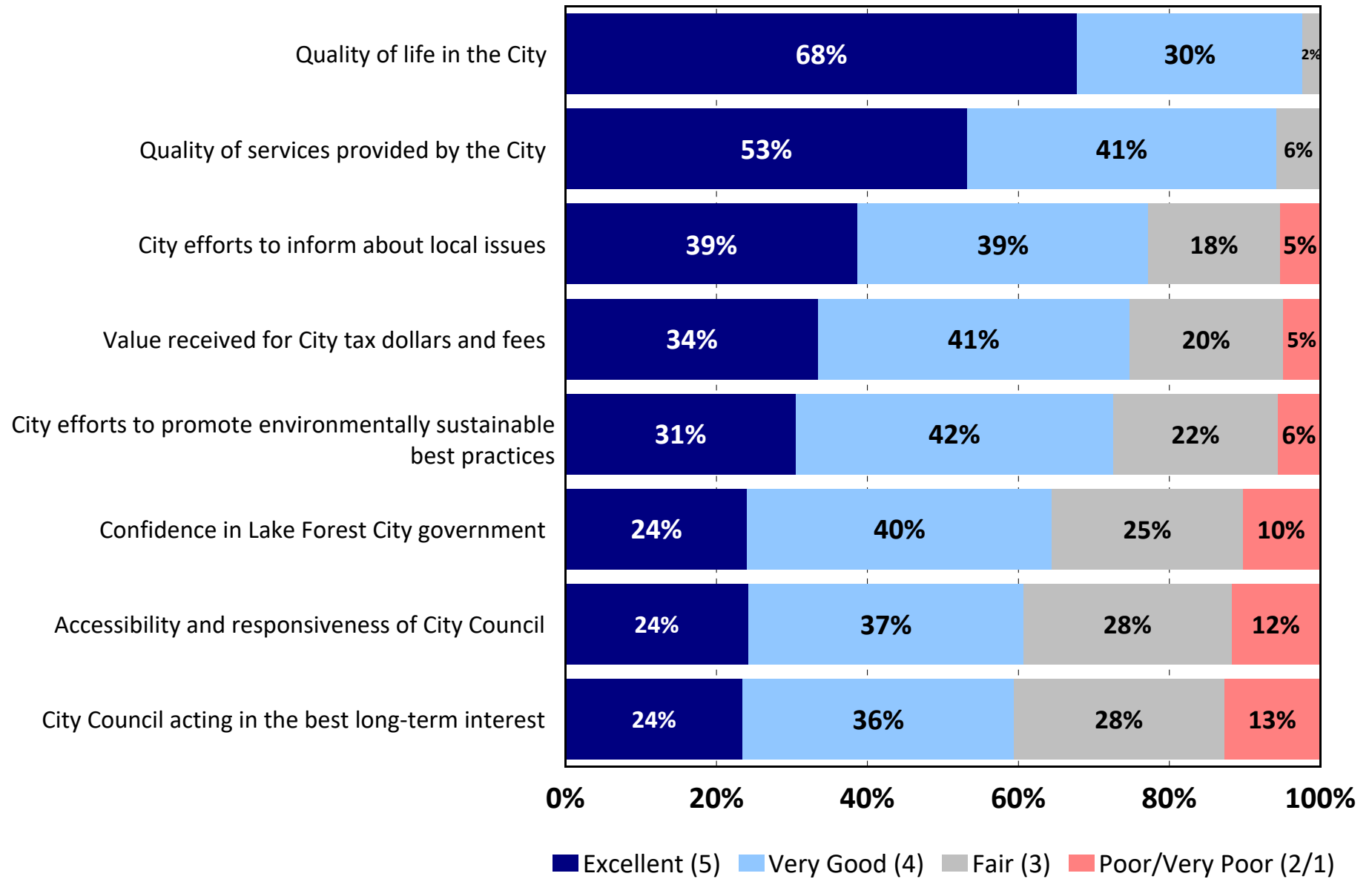
Q2. City Services That Are Most Important to Households

by percentage of respondents who selected the item as one of their top three choices



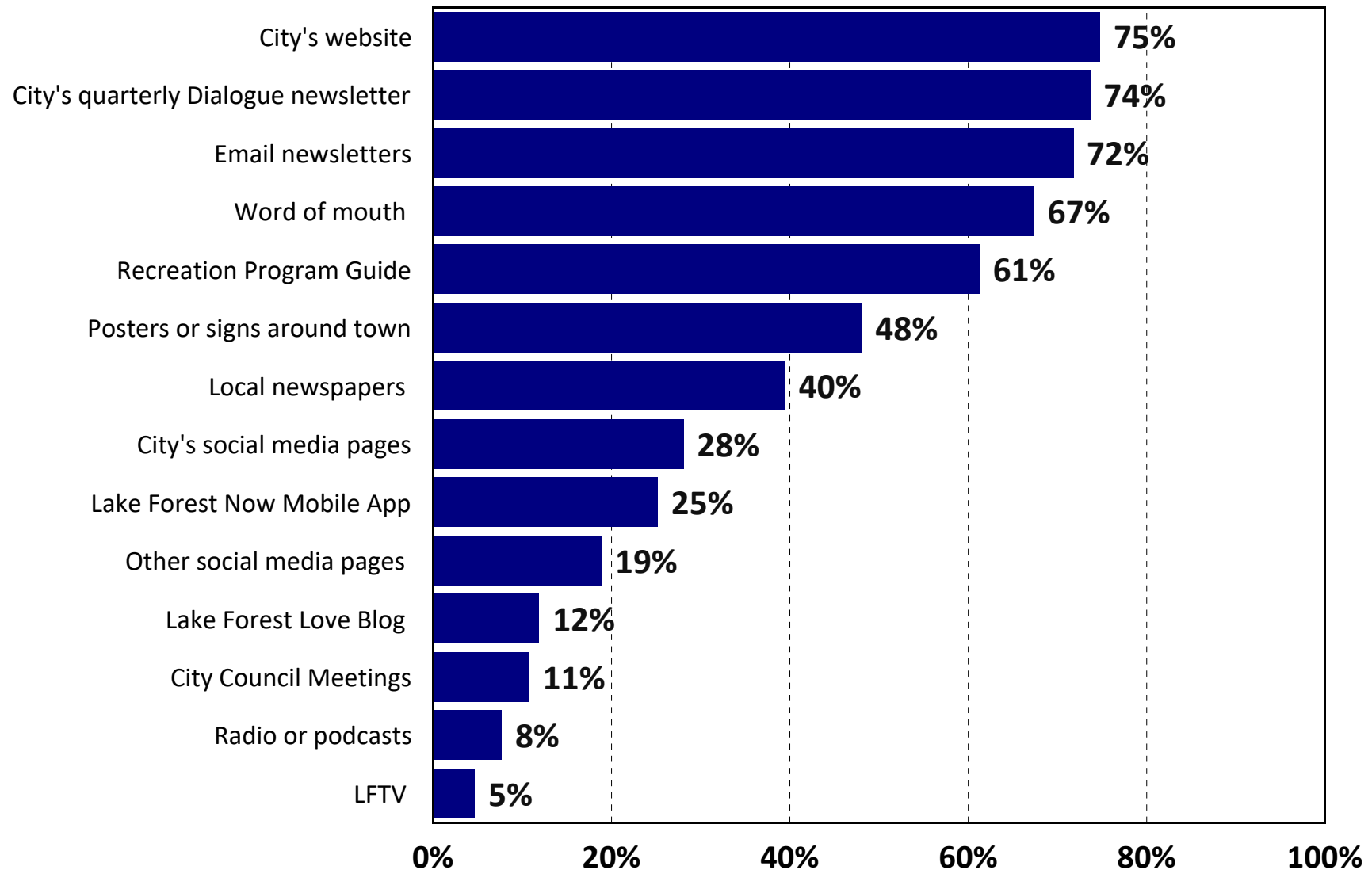
Q3. Perception of the City of Lake Forest

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



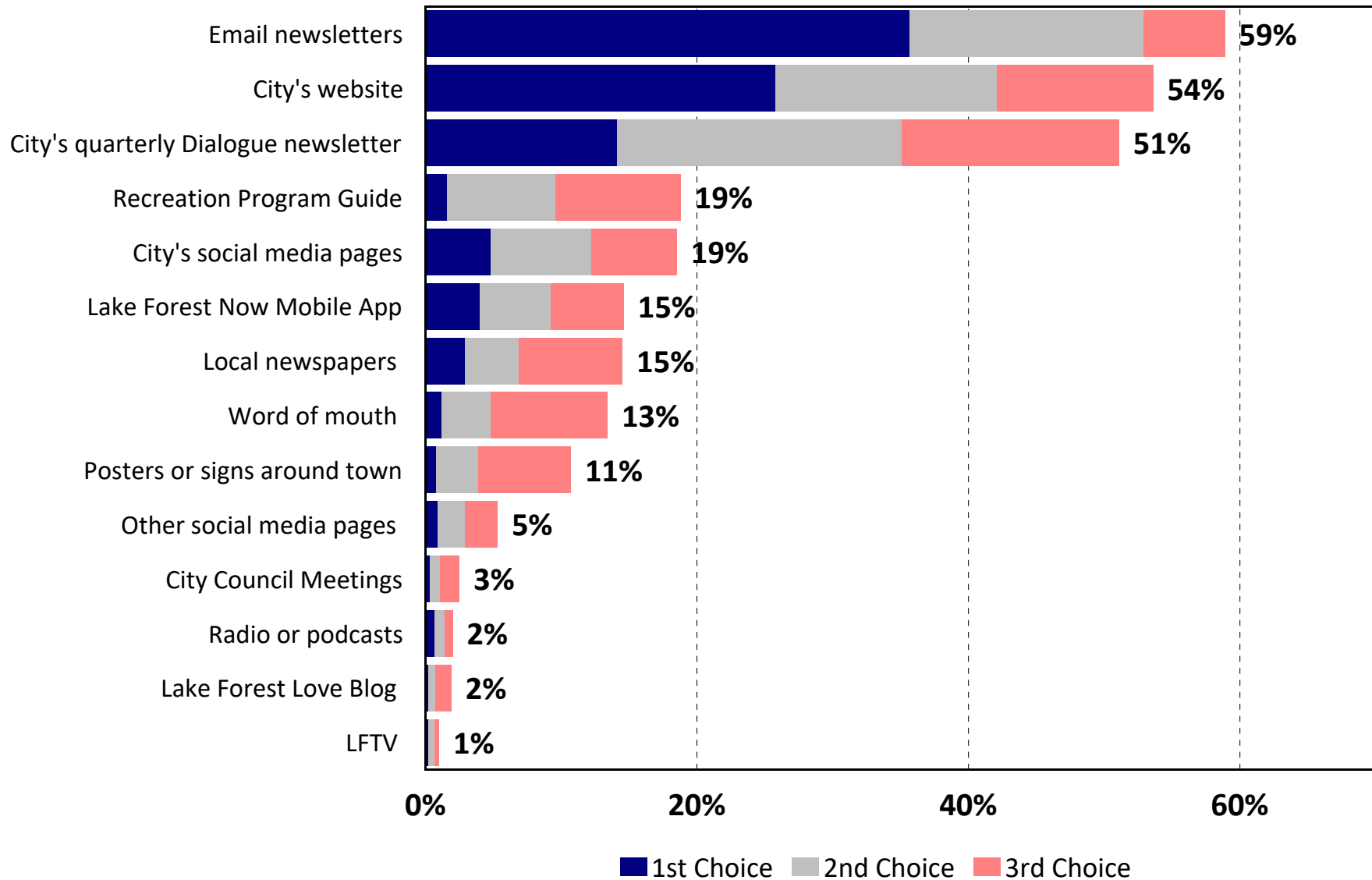
Q4. Sources Currently Used to Get News and Information About City Programs, Services, and Events

by percentage of respondents (multiple selections could be made)



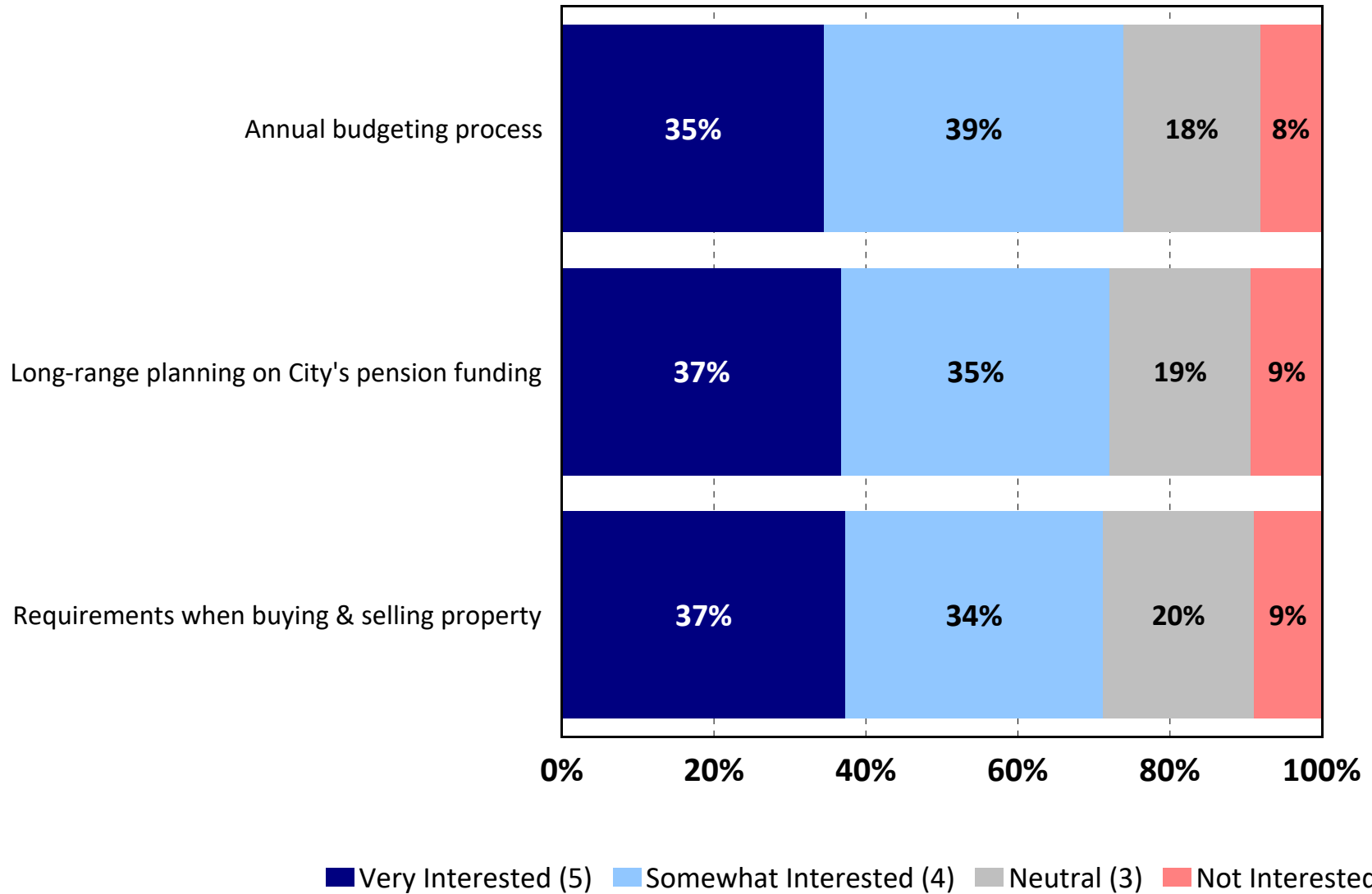
Q5. Sources That Respondents Most Prefer to Use to Get Information About the City of Lake Forest

by percentage of respondents who selected the item as one of their top three choices



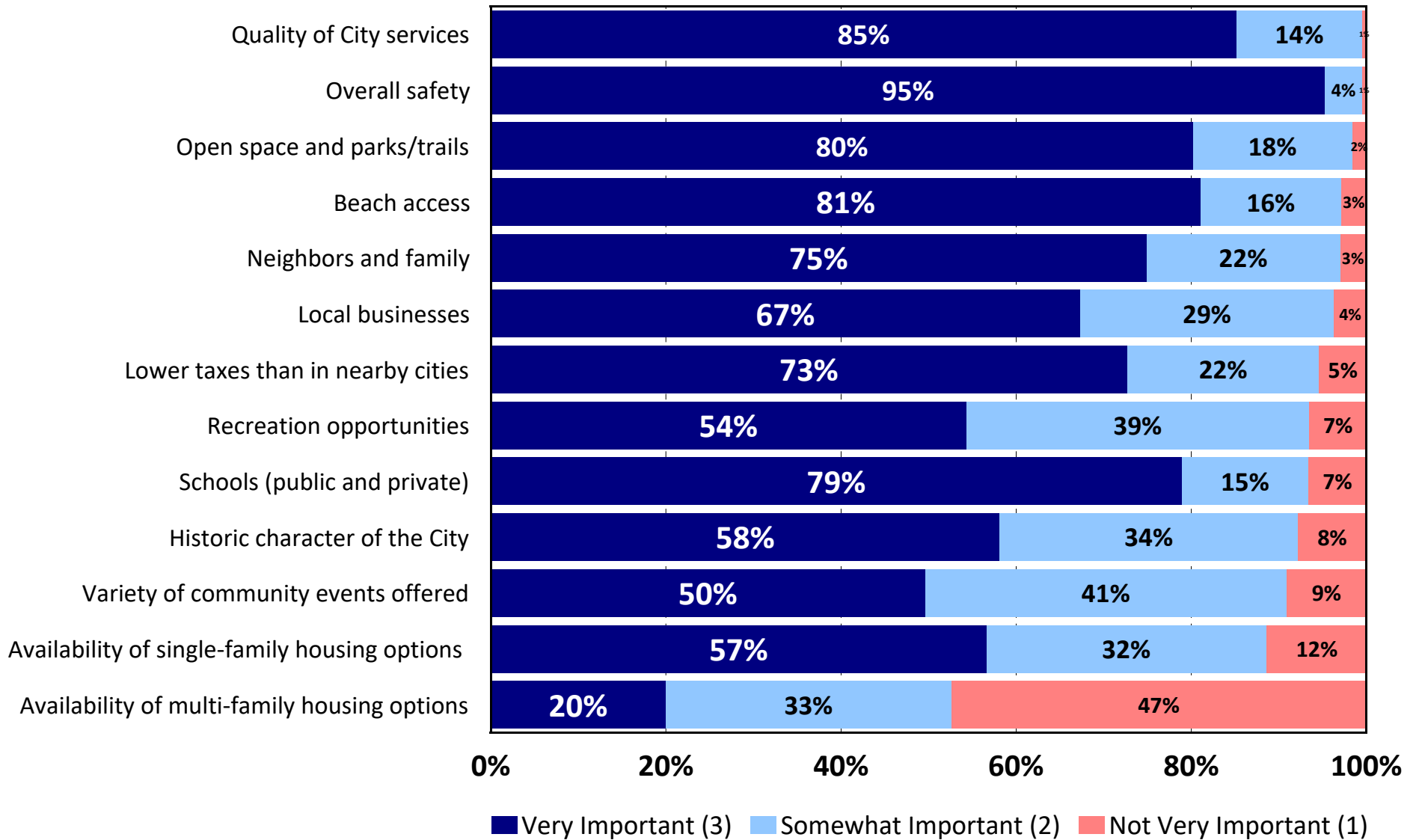
Q6. Level of Interest in the Following Financial Topics

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



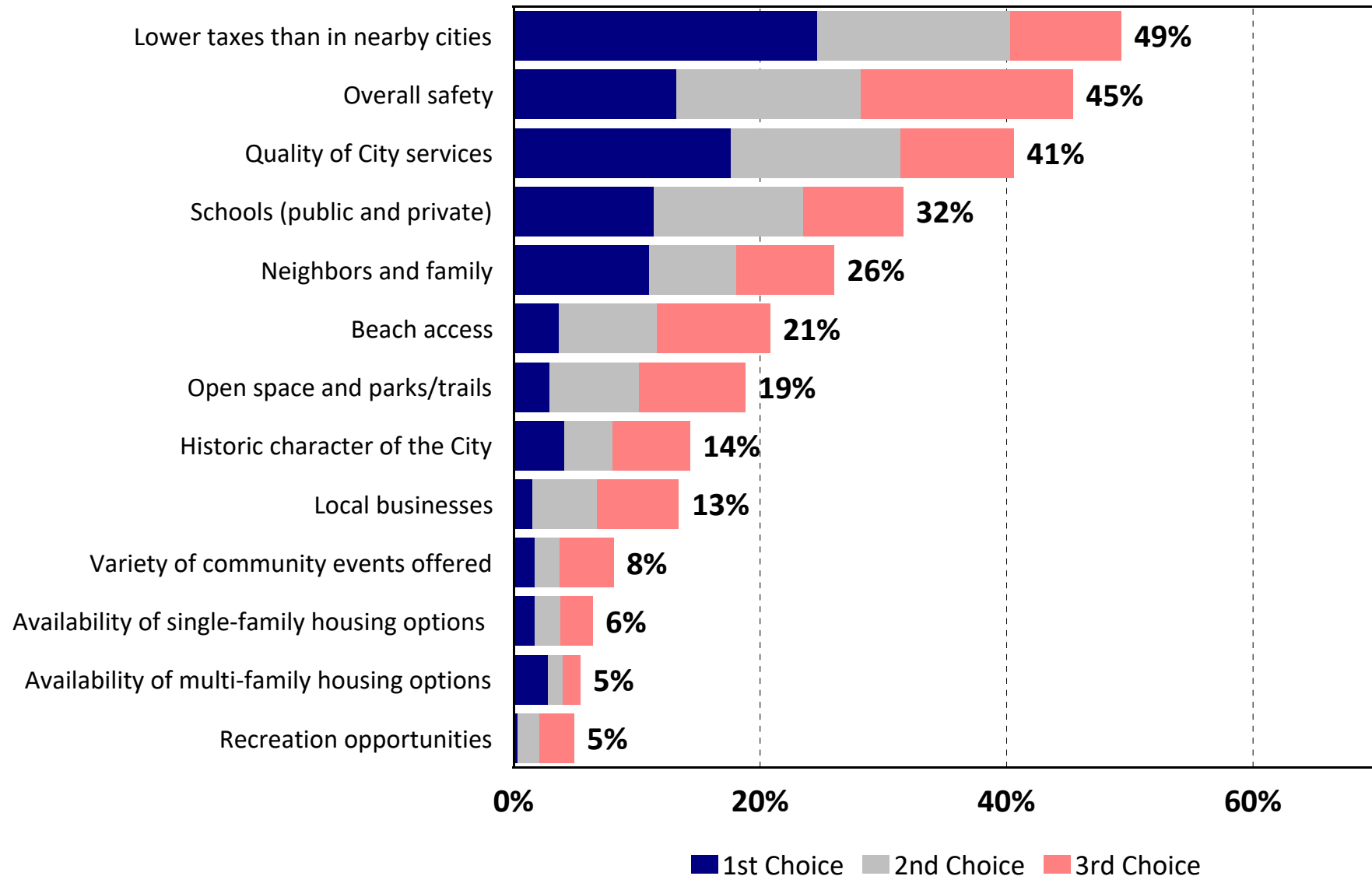
Q7. Importance of Each of the Following When Choosing to Live in Lake Forest

by percentage of respondents who rated the item as a 1 to 3 on a 3-point scale (excluding “not provided”)



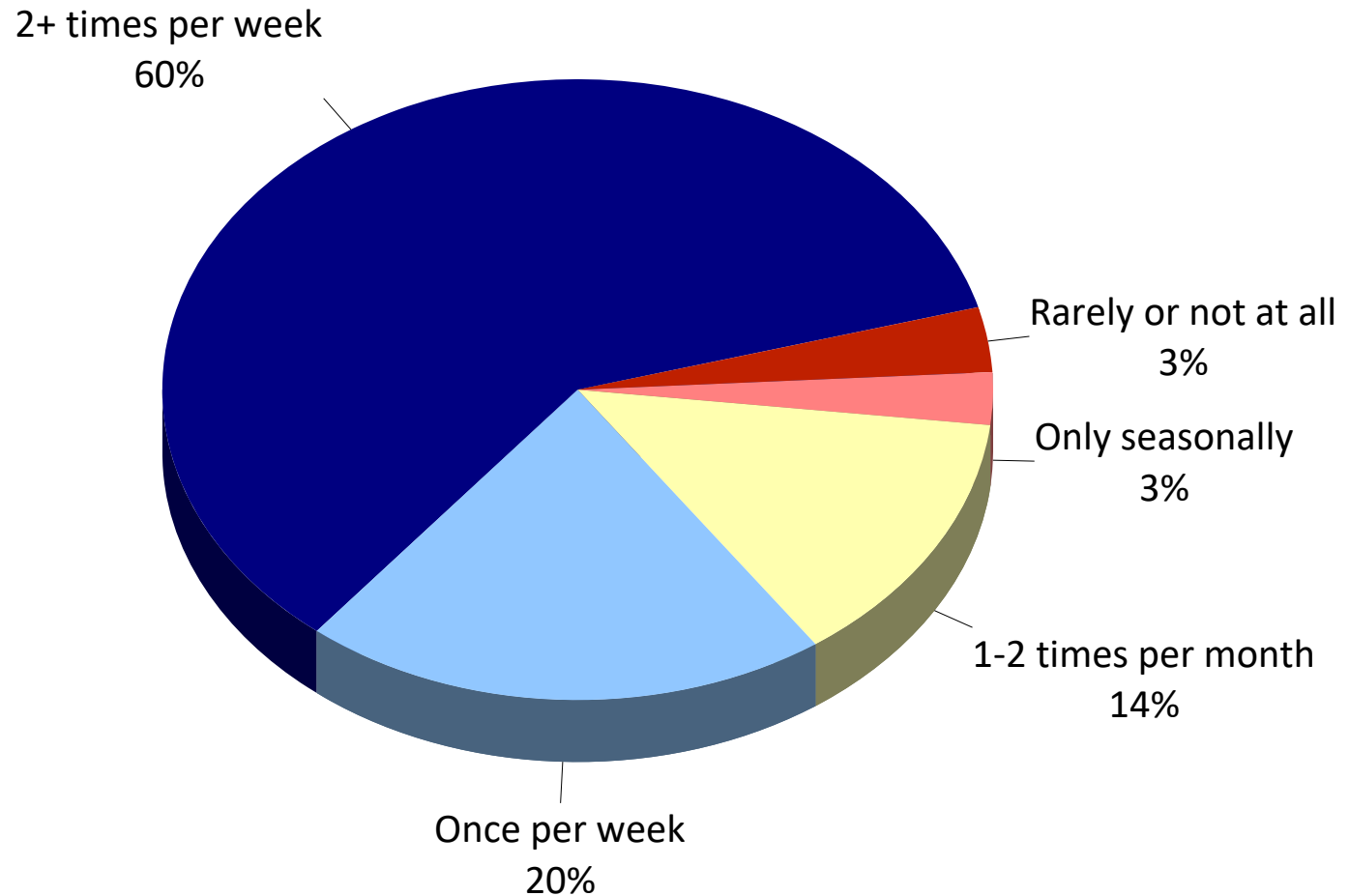
Q8. Items That Will Have the Largest Impact on Respondents' Decision to Stay in Lake Forest

by percentage of respondents who selected the item as one of their top three choices



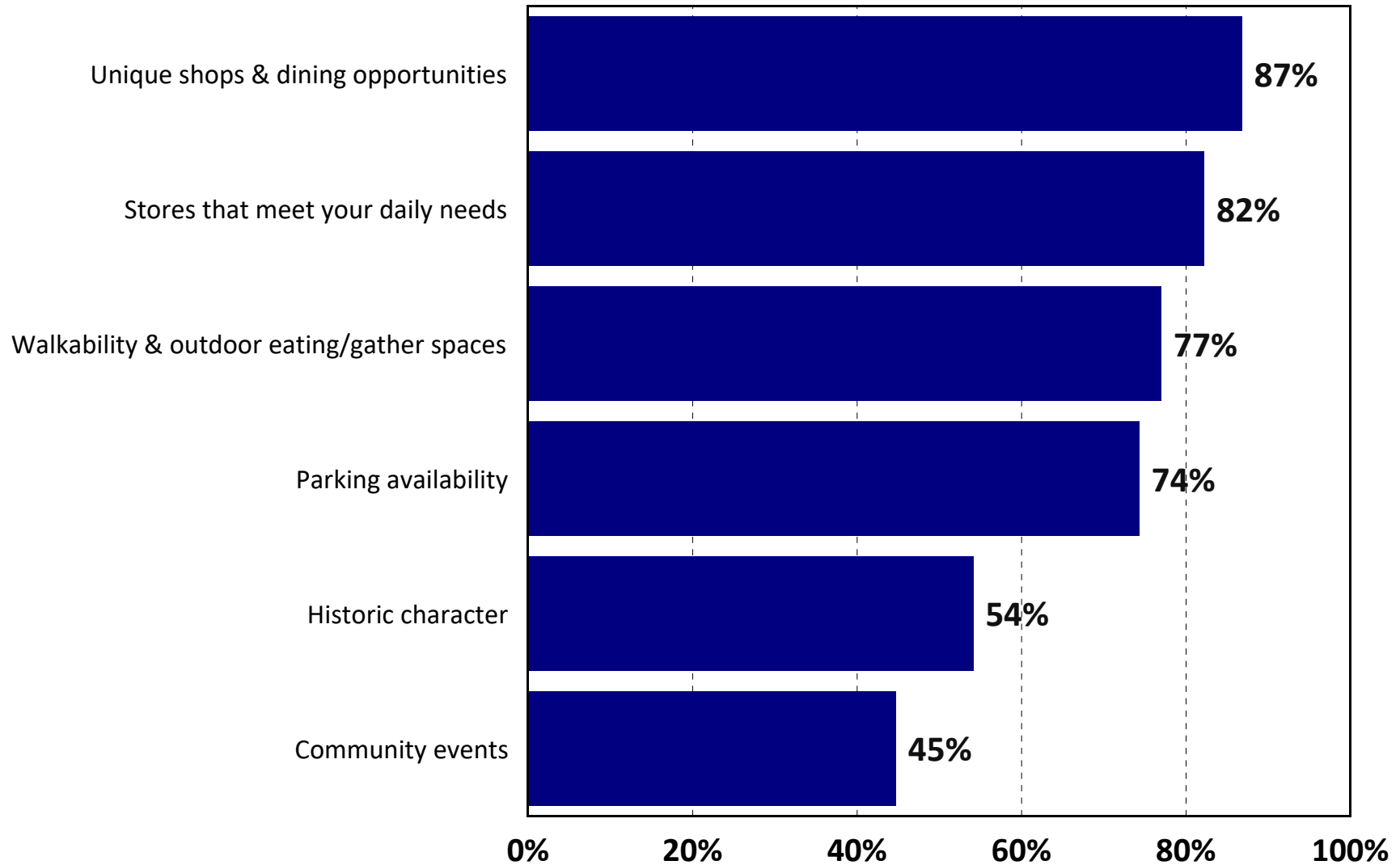
Q9. How often do you shop or dine in the City of Lake Forest?

by percentage of respondents (excluding "not provided")



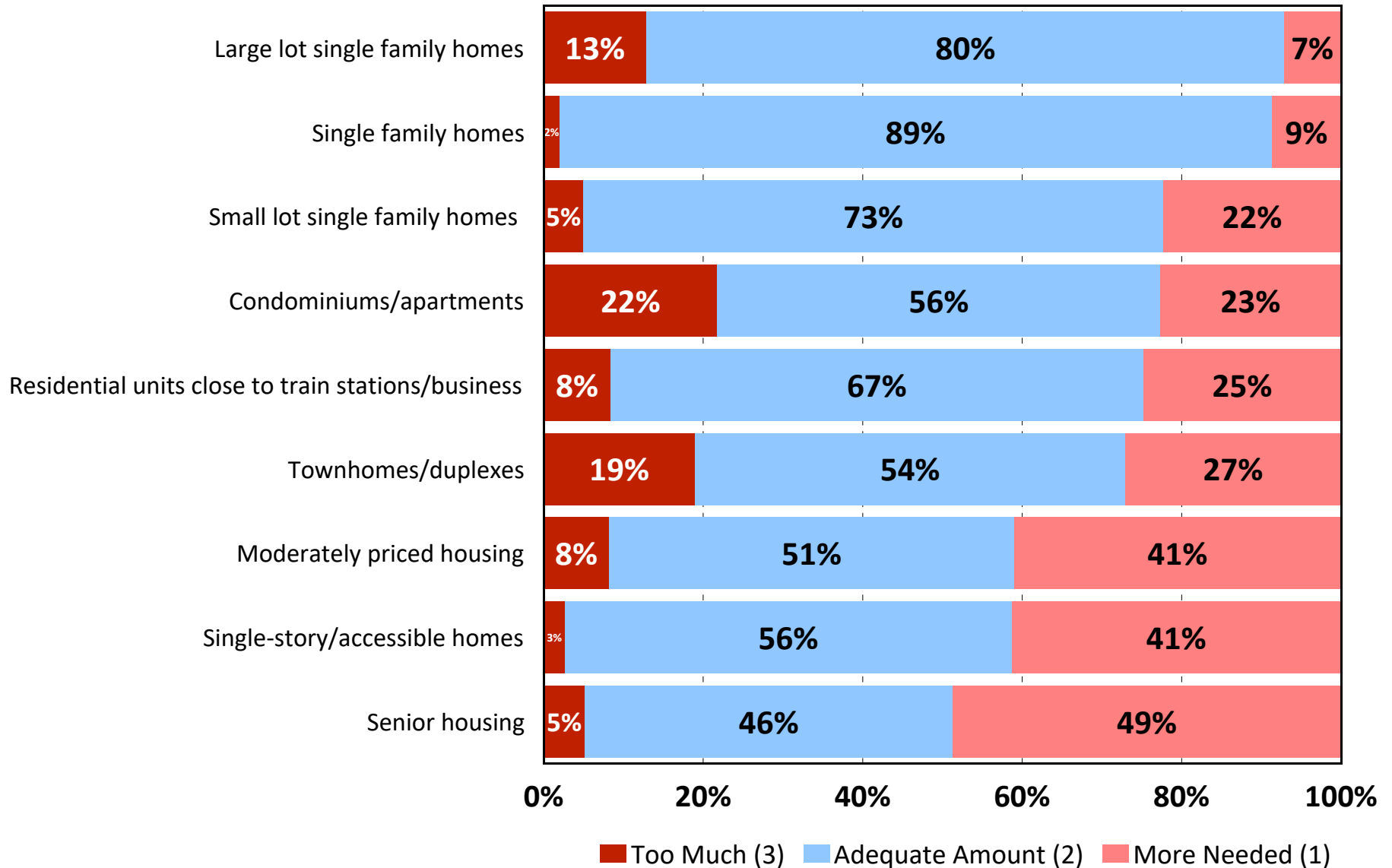
Q10. Items That Respondents Think Are Important in the City's Business Districts

by percentage of respondents (multiple selections could be made)



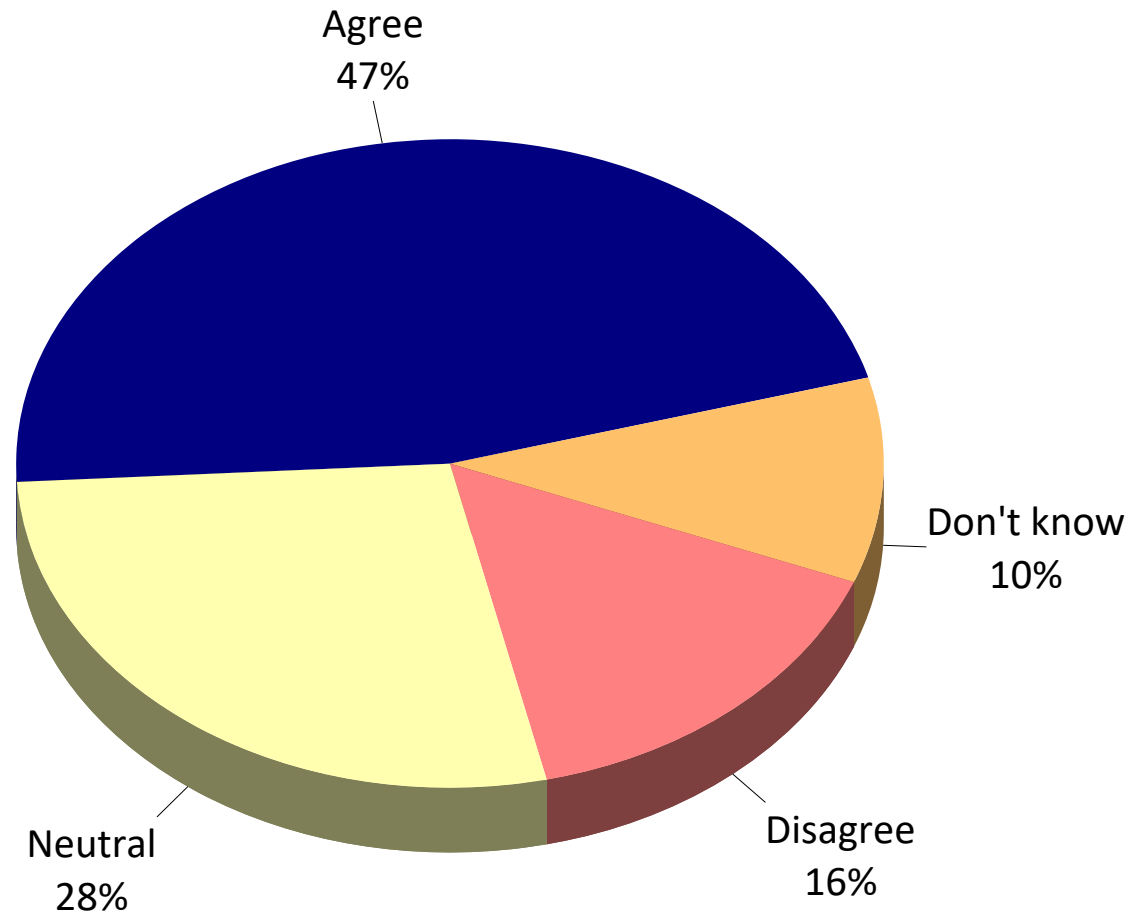
Q11. Perceptions of Housing Types in the City of Lake Forest

by percentage of respondents who rated the item as a 1 to 3 on a 3-point scale (excluding “don’t know”)



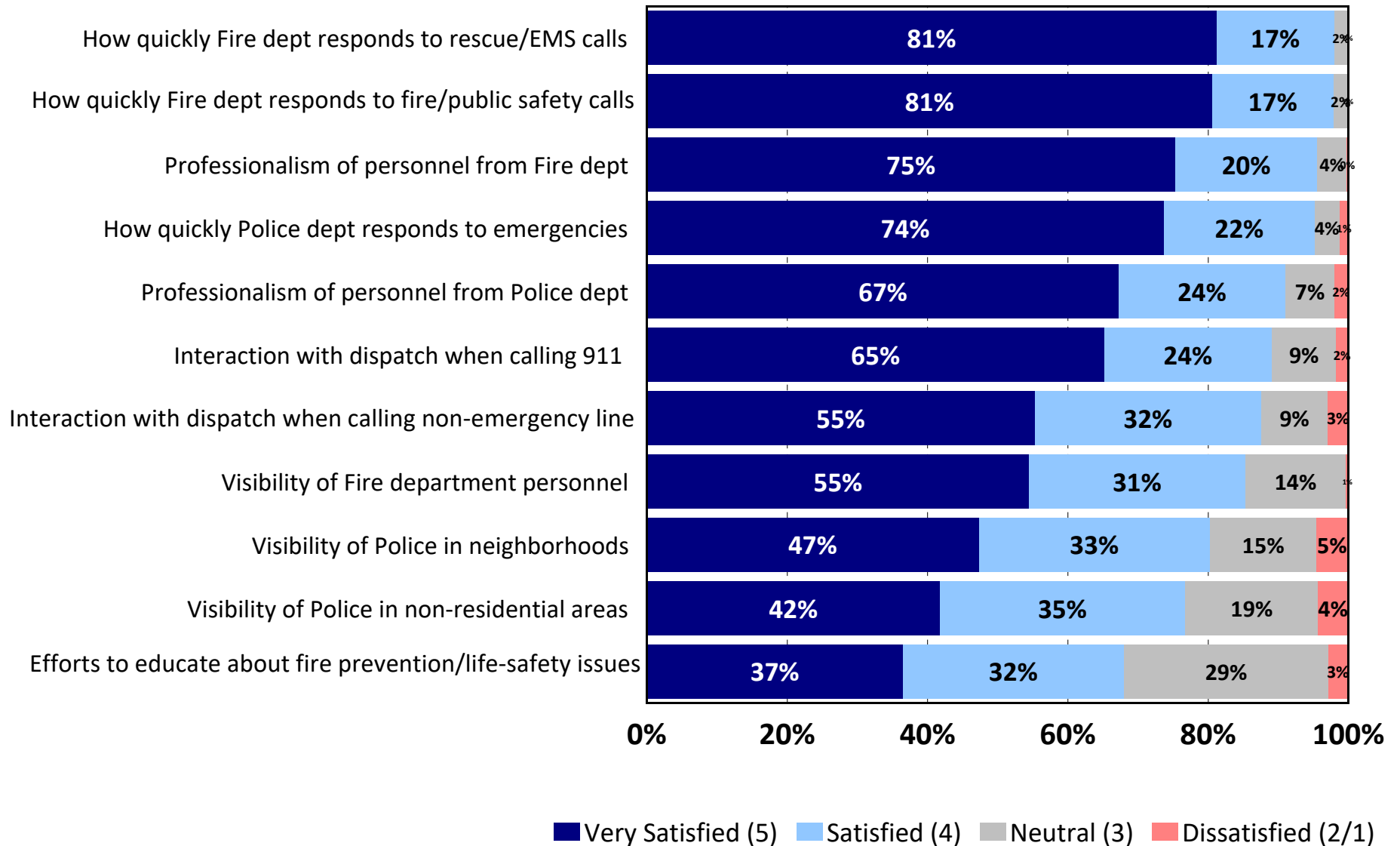
Q12. Agreement With the Following Statement: *“Through Boards and Commissions, the City does a good job of balancing the sometimes-competing interests of preserving and enhancing the community's character while at the same time guiding development in a way that respects private property rights, considers current trends, and appropriately moves the community forward.”*

by percentage of respondents



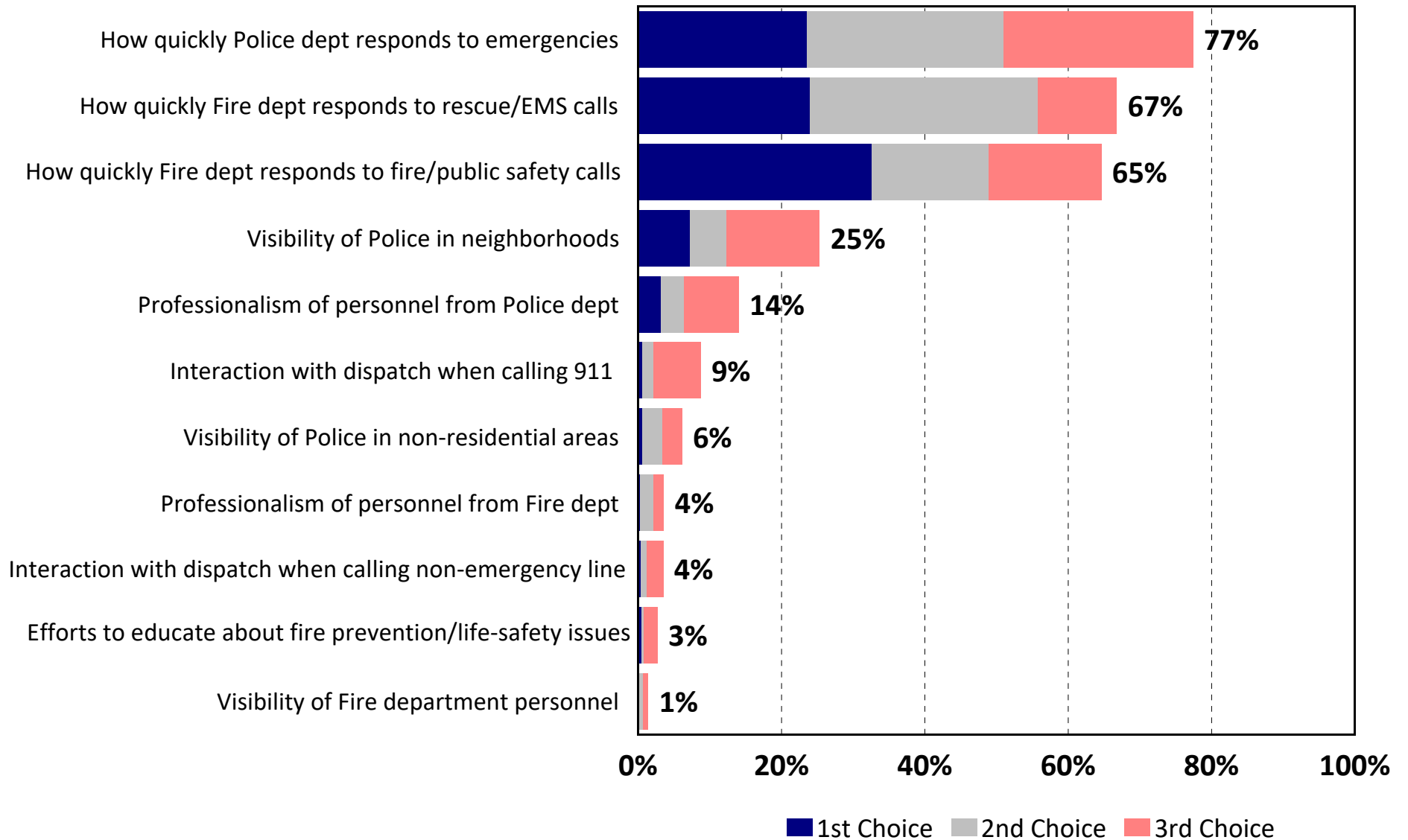
Q13. Satisfaction With Public Safety

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



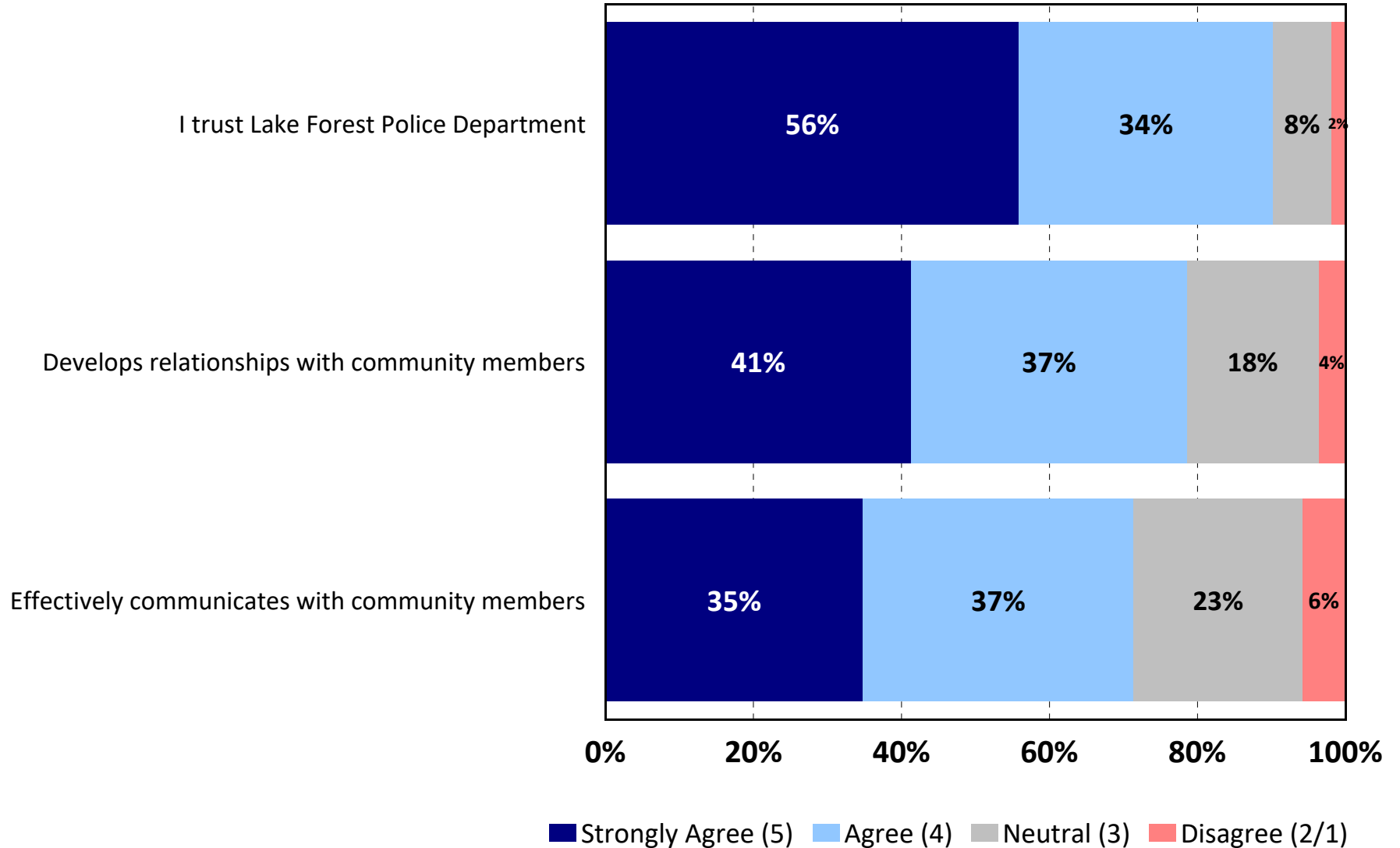
Q14. Public Safety Services That Are Most Important to Households

by percentage of respondents who selected the item as one of their top three choices



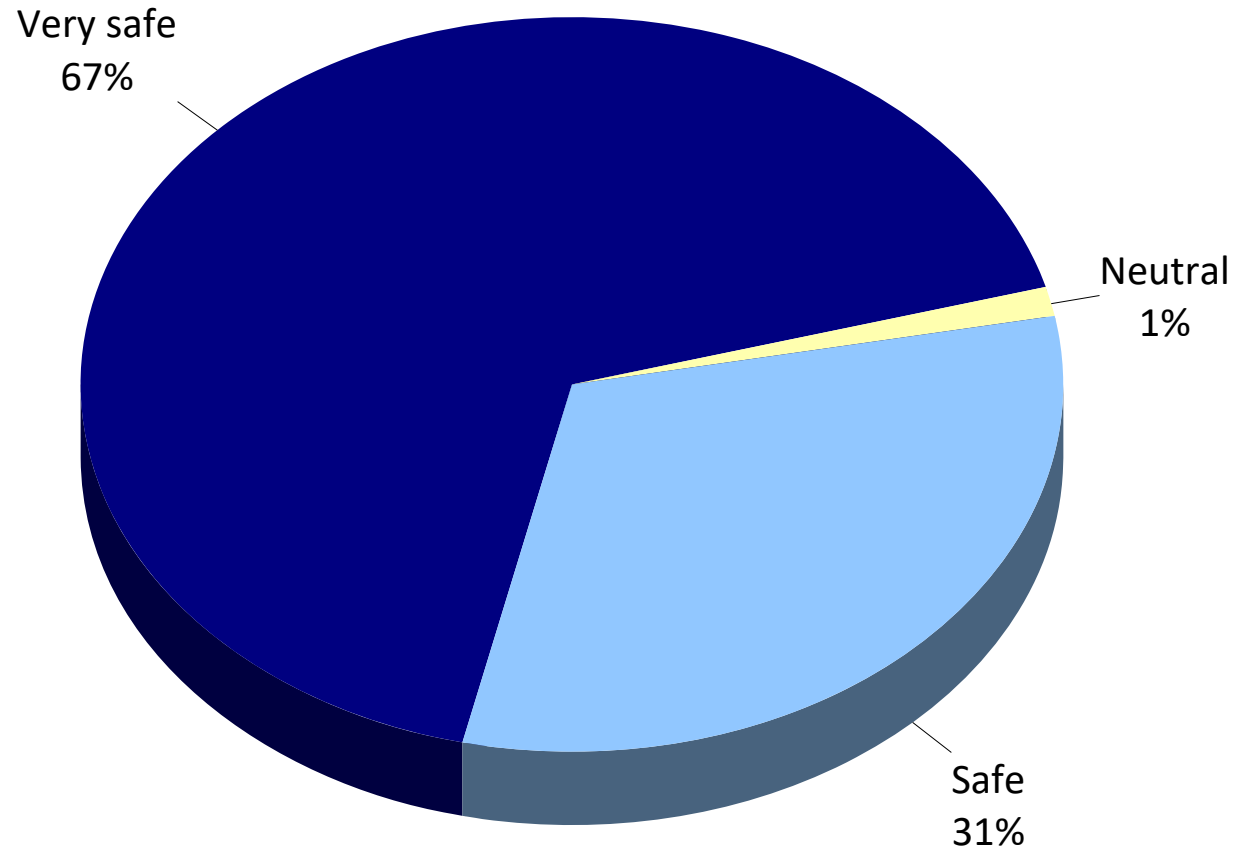
Q15. Agreement With the Following Statements Related to the Lake Forest Police Department

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



Q16. Overall, how safe do you feel the City of Lake Forest is as a community to live, work and play?

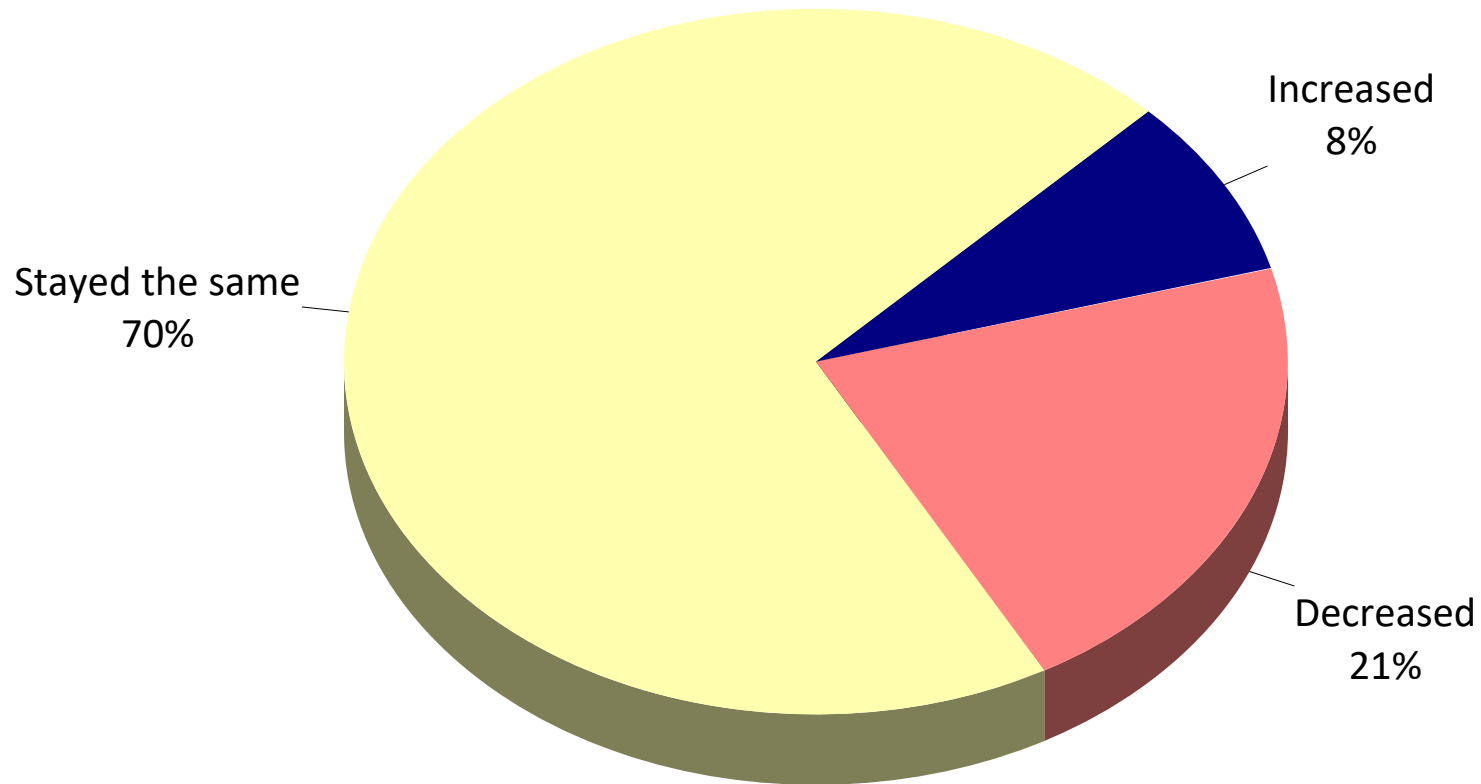
by percentage of respondents (excluding "not provided")



Only 0.4% feel "unsafe" or "very unsafe"

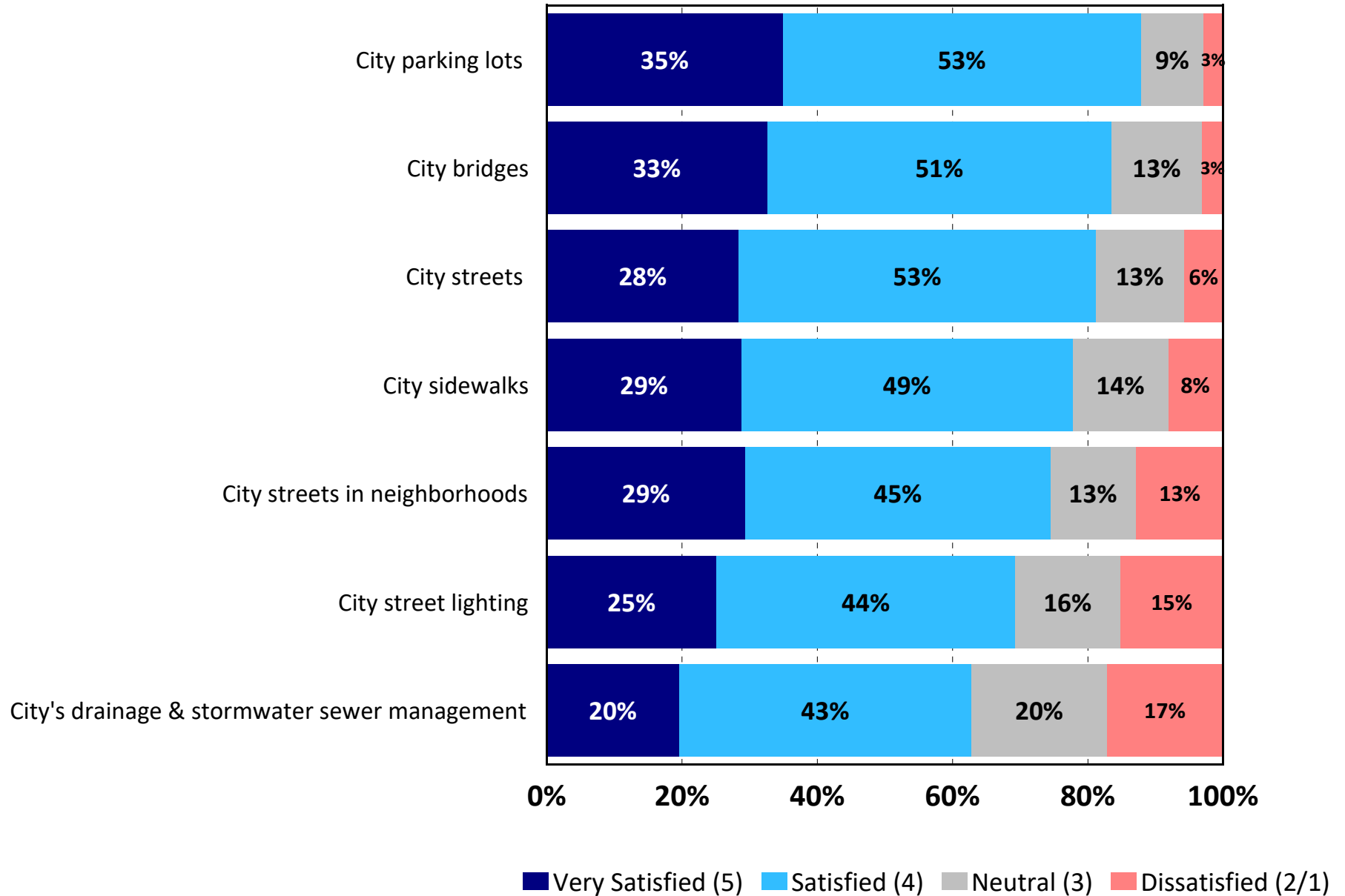
Q17. How has your perception of safety in the City of Lake Forest changed over the last two years?

by percentage of respondents (excluding "not provided")



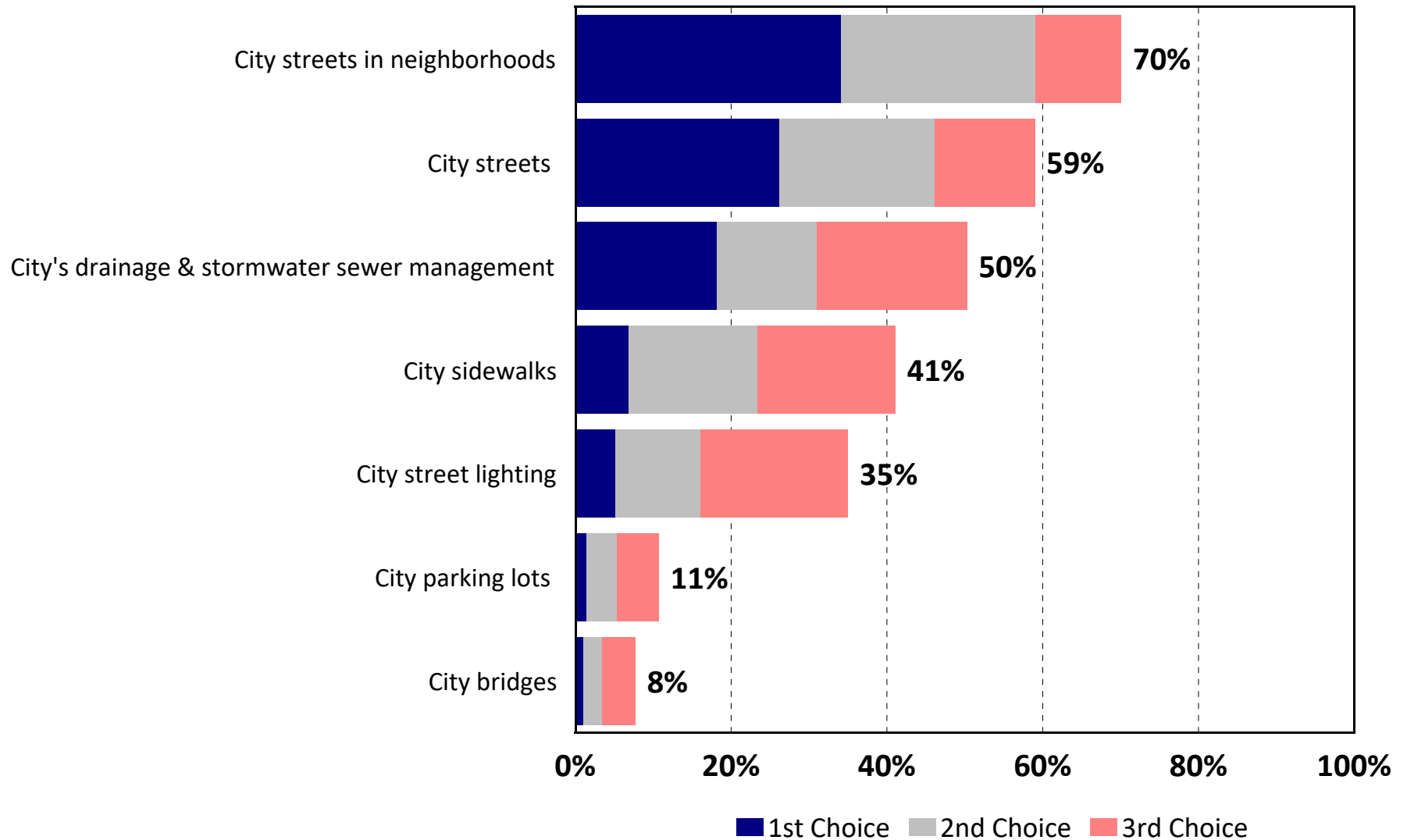
Q18. Satisfaction With City Infrastructure

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



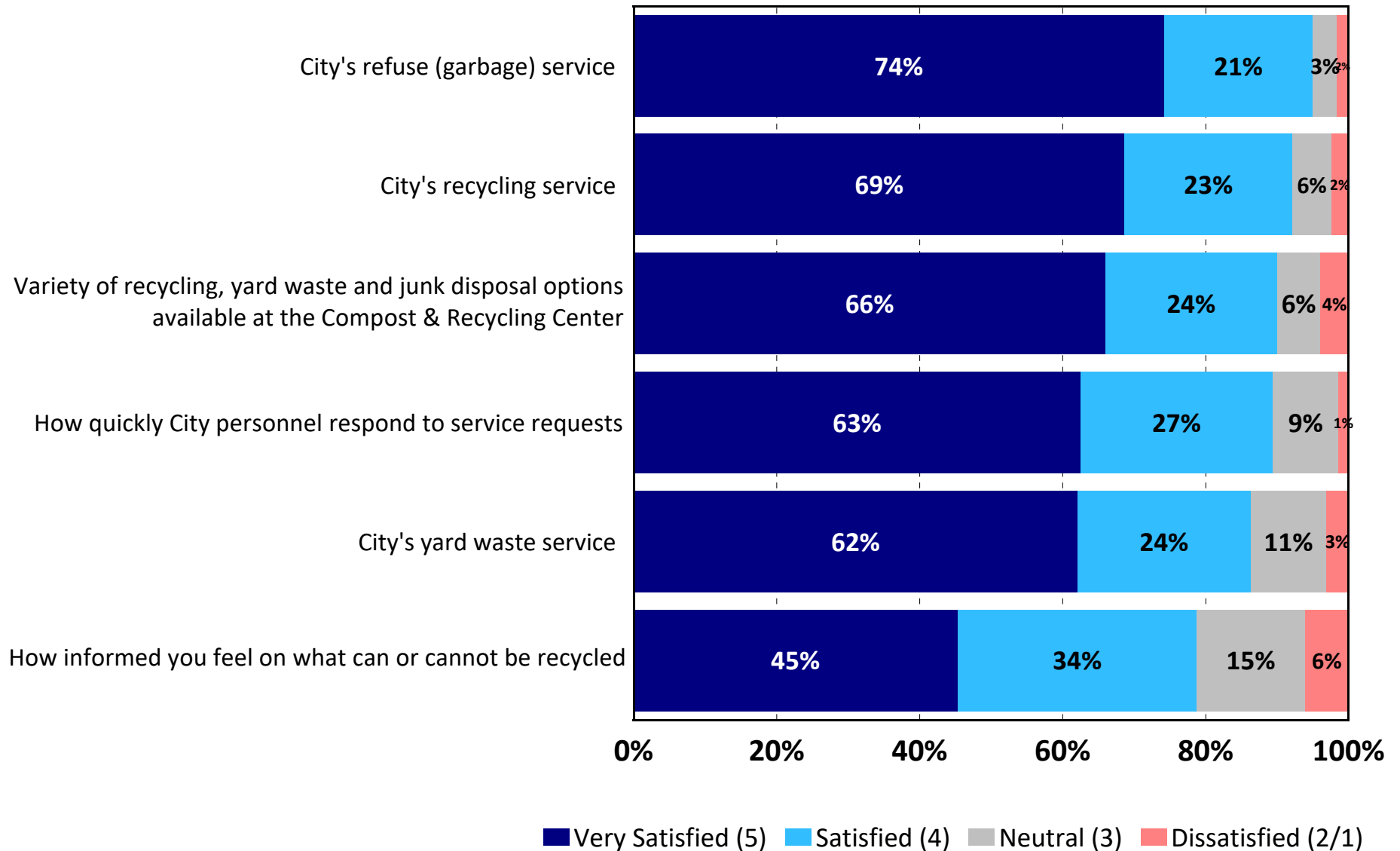
Q19. City Infrastructure Services That Are Most Important to Households

by percentage of respondents who selected the item as one of their top three choices



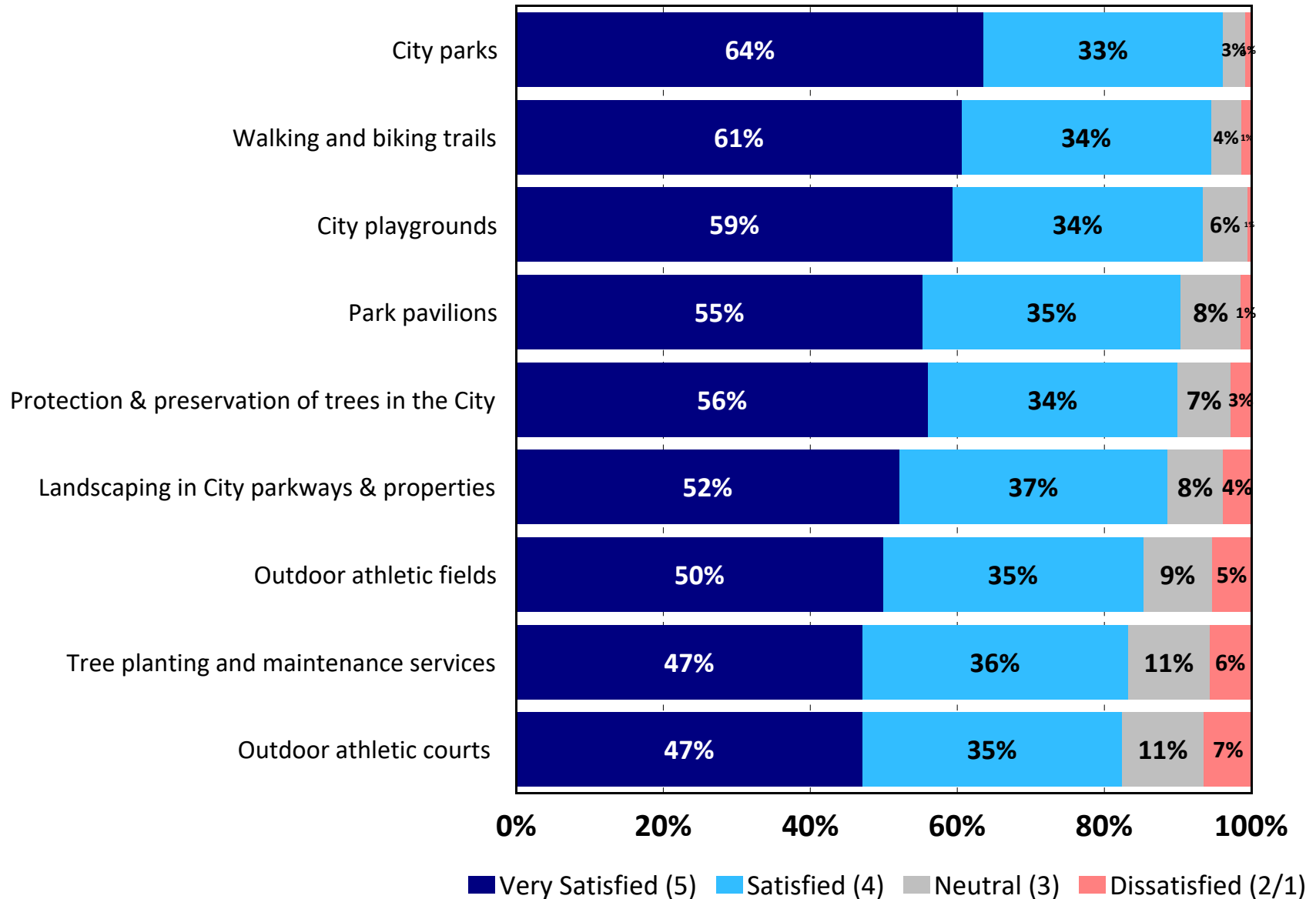
Q20. Satisfaction With Sanitation Services

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



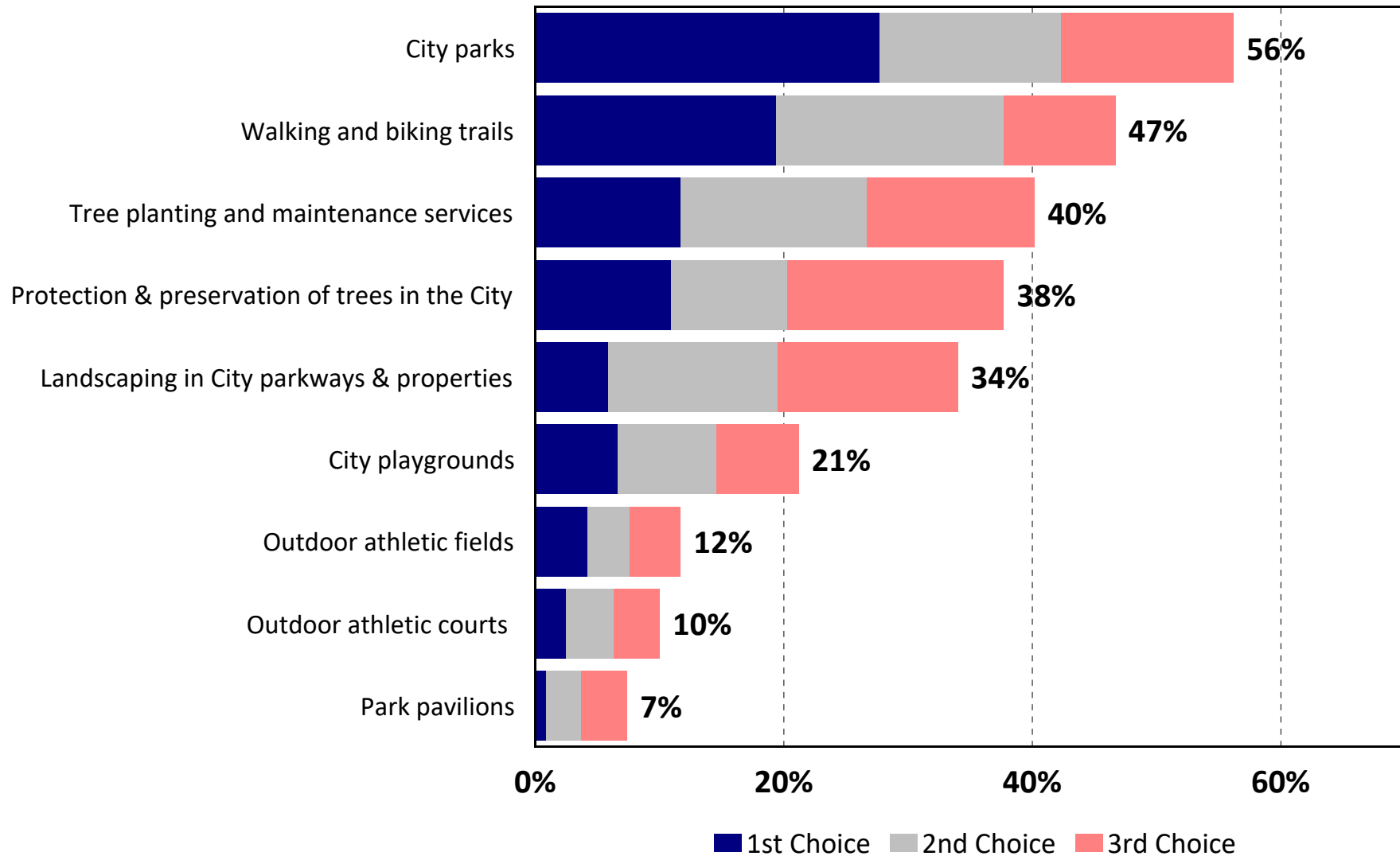
Q21. Satisfaction With Parks and Forestry Services

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



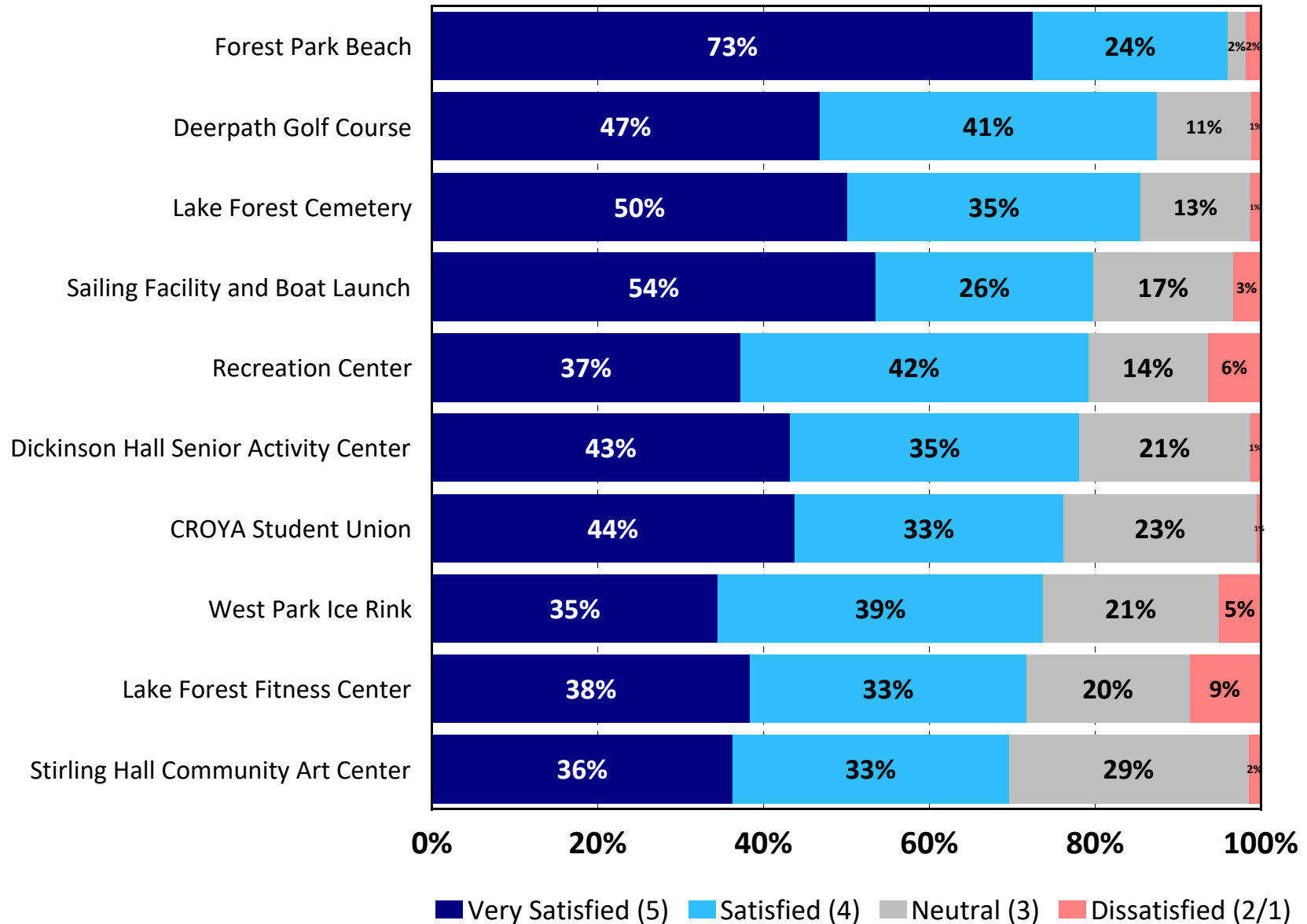
Q22. Parks and Forestry Services That Are Most Important to Households

by percentage of respondents who selected the item as one of their top three choices



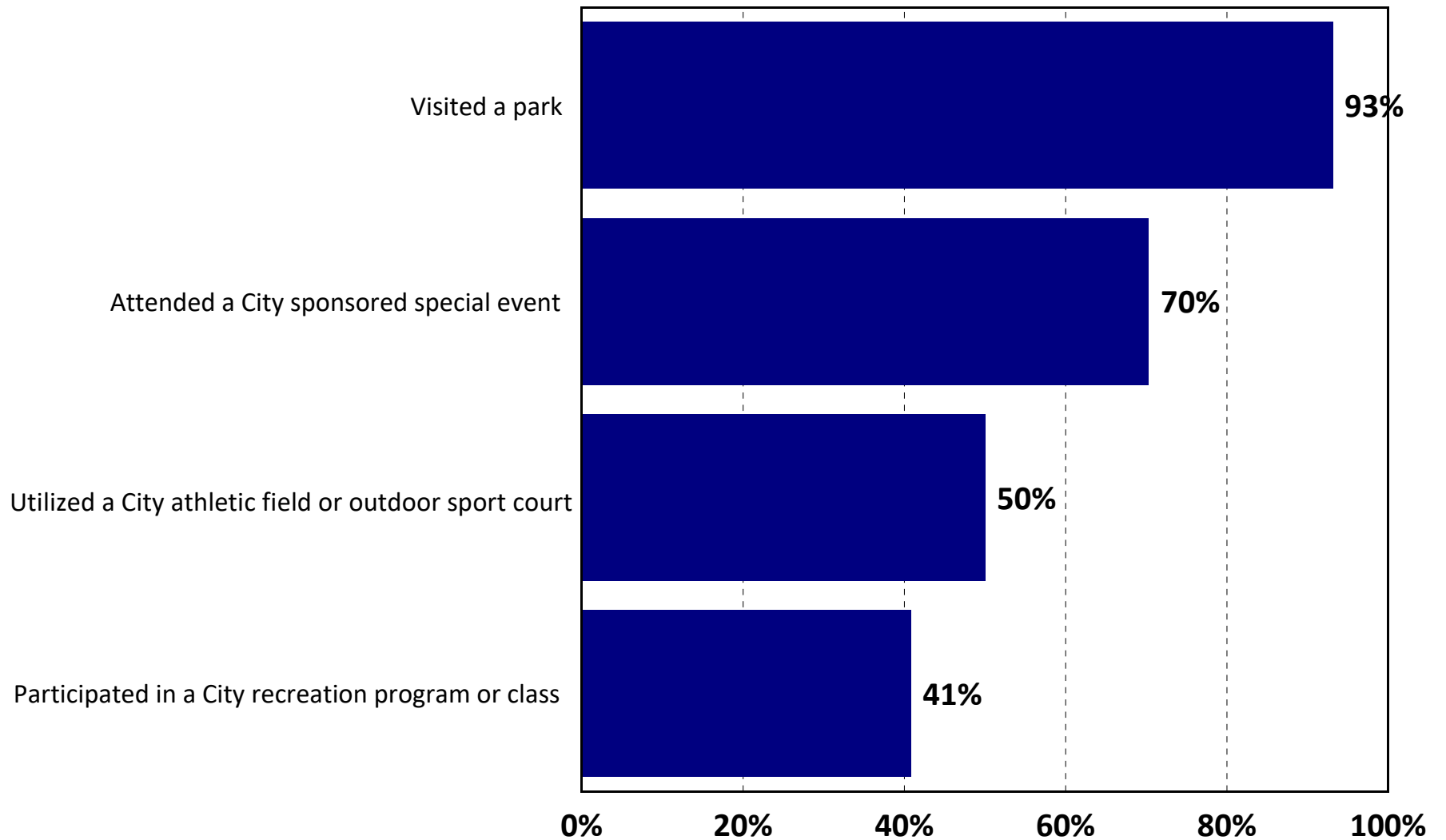
Q23. Satisfaction With City Facilities

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



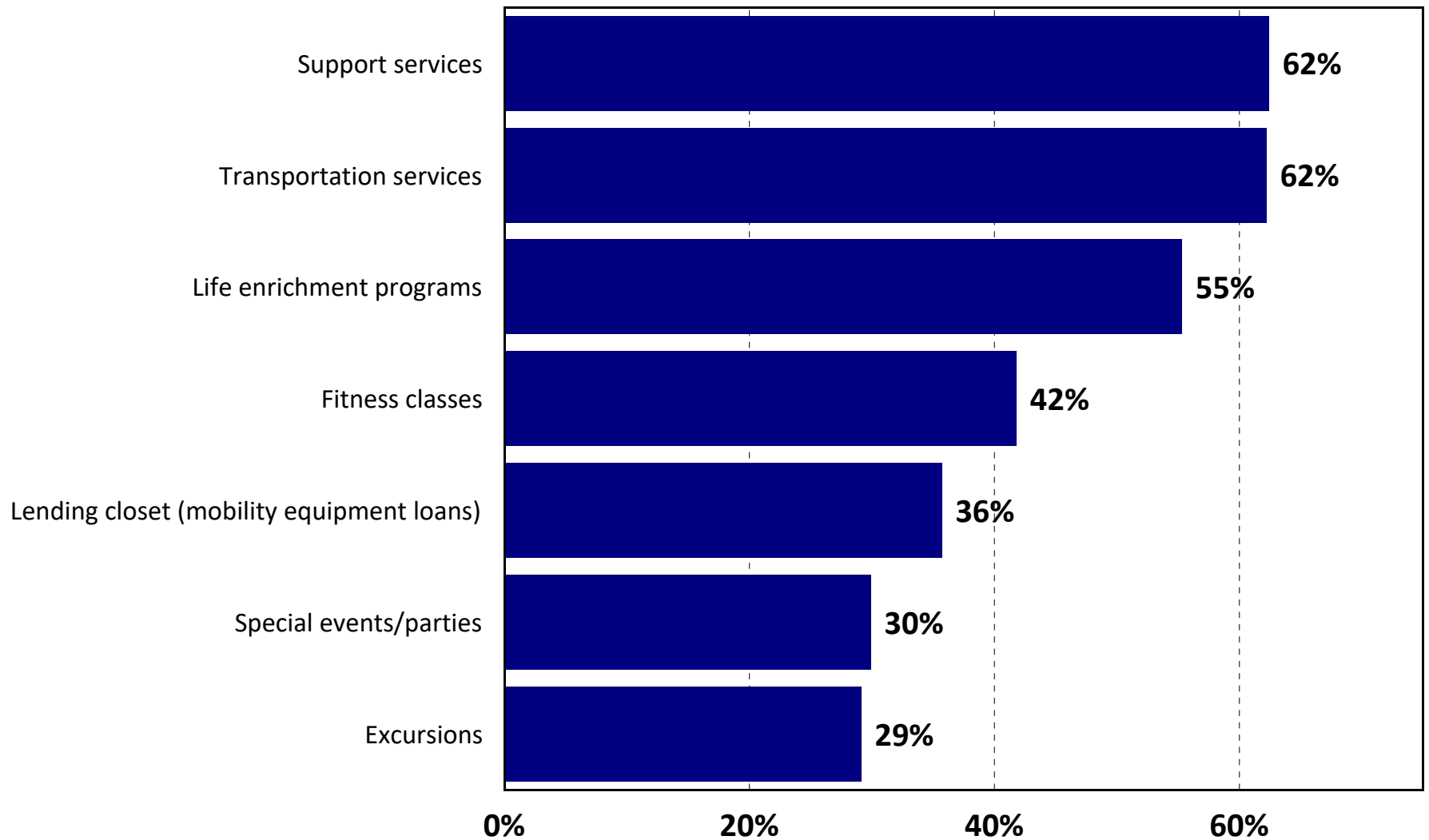
Q24. Activities That Households Have Participated in During the Past Two Years

by percentage of respondents (multiple selections could be made)



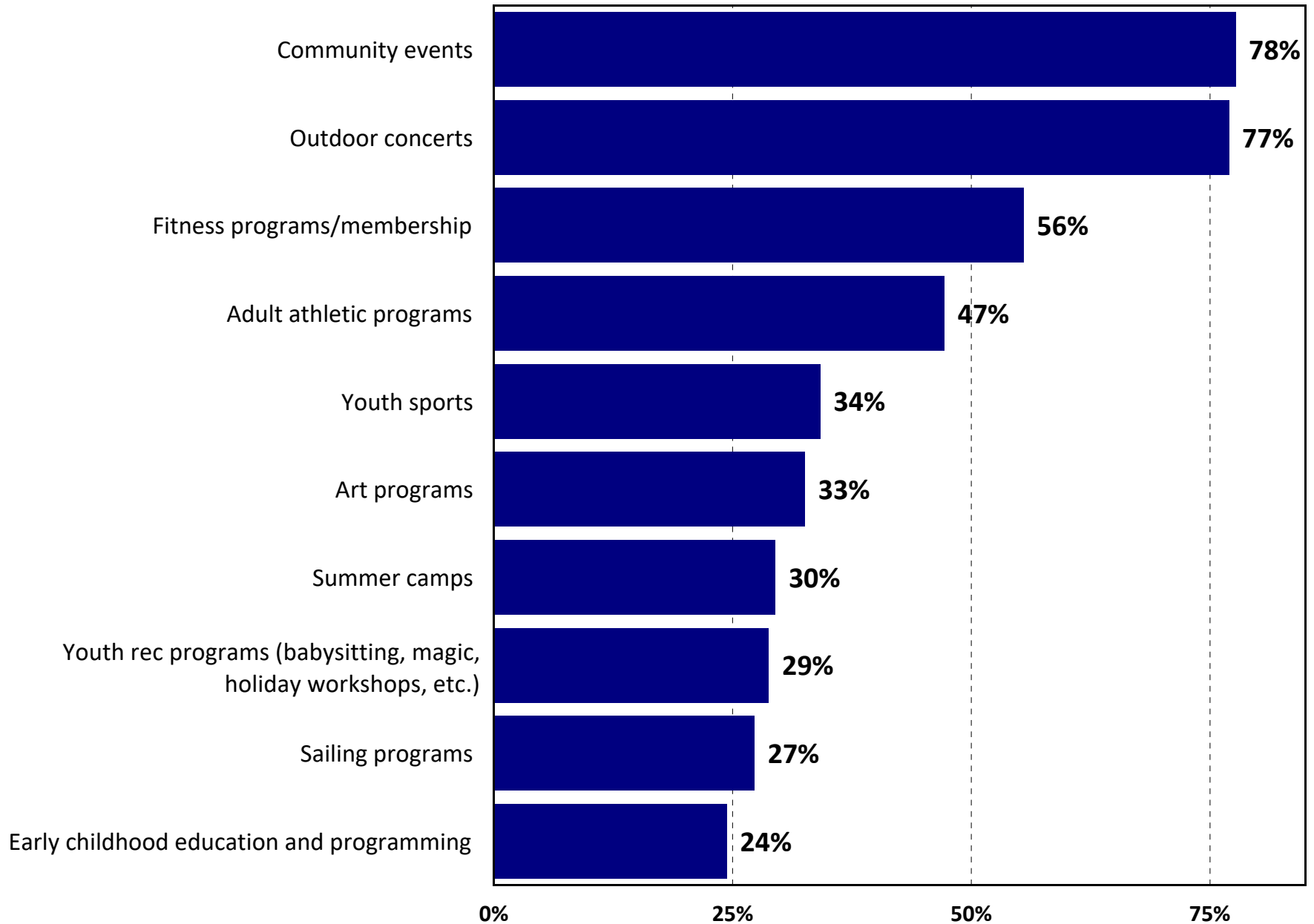
Q25. What Respondents Feel Are the Greatest Service Need(s) for Older Adults in the Community Right Now

by percentage of respondents (excluding "don't know" - multiple selections could be made)



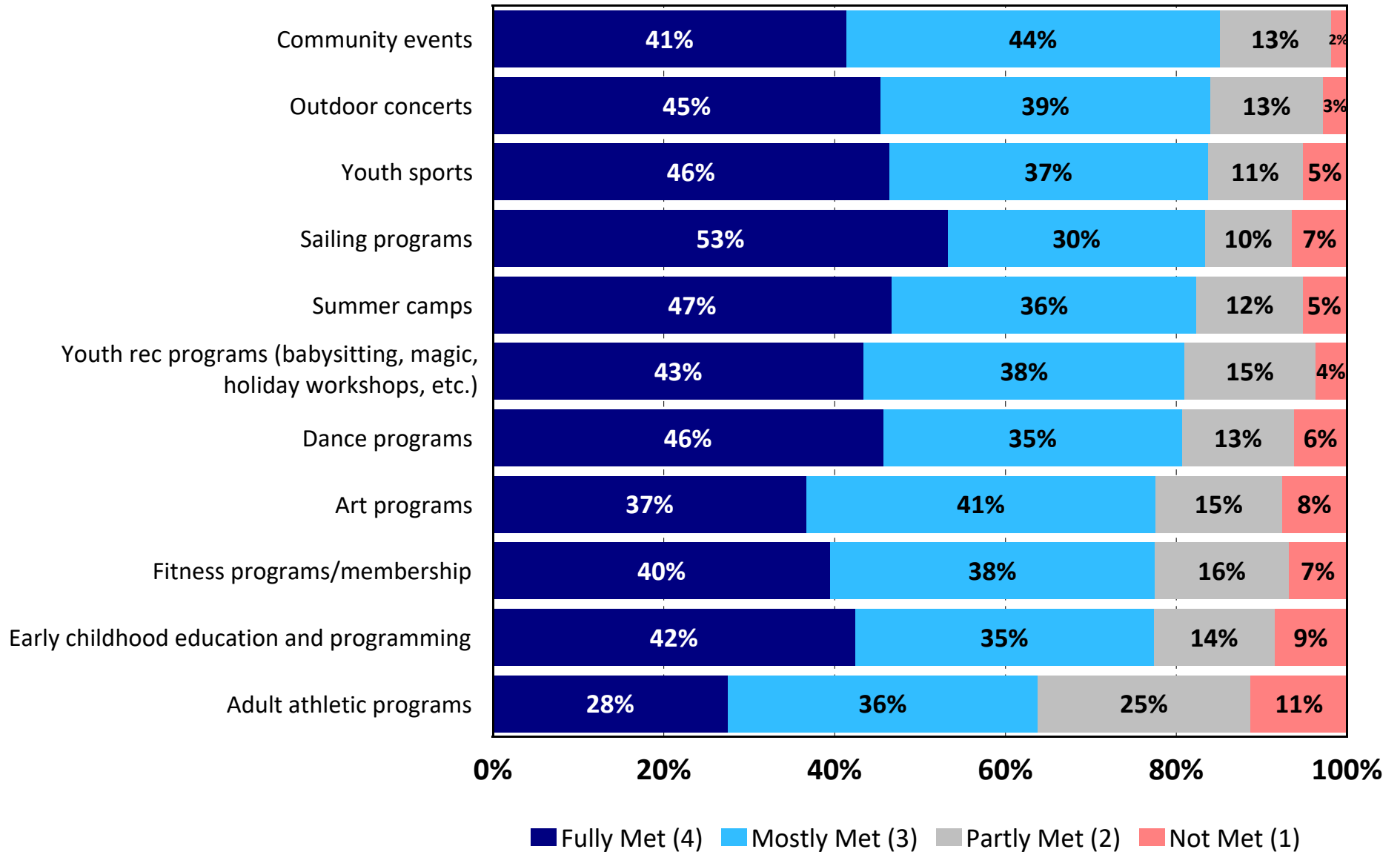
Q26. Need for Recreation Programs

by percentage of respondents who indicated need



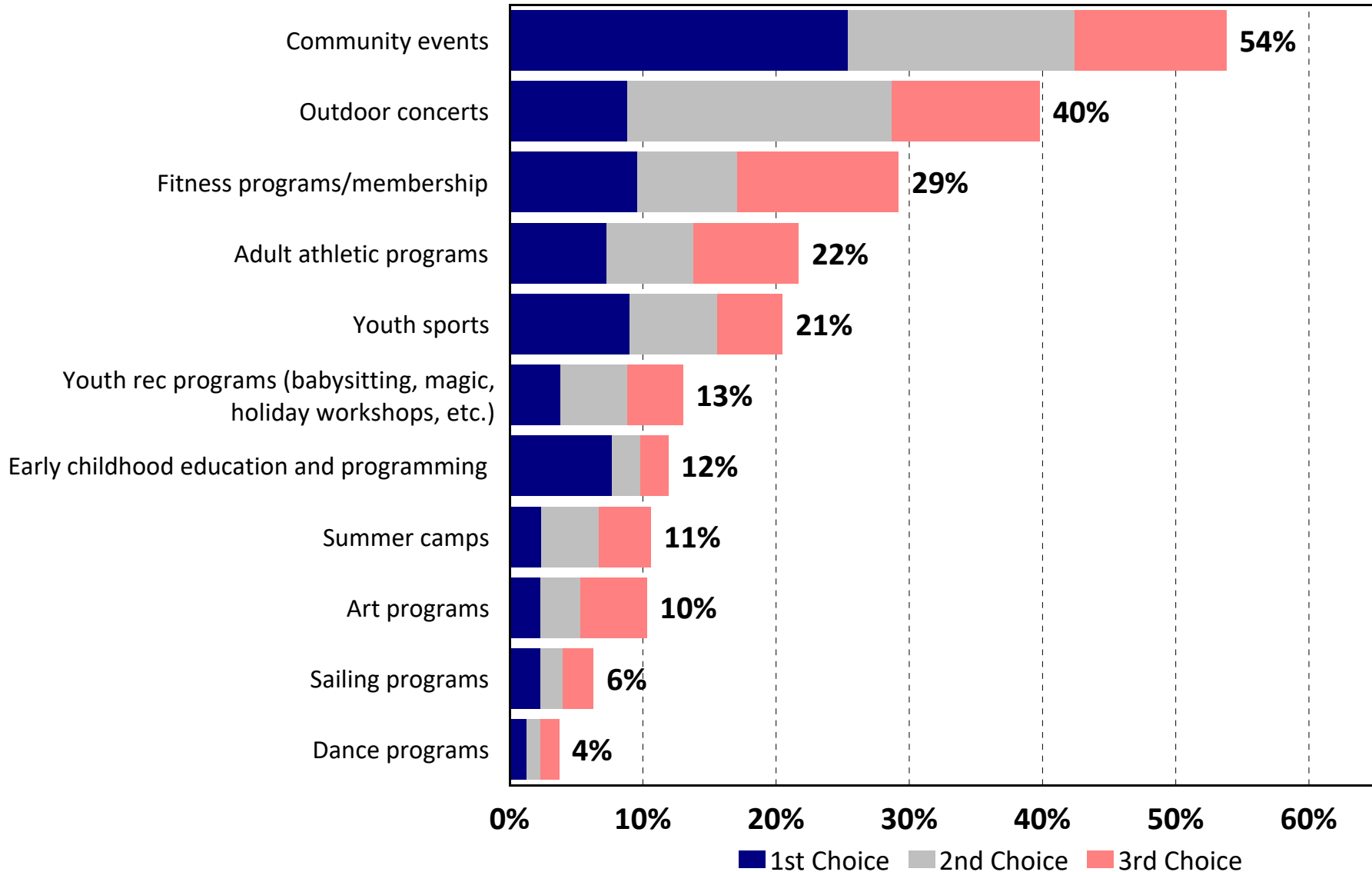
Q26. How Well the Following Recreation Programs Are Meeting the Needs of Households

by percentage of respondents who rated the item as a 1 to 4 on a 4-point scale (excluding “no need”)



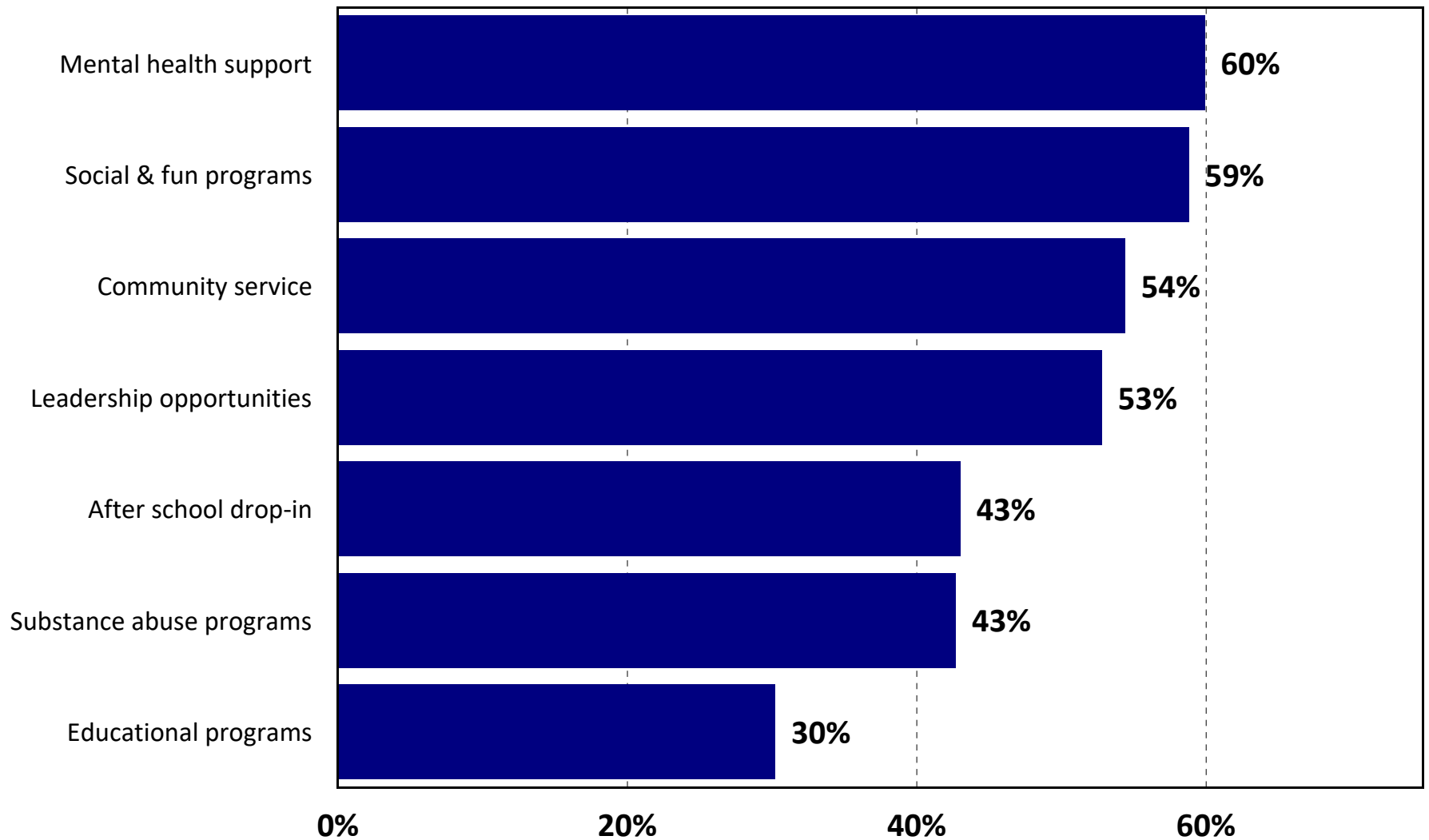
Q27. Recreation Programs That Are Most Important to Households

by percentage of respondents who selected the item as one of their top three choices



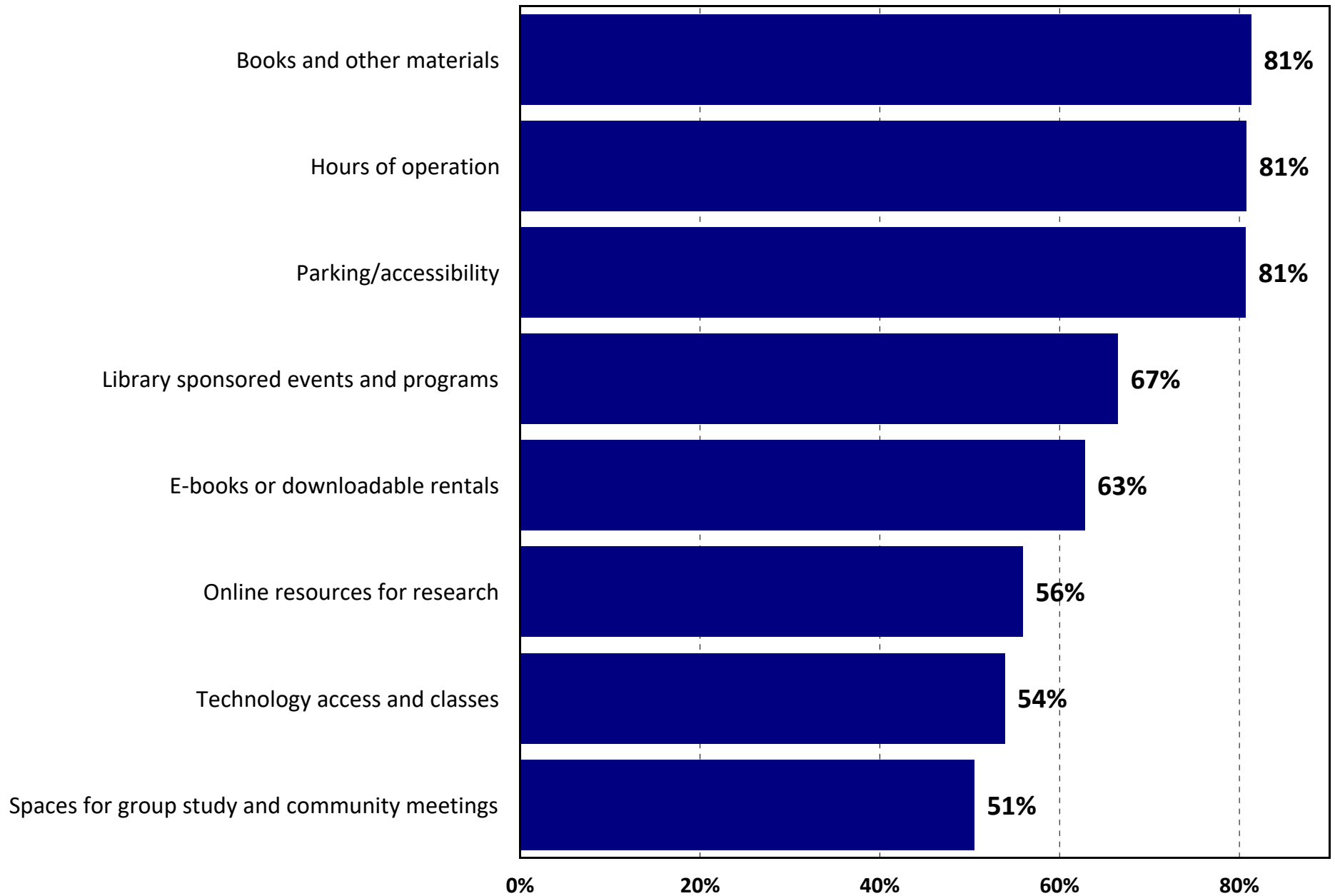
Q28. What Respondents Feel Are the Greatest Service Need(s) for Young Adults in the Community Right Now

by percentage of respondents (excluding "don't know" - multiple selections could be made)



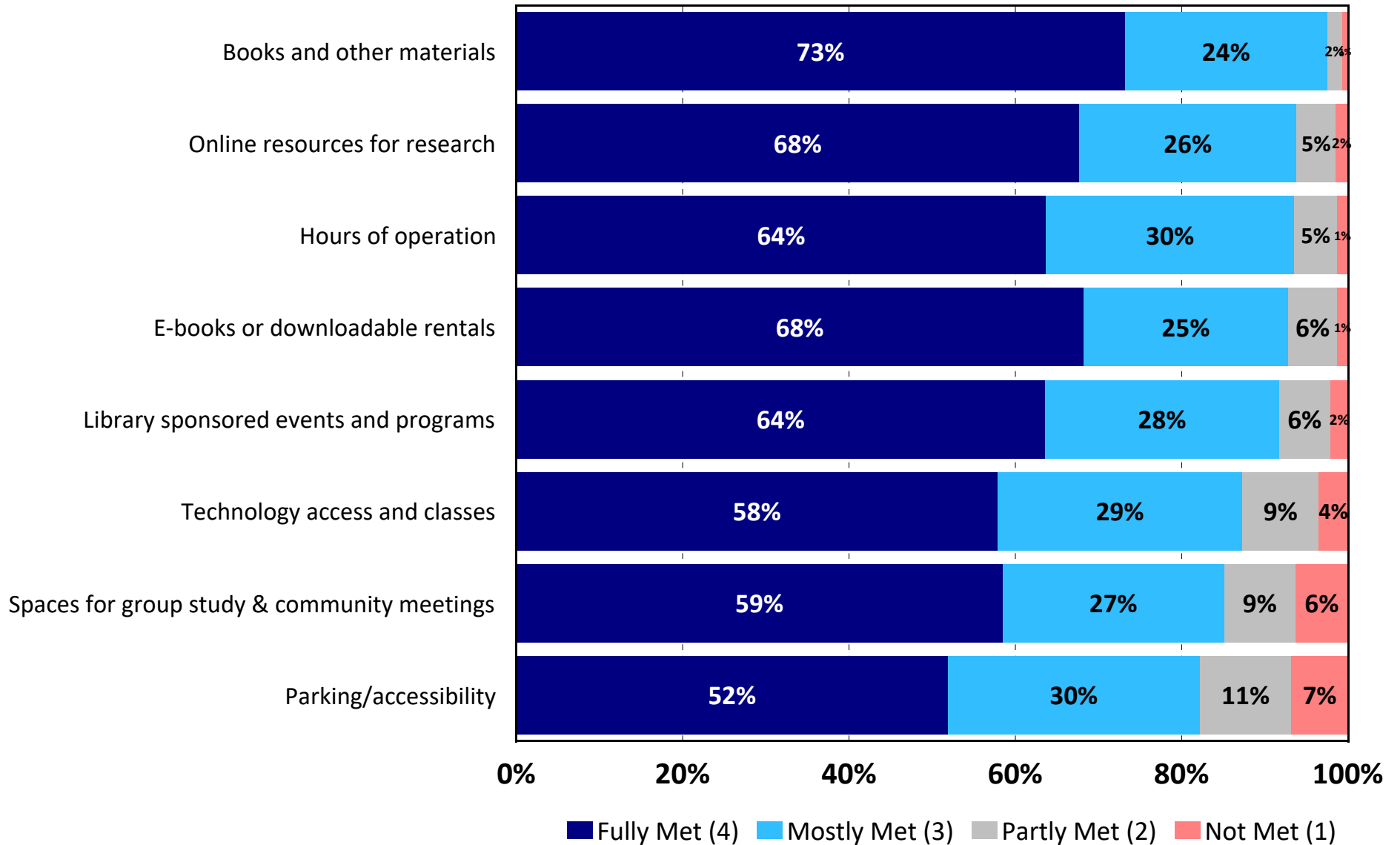
Q29. Need for Library Services

by percentage of respondents who indicated need



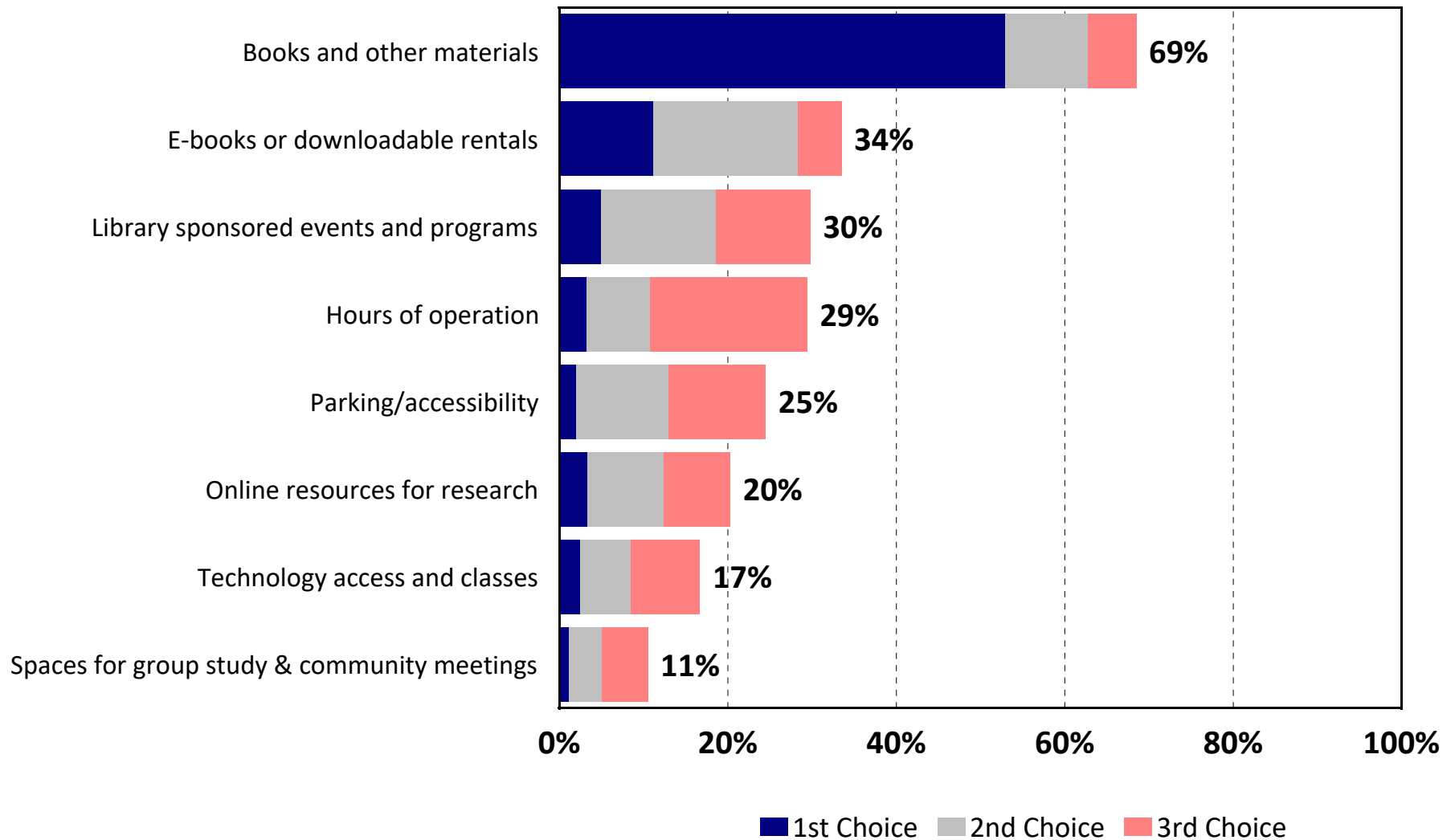
Q29. How Well the Following Library Services Are Meeting the Needs of Households

by percentage of respondents who rated the item as a 1 to 4 on a 4-point scale (excluding “no need”)



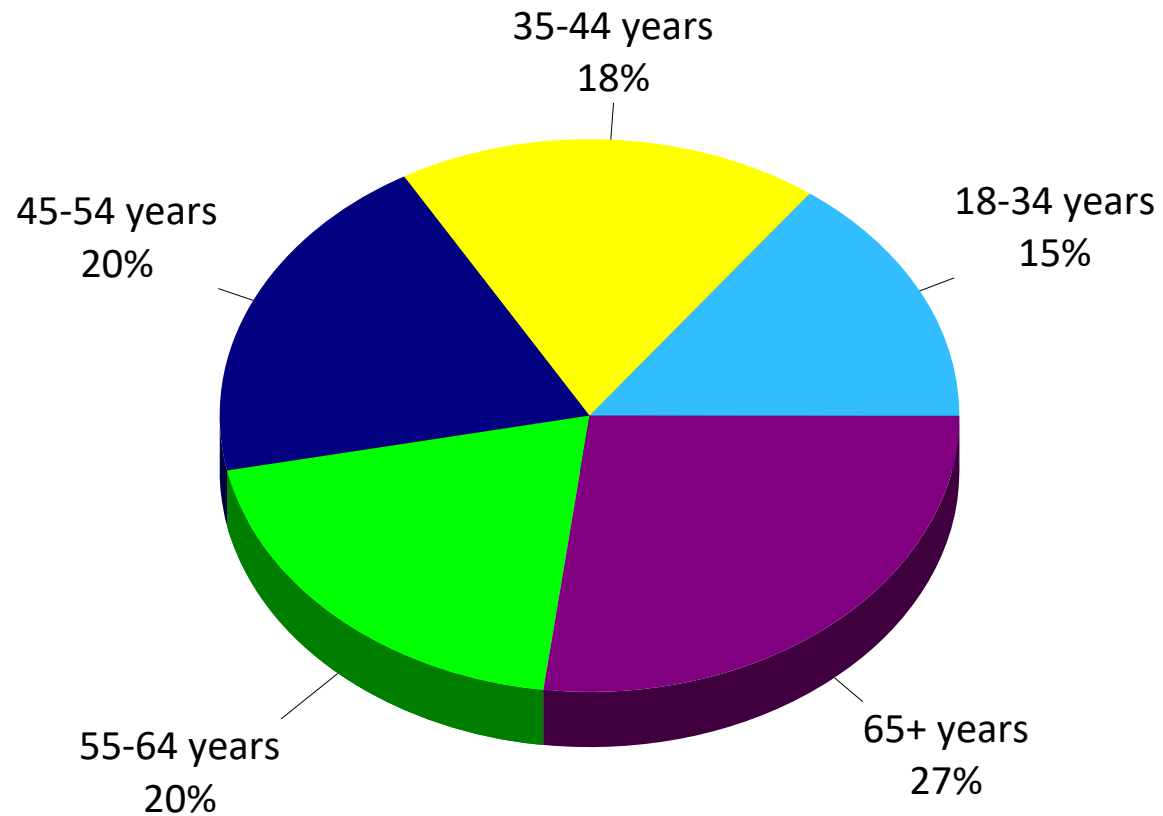
Q30. Library Services That Are Most Important to Households

by percentage of respondents who selected the item as one of their top three choices



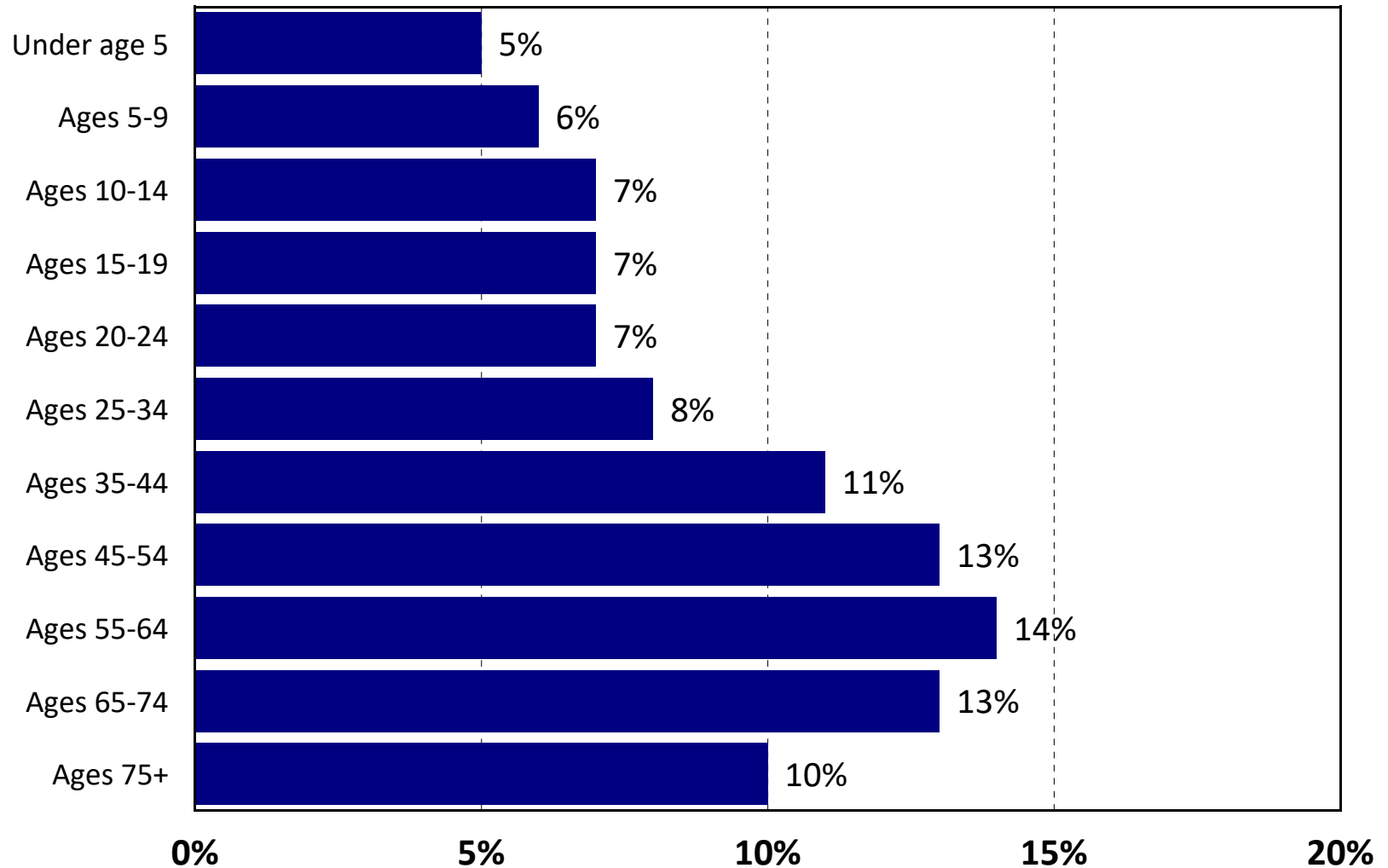
Q31. Demographics: What is your age?

by percentage of respondents (excluding “not provided”)



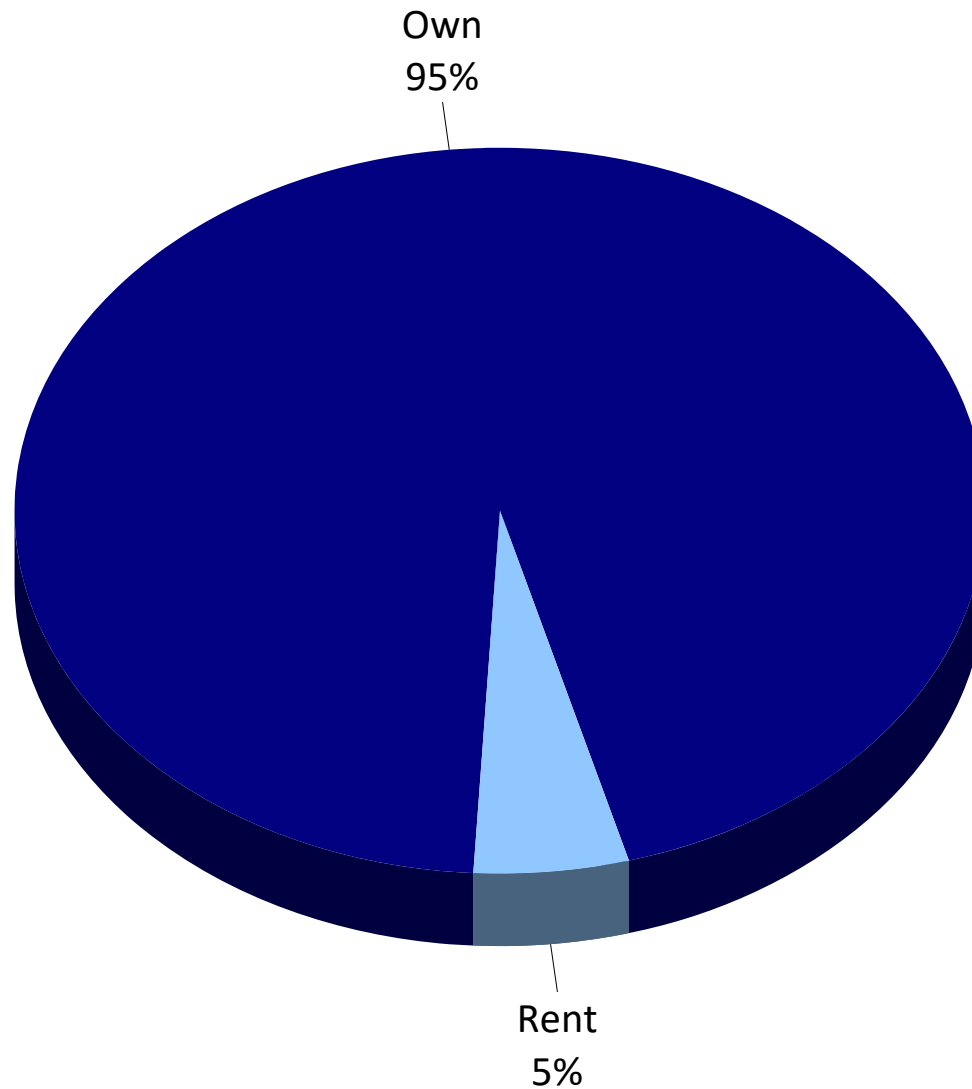
Q32. Demographics: Including yourself, how many persons in your household are in the following age groups?

by percentage of persons in the household



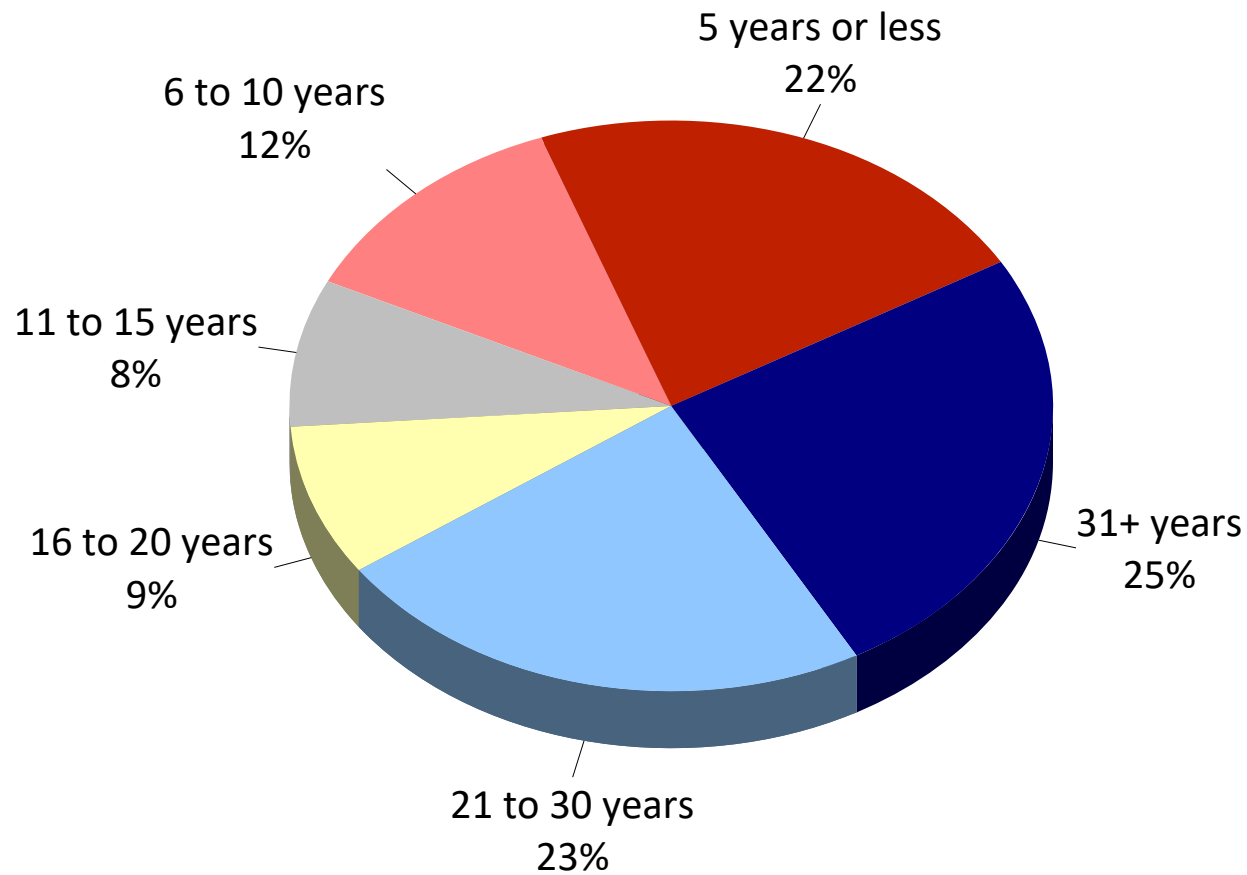
Q33. Demographics: Do you own or rent your current residence?

by percentage of respondents (excluding “not provided”)



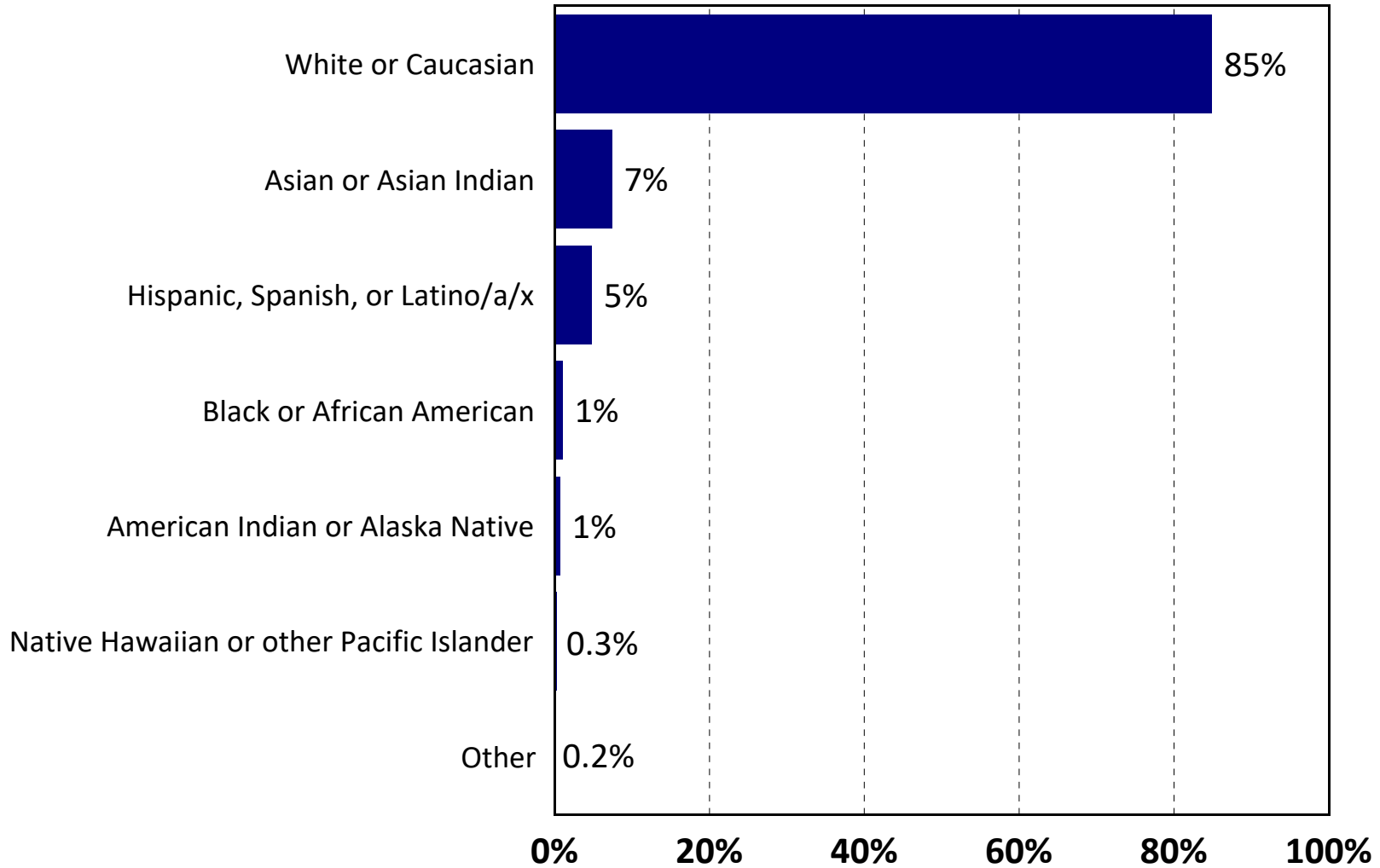
Q34. Demographics: How many years have you lived in the City of Lake Forest?

by percentage of respondents (excluding "not provided")



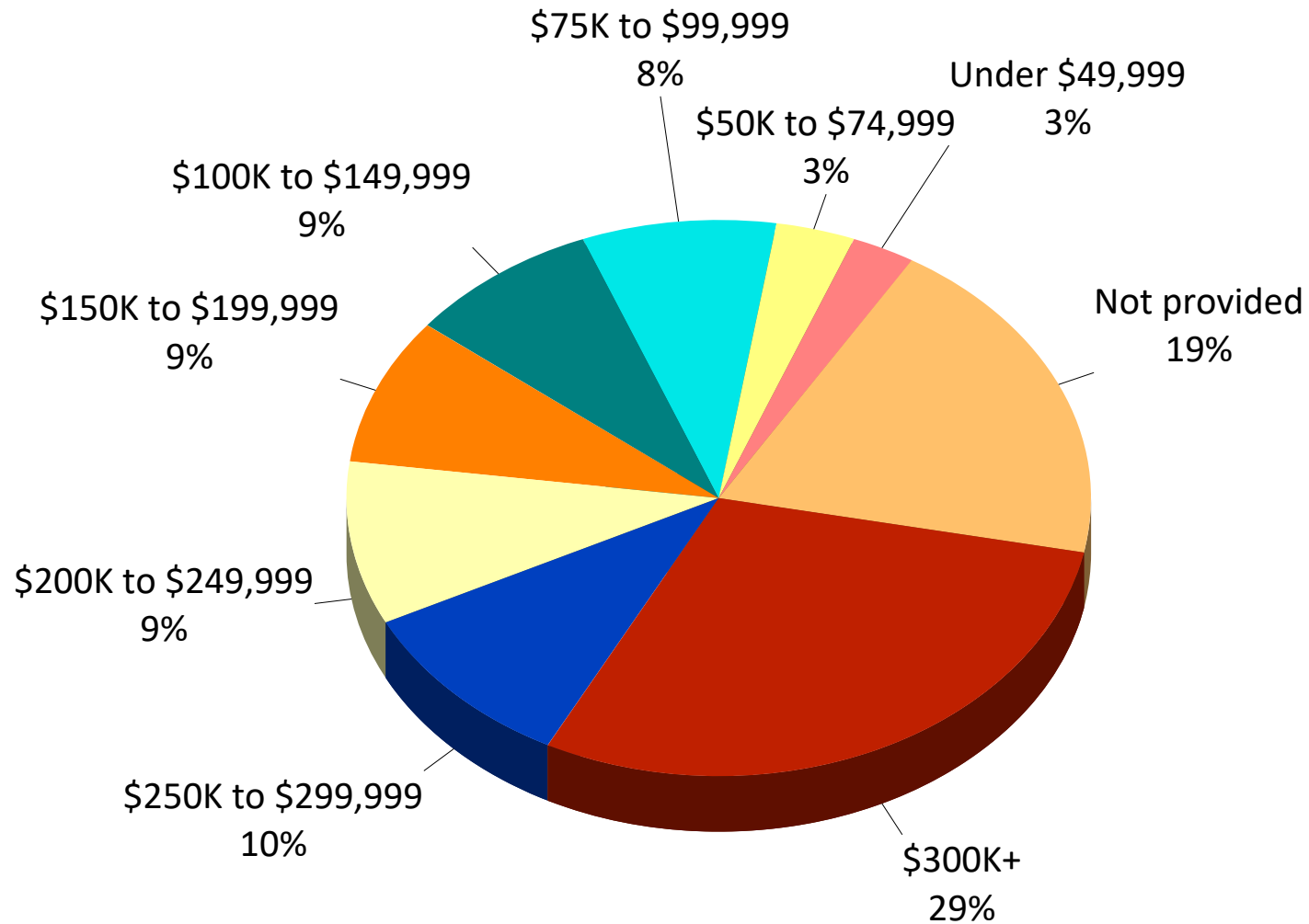
Q35. Demographics: Race/Ethnicity

by percentage of respondents (multiple selections could be made)



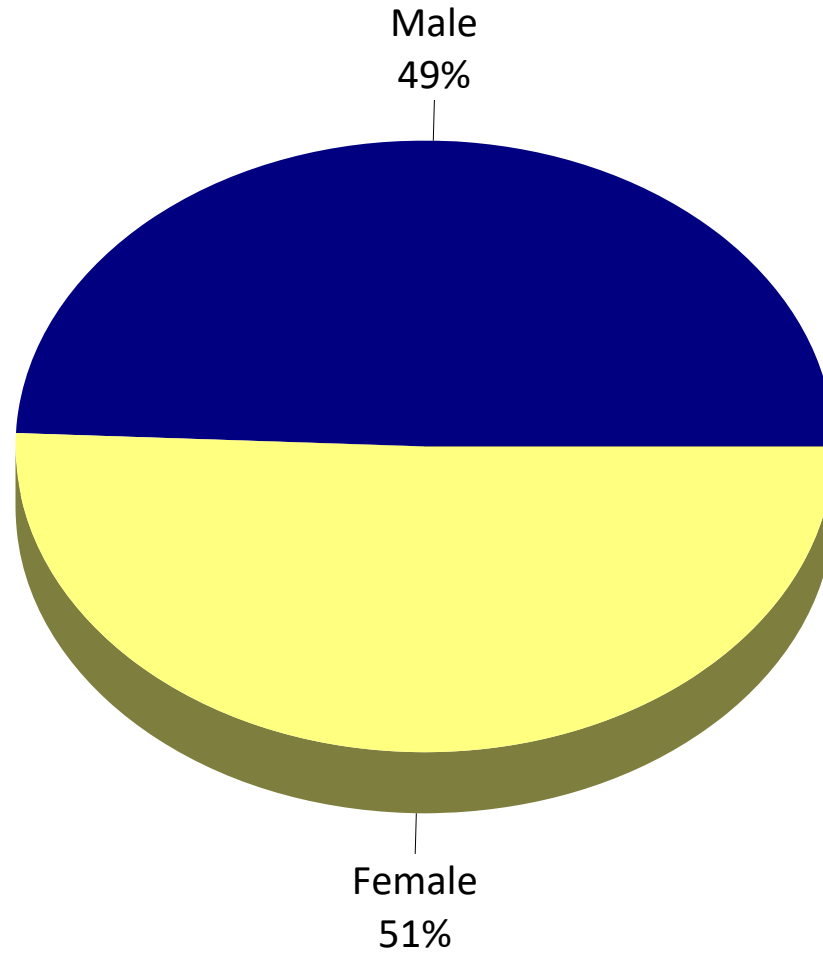
Q36. Demographics: Annual Household Income

by percentage of respondents



Q37. Demographics: Gender

by percentage of respondents (excluding “not provided”)



0.4% preferred to self-describe



2 Benchmarking Analysis

Benchmarking Analysis



Overview

ETC Institute’s *DirectionFinder*® program was originally developed in 1999 to help community leaders use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 500 cities and counties in 49 states. Most participating communities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from two sources: (1) a national survey that was administered by ETC Institute during the fall of 2022 to a random sample of over 9,000 residents in the continental United States and (2) surveys administered by ETC Institute over the past two years to a random sample of residents living in high-performing U.S. communities with a median income of \$100,000 or more. The following communities are included:

- Apex, NC
- Brookhaven, GA
- Camas, WA
- Clayton, MO
- Creve Coeur, MO
- Des Peres, MO
- Glencoe, IL
- Hudson, OH
- Issaquah, WA
- Key Biscayne, FL
- Lake Oswego, OR
- Los Gatos, CA
- Manassas, VA
- Mansfield, TX
- Mountain Brook, AL
- North Bend, WA
- Olathe, KS
- Palmetto Bay, FL
- Scarborough, ME
- Vestavia Hills, AL
- Waxhaw, NC
- Weldon Spring, MO
- Westlake, TX

The charts on the following pages show how the results for the City of Lake Forest compare to the national average and the select community average for communities with a median household income of \$100,000 or more based on the U.S. Census. The blue bar shows the results for the City of Lake Forest. The red bar shows the average from high-performing U.S. communities with a median income of \$100,000 or more where ETC Institute administered surveys over the past two years. The yellow bar shows the results of a national survey that was administered by ETC Institute to a random sample of more than 9,000 U.S. residents during the fall of 2022.

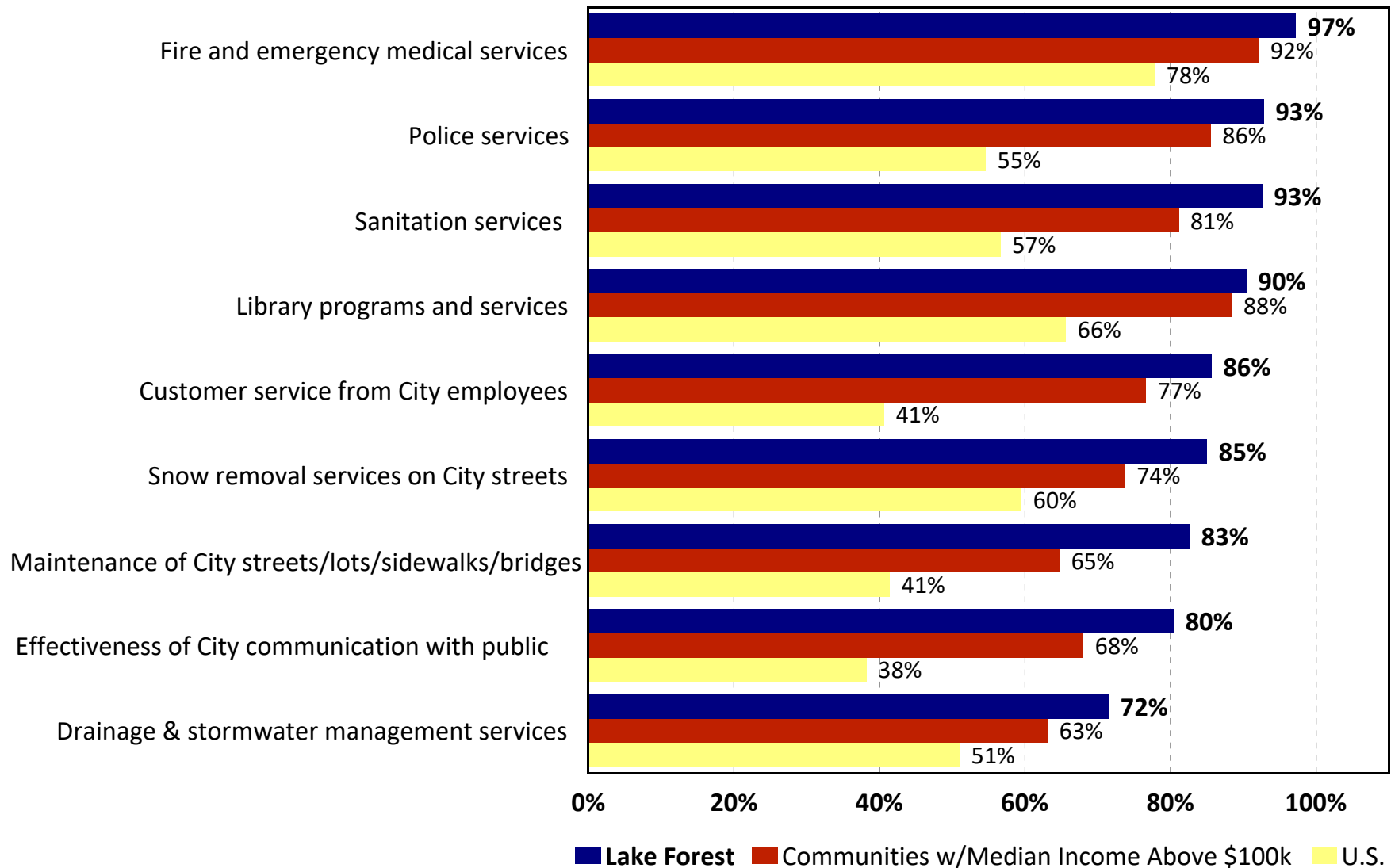
National Benchmarks

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Overall Satisfaction with City Services

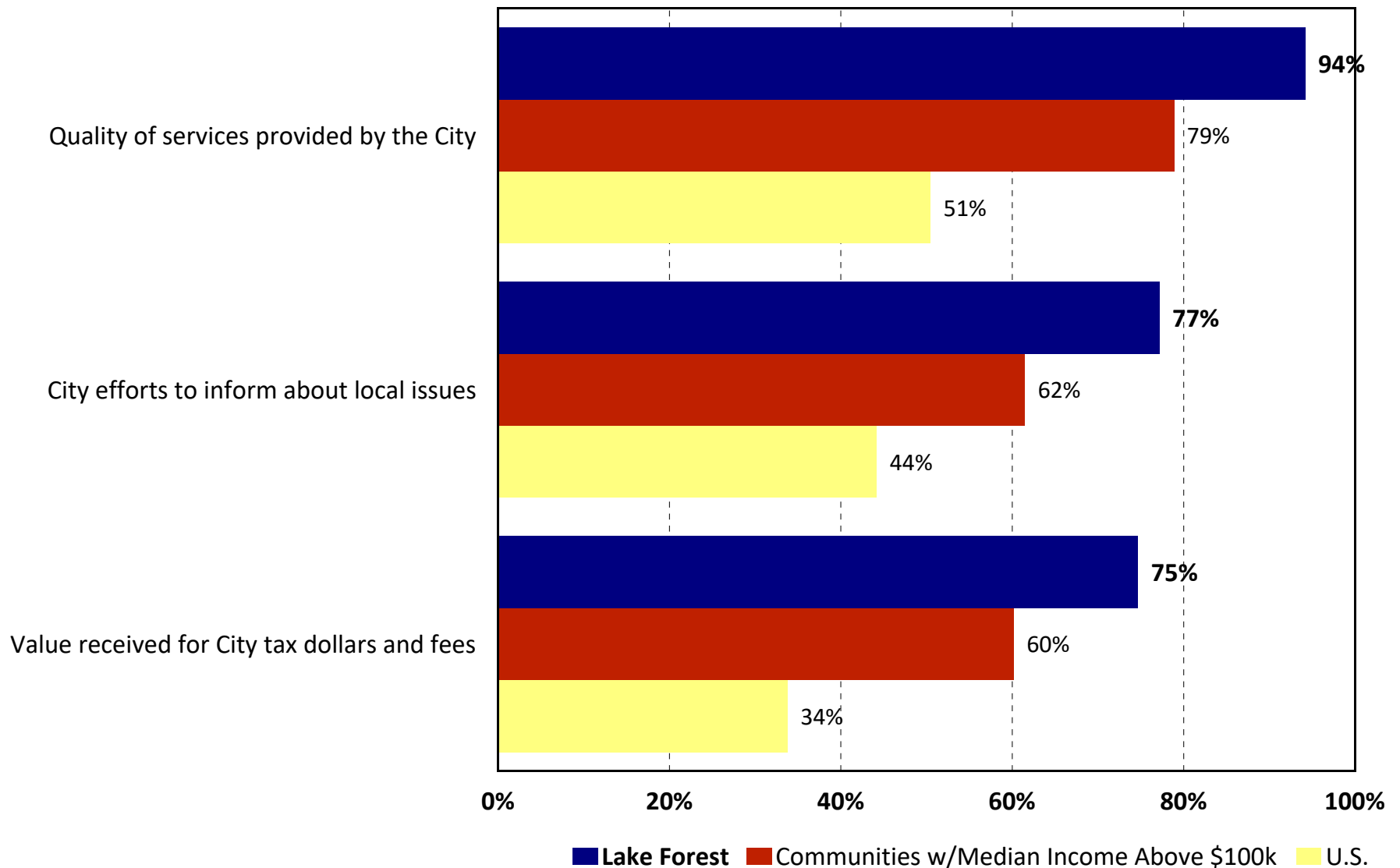
Lake Forest vs. Communities with a Median Income Above \$100k vs. the U.S.

by percentage of respondents who rated the item a 4 or 5 on a 5-point scale where 5 was "very satisfied" and 4 was "satisfied" (excluding don't knows)



Satisfaction with Issues that Influence Perceptions of the City Lake Forest vs. Communities with a Median Income Above \$100k vs. the U.S.

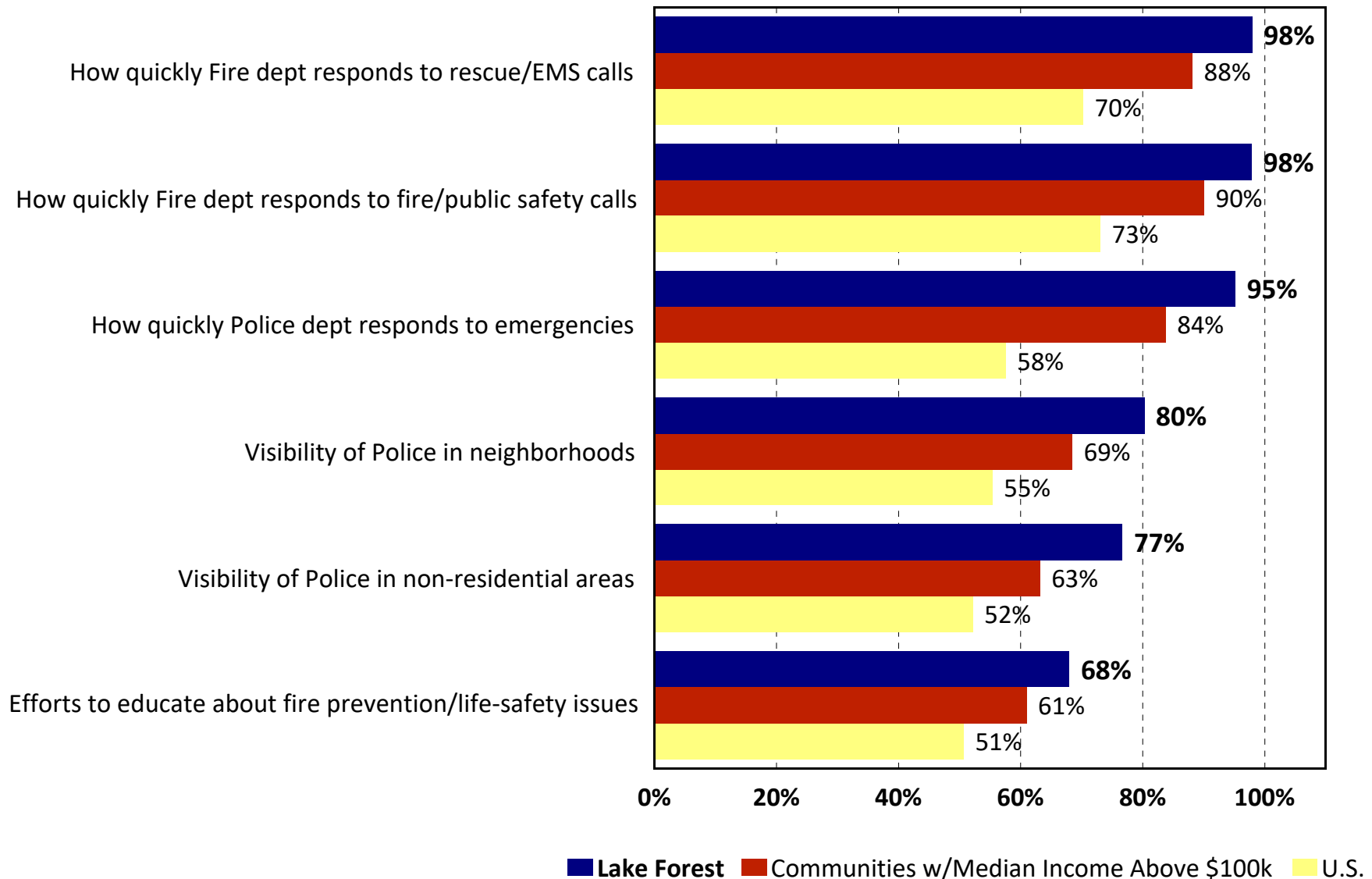
by percentage of respondents who rated the item a 4 or 5 on a 5-point scale where 5 was "excellent" and 4 was "very good" (excluding don't knows)



Overall Satisfaction with Public Safety

Lake Forest vs. Communities with a Median Income Above \$100k vs. the U.S.

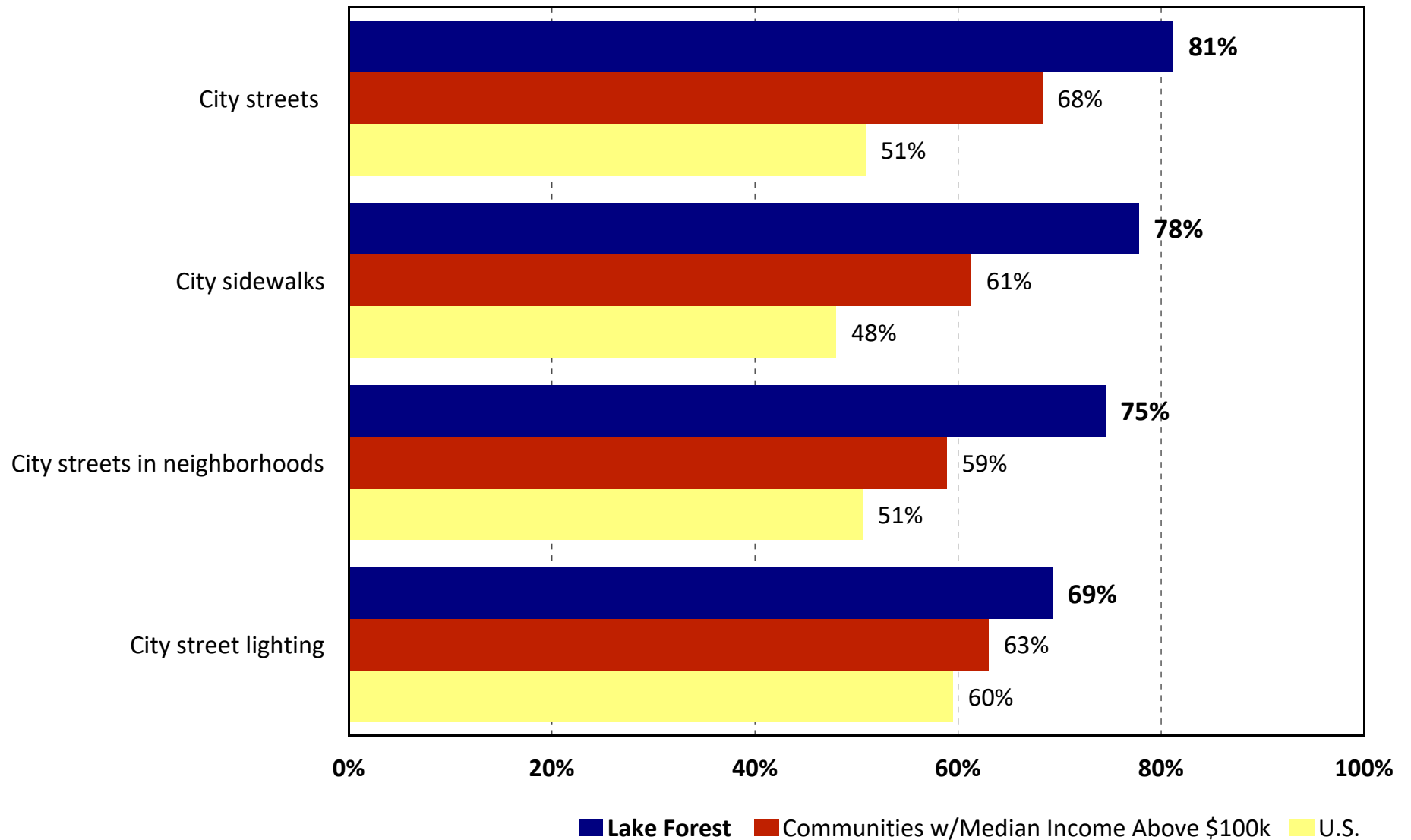
by percentage of respondents who rated the item a 4 or 5 on a 5-point scale where 5 was "very satisfied" and 4 was "satisfied" (excluding don't knows)



Satisfaction with City Infrastructure

Lake Forest vs. Communities with a Median Income Above \$100k vs. the U.S.

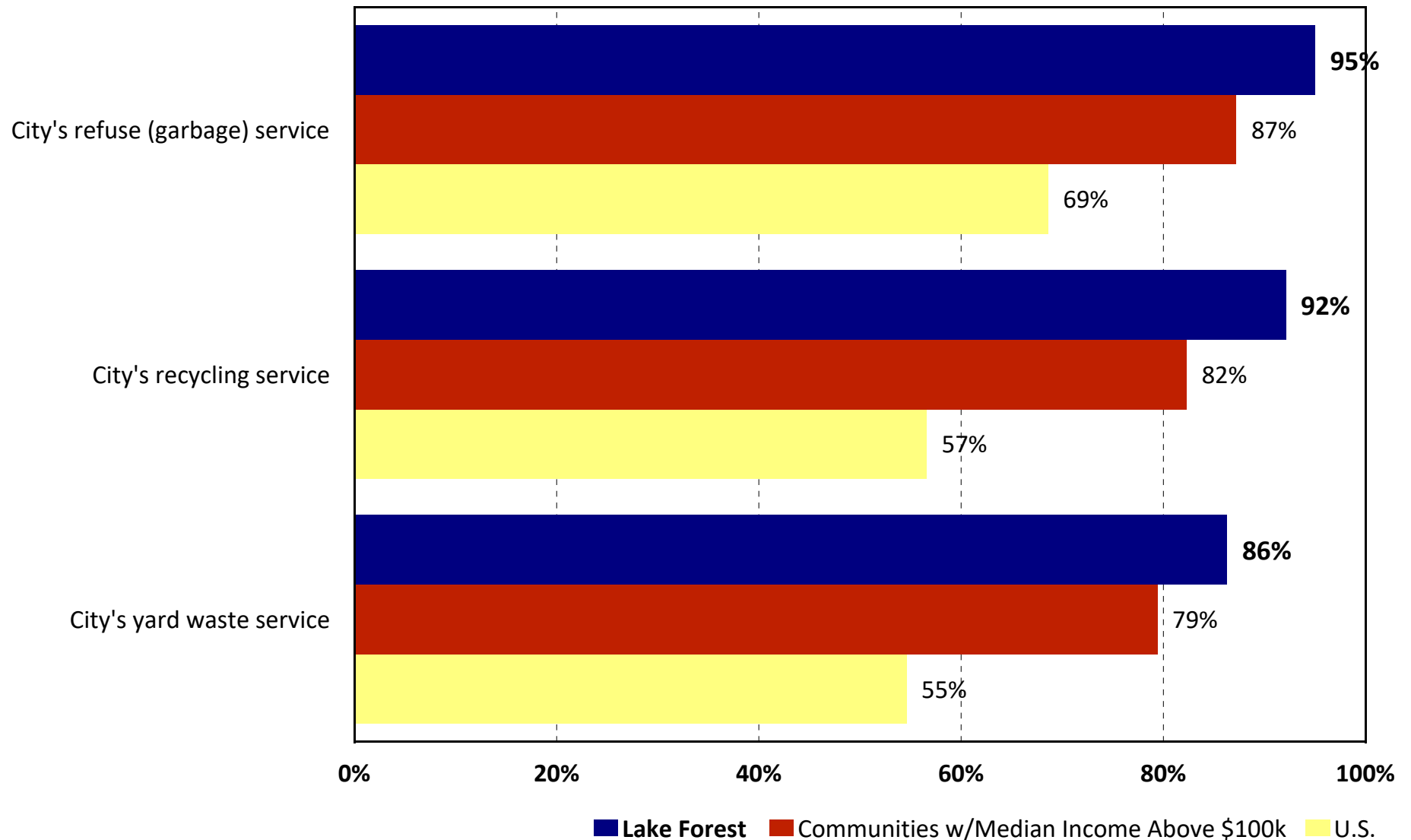
by percentage of respondents who rated the item a 4 or 5 on a 5-point scale where 5 was "very satisfied" and 4 was "satisfied" (excluding don't knows)



Overall Satisfaction with Sanitation Services

Lake Forest vs. Communities with a Median Income Above \$100k vs. the U.S.

by percentage of respondents who rated the item a 4 or 5 on a 5-point scale where 5 was "very satisfied" and 4 was "satisfied" (excluding don't knows)



A graphic consisting of a white circle with a dark blue border containing the number '3', followed by a dark blue horizontal bar containing the text 'Importance-Satisfaction Analysis' in white.

3 Importance-Satisfaction Analysis

Importance-Satisfaction Analysis



Overview

Today, community leaders have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (I-S) rating is a unique tool that allows public officials to better understand both of these highly important decision-making criteria for each of the services they are providing. The Importance-Satisfaction (I-S) rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low, and the perceived importance of the service is relatively high.

The rating is calculated by summing the percentage of responses for items selected as the first, second, and third most important services to households. The sum is then multiplied by 1 minus the percentage of respondents who indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "Don't Know" responses). "Don't Know" responses are excluded from the calculation to ensure the satisfaction ratings among service categories are comparable.

$$\text{I-S Rating} = \text{Importance} \times (1 - \text{Satisfaction})$$

Example of the Calculation

Respondents were asked to identify the City infrastructure services that were most important to their household. Half of the respondents surveyed (50.3%) selected *"the City's drainage and stormwater management"* as one of the most important City infrastructure services.

With regard to satisfaction, 62.8% of respondents surveyed rated *"the City's drainage and stormwater management"* as a "4" or "5" on a 5-point scale (where "5" means "Very Satisfied") excluding "don't know" responses. The I-S rating was calculated by multiplying the sum of the most important percentages by one minus the sum of the satisfaction percentages. In this example, 50.3% was multiplied by 37.2% (1-0.628). This calculation yielded an I-S rating of 0.1871, which ranked first out of seven City infrastructure services analyzed.

Importance-Satisfaction Analysis



The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices of importance and 0% indicate they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either of the following two situations:

- If 100% of the respondents were positively satisfied with the delivery of the service
- If none (0%) of the respondents selected the service as one of the three most important areas.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis. Ratings from 0.10 to 0.20 identify service areas that should receive increased emphasis. Ratings less than 0.10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis (I-S > 0.20)
- Increase Current Emphasis (I-S = 0.10 - 0.20)
- Maintain Current Emphasis (I-S < 0.10)

The results for the City of Lake Forest are provided on the following pages.

Importance-Satisfaction Rating

City of Lake Forest, IL

OVERALL

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<i>Medium Priority (IS <.10)</i>						
Parks and trails	59%	1	93%	2	0.0405	1
Storm emergency response services	20%	5	82%	10	0.0367	2
Customer service from City employees	21%	4	86%	6	0.0308	3
Maintenance of City streets/lots/sidewalks/bridges	16%	7	83%	9	0.0273	4
Drainage & stormwater management services	9%	9	72%	14	0.0268	5
Police services	37%	3	93%	3	0.0264	6
Overall quality of new development	6%	11	60%	15	0.0258	7
Development process	4%	14	59%	16	0.0172	8
Effectiveness of City communication with public	9%	10	80%	11	0.0171	9
Fire and emergency medical services	56%	2	97%	1	0.0158	10
Library programs and services	13%	8	90%	5	0.0128	11
Sanitation services	16%	6	93%	4	0.0120	12
Snow removal services on City streets	5%	12	85%	7	0.0080	13
Recreation programs	5%	13	85%	8	0.0077	14
Dickinson Hall Senior Activity Center programs & services	3%	15	78%	13	0.0069	15
CROYA youth programs and services	1%	16	80%	12	0.0018	16

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought were most important to their household.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating

City of Lake Forest, IL

Public Safety

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<i>Medium Priority (IS <.10)</i>						
Visibility of Police in neighborhoods	25%	4	80%	9	0.0498	1
How quickly Police dept responds to emergencies	77%	1	95%	4	0.0372	2
Visibility of Police in non-residential areas	6%	7	77%	10	0.0142	3
How quickly Fire dept responds to fire/public safety calls	65%	3	98%	2	0.0136	4
How quickly Fire dept responds to rescue/EMS calls	67%	2	98%	1	0.0134	5
Professionalism of personnel from Police dept	14%	5	91%	5	0.0126	6
Interaction with dispatch when calling 911	9%	6	89%	6	0.0095	7
Efforts to educate about fire prevention/life-safety issues	3%	10	68%	11	0.0086	8
Interaction with dispatch when calling non-emergency line	4%	9	88%	7	0.0043	9
Visibility of Fire department personnel	1%	11	85%	8	0.0021	10
Professionalism of personnel from Fire dept	4%	8	96%	3	0.0016	11

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought were most important to their household.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating

City of Lake Forest, IL

City Infrastructure

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<i>High Priority (IS .10-.20)</i>						
City's drainage & stormwater sewer management	50%	3	63%	7	0.1871	1
City streets in neighborhoods	70%	1	75%	5	0.1788	2
City streets	59%	2	81%	3	0.1109	3
City street lighting	35%	5	69%	6	0.1075	4
<i>Medium Priority (IS <.10)</i>						
City sidewalks	41%	4	78%	4	0.0912	5
City parking lots	11%	6	88%	1	0.0129	6
City bridges	8%	7	84%	2	0.0127	7

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought were most important to their household.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating

City of Lake Forest, IL

Parks and Forestry

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<i>Medium Priority (IS <.10)</i>						
Tree planting and maintenance services	40%	3	83%	8	0.0675	1
Landscaping in City parkways & properties	34%	5	89%	6	0.0388	2
Protection & preservation of trees in the City	38%	4	90%	5	0.0377	3
Walking and biking trails	47%	2	95%	2	0.0257	4
City parks	56%	1	96%	1	0.0219	5
Outdoor athletic courts	10%	8	82%	9	0.0176	6
Outdoor athletic fields	12%	7	85%	7	0.0172	7
City playgrounds	21%	6	93%	3	0.0140	8
Park pavilions	7%	9	90%	4	0.0071	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought were most important to their household.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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4 Priority Investment Rating Analysis

Priority Investment Ratings



Overview

The Priority Investment Rating (PIR) was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on various investments. The Priority Investment Rating was developed by ETC Institute to identify the services, programs, or amenities residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 3 choices) and the unmet needs (needs that are only being partly or not met) for each item relative to the item that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, suppose the Unmet Needs Rating for youth recreation programs is 26.5 (out of 100) and the Importance Rating for youth recreation programs is 52 (out of 100), the Priority Investment Rating for youth recreation programs would be 78.5 (out of 200).

How to Analyze the Charts:

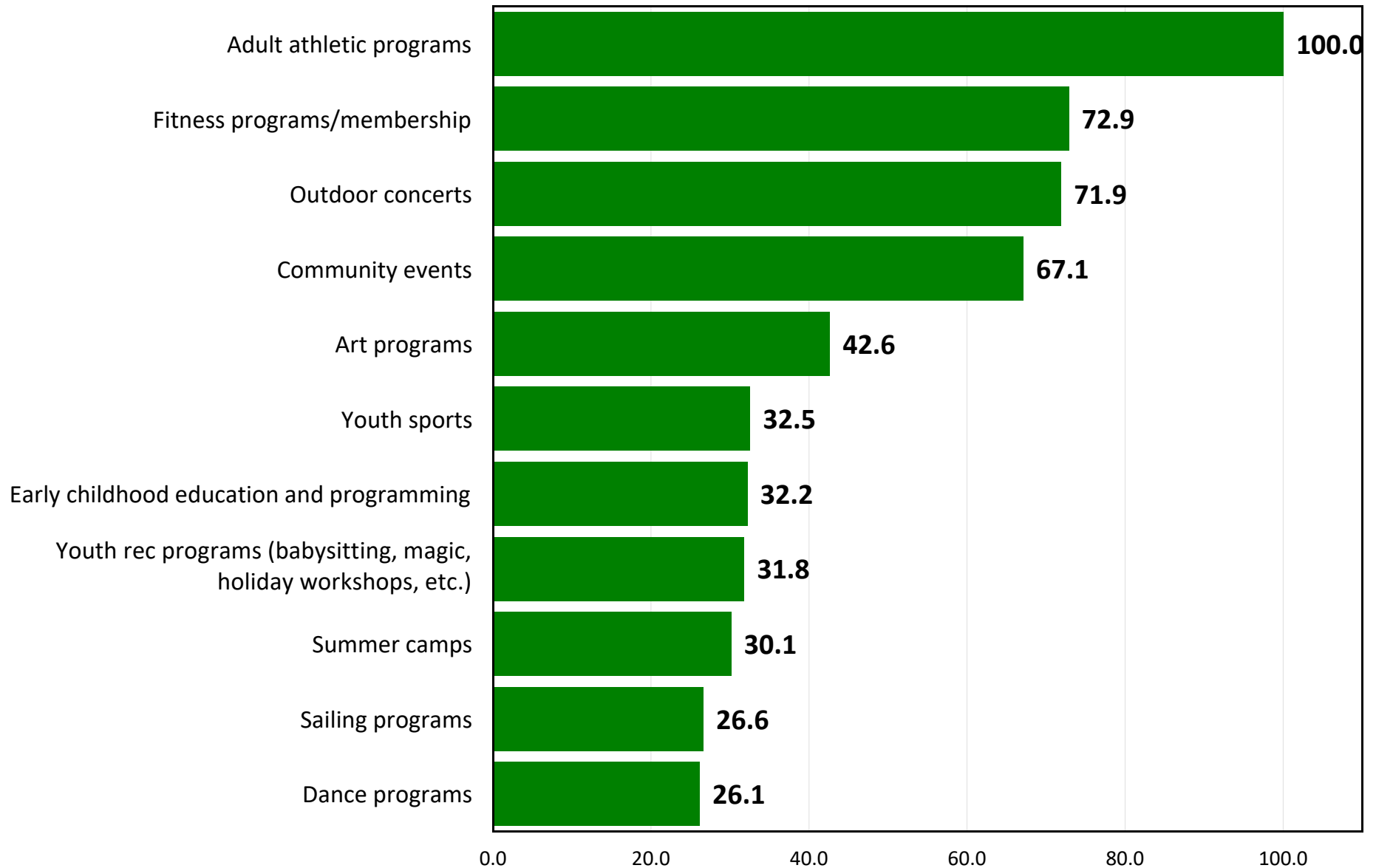
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for recreation programs and library services.

Unmet Needs Rating for Recreation Programs

the rating for the item with the most unmet need=100

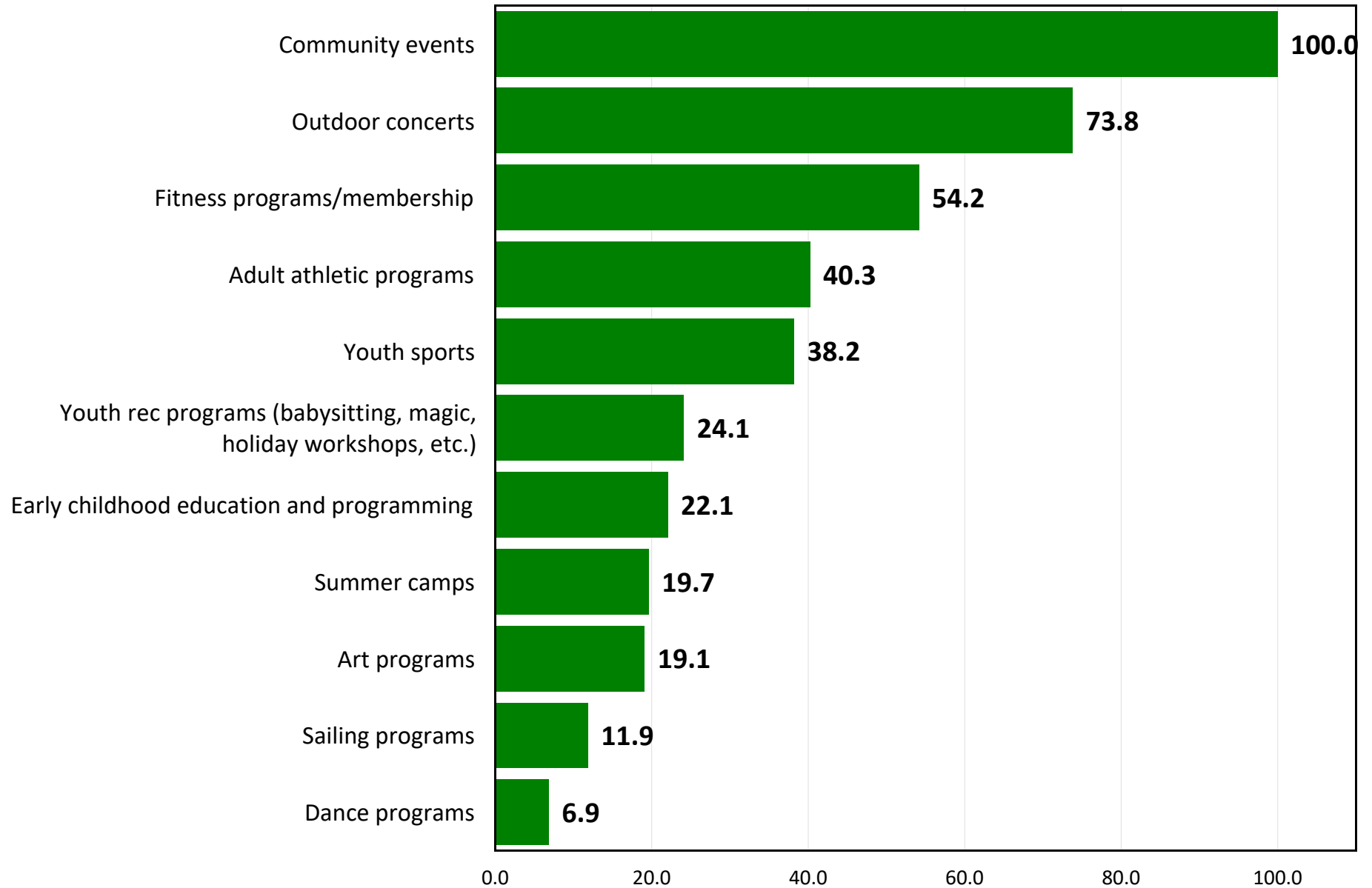
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



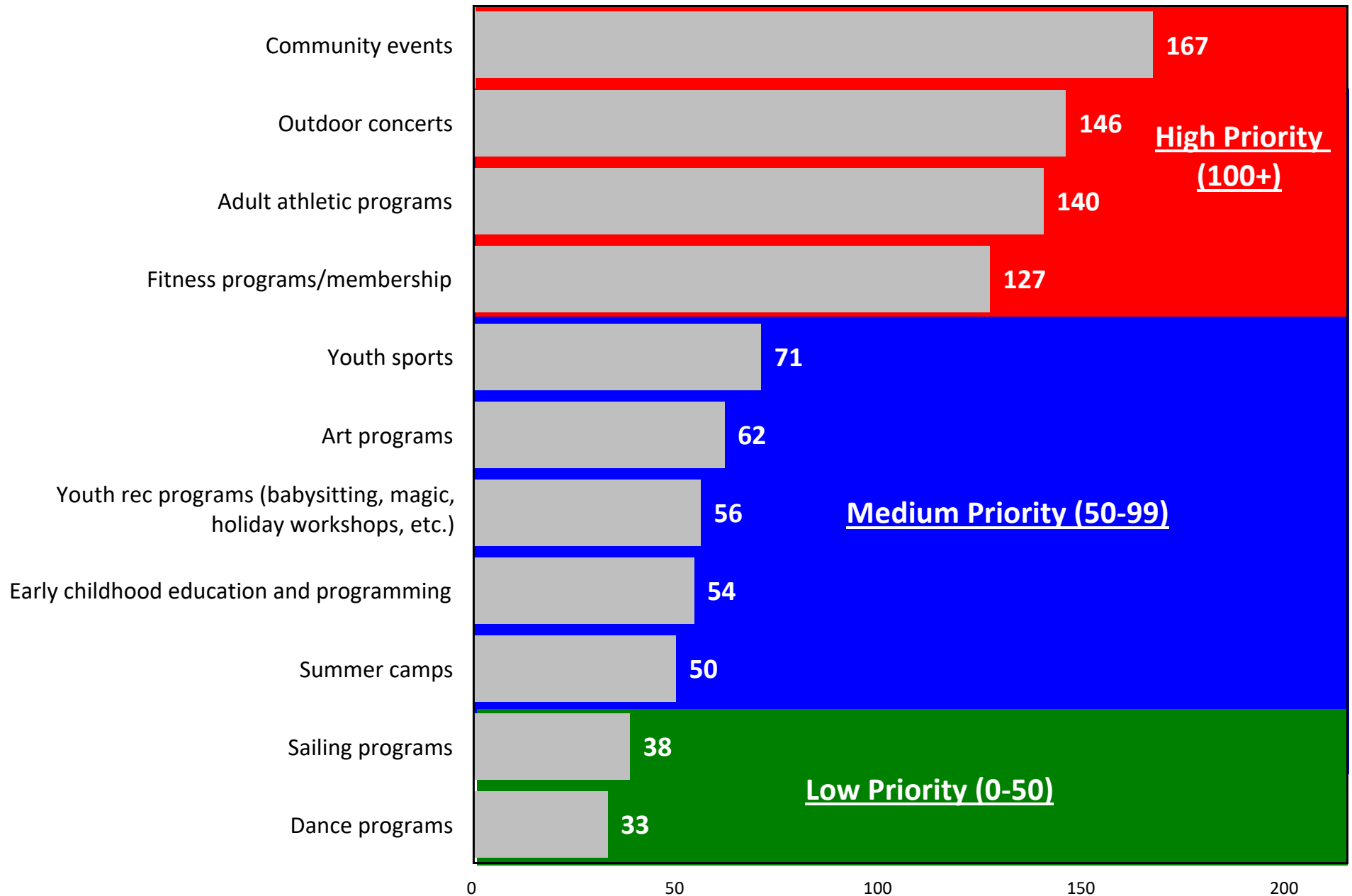
Importance Rating for Recreation Programs

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



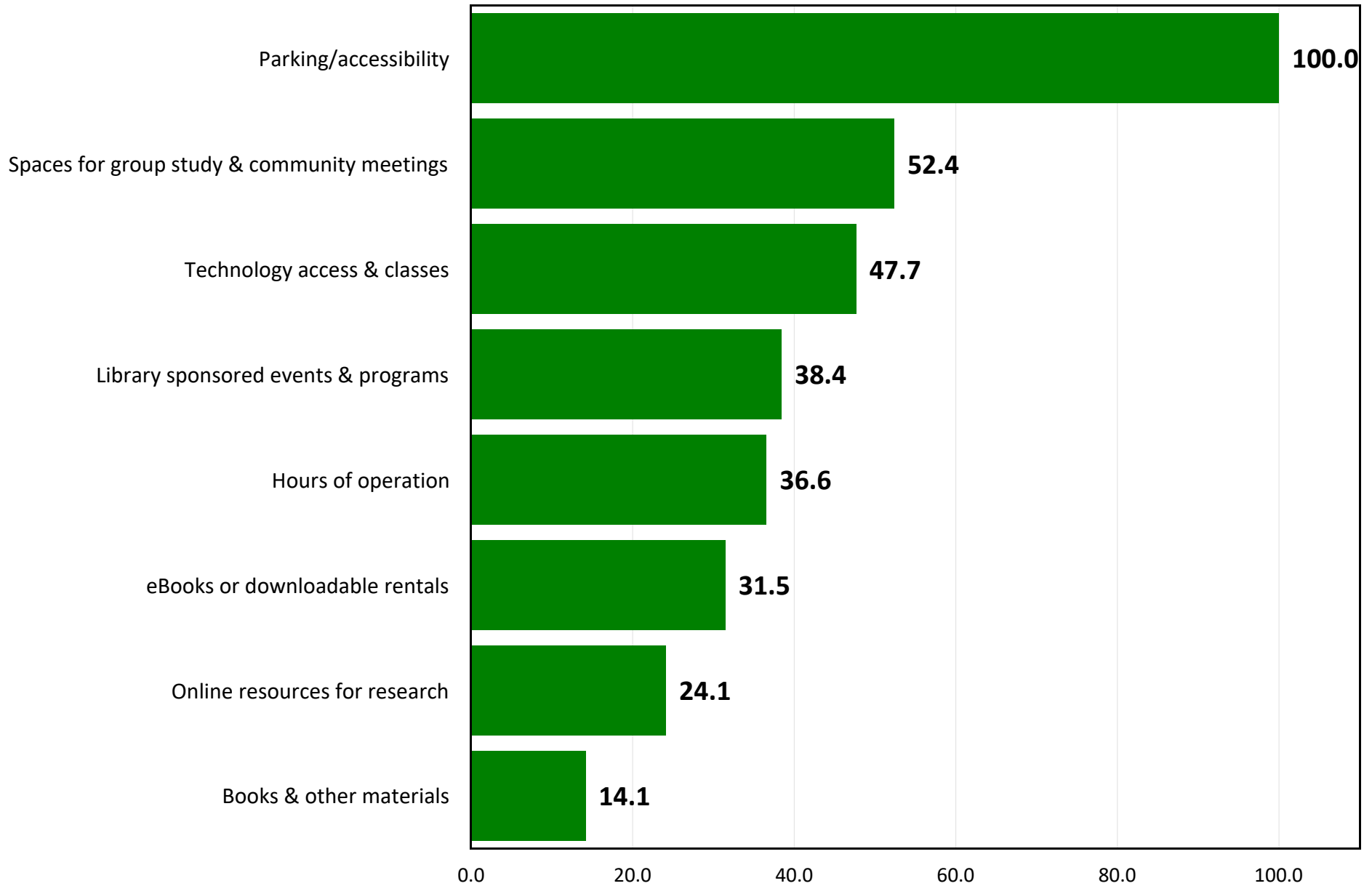
Top Priorities for Investment for Recreation Programs Based on Priority Investment Rating



Unmet Needs Rating for Library Services

the rating for the item with the most unmet need=100

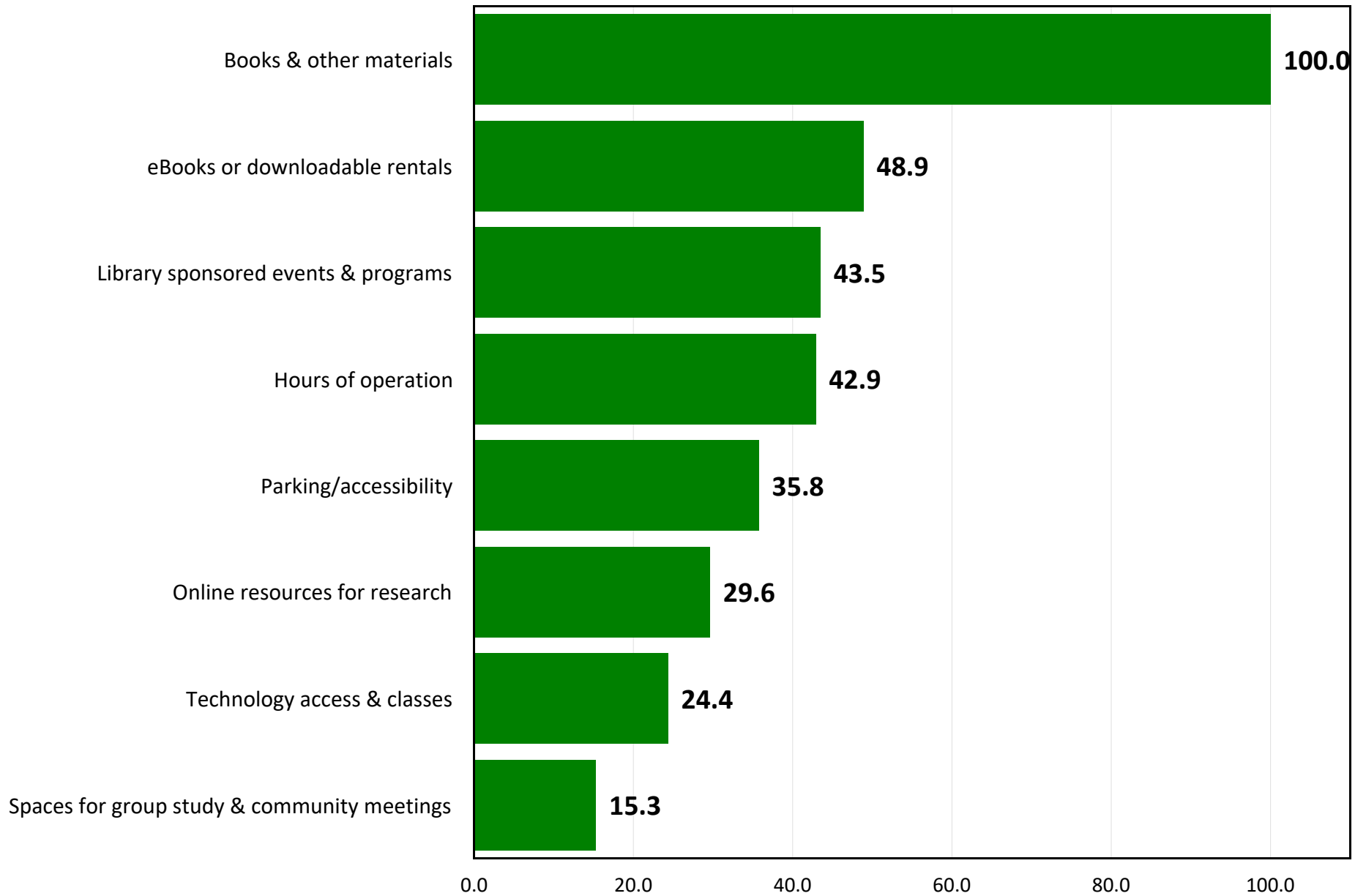
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



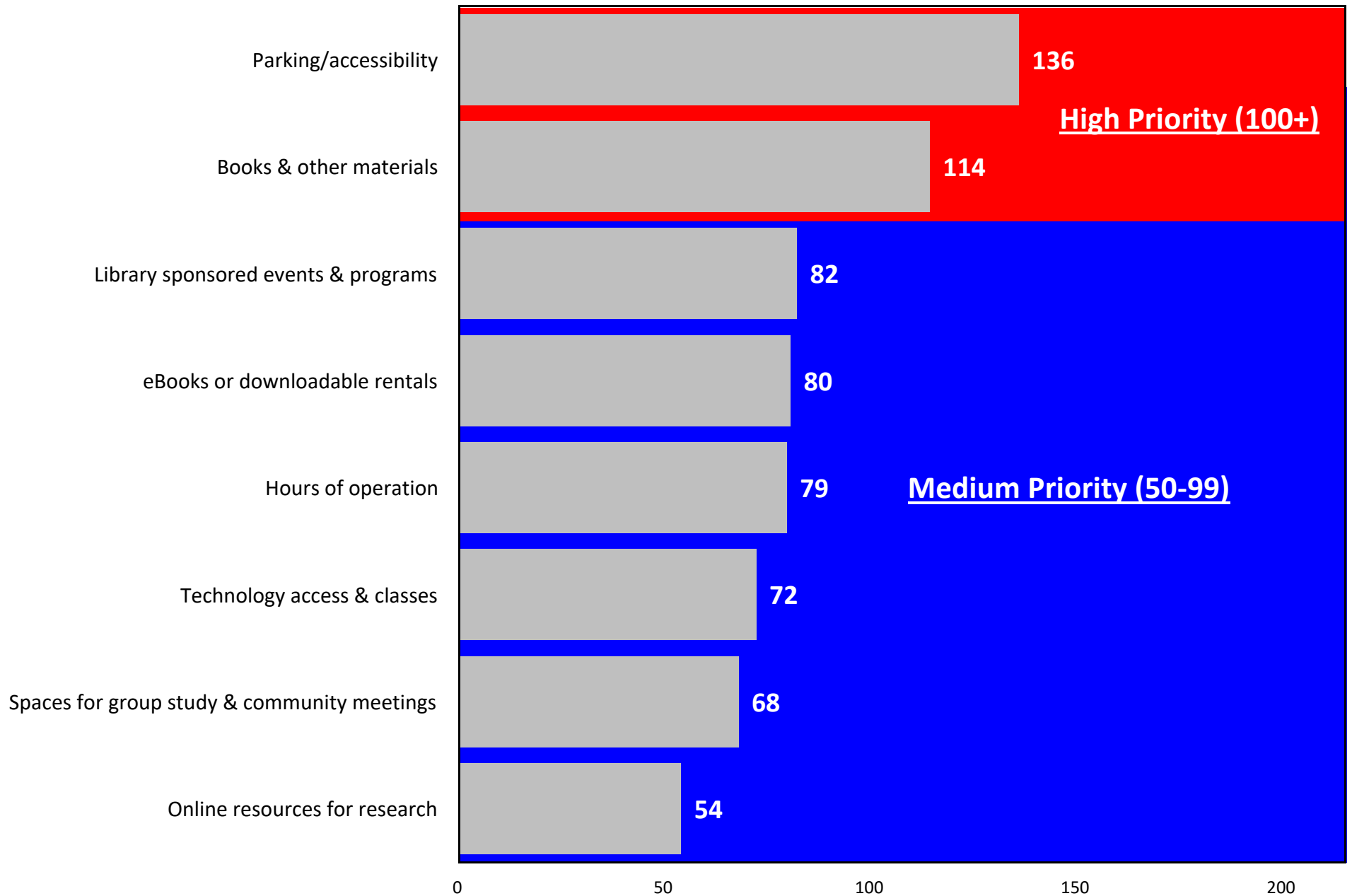
Importance Rating for Library Services

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Top Priorities for Investment for Library Services Based on Priority Investment Rating





5

Tabular Data

Q1. City Services. Please rate your overall satisfaction with the following services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-1. Fire & emergency medical services	66.6%	15.3%	2.2%	0.2%	0.0%	15.7%
Q1-2. Police services	65.4%	21.9%	4.8%	1.7%	0.3%	5.9%
Q1-3. Maintenance of City streets, lots, sidewalks, & bridges	43.0%	38.9%	10.8%	5.2%	1.2%	0.9%
Q1-4. Snow removal services on City streets	43.6%	39.3%	9.2%	4.6%	0.9%	2.5%
Q1-5. Drainage & stormwater management services (in City right of ways including streets & sidewalks)	31.8%	37.7%	16.6%	8.1%	3.0%	2.9%
Q1-6. Sanitation services (refuse, recycling, yard waste, & compost & recycling center)	67.2%	24.6%	5.1%	2.1%	0.1%	0.9%
Q1-7. Storm emergency response services (flood, windstorms, etc.)	36.8%	29.0%	11.9%	2.0%	0.5%	19.9%
Q1-8. Development process (permit issuance & inspections)	20.9%	26.4%	22.0%	7.4%	3.2%	20.0%
Q1-9. Overall quality of new development (new buildings, subdivisions, new commercial developments)	20.4%	30.8%	22.9%	8.2%	3.4%	14.3%
Q1-10. Parks & trails	57.7%	33.5%	5.5%	1.0%	0.2%	2.1%
Q1-11. Recreation programs	40.3%	33.0%	9.4%	2.8%	0.7%	13.8%
Q1-12. CROYA (Committee Representing Our Young Adults) youth programs & services	26.2%	14.8%	9.7%	0.3%	0.1%	48.9%

Q1. City Services. Please rate your overall satisfaction with the following services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-13. Dickinson Hall Senior Activity Center programs & services	24.3%	12.3%	10.1%	0.5%	0.0%	52.7%
Q1-14. Library programs & services	53.2%	25.9%	7.2%	0.8%	0.5%	12.5%
Q1-15. Effectiveness of City communication with the public	41.4%	37.2%	13.1%	4.7%	1.4%	2.2%
Q1-16. Customer service from City employees	45.6%	33.9%	10.1%	2.1%	1.1%	7.2%

WITHOUT "DON'T KNOW"

Q1. City Services. Please rate your overall satisfaction with the following services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Fire & emergency medical services	79.0%	18.2%	2.6%	0.2%	0.0%
Q1-2. Police services	69.5%	23.3%	5.1%	1.8%	0.3%
Q1-3. Maintenance of City streets, lots, sidewalks, & bridges	43.4%	39.2%	10.9%	5.3%	1.2%
Q1-4. Snow removal services on City streets	44.7%	40.3%	9.4%	4.7%	0.9%
Q1-5. Drainage & stormwater management services (in City right of ways including streets & sidewalks)	32.7%	38.8%	17.0%	8.3%	3.1%
Q1-6. Sanitation services (refuse, recycling, yard waste, & compost & recycling center)	67.8%	24.8%	5.1%	2.1%	0.1%
Q1-7. Storm emergency response services (flood, windstorms, etc.)	45.9%	36.1%	14.9%	2.5%	0.6%
Q1-8. Development process (permit issuance & inspections)	26.1%	33.0%	27.5%	9.3%	4.1%
Q1-9. Overall quality of new development (new buildings, subdivisions, new commercial developments)	23.8%	35.9%	26.7%	9.6%	4.0%
Q1-10. Parks & trails	58.9%	34.2%	5.6%	1.1%	0.2%
Q1-11. Recreation programs	46.7%	38.3%	11.0%	3.2%	0.8%

WITHOUT "DON'T KNOW"

Q1. City Services. Please rate your overall satisfaction with the following services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-12. CROYA (Committee Representing Our Young Adults) youth programs & services	51.3%	29.0%	19.0%	0.5%	0.1%
Q1-13. Dickinson Hall Senior Activity Center programs & services	51.5%	26.1%	21.4%	1.0%	0.0%
Q1-14. Library programs & services	60.8%	29.6%	8.2%	0.9%	0.6%
Q1-15. Effectiveness of City communication with the public	42.4%	38.0%	13.4%	4.8%	1.4%
Q1-16. Customer service from City employees	49.1%	36.5%	10.9%	2.3%	1.2%

Q2. Which THREE of these items listed in Question 1 are MOST IMPORTANT to you and the members of your household?

<u>Q2. Top choice</u>	<u>Number</u>	<u>Percent</u>
Fire & emergency medical services	478	33.0 %
Police services	333	23.0 %
Maintenance of City streets, lots, sidewalks, & bridges	106	7.3 %
Snow removal services on City streets	39	2.7 %
Drainage & stormwater management services (in City right of ways including streets & sidewalks)	59	4.1 %
Sanitation services (refuse, recycling, yard waste, & compost & recycling center)	57	3.9 %
Storm emergency response services (flood, windstorms, etc.)	10	0.7 %
Development process (permit issuance & inspections)	19	1.3 %
Overall quality of new development (new buildings, subdivisions, new commercial developments)	65	4.5 %
Parks & trails	83	5.7 %
Recreation programs	43	3.0 %
CROYA (Committee Representing Our Young Adults) youth programs & services	2	0.1 %
Dickinson Hall Senior Activity Center programs & services	14	1.0 %
Library programs & services	31	2.1 %
Effectiveness of City communication with the public	20	1.4 %
Customer service from City employees	13	0.9 %
<u>None chosen</u>	<u>78</u>	<u>5.4 %</u>
Total	1450	100.0 %

Q2. Which THREE of these items listed in Question 1 are MOST IMPORTANT to you and the members of your household?

<u>Q2. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Fire & emergency medical services	259	17.9 %
Police services	422	29.1 %
Maintenance of City streets, lots, sidewalks, & bridges	155	10.7 %
Snow removal services on City streets	60	4.1 %
Drainage & stormwater management services (in City right of ways including streets & sidewalks)	45	3.1 %
Sanitation services (refuse, recycling, yard waste, & compost & recycling center)	91	6.3 %
Storm emergency response services (flood, windstorms, etc.)	26	1.8 %
Development process (permit issuance & inspections)	15	1.0 %
Overall quality of new development (new buildings, subdivisions, new commercial developments)	58	4.0 %
Parks & trails	76	5.2 %
Recreation programs	50	3.4 %
CROYA (Committee Representing Our Young Adults) youth programs & services	5	0.3 %
Dickinson Hall Senior Activity Center programs & services	7	0.5 %
Library programs & services	45	3.1 %
Effectiveness of City communication with the public	29	2.0 %
Customer service from City employees	21	1.4 %
<u>None chosen</u>	<u>86</u>	<u>5.9 %</u>
Total	1450	100.0 %

Q2. Which THREE of these items listed in Question 1 are MOST IMPORTANT to you and the members of your household?

<u>Q2. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Fire & emergency medical services	80	5.5 %
Police services	96	6.6 %
Maintenance of City streets, lots, sidewalks, & bridges	269	18.6 %
Snow removal services on City streets	136	9.4 %
Drainage & stormwater management services (in City right of ways including streets & sidewalks)	88	6.1 %
Sanitation services (refuse, recycling, yard waste, & compost & recycling center)	163	11.2 %
Storm emergency response services (flood, windstorms, etc.)	40	2.8 %
Development process (permit issuance & inspections)	40	2.8 %
Overall quality of new development (new buildings, subdivisions, new commercial developments)	104	7.2 %
Parks & trails	138	9.5 %
Recreation programs	33	2.3 %
CROYA (Committee Representing Our Young Adults) youth programs & services	7	0.5 %
Dickinson Hall Senior Activity Center programs & services	23	1.6 %
Library programs & services	61	4.2 %
Effectiveness of City communication with the public	44	3.0 %
Customer service from City employees	28	1.9 %
<u>None chosen</u>	<u>100</u>	<u>6.9 %</u>
Total	1450	100.0 %

SUM OF TOP THREE CHOICES**Q2. Which THREE of these items listed in Question 1 are MOST IMPORTANT to you and the members of your household? (top 3)**

<u>Q2. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Fire & emergency medical services	817	56.3 %
Police services	851	58.7 %
Maintenance of City streets, lots, sidewalks, & bridges	530	36.6 %
Snow removal services on City streets	235	16.2 %
Drainage & stormwater management services (in City right of ways including streets & sidewalks)	192	13.2 %
Sanitation services (refuse, recycling, yard waste, & compost & recycling center)	311	21.4 %
Storm emergency response services (flood, windstorms, etc.)	76	5.2 %
Development process (permit issuance & inspections)	74	5.1 %
Overall quality of new development (new buildings, subdivisions, new commercial developments)	227	15.7 %
Parks & trails	297	20.5 %
Recreation programs	126	8.7 %
CROYA (Committee Representing Our Young Adults) youth programs & services	14	1.0 %
Dickinson Hall Senior Activity Center programs & services	44	3.0 %
Library programs & services	137	9.4 %
Effectiveness of City communication with the public	93	6.4 %
Customer service from City employees	62	4.3 %
None chosen	78	5.4 %
Total	4164	

Q3. Perception. Please rate Lake Forest on a scale of 5 to 1, where 5 means "Excellent" and 1 means "Very Poor" regarding each of the following.

(N=1450)

	Excellent	Very good	Fair	Poor	Very poor	Don't know
Q3-1. Quality of life in City	67.5%	29.7%	2.4%	0.0%	0.0%	0.4%
Q3-2. Quality of services provided by City	52.9%	40.8%	5.6%	0.1%	0.1%	0.5%
Q3-3. Value that you receive for your City tax dollars & fees	33.1%	40.7%	20.1%	3.9%	1.0%	1.2%
Q3-4. City efforts to keep you informed about local issues	37.9%	37.7%	17.1%	3.7%	1.6%	2.1%
Q3-5. City efforts to promote environmentally sustainable best practices	26.0%	35.9%	18.6%	3.7%	1.0%	14.8%
Q3-6. Accessibility & responsiveness of City Council	15.4%	23.2%	17.6%	4.6%	2.8%	36.3%
Q3-7. City Council acting in the best long-term interest of the community	18.3%	28.0%	21.8%	5.7%	4.2%	21.9%
Q3-8. Confidence in Lake Forest City government	21.9%	36.8%	23.2%	5.6%	3.7%	8.9%

WITHOUT "DON'T KNOW"**Q3. Perception. Please rate Lake Forest on a scale of 5 to 1, where 5 means "Excellent" and 1 means "Very Poor" regarding each of the following. (without "don't know")**

(N=1450)

	Excellent	Very good	Fair	Poor	Very poor
Q3-1. Quality of life in City	67.8%	29.8%	2.4%	0.0%	0.0%
Q3-2. Quality of services provided by City	53.2%	41.0%	5.6%	0.1%	0.1%
Q3-3. Value that you receive for your City tax dollars & fees	33.5%	41.2%	20.4%	3.9%	1.0%
Q3-4. City efforts to keep you informed about local issues	38.7%	38.5%	17.5%	3.7%	1.6%
Q3-5. City efforts to promote environmentally sustainable best practices	30.5%	42.1%	21.8%	4.4%	1.2%
Q3-6. Accessibility & responsiveness of City Council	24.2%	36.5%	27.6%	7.3%	4.4%
Q3-7. City Council acting in the best long-term interest of the community	23.5%	35.9%	27.9%	7.3%	5.4%
Q3-8. Confidence in Lake Forest City government	24.1%	40.3%	25.4%	6.1%	4.0%

Q4. Please check all the sources of information listed below that you currently use to get news and information about City programs, services, and events.

Q4. All the sources of information you currently use to get news & information about City programs, services, & events	Number	Percent
City's website (CityofLakeForest.com)	1084	74.8 %
Email newsletters (Weekly eNews, Parks & Recreation, Dickinson Hall, etc.)	1041	71.8 %
City's quarterly Dialogue newsletter	1068	73.7 %
Recreation Program Guide	889	61.3 %
City's social media pages (Facebook, Instagram, YouTube, etc.)	407	28.1 %
Other social media pages (information shared by a friend or non-City organization)	274	18.9 %
Lake Forest Now Mobile App	365	25.2 %
Lake Forest Love Blog (LakeForestLove.com)	172	11.9 %
City Council Meetings	156	10.8 %
LFTV (channels 17 & 19)	68	4.7 %
Local newspapers (online or print)	573	39.5 %
Radio or podcasts	112	7.7 %
Posters or signs around town	697	48.1 %
Word of mouth (friends, neighbors, family, etc.)	977	67.4 %
Other	20	1.4 %
Total	7903	

Q4-15. Other

- CALLS TO INDIVIDUAL GOVT MEMBERS
- CITY EMPLOYEES
- Deerpath garden club representative attendance at city meetings to discuss future plans
- I occasionally listen to the LF Podcast to see what they are stirring up but, I don't like their approach and language.
- info sent to home
- LAKE FOREST PODCAST
- LAKE FORESTER
- LF/LB ON TIME FACEBOOK
- LIBRARY EMAIL
- mail
- Meetings to Alderman.
- newspaper supplements
- Nextdoor.com
- Patch
- Patch online reports
- Police Blotter, but that could also be considered as a Email Newsletter.
- TALKING TO CITY OFFICIALS
- The Lake Forest Podcast
- The Patch
- ward meetings

Q5. Which THREE of the sources from the list in Question 4 do you MOST PREFER to use to get information about the City of Lake Forest?

Q5. Top choice	Number	Percent
City's website (CityofLakeForest.com)	374	25.8 %
Email newsletters (Weekly eNews, Parks & Recreation, Dickinson Hall, etc.)	518	35.7 %
City's quarterly Dialogue newsletter	205	14.1 %
Recreation Program Guide	23	1.6 %
City's social media pages (Facebook, Instagram, YouTube, etc.)	69	4.8 %
Other social media pages (information shared by a friend or non-City organization)	13	0.9 %
Lake Forest Now Mobile App	58	4.0 %
Lake Forest Love Blog (LakeForestLove.com)	3	0.2 %
City Council Meetings	4	0.3 %
LFTV (channels 17 & 19)	3	0.2 %
Local newspapers (online or print)	42	2.9 %
Radio or podcasts	10	0.7 %
Posters or signs around town	11	0.8 %
Word of mouth (friends, neighbors, family, etc.)	18	1.2 %
Other	5	0.3 %
None chosen	94	6.5 %
Total	1450	100.0 %

Q5. Which THREE of the sources from the list in Question 4 do you MOST PREFER to use to get information about the City of Lake Forest?

Q5. 2nd choice	Number	Percent
City's website (CityofLakeForest.com)	237	16.3 %
Email newsletters (Weekly eNews, Parks & Recreation, Dickinson Hall, etc.)	249	17.2 %
City's quarterly Dialogue newsletter	305	21.0 %
Recreation Program Guide	116	8.0 %
City's social media pages (Facebook, Instagram, YouTube, etc.)	107	7.4 %
Other social media pages (information shared by a friend or non-City organization)	29	2.0 %
Lake Forest Now Mobile App	76	5.2 %
Lake Forest Love Blog (LakeForestLove.com)	7	0.5 %
City Council Meetings	11	0.8 %
LFTV (channels 17 & 19)	7	0.5 %
Local newspapers (online or print)	58	4.0 %
Radio or podcasts	10	0.7 %
Posters or signs around town	45	3.1 %
Word of mouth (friends, neighbors, family, etc.)	52	3.6 %
Other	2	0.1 %
None chosen	139	9.6 %
Total	1450	100.0 %

Q5. Which THREE of the sources from the list in Question 4 do you MOST PREFER to use to get information about the City of Lake Forest?

Q5. 3rd choice	Number	Percent
City's website (CityofLakeForest.com)	167	11.5 %
Email newsletters (Weekly eNews, Parks & Recreation, Dickinson Hall, etc.)	87	6.0 %
City's quarterly Dialogue newsletter	232	16.0 %
Recreation Program Guide	134	9.2 %
City's social media pages (Facebook, Instagram, YouTube, etc.)	91	6.3 %
Other social media pages (information shared by a friend or non-City organization)	35	2.4 %
Lake Forest Now Mobile App	78	5.4 %
Lake Forest Love Blog (LakeForestLove.com)	18	1.2 %
City Council Meetings	20	1.4 %
LFTV (channels 17 & 19)	4	0.3 %
Local newspapers (online or print)	110	7.6 %
Radio or podcasts	8	0.6 %
Posters or signs around town	99	6.8 %
Word of mouth (friends, neighbors, family, etc.)	125	8.6 %
Other	3	0.2 %
None chosen	239	16.5 %
Total	1450	100.0 %

SUM OF TOP 3 CHOICES

Q5. Which THREE of the sources from the list in Question 4 do you MOST PREFER to use to get information about the City of Lake Forest? (top 3)

Q5. Sum of top 3 choices	Number	Percent
City's website (CityofLakeForest.com)	778	53.7 %
Email newsletters (Weekly eNews, Parks & Recreation, Dickinson Hall, etc.)	854	58.9 %
City's quarterly Dialogue newsletter	742	51.2 %
Recreation Program Guide	273	18.8 %
City's social media pages (Facebook, Instagram, YouTube, etc.)	267	18.4 %
Other social media pages (information shared by a friend or non-City organization)	77	5.3 %
Lake Forest Now Mobile App	212	14.6 %
Lake Forest Love Blog (LakeForestLove.com)	28	1.9 %
City Council Meetings	35	2.4 %
LFTV (channels 17 & 19)	14	1.0 %
Local newspapers (online or print)	210	14.5 %
Radio or podcasts	28	1.9 %
Posters or signs around town	155	10.7 %
Word of mouth (friends, neighbors, family, etc.)	195	13.4 %
Other	10	0.7 %
None chosen	94	6.5 %
Total	3972	

Q6. Finance. The City shares municipal financial information through a variety of media platforms. Please rate your level of interest on the following financial topics using a scale of 5 to 1, where 5 means "Very Interested" and 1 means "Not at All Interested."

(N=1450)

	Very interested	Somewhat interested	Neutral	Not very interested	Not at all interested	Don't know
Q6-1. Annual budgeting process	32.4%	37.0%	16.9%	5.4%	2.3%	6.1%
Q6-2. Requirements when buying & selling property (transfer stamp, final utility bill, etc.)	34.7%	31.4%	18.5%	5.7%	2.6%	7.1%
Q6-3. Long-range planning on City's pension funding	34.3%	32.9%	17.3%	5.9%	2.9%	6.8%

WITHOUT "DON'T KNOW"

Q6. Finance. The City shares municipal financial information through a variety of media platforms. Please rate your level of interest on the following financial topics using a scale of 5 to 1, where 5 means "Very Interested" and 1 means "Not at All Interested." (without "don't know")

(N=1450)

	Very interested	Somewhat interested	Neutral	Not very interested	Not at all interested
Q6-1. Annual budgeting process	34.5%	39.4%	18.0%	5.7%	2.4%
Q6-2. Requirements when buying & selling property (transfer stamp, final utility bill, etc.)	37.3%	33.9%	19.9%	6.1%	2.8%
Q6-3. Long-range planning on City's pension funding	36.8%	35.3%	18.6%	6.3%	3.1%

Q7. Quality of Life. Please rate the importance of each of the following items listed when choosing to live in Lake Forest. Use a scale of 3 to 1, where 3 means "Very Important" and 1 means "Not Very Important."

(N=1450)

	Very important	Somewhat important	Not very important	Not provided
Q7-1. Quality of City services	84.0%	14.1%	0.5%	1.4%
Q7-2. Lower taxes than in nearby cities	71.4%	21.6%	5.3%	1.7%
Q7-3. Variety of community events offered	48.8%	40.6%	8.9%	1.8%
Q7-4. Local businesses	66.1%	28.5%	3.7%	1.8%
Q7-5. Open space & parks/trails	79.1%	18.0%	1.6%	1.3%
Q7-6. Beach access	80.1%	15.8%	2.8%	1.3%
Q7-7. Recreation opportunities	53.4%	38.6%	6.3%	1.7%
Q7-8. Neighbors & family	73.9%	21.8%	2.9%	1.4%
Q7-9. Schools (public & private)	77.0%	14.1%	6.5%	2.4%
Q7-10. Overall safety	93.9%	4.1%	0.5%	1.4%
Q7-11. Historic character of City	57.2%	33.5%	7.7%	1.6%
Q7-12. Availability of single-family housing options (small & large lots, historic houses, etc.)	55.5%	31.4%	11.2%	1.9%
Q7-13. Availability of multi-family housing options (condominiums, apartments, etc.)	19.5%	31.9%	46.3%	2.3%

WITHOUT "NOT PROVIDED"

Q7. Quality of Life. Please rate the importance of each of the following items listed when choosing to live in Lake Forest. Use a scale of 3 to 1, where 3 means "Very Important" and 1 means "Not Very Important." (without "not provided")

(N=1450)

	Very important	Somewhat important	Not very important
Q7-1. Quality of City services	85.2%	14.3%	0.5%
Q7-2. Lower taxes than in nearby cities	72.7%	21.9%	5.4%
Q7-3. Variety of community events offered	49.6%	41.3%	9.1%
Q7-4. Local businesses	67.3%	29.0%	3.7%
Q7-5. Open space & parks/trails	80.2%	18.2%	1.6%
Q7-6. Beach access	81.1%	16.0%	2.9%
Q7-7. Recreation opportunities	54.3%	39.2%	6.5%
Q7-8. Neighbors & family	74.9%	22.1%	2.9%
Q7-9. Schools (public & private)	78.9%	14.5%	6.6%
Q7-10. Overall safety	95.3%	4.2%	0.5%
Q7-11. Historic character of City	58.1%	34.1%	7.8%
Q7-12. Availability of single-family housing options (small & large lots, historic houses, etc.)	56.6%	32.0%	11.5%
Q7-13. Availability of multi-family housing options (condominiums, apartments, etc.)	20.0%	32.6%	47.4%

Q8. Which THREE of the items listed in Question 7 will have the LARGEST IMPACT on your decision to stay in Lake Forest?

<u>Q8. Top choice</u>	<u>Number</u>	<u>Percent</u>
Quality of City services	255	17.6 %
Lower taxes than in nearby cities	356	24.6 %
Variety of community events offered	25	1.7 %
Local businesses	22	1.5 %
Open space & parks/trails	42	2.9 %
Beach access	53	3.7 %
Recreation opportunities	5	0.3 %
Neighbors & family	159	11.0 %
Schools (public & private)	165	11.4 %
Overall safety	192	13.2 %
Historic character of City	59	4.1 %
Availability of single-family housing options (small & large lots, historic houses, etc.)	24	1.7 %
Availability of multi-family housing options (condominiums, apartments, etc.)	41	2.8 %
<u>None chosen</u>	<u>52</u>	<u>3.6 %</u>
Total	1450	100.0 %

Q8. Which THREE of the items listed in Question 7 will have the LARGEST IMPACT on your decision to stay in Lake Forest?

<u>Q8. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Quality of City services	200	13.8 %
Lower taxes than in nearby cities	228	15.7 %
Variety of community events offered	29	2.0 %
Local businesses	77	5.3 %
Open space & parks/trails	106	7.3 %
Beach access	114	7.9 %
Recreation opportunities	26	1.8 %
Neighbors & family	103	7.1 %
Schools (public & private)	176	12.1 %
Overall safety	217	15.0 %
Historic character of City	56	3.9 %
Availability of single-family housing options (small & large lots, historic houses, etc.)	30	2.1 %
Availability of multi-family housing options (condominiums, apartments, etc.)	18	1.2 %
<u>None chosen</u>	<u>70</u>	<u>4.8 %</u>
Total	1450	100.0 %

Q8. Which THREE of the items listed in Question 7 will have the LARGEST IMPACT on your decision to stay in Lake Forest?

<u>Q8. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Quality of City services	133	9.2 %
Lower taxes than in nearby cities	131	9.0 %
Variety of community events offered	64	4.4 %
Local businesses	96	6.6 %
Open space & parks/trails	125	8.6 %
Beach access	134	9.2 %
Recreation opportunities	41	2.8 %
Neighbors & family	115	7.9 %
Schools (public & private)	118	8.1 %
Overall safety	250	17.2 %
Historic character of City	91	6.3 %
Availability of single-family housing options (small & large lots, historic houses, etc.)	37	2.6 %
Availability of multi-family housing options (condominiums, apartments, etc.)	21	1.4 %
<u>None chosen</u>	<u>94</u>	<u>6.5 %</u>
Total	1450	100.0 %

SUM OF TOP 3 CHOICES

Q8. Which THREE of the items listed in Question 7 will have the LARGEST IMPACT on your decision to stay in Lake Forest? (top 3)

<u>Q8. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Quality of City services	588	40.6 %
Lower taxes than in nearby cities	715	49.3 %
Variety of community events offered	118	8.1 %
Local businesses	195	13.4 %
Open space & parks/trails	273	18.8 %
Beach access	301	20.8 %
Recreation opportunities	72	5.0 %
Neighbors & family	377	26.0 %
Schools (public & private)	459	31.7 %
Overall safety	659	45.4 %
Historic character of City	206	14.2 %
Availability of single-family housing options (small & large lots, historic houses, etc.)	91	6.3 %
Availability of multi-family housing options (condominiums, apartments, etc.)	80	5.5 %
<u>None chosen</u>	<u>52</u>	<u>3.6 %</u>
Total	4186	

Q9. How often do you shop or dine in the City of Lake Forest?

Q9. How often do you shop or dine in City of Lake Forest	Number	Percent
2+ times per week	862	59.4 %
Once per week	293	20.2 %
1-2 times per month	196	13.5 %
Only seasonally	38	2.6 %
Rarely or not at all	48	3.3 %
Not provided	13	0.9 %
Total	1450	100.0 %

WITHOUT "NOT PROVIDED"**Q9. How often do you shop or dine in the City of Lake Forest? (without "not provided")**

Q9. How often do you shop or dine in City of Lake Forest	Number	Percent
2+ times per week	862	60.0 %
Once per week	293	20.4 %
1-2 times per month	196	13.6 %
Only seasonally	38	2.6 %
Rarely or not at all	48	3.3 %
Total	1437	100.0 %

Q10. Please select all the items below that you think are important in the City's business districts.

Q10. All the items you think are important in City's business districts	Number	Percent
Unique shops & dining opportunities	1258	86.8 %
Stores that meet your daily needs	1192	82.2 %
Parking availability	1078	74.3 %
Historic character	785	54.1 %
Walkability & outdoor eating/gather spaces	1117	77.0 %
Community events	648	44.7 %
Other	56	3.9 %
Total	6134	

Q10-7. Other

- A variety of shops and dining places that are not chains; Bicycle accessibility, bicycle parking and safe bike lanes; parking
- A vibrant downtown is important to the overall feel of the city/town. I hope new shops and restaurants will increase activity in LF downtown.
- AFFORDABILITY
- affordability
- Affordable housing.
- AFFORDABLE PRICES
- affordable/diverse restaurants.
- bookstore, clothing
- Burger King
- Businesses (gas stations, restaurants, etc.) open later than what is currently offered. We should be able to get gas even if the sun is setting.
- Businesses store fronts are tidy and decorative to aid in the curb appeal of downtown LF
- Businesses that are likely to appeal to the next several generations; innovative concepts
- Cleanliness
- Cleanliness
- Cleanliness
- Cleanliness
- COFFEE SHOPS, NON-CHAIN STORES
- dog friendly outdoor dining options
- events or spaces for all ages and abilities
- Friendly, small scale, walkable, low density. Please no huge developments.
- Gas station on the west side of town
- good traffic flow
- Hours of operation; it would be nice to have shops/restaurants open later during summer, holidays or weekends. Everything closes so early. Pop-up shops that are seasonal would be great also (not just winter).
- I don't know why we drive away larger main-stream businesses. Would be a great source of revenue for the city – could really bolster the parks and rec programming (and how is it that we do not have a public pool?). A lot of these boutiques, banks, and overpriced restaurants do not fit my needs
- I live to far from the business district to take advantage of retail shops.
- Lantern
- Less congestion, noise, traffic on Green Bay & Deer Path, especially!
- more affordable shops
- Need WIDER parking spaces due to inconsiderate oafs with huge SUV's crowding others or dinging car doors. We avoid downtown areas because of this.
- NO HIGH RISE BUILDINGS
- Outdoor dining
- Parking
- post office
- Reasonable pricing.
- REASONABLE RENTS TO KEEP SMALL BUSINESSES HERE
- Safety

Q10-7. Other

- safety
- safety
- safety
- Safety and crime.
- Safety while crossing streets.
- Shops are priced way too high.
- sidewalk pedestrian safety
- Sidewalk safety—electric bikes are becoming a big problem. Already, electric scooters and bikes should not be permitted inside and the perimeter areas of Market Square
- smaller residence options
- The business districts should be prioritized.
- The skin center is appreciated.
- The time of service during the day.
- train station
- train station
- Use of unique outdoor spaces like beach activities, the festivals put on by the city - grateful to live in a beautiful area, and the fact that there are ways to appreciate that through the community activities and participating businesses is important. Farmers market, the art fair, lake forest day, etc.
- useful businesses
- variety
- Variety of restaurants
- Wider range of dining options.
- WOULD LIKE TO SEE SUCCESSFUL SHOPS AND BUSINESSES AND RESTAURANTS IN EVERY AVAILABLE STOREFRONT

Q11. Housing Opportunities. Please rate each of the following housing types in the City of Lake Forest using a scale of 3 to 1, where 3 means there is "Too Much" and 1 means there is "More Needed."

(N=1450)

	Too much	Adequate amount	More needed	Don't know
Q11-1. Single family homes	1.8%	80.9%	7.9%	9.4%
Q11-2. Small lot single family homes (less than an acre)	4.3%	63.6%	19.5%	12.6%
Q11-3. Large lot single family homes (acre+)	11.3%	69.9%	6.1%	12.6%
Q11-4. Single-story/accessible homes	2.1%	44.0%	32.4%	21.4%
Q11-5. Condominiums/apartments	18.0%	45.8%	18.7%	17.5%
Q11-6. Townhomes/duplexes	15.0%	42.6%	21.4%	21.0%
Q11-7. Moderately priced housing	6.8%	42.1%	33.9%	17.2%
Q11-8. Senior housing	3.7%	33.2%	35.1%	27.9%
Q11-9. Residential units close to train stations & business districts	6.6%	52.8%	19.6%	21.0%

WITHOUT "DON'T KNOW"

Q11. Housing Opportunities. Please rate each of the following housing types in the City of Lake Forest using a scale of 3 to 1, where 3 means there is "Too Much" and 1 means there is "More Needed." (without "don't know")

(N=1450)

	Too much	Adequate amount	More needed
Q11-1. Single family homes	2.0%	89.3%	8.7%
Q11-2. Small lot single family homes (less than an acre)	5.0%	72.7%	22.3%
Q11-3. Large lot single family homes (acre+)	12.9%	80.0%	7.0%
Q11-4. Single-story/accessible homes	2.7%	56.0%	41.3%
Q11-5. Condominiums/apartments	21.8%	55.5%	22.7%
Q11-6. Townhomes/duplexes	19.0%	53.9%	27.1%
Q11-7. Moderately priced housing	8.2%	50.8%	41.0%
Q11-8. Senior housing	5.2%	46.1%	48.7%
Q11-9. Residential units close to train stations & business districts	8.4%	66.8%	24.8%

Q12. Please rate your level of agreement with the following statement: "Through Boards and Commissions, the City does a good job of balancing the sometimes-competing interests of preserving and enhancing the community's character while at the same time guiding development in a way that respects private property rights, considers current trends, and appropriately moves the community forward."

Q12. Your level of agreement with the following statement	Number	Percent
Agree	677	46.7 %
Neutral	400	27.6 %
Disagree	228	15.7 %
Don't know	145	10.0 %
Total	1450	100.0 %

WITHOUT "DON'T KNOW"

Q12. Please rate your level of agreement with the following statement: "Through Boards and Commissions, the City does a good job of balancing the sometimes-competing interests of preserving and enhancing the community's character while at the same time guiding development in a way that respects private property rights, considers current trends, and appropriately moves the community forward." (without "don't know")

Q12. Your level of agreement with the following statement	Number	Percent
Agree	677	51.9 %
Neutral	400	30.7 %
Disagree	228	17.5 %
Total	1305	100.0 %

Q13. Public Safety. Please rate your overall satisfaction with the following public safety services on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q13-1. How quickly Fire Department personnel respond to fire & public safety related service calls	56.6%	12.1%	1.4%	0.1%	0.0%	29.7%
Q13-2. How quickly Fire Department personnel respond to rescue & emergency medical service (EMS) calls	55.9%	11.5%	1.3%	0.0%	0.1%	31.2%
Q13-3. How quickly Police Department personnel respond to emergencies	54.0%	15.8%	2.6%	0.8%	0.2%	26.7%
Q13-4. Visibility of Fire Department personnel	46.1%	26.0%	12.1%	0.3%	0.1%	15.4%
Q13-5. Visibility of Police personnel in neighborhoods	44.1%	30.8%	14.1%	3.4%	0.8%	6.9%
Q13-6. Visibility of Police personnel in non-residential areas	34.0%	28.4%	15.4%	3.0%	0.5%	18.7%
Q13-7. Professionalism of personnel from Fire Department	57.6%	15.5%	3.2%	0.2%	0.0%	23.5%
Q13-8. Professionalism of personnel from Police Department	58.8%	20.7%	6.1%	1.2%	0.6%	12.6%
Q13-9. Interaction with dispatch when calling 911 to report an emergency	34.2%	12.6%	4.8%	0.7%	0.3%	47.5%
Q13-10. Interaction with dispatch when calling a non-emergency line	38.0%	22.2%	6.5%	1.9%	0.2%	31.2%

Q13. Public Safety. Please rate your overall satisfaction with the following public safety services on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q13-11. Efforts to educate you about fire prevention & life-safety issues	25.8%	22.3%	20.6%	1.8%	0.2%	29.4%

WITHOUT "DON'T KNOW"**Q13. Public Safety. Please rate your overall satisfaction with the following public safety services on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q13-1. How quickly Fire Department personnel respond to fire & public safety related service calls	80.6%	17.3%	2.0%	0.2%	0.0%
Q13-2. How quickly Fire Department personnel respond to rescue & emergency medical service (EMS) calls	81.2%	16.8%	1.9%	0.0%	0.1%
Q13-3. How quickly Police Department personnel respond to emergencies	73.7%	21.5%	3.5%	1.0%	0.3%
Q13-4. Visibility of Fire Department personnel	54.5%	30.8%	14.3%	0.3%	0.2%
Q13-5. Visibility of Police personnel in neighborhoods	47.3%	33.0%	15.1%	3.7%	0.8%
Q13-6. Visibility of Police personnel in non-residential areas	41.8%	34.9%	19.0%	3.6%	0.6%
Q13-7. Professionalism of personnel from Fire Department	75.3%	20.3%	4.1%	0.3%	0.0%
Q13-8. Professionalism of personnel from Police Department	67.3%	23.7%	7.0%	1.3%	0.6%
Q13-9. Interaction with dispatch when calling 911 to report an emergency	65.2%	23.9%	9.1%	1.3%	0.5%
Q13-10. Interaction with dispatch when calling a non-emergency line	55.3%	32.3%	9.4%	2.7%	0.3%

WITHOUT "DON'T KNOW"

Q13. Public Safety. Please rate your overall satisfaction with the following public safety services on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q13-11. Efforts to educate you about fire prevention & life-safety issues	36.5%	31.5%	29.1%	2.5%	0.3%

Q14. Which THREE of these items listed in Question 13 are MOST IMPORTANT to you and the members of your household?

<u>Q14. Top choice</u>	<u>Number</u>	<u>Percent</u>
How quickly Fire Department personnel respond to fire & public safety related service calls	472	32.6 %
How quickly Fire Department personnel respond to rescue & emergency medical service (EMS) calls	348	24.0 %
How quickly Police Department personnel respond to emergencies	341	23.5 %
Visibility of Fire Department personnel	1	0.1 %
Visibility of Police personnel in neighborhoods	106	7.3 %
Visibility of Police personnel in non-residential areas	8	0.6 %
Professionalism of personnel from Fire Department	5	0.3 %
Professionalism of personnel from Police Department	46	3.2 %
Interaction with dispatch when calling 911 to report an emergency	8	0.6 %
Interaction with dispatch when calling a non-emergency line	6	0.4 %
Efforts to educate you about fire prevention & life-safety issues	7	0.5 %
<u>None chosen</u>	<u>102</u>	<u>7.0 %</u>
Total	1450	100.0 %

Q14. Which THREE of these items listed in Question 13 are MOST IMPORTANT to you and the members of your household?

<u>Q14. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
How quickly Fire Department personnel respond to fire & public safety related service calls	237	16.3 %
How quickly Fire Department personnel respond to rescue & emergency medical service (EMS) calls	461	31.8 %
How quickly Police Department personnel respond to emergencies	399	27.5 %
Visibility of Fire Department personnel	9	0.6 %
Visibility of Police personnel in neighborhoods	72	5.0 %
Visibility of Police personnel in non-residential areas	40	2.8 %
Professionalism of personnel from Fire Department	27	1.9 %
Professionalism of personnel from Police Department	47	3.2 %
Interaction with dispatch when calling 911 to report an emergency	22	1.5 %
Interaction with dispatch when calling a non-emergency line	12	0.8 %
Efforts to educate you about fire prevention & life-safety issues	5	0.3 %
<u>None chosen</u>	<u>119</u>	<u>8.2 %</u>
Total	1450	100.0 %

Q14. Which THREE of these items listed in Question 13 are MOST IMPORTANT to you and the members of your household?

<u>Q14. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
How quickly Fire Department personnel respond to fire & public safety related service calls	228	15.7 %
How quickly Fire Department personnel respond to rescue & emergency medical service (EMS) calls	160	11.0 %
How quickly Police Department personnel respond to emergencies	383	26.4 %
Visibility of Fire Department personnel	10	0.7 %
Visibility of Police personnel in neighborhoods	189	13.0 %
Visibility of Police personnel in non-residential areas	39	2.7 %
Professionalism of personnel from Fire Department	21	1.4 %
Professionalism of personnel from Police Department	110	7.6 %
Interaction with dispatch when calling 911 to report an emergency	95	6.6 %
Interaction with dispatch when calling a non-emergency line	34	2.3 %
Efforts to educate you about fire prevention & life-safety issues	28	1.9 %
<u>None chosen</u>	<u>153</u>	<u>10.6 %</u>
Total	1450	100.0 %

SUM OF TOP 3 CHOICES

Q14. Which THREE of these items listed in Question 13 are MOST IMPORTANT to you and the members of your household? (top 3)

<u>Q14. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
How quickly Fire Department personnel respond to fire & public safety related service calls	937	64.6 %
How quickly Fire Department personnel respond to rescue & emergency medical service (EMS) calls	969	66.8 %
How quickly Police Department personnel respond to emergencies	1123	77.4 %
Visibility of Fire Department personnel	20	1.4 %
Visibility of Police personnel in neighborhoods	367	25.3 %
Visibility of Police personnel in non-residential areas	87	6.0 %
Professionalism of personnel from Fire Department	53	3.7 %
Professionalism of personnel from Police Department	203	14.0 %
Interaction with dispatch when calling 911 to report an emergency	125	8.6 %
Interaction with dispatch when calling a non-emergency line	52	3.6 %
Efforts to educate you about fire prevention & life-safety issues	40	2.8 %
<u>None chosen</u>	<u>102</u>	<u>7.0 %</u>
Total	4078	

Q15. Police Department. Please rate your level of agreement with each of the statements related to the Lake Forest Police Department on a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=1450)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q15-1. Develops relationships with community members, including residents, organizations, & stakeholder groups	33.0%	29.7%	14.2%	2.4%	0.4%	20.3%
Q15-2. Effectively communicates with community members & stakeholders (e.g., website, social media, arrest blotter)	26.8%	28.2%	17.6%	3.9%	0.5%	23.0%
Q15-3. I trust Lake Forest Police Department	53.3%	32.8%	7.6%	1.2%	0.6%	4.6%

WITHOUT "DON'T KNOW"

Q15. Police Department. Please rate your level of agreement with each of the statements related to the Lake Forest Police Department on a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (without "don't know")

(N=1450)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q15-1. Develops relationships with community members, including residents, organizations, & stakeholder groups	41.3%	37.3%	17.8%	3.0%	0.5%
Q15-2. Effectively communicates with community members & stakeholders (e.g., website, social media, arrest blotter)	34.8%	36.6%	22.8%	5.1%	0.6%
Q15-3. I trust Lake Forest Police Department	55.9%	34.3%	7.9%	1.2%	0.7%

Q16. Overall, how safe do you feel the City of Lake Forest is as a community to live, work, and play?

Q16. How safe is City of Lake Forest as a community to live, work, & play	Number	Percent
Very safe	958	66.1 %
Safe	446	30.8 %
Neutral	18	1.2 %
Unsafe	4	0.3 %
Very unsafe	2	0.1 %
Not provided	22	1.5 %
Total	1450	100.0 %

WITHOUT "NOT PROVIDED"

Q16. Overall, how safe do you feel the City of Lake Forest is as a community to live, work, and play? (without "not provided")

Q16. How safe is City of Lake Forest as a community to live, work, & play	Number	Percent
Very safe	958	67.1 %
Safe	446	31.2 %
Neutral	18	1.3 %
Unsafe	4	0.3 %
Very unsafe	2	0.1 %
Total	1428	100.0 %

Q17. How has your perception of safety in the City of Lake Forest changed over the last two years?

Q17. How has your perception of safety in City of Lake Forest changed over last two years		
	Number	Percent
My sense of safety has increased	118	8.1 %
My sense of safety has stayed the same	988	68.1 %
My sense of safety has decreased	297	20.5 %
Not provided	47	3.2 %
Total	1450	100.0 %

WITHOUT "NOT PROVIDED"**Q17. How has your perception of safety in the City of Lake Forest changed over the last two years? (without "not provided")**

Q17. How has your perception of safety in City of Lake Forest changed over last two years		
	Number	Percent
My sense of safety has increased	118	8.4 %
My sense of safety has stayed the same	988	70.4 %
My sense of safety has decreased	297	21.2 %
Total	1403	100.0 %

Q18. City Infrastructure. Please rate your overall satisfaction with the condition of the infrastructure assets in the City of Lake Forest listed below on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q18-1. City streets (excluding IDOT highway 41, 43, & 60)	27.7%	51.3%	12.7%	4.8%	0.8%	2.8%
Q18-2. City streets in your neighborhood	28.7%	44.1%	12.3%	9.8%	2.9%	2.3%
Q18-3. City parking lots (i. e., City Hall, City facility lots)	33.6%	51.1%	8.8%	2.3%	0.5%	3.7%
Q18-4. City sidewalks	28.1%	47.9%	13.8%	6.6%	1.3%	2.4%
Q18-5. City bridges	30.3%	47.3%	12.4%	2.5%	0.4%	7.1%
Q18-6. City street lighting	24.3%	42.8%	15.0%	10.3%	4.3%	3.2%
Q18-7. City's drainage & stormwater sewer management system (e.g., storm drains, ravines, pipes, ditches)	18.5%	40.7%	19.0%	11.8%	4.2%	5.9%

WITHOUT "DON'T KNOW"

Q18. City Infrastructure. Please rate your overall satisfaction with the condition of the infrastructure assets in the City of Lake Forest listed below on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q18-1. City streets (excluding IDOT highway 41, 43, & 60)	28.4%	52.8%	13.0%	4.9%	0.9%
Q18-2. City streets in your neighborhood	29.4%	45.1%	12.6%	10.0%	3.0%
Q18-3. City parking lots (i.e., City Hall, City facility lots)	34.9%	53.0%	9.2%	2.4%	0.5%
Q18-4. City sidewalks	28.8%	49.0%	14.1%	6.7%	1.3%
Q18-5. City bridges	32.6%	50.9%	13.4%	2.7%	0.4%
Q18-6. City street lighting	25.1%	44.2%	15.5%	10.7%	4.5%
Q18-7. City's drainage & stormwater sewer management system (e. g., storm drains, ravines, pipes, ditches)	19.6%	43.2%	20.1%	12.5%	4.5%

Q19. Which THREE of these items listed in Question 18 are MOST IMPORTANT to you and the members of your household?

<u>Q19. Top choice</u>	<u>Number</u>	<u>Percent</u>
City streets (excluding IDOT highway 41, 43, & 60)	380	26.2 %
City streets in your neighborhood	495	34.1 %
City parking lots (i.e., City Hall, City facility lots)	21	1.4 %
City sidewalks	99	6.8 %
City bridges	15	1.0 %
City street lighting	74	5.1 %
City's drainage & stormwater sewer management system (e.g., storm drains, ravines, pipes, ditches)	264	18.2 %
None chosen	102	7.0 %
Total	1450	100.0 %

Q19. Which THREE of these items listed in Question 18 are MOST IMPORTANT to you and the members of your household?

<u>Q19. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
City streets (excluding IDOT highway 41, 43, & 60)	289	19.9 %
City streets in your neighborhood	362	25.0 %
City parking lots (i.e., City Hall, City facility lots)	56	3.9 %
City sidewalks	241	16.6 %
City bridges	35	2.4 %
City street lighting	160	11.0 %
City's drainage & stormwater sewer management system (e.g., storm drains, ravines, pipes, ditches)	185	12.8 %
None chosen	122	8.4 %
Total	1450	100.0 %

Q19. Which THREE of these items listed in Question 18 are MOST IMPORTANT to you and the members of your household?

<u>Q19. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
City streets (excluding IDOT highway 41, 43, & 60)	187	12.9 %
City streets in your neighborhood	160	11.0 %
City parking lots (i.e., City Hall, City facility lots)	78	5.4 %
City sidewalks	257	17.7 %
City bridges	63	4.3 %
City street lighting	274	18.9 %
City's drainage & stormwater sewer management system (e.g., storm drains, ravines, pipes, ditches)	280	19.3 %
None chosen	151	10.4 %
Total	1450	100.0 %

SUM OF TOP 3 CHOICES

Q19. Which THREE of these items listed in Question 18 are MOST IMPORTANT to you and the members of your household? (top 3)

<u>Q19. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
City streets (excluding IDOT highway 41, 43, & 60)	856	59.0 %
City streets in your neighborhood	1017	70.1 %
City parking lots (i.e., City Hall, City facility lots)	155	10.7 %
City sidewalks	597	41.2 %
City bridges	113	7.8 %
City street lighting	508	35.0 %
City's drainage & stormwater sewer management system (e.g., storm drains, ravines, pipes, ditches)	729	50.3 %
None chosen	102	7.0 %
Total	4077	

Q20. Sanitation Services. Please rate your overall satisfaction with refuse, recycling, yard waste, and Compost and Recycling Center services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q20-1. City's refuse (garbage) service	71.7%	20.1%	3.3%	1.2%	0.3%	3.4%
Q20-2. City's recycling service	66.0%	22.5%	5.2%	1.9%	0.4%	3.9%
Q20-3. City's yard waste service	52.3%	20.4%	8.9%	2.2%	0.4%	15.8%
Q20-4. How quickly City personnel respond to service requests (special pickups, missed garbage, etc.)	46.3%	19.9%	6.8%	0.6%	0.4%	25.9%
Q20-5. Variety of recycling, yard waste & junk disposal options available at Compost & Recycling Center	60.0%	21.9%	5.5%	2.8%	0.8%	9.0%
Q20-6. How informed you feel on what can or cannot be recycled	43.2%	31.9%	14.4%	4.6%	1.2%	4.6%

WITHOUT "DON'T KNOW"

Q20. Sanitation Services. Please rate your overall satisfaction with refuse, recycling, yard waste, and Compost and Recycling Center services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q20-1. City's refuse (garbage) service	74.2%	20.8%	3.4%	1.2%	0.4%
Q20-2. City's recycling service	68.7%	23.4%	5.5%	2.0%	0.4%
Q20-3. City's yard waste service	62.1%	24.2%	10.6%	2.6%	0.5%
Q20-4. How quickly City personnel respond to service requests (special pickups, missed garbage, etc.)	62.5%	26.9%	9.2%	0.8%	0.6%
Q20-5. Variety of recycling, yard waste & junk disposal options available at Compost & Recycling Center	66.0%	24.0%	6.1%	3.0%	0.9%
Q20-6. How informed you feel on what can or cannot be recycled	45.3%	33.5%	15.1%	4.8%	1.3%

Q21. Parks and Forestry. Please rate your overall satisfaction with parks and forestry maintenance services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q21-1. City parks	61.0%	31.2%	3.0%	0.6%	0.2%	4.1%
Q21-2. Walking & biking trails	56.4%	31.5%	3.9%	1.2%	0.1%	6.9%
Q21-3. City playgrounds	48.6%	27.8%	5.0%	0.4%	0.0%	18.1%
Q21-4. Park pavilions	48.1%	30.6%	7.2%	1.1%	0.1%	13.0%
Q21-5. Outdoor athletic fields (baseball, soccer, etc.)	37.6%	26.7%	7.1%	2.6%	1.4%	24.6%
Q21-6. Outdoor athletic courts (tennis, basketball, etc.)	35.8%	26.8%	8.6%	4.0%	0.9%	23.9%
Q21-7. Tree planting & maintenance (pruning & trimming) services	44.3%	33.9%	10.6%	4.1%	1.2%	6.0%
Q21-8. Landscaping in City parkways & properties	50.3%	35.2%	7.3%	2.9%	0.8%	3.6%
Q21-9. Overall protection & preservation of trees in City	53.2%	32.3%	6.8%	2.0%	0.7%	5.0%

WITHOUT "DON'T KNOW"

Q21. Parks and Forestry. Please rate your overall satisfaction with parks and forestry maintenance services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q21-1. City parks	63.6%	32.5%	3.1%	0.6%	0.2%
Q21-2. Walking & biking trails	60.6%	33.9%	4.2%	1.3%	0.1%
Q21-3. City playgrounds	59.4%	34.0%	6.1%	0.5%	0.0%
Q21-4. Park pavilions	55.3%	35.1%	8.2%	1.3%	0.1%
Q21-5. Outdoor athletic fields (baseball, soccer, etc.)	49.9%	35.4%	9.4%	3.5%	1.8%
Q21-6. Outdoor athletic courts (tennis, basketball, etc.)	47.1%	35.3%	11.2%	5.3%	1.2%
Q21-7. Tree planting & maintenance (pruning & trimming) services	47.1%	36.1%	11.2%	4.3%	1.2%
Q21-8. Landscaping in City parkways & properties	52.1%	36.5%	7.6%	3.0%	0.8%
Q21-9. Overall protection & preservation of trees in City	56.0%	34.0%	7.2%	2.1%	0.7%

Q22. Which THREE of these items listed in Question 21 are MOST IMPORTANT to you and the members of your household?

<u>Q22. Top choice</u>	<u>Number</u>	<u>Percent</u>
City parks	401	27.7 %
Walking & biking trails	281	19.4 %
City playgrounds	96	6.6 %
Park pavilions	13	0.9 %
Outdoor athletic fields (baseball, soccer, etc.)	61	4.2 %
Outdoor athletic courts (tennis, basketball, etc.)	36	2.5 %
Tree planting & maintenance (pruning & trimming) services	169	11.7 %
Landscaping in City parkways & properties	85	5.9 %
Overall protection & preservation of trees in City	158	10.9 %
None chosen	150	10.3 %
Total	1450	100.0 %

Q22. Which THREE of these items listed in Question 21 are MOST IMPORTANT to you and the members of your household?

<u>Q22. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
City parks	211	14.6 %
Walking & biking trails	266	18.3 %
City playgrounds	116	8.0 %
Park pavilions	40	2.8 %
Outdoor athletic fields (baseball, soccer, etc.)	49	3.4 %
Outdoor athletic courts (tennis, basketball, etc.)	55	3.8 %
Tree planting & maintenance (pruning & trimming) services	217	15.0 %
Landscaping in City parkways & properties	197	13.6 %
Overall protection & preservation of trees in City	136	9.4 %
None chosen	163	11.2 %
Total	1450	100.0 %

Q22. Which THREE of these items listed in Question 21 are MOST IMPORTANT to you and the members of your household?

<u>Q22. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
City parks	202	13.9 %
Walking & biking trails	131	9.0 %
City playgrounds	95	6.6 %
Park pavilions	54	3.7 %
Outdoor athletic fields (baseball, soccer, etc.)	59	4.1 %
Outdoor athletic courts (tennis, basketball, etc.)	54	3.7 %
Tree planting & maintenance (pruning & trimming) services	196	13.5 %
Landscaping in City parkways & properties	210	14.5 %
Overall protection & preservation of trees in City	253	17.4 %
None chosen	196	13.5 %
Total	1450	100.0 %

SUM OF TOP 3 CHOICES

Q22. Which THREE of these items listed in Question 21 are MOST IMPORTANT to you and the members of your household? (top 3)

<u>Q22. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
City parks	814	56.1 %
Walking & biking trails	678	46.8 %
City playgrounds	307	21.2 %
Park pavilions	107	7.4 %
Outdoor athletic fields (baseball, soccer, etc.)	169	11.7 %
Outdoor athletic courts (tennis, basketball, etc.)	145	10.0 %
Tree planting & maintenance (pruning & trimming) services	582	40.1 %
Landscaping in City parkways & properties	492	33.9 %
Overall protection & preservation of trees in City	547	37.7 %
None chosen	150	10.3 %
Total	3991	

Q23. City Facilities. Please rate your overall satisfaction with the City facilities listed below on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q23-1. Forest Park Beach	67.9%	22.0%	2.1%	1.4%	0.3%	6.3%
Q23-2. Sailing Facility & Boat Launch	26.6%	13.0%	8.3%	1.3%	0.4%	50.3%
Q23-3. Recreation Center	27.9%	31.5%	10.8%	3.4%	1.4%	24.9%
Q23-4. Lake Forest Fitness Center	22.3%	19.4%	11.4%	3.8%	1.2%	41.9%
Q23-5. Stirling Hall Community Art Center	11.8%	10.8%	9.4%	0.5%	0.0%	67.5%
Q23-6. West Park Ice Rink	18.3%	20.8%	11.2%	2.1%	0.6%	46.9%
Q23-7. Deerpath Golf Course	28.7%	24.9%	6.9%	0.6%	0.1%	38.8%
Q23-8. Dickinson Hall Senior Activity Center	16.8%	13.5%	8.0%	0.4%	0.1%	61.2%
Q23-9. CROYA Student Union	15.7%	11.7%	8.3%	0.1%	0.1%	64.1%
Q23-10. Lake Forest Cemetery	26.7%	18.9%	7.0%	0.3%	0.3%	46.7%

WITHOUT "DON'T KNOW"

Q23. City Facilities. Please rate your overall satisfaction with the City facilities listed below on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=1450)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q23-1. Forest Park Beach	72.5%	23.5%	2.2%	1.5%	0.3%
Q23-2. Sailing Facility & Boat Launch	53.5%	26.3%	16.8%	2.6%	0.8%
Q23-3. Recreation Center	37.2%	42.0%	14.4%	4.5%	1.9%
Q23-4. Lake Forest Fitness Center	38.4%	33.3%	19.7%	6.5%	2.0%
Q23-5. Stirling Hall Community Art Center	36.3%	33.3%	28.9%	1.5%	0.0%
Q23-6. West Park Ice Rink	34.5%	39.2%	21.2%	3.9%	1.2%
Q23-7. Deerpath Golf Course	46.8%	40.7%	11.3%	1.0%	0.2%
Q23-8. Dickinson Hall Senior Activity Center	43.2%	34.9%	20.6%	1.1%	0.2%
Q23-9. CROYA Student Union	43.7%	32.5%	23.3%	0.2%	0.4%
Q23-10. Lake Forest Cemetery	50.1%	35.4%	13.2%	0.6%	0.6%

Q24. Please check ALL of the following activities you or the members of your household have participated in during the past two years.

Q24. All the activities you have participated in during past two years

	Number	Percent
Visited a park	1350	93.1 %
Utilized a City athletic field or outdoor sport court	725	50.0 %
Participated in a City recreation program or class	592	40.8 %
Attended a City sponsored special event	1019	70.3 %
Total	3686	

Q25. Dickinson Hall offers a wide range of services for adults 50 years and over. What do you feel are the greatest service need(s) for older adults in the community right now?

Q25. Greatest service needs for older adults in the community right now

	Number	Percent
Support services (Medicare help, financial assistance, grief counseling)	607	41.9 %
Lending closet (mobility equipment loans)	350	24.1 %
Special events/parties	290	20.0 %
Fitness classes	407	28.1 %
Transportation services	604	41.7 %
Life enrichment programs	536	37.0 %
Excursions	280	19.3 %
Don't know	500	34.5 %
Other	23	1.6 %
Total	3597	

WITHOUT "DON'T KNOW"

Q25. Dickinson Hall offers a wide range of services for adults 50 years and over. What do you feel are the greatest service need(s) for older adults in the community right now? (without "don't know")

Q25. Greatest service needs for older adults in the community right now

	Number	Percent
Support services (Medicare help, financial assistance, grief counseling)	593	62.4 %
Lending closet (mobility equipment loans)	339	35.7 %
Special events/parties	284	29.9 %
Fitness classes	397	41.8 %
Transportation services	591	62.2 %
Life enrichment programs	525	55.3 %
Excursions	276	29.1 %
Other	23	2.4 %
Total	3028	

Q25-9. Other

- better communication about available programs
- COMPUTER AND PHONE HELP
- Condominium style upscale housing with residential services, such as a doorman, valet, etc., for senior citizens.
- Different card games offered :). Some how you need to get more members there. I know many who don't go because of the name "Senior Center" Community Center is taken by Gorton. Drop SS and just call it Dickerson Hall or Dickerson Community Center.
- discussion groups, book clubs, ability to connect with the Lake Forest Caucus outside of election season
- Food insecurity
- Golf leagues and events.
- HAVE LOCAL ATTORNIES SPEAK ABOUT ESTATE PLANNING, WILLS, OR TRUSTS; REAL ESTATE AGENTS ON DOS AND DONTs; CITY INSPECTORS ON BACKFLOW, TREES, WATER LINES, PROPERTY LINES, FENCES, POOLS, ETC-PROJECTS; POLICE/FIRE SAFETY AND UNFO-LF STATS, ROBBERIES, THEFT, ACCIDENTS-NOT SCARE OR SOLICIT--INFORM
- Help finding handy men.
- I DONT NEED OR USE ANY OF THEIR PROGRAMS OR SERVICES
- lawn care assistance/resources for elderly disabled on fixed incomes
- Located to far from downtown.
- MEMORY CAFE
- NEVER BEEN BUT SHOULD PROBABLY CHECK IT OUT
- old people are over-represented in LF.
- Perhaps volunteer programs of all sorts, i.e., talking, reading, playing board games, etc. Or even wellness checks for those who may be alone or lonely?
- SCHEDULE THESE THINGS TO ACCOMODATE 50 PEOPLE STILL WORKING
- SENSE OF COMMUNITY CONNECTIONS-BELONGING
- Tech services.
- THE STAFF WORKS VERY HARD TO KEEP THINGS RELEVANT AND INTERESTING
- townhomes
- VENUE FOR BRIDGE PLAYING
- Wellness checks for people who are living alone.

Q26. Recreation. Please indicate how well your needs for each of the following Recreation programs listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met" and 1 means your needs are "Not Met" at all.

(N=1450)

	Fully met	Mostly met	Partly met	Not met	No need
Q26-1. Early childhood education & programming	10.3%	8.6%	3.4%	2.1%	75.6%
Q26-2. Youth rec programs (babysitting, magic, holiday workshops, etc.)	12.5%	10.8%	4.4%	1.0%	71.2%
Q26-3. Youth sports	15.9%	12.8%	3.8%	1.8%	65.8%
Q26-4. Adult athletic programs	13.0%	17.1%	11.7%	5.4%	52.8%
Q26-5. Summer camps	13.8%	10.6%	3.7%	1.5%	70.5%
Q26-6. Community events	32.2%	34.0%	10.1%	1.4%	22.3%
Q26-7. Outdoor concerts	35.0%	29.7%	10.2%	2.1%	23.0%
Q26-8. Fitness programs/membership	21.9%	21.1%	8.7%	3.8%	44.5%
Q26-9. Dance programs	10.6%	8.1%	3.0%	1.4%	76.8%
Q26-10. Sailing programs	14.6%	8.2%	2.8%	1.8%	72.7%
Q26-11. Art programs	11.9%	13.3%	4.8%	2.5%	67.4%

WITHOUT "NO NEED"

Q26. Recreation. Please indicate how well your needs for each of the following Recreation programs listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met" and 1 means your needs are "Not Met" at all. (without "no need")

(N=1450)

	Fully met	Mostly met	Partly met	Not met
Q26-1. Early childhood education & programming	42.4%	35.0%	14.1%	8.5%
Q26-2. Youth rec programs (babysitting, magic, holiday workshops, etc.)	43.4%	37.6%	15.3%	3.6%
Q26-3. Youth sports	46.4%	37.3%	11.1%	5.2%
Q26-4. Adult athletic programs	27.5%	36.3%	24.9%	11.4%
Q26-5. Summer camps	46.7%	35.7%	12.4%	5.1%
Q26-6. Community events	41.4%	43.7%	13.0%	1.8%
Q26-7. Outdoor concerts	45.4%	38.6%	13.2%	2.8%
Q26-8. Fitness programs/membership	39.5%	38.0%	15.7%	6.8%
Q26-9. Dance programs	45.7%	35.0%	13.1%	6.2%
Q26-10. Sailing programs	53.3%	30.1%	10.1%	6.6%
Q26-11. Art programs	36.7%	40.9%	14.8%	7.6%

Q27. Which THREE of these programs listed in Question 26 are MOST IMPORTANT to you and the members of your household?

<u>Q27. Top choice</u>	<u>Number</u>	<u>Percent</u>
Early childhood education & programming	111	7.7 %
Youth rec programs (babysitting, magic, holiday workshops, etc.)	55	3.8 %
Youth sports	131	9.0 %
Adult athletic programs	106	7.3 %
Summer camps	35	2.4 %
Community events	368	25.4 %
Outdoor concerts	128	8.8 %
Fitness programs/membership	139	9.6 %
Dance programs	19	1.3 %
Sailing programs	34	2.3 %
Art programs	33	2.3 %
None chosen	291	20.1 %
Total	1450	100.0 %

Q27. Which THREE of these programs listed in Question 26 are MOST IMPORTANT to you and the members of your household?

<u>Q27. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Early childhood education & programming	31	2.1 %
Youth rec programs (babysitting, magic, holiday workshops, etc.)	72	5.0 %
Youth sports	96	6.6 %
Adult athletic programs	94	6.5 %
Summer camps	63	4.3 %
Community events	247	17.0 %
Outdoor concerts	288	19.9 %
Fitness programs/membership	109	7.5 %
Dance programs	15	1.0 %
Sailing programs	25	1.7 %
Art programs	43	3.0 %
None chosen	367	25.3 %
Total	1450	100.0 %

Q27. Which THREE of these programs listed in Question 26 are MOST IMPORTANT to you and the members of your household?

<u>Q27. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Early childhood education & programming	30	2.1 %
Youth rec programs (babysitting, magic, holiday workshops, etc.)	61	4.2 %
Youth sports	71	4.9 %
Adult athletic programs	114	7.9 %
Summer camps	56	3.9 %
Community events	166	11.4 %
Outdoor concerts	161	11.1 %
Fitness programs/membership	175	12.1 %
Dance programs	20	1.4 %
Sailing programs	34	2.3 %
Art programs	73	5.0 %
None chosen	489	33.7 %
Total	1450	100.0 %

SUM OF TOP 3 CHOICES

Q27. Which THREE of these programs listed in Question 26 are MOST IMPORTANT to you and the members of your household? (top 3)

<u>Q27. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Early childhood education & programming	172	11.9 %
Youth rec programs (babysitting, magic, holiday workshops, etc.)	188	13.0 %
Youth sports	298	20.6 %
Adult athletic programs	314	21.7 %
Summer camps	154	10.6 %
Community events	781	53.9 %
Outdoor concerts	577	39.8 %
Fitness programs/membership	423	29.2 %
Dance programs	54	3.7 %
Sailing programs	93	6.4 %
Art programs	149	10.3 %
None chosen	291	20.1 %
Total	3494	

Q28. CROYA (Committee Representing Our Young Adults) offers youth services for 7th-12th grade students. What do you feel are the greatest service need(s) for young adults in the Community right now?

Q28. Greatest service needs for young adults in the Community right now	Number	Percent
Social & fun programs	556	38.3 %
Community service	513	35.4 %
Leadership opportunities	500	34.5 %
Mental health support	566	39.0 %
Substance abuse programs	401	27.7 %
After school drop-in	405	27.9 %
Educational programs	287	19.8 %
Don't know	518	35.7 %
Other	10	0.7 %
Total	3756	

WITHOUT "DON'T KNOW"

Q28. CROYA (Committee Representing Our Young Adults) offers youth services for 7th-12th grade students. What do you feel are the greatest service need(s) for young adults in the Community right now? (without "don't know")

Q28. Greatest service needs for young adults in the Community right now	Number	Percent
Social & fun programs	548	58.8 %
Community service	507	54.4 %
Leadership opportunities	492	52.8 %
Mental health support	558	59.9 %
Substance abuse programs	398	42.7 %
After school drop-in	401	43.0 %
Educational programs	281	30.2 %
Other	10	1.1 %
Total	3195	

Q28-9. Other

- Any community/group gatherings with others of all ages but without electronic devices--good old-fashioned socializing
- HOMEOWNER HELP
- homework help
- Life Skill programming (finance, car maintenance, safety, etc.)
- My experience with my 4 kids was that there is always a group of kids who become the Croya kids and they tend to exclude others--and that includes one of my own kids being in that group. It's great for the young ones who want to go to the dance or do some events, but by high school, it get kind of cult-ish
- No opinion on CROYA. It's basically a YMCA.
- Programs that prepare them for life outside of their parents home (health classes, realistic finance classes focusing on budgeting, bills, taxes, debt/loan management, etc.)
- Scouts BSA (formerly known as Boy Scouts) allows boys and girls 10.5-18 to advanced on the trail to Eagle Scout. It can be a great holistic addition to park offerings, and other park districts do so.
- So many of the "legacy" type organizations do not adequately connect with youth of today. Consider ways CROYA could be a bridge for these organizations?-Lion's Club, Rotary, etc.
- Social programming or even just a place to hang out on weekend evenings

Q29. Library. Please indicate how well your needs for each of the following library services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met" and 1 means your needs are "Not Met" at all.

(N=1450)

	Fully met	Mostly met	Partly met	Not met	No need
Q29-1. Books & other materials	59.5%	19.8%	1.4%	0.6%	18.7%
Q29-2. eBooks or downloadable rentals	42.8%	15.4%	3.7%	0.8%	37.2%
Q29-3. Online resources for research	37.9%	14.6%	2.6%	0.8%	44.1%
Q29-4. Library sponsored events & programs	42.3%	18.7%	4.1%	1.4%	33.5%
Q29-5. Spaces for group study & community meetings	29.5%	13.4%	4.3%	3.2%	49.5%
Q29-6. Technology access & classes	31.2%	15.9%	5.0%	1.9%	46.1%
Q29-7. Parking/accessibility	41.9%	24.4%	8.9%	5.5%	19.3%
Q29-8. Hours of operation	51.4%	24.1%	4.2%	1.0%	19.2%

WITHOUT "NO NEED"

Q29. Library. Please indicate how well your needs for each of the following library services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met" and 1 means your needs are "Not Met" at all. (without "no need")

(N=1450)

	Fully met	Mostly met	Partly met	Not met
Q29-1. Books & other materials	73.2%	24.3%	1.8%	0.7%
Q29-2. eBooks or downloadable rentals	68.2%	24.6%	5.9%	1.3%
Q29-3. Online resources for research	67.7%	26.1%	4.7%	1.5%
Q29-4. Library sponsored events & programs	63.6%	28.1%	6.2%	2.1%
Q29-5. Spaces for group study & community meetings	58.5%	26.6%	8.6%	6.3%
Q29-6. Technology access & classes	57.9%	29.4%	9.2%	3.5%
Q29-7. Parking/accessibility	51.9%	30.3%	11.0%	6.8%
Q29-8. Hours of operation	63.7%	29.8%	5.2%	1.3%

Q30. Which THREE of these items listed in Question 29 are MOST IMPORTANT to you and the members of your household?

<u>Q30. Top choice</u>	<u>Number</u>	<u>Percent</u>
Books & other materials	767	52.9 %
eBooks or downloadable rentals	162	11.2 %
Online resources for research	48	3.3 %
Library sponsored events & programs	72	5.0 %
Spaces for group study & community meetings	16	1.1 %
Technology access & classes	36	2.5 %
Parking/accessibility	29	2.0 %
Hours of operation	47	3.2 %
None chosen	273	18.8 %
Total	1450	100.0 %

Q30. Which THREE of these items listed in Question 29 are MOST IMPORTANT to you and the members of your household?

<u>Q30. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Books & other materials	142	9.8 %
eBooks or downloadable rentals	248	17.1 %
Online resources for research	132	9.1 %
Library sponsored events & programs	197	13.6 %
Spaces for group study & community meetings	57	3.9 %
Technology access & classes	87	6.0 %
Parking/accessibility	159	11.0 %
Hours of operation	110	7.6 %
None chosen	318	21.9 %
Total	1450	100.0 %

Q30. Which THREE of these items listed in Question 29 are MOST IMPORTANT to you and the members of your household?

Q30. 3rd choice	Number	Percent
Books & other materials	84	5.8 %
eBooks or downloadable rentals	75	5.2 %
Online resources for research	114	7.9 %
Library sponsored events & programs	162	11.2 %
Spaces for group study & community meetings	80	5.5 %
Technology access & classes	119	8.2 %
Parking/accessibility	167	11.5 %
Hours of operation	269	18.6 %
None chosen	380	26.2 %
Total	1450	100.0 %

SUM OF TOP 3 CHOICES

Q30. Which THREE of these items listed in Question 29 are MOST IMPORTANT to you and the members of your household? (top 3)

Q30. Sum of top 3 choices	Number	Percent
Books & other materials	993	68.5 %
eBooks or downloadable rentals	485	33.4 %
Online resources for research	294	20.3 %
Library sponsored events & programs	431	29.7 %
Spaces for group study & community meetings	153	10.6 %
Technology access & classes	242	16.7 %
Parking/accessibility	355	24.5 %
Hours of operation	426	29.4 %
None chosen	273	18.8 %
Total	3652	

Q31. What is your age?

<u>Q31. Your age</u>	<u>Number</u>	<u>Percent</u>
18-34	212	14.6 %
35-44	262	18.1 %
45-54	283	19.5 %
55-64	285	19.7 %
65+	384	26.5 %
Not provided	24	1.7 %
Total	1450	100.0 %

WITHOUT "NOT PROVIDED"

Q31. What is your age? (without "not provided")

<u>Q31. Your age</u>	<u>Number</u>	<u>Percent</u>
18-34	212	14.9 %
35-44	262	18.4 %
45-54	283	19.8 %
55-64	285	20.0 %
65+	384	26.9 %
Total	1426	100.0 %

Q33. Do you own or rent your current residence?

Q33. Do you own or rent your current residence	Number	Percent
Own	1371	94.6 %
Rent	72	5.0 %
Not provided	7	0.5 %
Total	1450	100.0 %

WITHOUT "NOT PROVIDED"**Q33. Do you own or rent your current residence? (without "not provided")**

Q33. Do you own or rent your current residence	Number	Percent
Own	1371	95.0 %
Rent	72	5.0 %
Total	1443	100.0 %

Q34. How many years have you lived in the City of Lake Forest?

Q34. How many years have you lived in City of Lake Forest	Number	Percent
0-5	315	21.7 %
6-10	178	12.3 %
11-15	116	8.0 %
16-20	122	8.4 %
21-30	331	22.8 %
31+	361	24.9 %
Not provided	27	1.9 %
Total	1450	100.0 %

WITHOUT "NOT PROVIDED"**Q34. How many years have you lived in the City of Lake Forest? (without "not provided")**

Q34. How many years have you lived in City of Lake Forest	Number	Percent
0-5	315	22.1 %
6-10	178	12.5 %
11-15	116	8.2 %
16-20	122	8.6 %
21-30	331	23.3 %
31+	361	25.4 %
Total	1423	100.0 %

Q35. Which of the following best describes your race or ethnic background?

<u>Q35. Your race or ethnic background</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian Indian	108	7.4 %
Black or African American	15	1.0 %
American Indian or Alaska Native	10	0.7 %
White or Caucasian	1231	84.9 %
Native Hawaiian or other Pacific Islander	4	0.3 %
Hispanic, Spanish, or Latino/a/x	70	4.8 %
Other	3	0.2 %
Total	1441	

Q35-7. Self-describe your race or ethnic background:

<u>Q35-7. Self-describe your race or ethnic background</u>	<u>Number</u>	<u>Percent</u>
Moroccan	1	33.3 %
Paleistani	1	33.3 %
Middle Eastern	1	33.3 %
Total	3	100.0 %

Q36. Would you say your total annual household income is...

<u>Q36. Your total annual household income</u>	<u>Number</u>	<u>Percent</u>
Under \$49,999	41	2.8 %
\$50K to \$74,999	50	3.4 %
\$75K to \$99,999	119	8.2 %
\$100K to \$149,999	123	8.5 %
\$150K to \$199,999	125	8.6 %
\$200K to \$249,999	135	9.3 %
\$250K to \$299,999	148	10.2 %
\$300K+	427	29.4 %
<u>Not provided</u>	<u>282</u>	<u>19.4 %</u>
Total	1450	100.0 %

WITHOUT "NOT PROVIDED"**Q36. Would you say your total annual household income is... (without "not provided")**

<u>Q36. Your total annual household income</u>	<u>Number</u>	<u>Percent</u>
Under \$49,999	41	3.5 %
\$50K to \$74,999	50	4.3 %
\$75K to \$99,999	119	10.2 %
\$100K to \$149,999	123	10.5 %
\$150K to \$199,999	125	10.7 %
\$200K to \$249,999	135	11.6 %
\$250K to \$299,999	148	12.7 %
<u>\$300K+</u>	<u>427</u>	<u>36.6 %</u>
Total	1168	100.0 %

Q37. What is your gender?

Q37. Your gender	Number	Percent
Male	707	48.8 %
Female	726	50.1 %
Prefer to self-describe	6	0.4 %
Not provided	11	0.8 %
Total	1450	100.0 %

WITHOUT "NOT PROVIDED"

Q37. What is your gender? (without "not provided")

Q37. Your gender	Number	Percent
Male	707	49.1 %
Female	726	50.5 %
Prefer to self-describe	6	0.4 %
Total	1439	100.0 %

Q37-3. Self-describe your gender:

Q37-3. Self-describe your gender	Number	Percent
Transmale	1	100.0 %
Total	1	100.0 %



Open-Ended Comments

Q2a. Are there any other services that the City of Lake Forest is not currently providing that you would like to see provided in the future?

- 1. Affordable housing 2. Community Garden 3. Free fireworks on 4th for everyone BUT, make them soundless and down at the beach. 4. Have the paid firework in back of DPI for LF Days or similar. 5. Wellness checks on Seniors. 6. Make sure apartment buildings are up to code with their elevators and offer recycling. 7. Ban electric scooters on sidewalks through town and a walk your bike through town. 8. Don't leave the south beach gate open. 9. A business district would be nice. 10. A Christmas or Thanksgiving parade that families could build floats or have their family in. 11. Include West LF in more events, and make sure residential streets are plowed better and when there is a flood that it's addressed. 12. Have a set time both the City and Chamber Manager can be in office. 13. A local newspaper. The Lake Forester has turned it a realtor guide, Patch has limited news of LF.
- Leaf collection vehicles with vacuum hoses 2. Better / more comprehensive / proactive recycling services - not just very limited plastics! 3. Community initiatives that foster more awareness / education of energy conservation & sustainability
- A community garden
- A community pool would be a luxury, but likely not worth the cost.
- A community pool; most comparable communities have one
- A Once or twice a year general garbage pickup for big items such as old mattresses. Many suburbs have this service available.
- A pool for lake forest residents
- A public pool for lake forest residents
- A public pool, so spending money on fields update the rec center
- Access to both indoor and outdoor swimming pool.
- Access to permit rules/regulations/ordinances.
- Accessible daycare (not owned by Northwestern) Gaston is not adequate.
- adult & family activities, so much is focused on children, and that's a good thing, once families are empty nesters, the town seems to lose interest
- Adult rec programs, if available more information.
- AGING CITIZENS NEED MORE PARK BENCHES (EVERETT POND)
- allow 1 or 2 days during summer when dogs can swim at beach.
- Allow apartments to be built
- ALLOW DOGS AT THE BEACH ON LEASH OR DOG BEACH
- Amtrak stop in west Lake Forest, and actual use of commercial property
- AN INDOOR HEATED SWIMMING POOL FOR LF RESIDENTS LIKE AT LIFETIME IN LINWINSHIRE
- Any enhanced security
- Assistance/info on resources for lawn care for disabled residents.
- Atteridge and Oakwood Triangle. Tall grass and weeds.
- Automatic leaf removal that homeowner collects on street.
- Be more transparent with the public.
- Beach services
- Before and after care for summer recreational programs to support working parents; after care programs for 5th and 6th graders at DPM at the rec center to support working parents.
- beggars at stores

- Being proactive with residents about issues such as tree trimming, flooding, etc. For example, ask if residents need dead branches trimmed before they break in a storm or offer assistance if their basements are prone to flooding.
- Better & more recycling including resident forced compliance & better recycling & pickup at local city businesses, especially restaurants!
- Better cell service
- Better communication. Forestry department used Instagram etc. to communicate important information on their decision to trim (destroy) our trees. WE DO NOT USE THESE FORMS OF COMMUNICATION! So when the company the city hired to destroy our parkway trees showed up we had no notice or chance to give input on why they should not destroy 35+ year old trees on our parkway. All we got from the department was maybe we should have sent a letter. How short sided! Now beautiful trees may not survive. Who leads this mess?
- Better forestry. We don't treat all the big elms left.
- Better policing of youth disturbances uptown
- Better rec center facilities. The current LF facilities are terrible.
- Better recreational facility for winter. And better community space in town
- better recycling at dump(Styrofoam, plastic bags)
- Better, more famous bands at events, mayoral support for student groups like the Human Rights club and their ability to paint in business windows for homecoming.
- Bring back the Saturday Farmers Market at east train station
- Bring back the wildlife center!
- Bring back the Wildlife Discovery Center
- Bug management at beach
- bulk item pick up once a year
- bus transportation
- CITY MAINTENANCE OF CUL-DE-SAC AND OVERGROWN FOLIAGE AT END OF STREET WHICH BLOCKS VISION FOR ONCOMING CARS/VEHICLES
- city provide public garbage cans throughout the streets of Lake Forest, not just town and the Green Bay Trail
- city swimming pool
- city swimming pool
- city transportation for those who are disabled or elderly
- city vegetable garden plots
- city wide compost
- Clarity around permitting process, what is acceptable (ordinances, guidelines), responses from city personnel. Regarding safety, we were not able to hear the tornado siren from within our house a few weeks ago.
- Clean bathrooms at the beach
- Cleaning of beautiful street lamps along Conway Farms Drive
- Closer relationship with Cub Scouts
- commercial recycling - why don't the restaurants and schools have large scale recycling?
- Communication of new stores or restaurants that are opening.
- Community events to bring communities together.
- Community garden area, household food waste collection
- community pantry
- compost collection

- Compost collection from residences
- Compost item pickup from home
- compost pick up/ senior exercise programs.
- compost pickup service for food waste
- Compost/garden waste bins removed without stickers
- Composting
- Composting
- Composting
- Composting options would be good. I believe Lake Bluff offers this service.
- composting services
- Composting, "Hazardous Waste" collection and shredding papers.
- Composting
- Composting/curbside leaf removal
- Composting...curbside
- Consider curb-side leaf pick-up services during the fall.
- Consistently have the side streets and sidewalks plowed! If you need to buy more equipment and have people from the community on call, figure it out.
- Cub-side junk pick-up a couple times per year. Leaf pick-up (sweep leaves into street and maintenance vehicle sucks them up - seen in other North Shore communities.
- CULTURAL EVENTS
- curbside pickup of compost
- Curbside compost
- Curbside compost options
- curbside compost pickup
- CURBSIDE COMPOSTING
- Curbside pick up for large tree removal.
- CUT MORE TREES ON CITY BLOCKS-DEAD BRANCHES
- CUTTING GRASS AND BUSHES BACK FROM STREETS
- Development and modernization while honoring our history is paramount.
- Dickinson Hall could benefit from a larger bus.
- disposal of paint and other materials. semi-annual document shredding event.
- Dog area at Beach
- dog beach
- Dog beach/public dog park
- Dog park, indoor & outdoor pool, franchise restaurants, year-round outdoor boat storage for power boats, boat slips in a marina, free bus service for district 67 students, free student parking at the high school, more stop signs & children playing signage on cross streets,
- Don't over develop, we do not need it to be more crowded.
- Emails with updates on beach water quality
- Enforce noise ordinance, (mostly lawn equipment)
- Enforcing codes on rental properties, low cost/senior housing, driving and parking laws enforced.
- environmental, animal and natural resources conservation and preservation
- Establish a non emergency call in ride system .
- Expand boat compound
- Expand restaurants especially at reasonable price
- Extend days and hours of the recycle center. Also need service to dispose of things like paint.

- fall leaf pickup
- fall leaf pickup from Parkway
- Fall leaf removal
- Fall leave pickup similar to what Deerfield does with the vacuum trunk
- Fenced dog park in South Park
- Financial and design assistance with ravine & bluff, and tree maintenance.
- Food waste, curbside pickup.
- Forestry services are outstanding.
- Fourth of July parade
- FREE bus transportation for students; cameras on city streets or near the parks so the kids can feel more secure; add a outdoor pool at one of the parks for children to be able to use during the summer months
- FREE CURBSIDE LEAF PILE PICKUP
- Free school bus service.
- Full Day Summer Camp, Days off School Camp through Rec center - overall Support for WORKING parents
- Getting the Bears' (practice field) I live a mile away and the deep thud bass sound is horrible...it forces me to leave my house for a few hours. Police and city make little effort.
- Greater collaboration with other community entities. The city should be encouraging to growth and progress, not deterring.
- GREATER FLEXIBILITY IN PROVIDING CONDO BUILDINGS FOR LONG TIME RESIDENTS
- Green (energy efficient) community transportation from rail hubs to final destination for people who don't drive or lower income workers commuting into Lake Forest via train
- How do local bands with experience apply for summer park and festival events?
- I do not believe we need more services. Just more updated and communicative services with some that are lagging in LF: clear, consistent development (with leaders changing frequently, we do not get the benefit in leadership of business development and you can see it in how our downtown lags compared to other nearby downtowns)
- I do think some neighborhoods should be evaluated for sidewalk installation, such as the street I live on, Beverly. I also think that there should be a more stringent rule on bike riding. The groups that go out in large groups are dangerous and think they rule the road. They should be directed to bike path or streets with bike lanes.
- I really enjoy the engagement of the police and fire with the kids of the city as well. This isn't a new suggestion, I just wanted to give kudos to that.
- I think we should have a community pool
- I wish the city would take the concerns of parents living in the HO Stone neighborhood more seriously. Several of us have reached out about stop signs/sidewalks on Buena and Valley. Earlier in the week, there was obviously a car accident at the corner of Marion and Buena (broken tail light glass on street) but without anyone reporting accidents, we won't be able to get a stop sign. There will be 8 elementary school students at that bus stop this year and the Cherokee bus driver said to me it is the most dangerous intersection on her route.
- I wish the recycling center was open during the week. Even one day during the week would be helpful. I also wish we had a swimming pool or at least resident rates at the Lake Bluff pool.
- I would like a sidewalk on Oak Knoll and Old Mill. The street is not very family friendly without proper sidewalks.

- I would like more of a focus on Lake Forest water quality in all city buildings, schools, and so forth. The rise in forever chemicals are very concerning. Also, lead levels should be checked on a more regular basis.
- I WOULD LIKE TO HAVE THE DUMP OPEN ONE WEEK DAY-PREFERABLY WEDNESDAY
- I would like to see recycling bins in the parks and town area. I would like a more items recyclable curbside. I would like a once or twice of year free curbside "junk" pickup. I would like recycling picked up where the garbage is picked up by my garage.
- I would love to see the construction of a large park district water park.
- I'D RATHER SEE A REDUCTION IN SERVICES
- If the dump offered more frequent dates to discard paint products, A Dog Beach for LF residents only, Free or reduced resident fee for 4th of July celebration for residents \$30 is too expensive for a family to pay
- Improved oversight of tear downs and renovations of single family homes to reduce overall time of construction.
- Improvement of city water to remove harmful chemicals.
- In sync emergency planning with School district / grounds / safety protocols for school grounds during school hours / public communication: see something say something round all school properties
- increase staffing on fire engines to 3
- INDOOR WALKING TRAIL FOR WINTER
- Install a 4-Way stop sign at Deerpath and 41.
- July 4th fireworks free of charge. We are the only city's in this area that charges admission fees for the July 4th celebration
- Junk removal once a year for free if brought to the street
- Keep building density low and open spaces natural.
- Keeping the streets safe and keeping the panhandling people off our streets.
- Lake Forest needs to keep progressing to encourage young families to move in.
- Lake Forest TV featuring broadcasts of special events, local podcasts, etc.
- Larger kids section at the library
- lawn refuse bags
- leaf curbside pick up
- Leaf pick up without bagging
- LEAF PICKUP IN AUTUMN BY LARGE VACUUM TRUCK
- Leaf pickup in the fall. When we lived in Deerfield a truck would come by once a week with a big vacuum hose and would suck up the leaves from along the curb.
- Leaf removal. Many cities/towns have vacuum trucks that collect leaves that are raked into the street on scheduled days each fall. This would be a great way to cut down on the need for residents to bag leaves and take them to the dump or place them in bags on the street for collection.
- Less. We do not need twice weekly garbage /with golf carts.
- Library programs need to include multi-culture.
- Lowering taxes is a priority, so no adding services.
- Maintenance and landscaping of triangle land parcel at Atteridge/Woodland/Oakwood. So prominent yet nothing but dead grass and clover. All other open land areas are gorgeous and landscaped including millions put into AstroTurf at Deerpath that most here will never see or use.

The Southpark courts lay waste too. How about we utilize that area for development of pickle courts too, again the Deerpath area is nice but generally not used because of school traffics.

- Maintenance of ravine erosion from public waterflow.
- Management and admin is top heavy with no accountability to stakeholders.
- Monitor pedestrian safety on sidewalks in CBD
- Monitor speed of Conway Farms drive.
- Monitoring Lawn services. They block roads and are very noise intensive. I would like to see restrictions on leaf blowers. One of the biggest down sides to moving here has been the continuous noise they produce, which really takes away enjoyment from other aspects of a nice quality of life.
- monthly newsletter outreach from alderman
- More activities for seniors.
- More affordable options for dining.
- More commercial development in the downtown area: restaurants, retail and services.
- More community events not centered around families with young kids, leaving many feeling excluded
- More days and hours of access for recycling center and information/ opportunities/ advice for disposing of larger numbers items like toxic chemicals, electronics etc.
- More document shredding.
- More effective financial responsibility/transparency.
- more kids programs
- More opportunities for young empty nesters
- More play structures for children.
- more programs for kids
- More reasonably priced rental properties
- More rec programming on weekends for under 5.
- More rec programs for adults, and I don't mean seniors. Like volleyball, flag football, softball, floor hockey
- MORE RESTAURANTS-MODERATE PRICED
- More School security Metal Detectors
- more services for seniors
- More sidewalks and bike paths. Ridge Rd and down Everett to the river. Someone is going to get hit by an auto
- more sidewalks or major streets
- More sidewalks to make city more walk friendly
- more space for parking at beach
- More street lights and curbs on streets.
- More stringent adherence to historic preservation. Guidelines with respect to land use and appearance.
- More summer concerts supported by the city.
- More things for junior high kids to do.
- More transparency
- More transparency in development principles and decisions; better guidelines for permit issuance and zoning decisions; real elections, not the caucus system
- more transparency during elections
- More up to date offerings across the board.

- Mosquito abatement, leaf pickup - these were great services where we used to live. And requests for a shoulder or sidewalks on Conway Road
- Municipal swimming pool. Handicap walk way to the beach edge.
- My neighborhood (Whispering Oaks) does not have sidewalks or streetlights.
- need recycling of Styrofoam.
- need supervision of youths on bikes, etc. on the sidewalks downtown.
- Need to prune the dead of trees that line streets (or permit homeowners to do so). We have lived in West Lake Forest for 7 years and it has been done once.
- new development oversight(Westleigh Farm/ developer performance
- New resident groups
- Nice Community Pool/Better workout facility
- Offer municipal curbside pick-up of food waste compost and expand recycling center hours.
- Open swimming pool as part of the rec center. Take care of the current bike paths.
- OPTION OF TRASH PICKUP ONCE A WEEK FOR A REDUCED COST
- Ordinance in city to prevent panhandlers from harassing residents as they enter a store.
- Our electricity provider was changed without our permission to a more expensive provider. We have been able to change it back.
- Outdoor community pool or resident pricing at Lake Bluff pool
- Park district pool, better availability for residents
- Parkways in form of home have boulders and stick out making it dangerous for drivers.
- Pave the roads when they need it!!!!
- PUBLIC POOL PLEASE
- Pickleball 8 dedicated courts
- Pickleball courts
- Pickleball courts
- Pickleball courts
- PICKLEBALL COURTS IN MULTIPLE LOCATIONS.
- Plan ahead for growth. more pickleball courts.
- Plant trees on Deer PATH RD FROM GREEN BAY TO WESTERN
- Please clear out the beggars
- Police should be monitoring speeding and unnecessarily loud vehicles on 41.
- Possible MainStreet USA types of program structures relating to building improvement and social activities in the downtown area.
- programs for seniors
- Public outdoor pool
- Public pool
- Public pool
- Public pool
- public pool option, even if we have to share with Lake Bluff
- public pool, public paddle tennis courts
- Public pool. We are alone on the North Shore without a pool
- Public transportation between East and West LF
- RAVINE MANAGEMENT
- recycle of Styrofoam
- recycling only available once a week/ recycling center does not take all types of recycling
- recycling paper, plastic and others refuse so it is zero impact.

- Reform LFHS management compensation.
- Remove panhandlers and homeless.
- REMOVE the pandering from our city streets and store fronts - tell beggars they need to go somewhere else! Seeing children on the corners with signs asking for money is child abuse and neglect.
- Resurface the tennis courts at West Park and mark for pickleball
- rid us of the indigent.
- Safety and crime reports
- Services are great.
- services for toddlers and younger children
- Sheridan school does not offer other programs from the city like other towns or schools in the system. Even if they were provided by 3rd party vendors after school like Spanish, after school math or reading, children's engineering, etc.
- Shred days at recycle center.
- Shuttle from Westside to Eastside for those unable to drive.
- Single-stream recycling. People should be encouraged to re-cycle. There should be NO need to pay for a permit. Permits should be free for all residents.
- Small business office space rental. City should take advantage.
- social media updates
- solar power possibilities
- Some dedicated outdoor pickleball courts with scheduled open play times daily
- Some more innovation around recreation options - e.g. ninja courses, dirt bike paths, fitness classes, community wide programs like a food truck night (perhaps a few times or weekly in the summer?), a community wide dinner in streets of market square like they do in Italy etc.
- SPECIAL PICK=UPS OF ITEMS TOO LARGE FOR REGUALR SERVICE WITHOUT COST
- Stop charging for leaf bags
- Stop the panhandlers. Follow up and feed back from police after crime report.
- Street cleaning
- Street cleaning
- Street cleaning at least 2x's per month.
- Street curbside leaf pickup during the last weeks of autumn/beginning of winter like Lincolnshire offers their residents. More trashcans along the bike path that are available and maintained. More consistent tree pruning of city-planted and maintained trees on residential properties.
- Street festivals and farmers market
- street sweep along curbs to capture debris
- Stricter enforcement of permits. Too many trees are being removed and not replaced in front yards. Too many houses not following the flow of the neighborhood! No rooftops in the market square. How were these allowed? Please remove these awful buildings.
- Styrofoam recycling
- Support for people with mental health problems is in great need.
- Support for private road maintenance as many of these have degraded past their natural life and home owners cannot maintain them independently given costs.
- Swimming pool, bike lane around the city roads.
- Target announcement of neighborhood break-ins.
- tennis court repairs, maintenance overdue.
- The ability for handicapped people to access the south beach parking lot.

- the biggest issue being a lake forest resident is lack of school transparency - but that apparently doesn't fall into city jurisdiction.
- The City does a fabulous job!
- The cul de sac at the end of Briar lane floods when there is a big rain, should be fixed. City should take care of the tree and ground in the circle there.
- This survey is not well designed. There is no filter whatsoever as anybody can answer. And answer multiple times.
- Too many house break-ins on Savanna Court. I would like to have a much increased patrol presence — significantly increased police out and about!
- TORNADO SIREN NEEDS TO BE LOUDER-TURNED UP
- Trash pickup in and around the CBD is poor. There is garbage everywhere. Bins are filled. Landscape is lacking. It's ugly
- tree maintenance, remove dead wood
- Tree pruning in common areas and sidewalks/trails
- Tree trimming
- Tree trimming
- Turn more tennis courts into pickleball courts.
- Twice a week garbage pickup seems unnecessary. Could save us money by doing once a week.
- Update the stinky and out dated bathrooms at the train station.
- Various forms of Social media could be better. I rarely ever get on Facebook but Instagram would be awesome for sharing news
- Very happy to be living here.
- water park for kids and adults. decentralization of rec activities.
- We have amazing services. Where else do they plan sidewalks.
- We need a ban on gas powered blowers like LB and HP. Also We have requested as a community of neighbors to add a dog park to South Park with little engagement from the office with updates or answers.
- We should have a public pool
- We would feel better if there were direct correlation of City of LF permitting requirements and Lake County Recorder offices
- We would love to have yard waste cans verses lawn bags.
- Weekly compost pick up - -compost is the MOST effective of all the efforts to reduce waste - -the city should contract with supplier to pick up and drop off compost buckets— putting something on the counter and expecting people to do the work is too much — everyone can dump stuff in a bucket and put it on the driveway once a week
- West Park Tennis Court renovation, updated fitness equipment in Rec Center, Pruning of trees that interfere with walking on sidewalks. More Pickleball Courts, Amtrak stop at West lake forest station
- would like to see city help with rodent control more.
- Would love it if the compost/recycling center had a document shredder for residents.

Q12a. If you disagreed with the statement above, please tell us why.

- "Block the Box" case in point.
- All business buildings should stay within certain guidelines, otherwise they don't benefit the city revenue.
- allowing blvd north of library
- Allowing the big box store to be built in ELF is a mistake.
- ALLOWING TOO MUCH RESPECT FOR PRIVATE PROPERTY AT THE EXPENSE OF ALL IN TOWN. LAKE FOREST HOSPITAL'S MULTI UNIT ZONING
- Altounign gets away with too much!
- Approved a condo behind McKinley condos that did not meet Historic District standards; Replacing 10 acres of natural grass with plastic artificial turf behind Deerpath MS
- approving the conversion of large areas of turf grass which were originally wetlands to plastic, not environmentally friendly, or sustainable because of a small group of residents wanting their young children to play sports even if it rains
- ARTIFICIAL TURFING SITUATION IS AN EXAMPLE OF NEEDING INDEPENDENT CONSULTANTS DOING SURVEYS AND FIGURING OUT IN OTHER WAYS WHAT THE COMMUNITY WANTS
- At times developments are approved to meet the needs of special interests ignoring the community and character of the city (historic preservation).
- Because the City has ignored the findings & recommendations of the boards & commissions too often
- because there hasn't been good info provided
- Behind other communities in providing a diversity of housing.
- Block the box!
- Board takes too long and is politically driven
- BOARDS AND COMMISSIONS DO NOT REPRESENT EVERYONE
- Boards have made a young family choose another city because they would not approve an affordable rebuild of an old not historically important house. On the other hand, city property near library was sold to a developer when it could have been used for a library expansion.
- Building city services, denying Costco, building Kelmscot.
- Building experience-community development not transparent or honest.
- CAUCUS IS A JOKE-IT PROMOTES A GET ALONG GO ALONG CULTURE-THE FIX IS IN
- Changing city codes to accommodate one builder — WHY do we need 11 more LUXURY 1.5M Plus — units if the town is already financially stable?? And why does the builder only have ONE design — the warehouse design?? Its because its the BEST way to maximize space and minimize cost —
- City allows buildings out of character with historic property for sake of increased revenue.
- City botes are for sale to highest bidders.
- city cares more about preserving housing character than current trends
- City caves to local developers too much. Block the box phase III is just 1 example.
- CITY COUNCIL PROMOTES DEVELOPMENT WHILE COMPLETELY DISREGARDING THE COMMUNITY'S CHARACTER. HPC OPPOSES IMPROVEMENTS IN CONSTRUCTION MATERIALS EVEN WHERE THE NEW MATERIALS PRESERVE THE HISTORIC CHARACTER
- City had too much to say regarding my choice of fences.
- City is too far right
- City is way behind in dining and shopping

- City management is only looking out for themselves.
- City moving away from caring about historic characteristics of the community.
- City needs more restaurants, bars, dining options
- City plays favorites. David S. never got out in the paper for adding a proch, but I sure did.
- City seems to ignore community input.
- City should think more about preservation vs profit
- City treats Elaw Farm as a for profit business, taking away the natural impact.
- Commissions are good but unduly influenced by developers
- Condo 3 debacle: gave in to developer
- COST AND INTERACTION WITH ZONING IS BURDENSOME AND EXTENSIVE
- Deals are struck by those in the know. Turf deal is a financial and environmental mistake.
- Debacle of the Condo development next to the library was outrageous!
- Decisions are fiscally driven and can be bought
- Density in town is overdone
- Developers have a strong alliance with council, they are adept at getting their own way.
- Development and modernization is too difficult. The number of boards and reviews should be streamlined. We don't need "historical districts" separate from building review board.
- developments on McKinley
- Did not agree with "block the box".
- Did not like how we were bullied by Altounian and Whitmer!
- Double standards and favoritism
- Downtown is going down to nothing.
- Drainage issues
- drama with alterman
- example-the condos on the former Municipal site. What happened to affordable housing?
- Fairness for all.
- Far too much bureaucracy and personal agendas that has impeding necessary growth. While it's a balance, growth and enhancement of the City should be prioritized. Lake Bluff and Highwood, while significantly smaller, have invested in business and social enhancements which have made those communities far more vibrant (in their own ways).
- Historic areas are being threatened and eliminated. The town does not draw for being in line for current trends.
- Home rule needs to go away as many projects need to be on referendum
- Homes and buildings often do not fit the historical look of Lake Forest.
- Hoping below-ground Parking structures are created if necessary. Maintaining the character of Market Square and the Central Business District is important to me.
- I am concerned that (a) certain developer(s) seem to have undue influence in town, particularly with respect to East Lake Forest and the library and business district.
- I believe many of the board members do not represent me well and have personal agendas.
- I believe too much emphasis is put on contractors and money interest versus residents who live here.
- I find LF restrictions and residents to be incredibly pretentious. I think many of the building restrictions are a form of discrimination to keep the undesirables who can't afford unnecessary features in a home out of the community. I am often embarrassed of the community I call home.
- I grew up in LF and moved back 25+ years later and I'm surprised at what a time warp the CBD seems to be. Very little progress, lots of vacancies and general complacency with mediocrity and

dilapidation. It's also sad how I need to drive to Lake Bluff and Vernon Hills to access businesses that LF chose to lose.

- I think it is way too restrictive for mainstream businesses - the city seems to be crumbling holding on to historic roots. Bring in more options - we have enough boutiques and overpriced restaurants. The more mainstream businesses will be more profitable and bring in more revenue to fund more of the 'basics' that are in other nearby communities without increasing taxes. People don't spend local, because there aren't many options. I go to Vernon Hills for almost everything. If I had known the lack of recreational programming/no public pool/how everything is an 'extra cost' then I may have considered the other surrounding communities instead.
- I THINK ITS BEEN GOOD OVERALL BUT I DONT LIKE THE MOVEMENT TO BUILD BIG CONDOS ON SMALLER LOTS WITH VERY LITTLE LANDSCAPING
- I think the big voices and money always win.
- I think the city and the boards and the commissions are too focused on preserving the "character" of the city and not focusing on the future needs of the citizens and progressing as a community.
- I THINK THE COUNCIL MAKES DECISIONS WITHOUT CONSULTING THE CITIZENS. LACK OF TRANSPARENCY
- I think there are too many restriction and that the commission have too much say over design.
- I think this city is not pro business enough. Our downtown could be much more vibrant. We didn't allow the Costco or the Whole Foods to build here. Those were huge errors. don't la
- I think we could do more to enhance sense of community character and friendliness.
- I would expect the Board to only accept bids for future development in town to adhere to the historic character of Lake Forest and not entertain any that would compete with the historic charm of this city.
- I would love to know which incident your referring to. If it's keeping someone purchasing where Old Nation Bank is now then yes, I fully agree with keeping any complex to be built on that corner. If it is regarding not having Costco or Whole foods that would have brought huge about of tax dollars to LF then no I disagree. I have lived here is 1972. I have watched how LF changed in the Market Square area when Broadacre came in jacked the rents, brought in chain stores, dumped the mom and pop stores out and ruined LF. I don't agree with having a "Historical Market Square with only a few shops that have something I need at sometime in my life. I shop very rarely in LF. Morgan's Hardware, ever few years something at Kiddle's or the book store. Oh, and we need more reasonable restaurants, not bars, not expensive ones, not fast food either. There you lost a lot of money over the years too.
- If you have boards/commissions/you should abide by decisions made.
- Ignoring the voice, vote, opinion, and subsequent vote against the building of building 3 from hpc is exactly what is wrong in lf!
- insufficient transparency of dealings between developers and city
- It still bothers me that Costco was turned down. Vacant lot at SE Corner of Il 43 and Everett has been vacant for over a decade now.
- I've only been here a few years but the general sentiment I feel is that people want to keep Lake Forest exactly like it was whenever they moved here, whether that be 1984 or 1912. I barely have cell service here. I've heard permits are a nightmare.
- Just look at McKinley development. city threw residents under the bus.
- Just recently has the City clued in that the downtown area needs to be revitalized. The city square and the surrounding stores need to be revamped. Think Italian Piazza, not grandma's corner store.... We love the new restaurants it need more. We spend more time at restaurants and bars outside of Lake Forest than we do in and we are minutes from downtown.

- Keep community historic.
- Kelmscott is awful from a design standard. The 5 acre property at Walnut and Washington should have been zoned for townhouses or condos.
- Lack of consistency between boards and city council. Boards decide and city council overrules. Not acceptable.
- Lack of transparency, reversing previously decided issues, proceeding with projects against the public's will
- Lack of vision with tax generating businesses. Downtown is losing business to Winnetka, Glencoe, Wilmette, HP, Deerfield who have better downtowns with more restaurants and shopping. We rarely eat in downtown LF.
- Lake Forest is overly concerned with "character" at the expense of good business and town needs. There are very loud voices with much money that want to ensure when they drive by in their luxury vehicle, that everything looks just so. Is that who Lake Forest is about? If so, it's at the expense of people like me and my neighbors who are willing to work and invest to keeping LF lovely, but becoming flexible enough to welcome the businesses we need that would allow the town to thrive. LF is not offering what other local communities do. And the reputation LF has for doing business is horrible. Smart businesses don't put up with LF none sense.
- Large expenditure for astro turf fields when my streets needs re-surfacing.
- law suits re construction near library
- LF should phase out gas powered lawn and city equipment
- Little regard for maintaining historic character.
- Losing the character of Lake FOrest
- Missed Costco opportunity yet have many banks and too many fast food restaurants.
- More bids/proposals need to be requested and evaluated for new development in LF. It seems like the city only does business with one builder.
- more diversity and inclusion would make this a better city/ place
- More transit oriented development needed
- Mostly because of the current scuttlebut and secret deal.(seems sketchy)
- MUCH MORE TRANSPARENCY NEEDED AND LISTENING TO CONSTITUENTS
- Need more beach services
- Need more condo/duplex near to transit
- Need more diversity on boards...zealots tend to volunteer in order to push their own interests and for personal power & attention...need better methods of creating community governance!
- Need to address lack of density /development
- need to adhere to boards
- nervous about future
- NO COMMON SENSE IN BUILDING AND ZONING
- No Costco, permit process for remodel is a pain
- No more apartments, condos, etc.
- NO REAL MASTER PLAN TO A LONG TERM VISION
- No, I think the downtown area in particular while preserving market Square, requires an upgrade to promote commercial development. More restaurants, more businesses that promote foot traffiic. Too much bureaucracy associated with the notion of "historic".
- not enough attention to downsizing/smaller homes
- not enough priority given to bringing new retail here.
- not open top new

- only 50 percent voted for H>S> bond. 50 percent said no.
- Our downtown shopping and dining options are terrible. The rent is so expensive that it limits the options.
- Our patio improvement project was denied, even though the patio is already existent and increasing home value.
- Over building and not keeping the historic character.
- over development
- Over past 20 yrs, the city has de-emphasized a focus on historic preservation.
- Overbuilding may eventually diminish character here.
- OVERRULES IT HISTORIC PRESERVATION COMMISSION
- Personally I think you are accepting bribes! You are catering to developers who are not providing affordable homes.
- Please preserve the historic integrity of Lake Forest. The new buildings and condominiums are a disgrace and should be demolished. We need to be more discerning on what is approved to be built everywhere in Lake Forest.
- Poor handling, lack of process /transparency. defensive, attacking nature of downtown development over past 2 yrs.
- Poor job on getting business here. Not bidding on Costco was a horrible choice.
- Preservation is not a priority of the city, developers are favored. This is wrong.
- Processes need to be guided with the integrity in which they were created. Thoughtful discussions should be lead in respectful ways - with all stakeholders having an opportunity to be informed and represented. Systems run well with respect and integrity to the scaffolding in which they have been created. We must all work together.
- Push for condos / developments in residential neighborhoods near the Central Business / historic district is not needed. Especially on the east side. Could have build them on Waukegan road to be close to the west train.
- Recent events taken by the city council in conflict with preservation, in a very non-transparent and non-cooperative way. Casts a doubt over future actions and point of view of city government versus preservation initiatives and city character
- recent over ruling of HPC for new Westminster development. New turf behind Deerpath, should have been a referendum.
- Recently the historic preservation commission decisions have not had the respect and consideration we believe it merits.
- Safeguards in place are not always followed.
- scandal with rr on westside. Board trampled citizen property rights and made payoffs with attorney
- seems like passing up Costco, Whole Food was only due to reactionary loud people.
- Some projects get approved and some don't, seems some developers get favored over others.
- Some projects seem to be good old boy arrangements.
- Still waiting to see what direction Randy will take towards new development
- Stuck in past. Need to embrace more restaurant options to compete with neighboring towns.
- Taking away beach parking a few years back is a significant problem. The inadequate library situation is not acceptable for families in our town.
- Taxes are too high.
- Tearing up the athletic fields behind Deerpath MS and replacing with turf is a travesty, and done with minimal transparency; the recent mayoral election disaster is another example that undermines the integrity of local government processes; multiple examples of integrity issues

with local leaders (e.g. recent resignation of ward leader); individual political extremists rising in power who do not represent opinions of residents

- THAT QUESTION A MESS/TURNED AWAY TOO MANY GOOD TAX REVENUE OPPORTUNITIES
- The Altounian/Witmer condo project (subject to current litigation) is a perfect example of the City doing a poor job of balancing. The City should be honoring the decisions of the Historic Preservation Commission, for any development in the Historic Preservation District (HPD). The HPD is the HPD - there is no "competing" interest in keeping its character. It's character should be maintained at all costs. Furthermore, the City should not be favoring one developer (over other developers in the City) nor should it be selling city property to developers who have no interest in honoring the character of the HPD.
- The boards are overzealous in stopping development. Would prefer a more free-market approach
- The BOX structure of Condos have been completely fine. There has not been a bunch of rooftop parties, as some would suggest. We need MORE moderatley priced options near the train/downtown.
- The car wash on Everett and Waukegan was a bad idea, but the nearby Whole Foods proposed years ago on tow line would have been great
- The city doesn't pay enough attention to its unique historic character and is trying to be all things to all people. Not everyone needs to live in LF. They can live elsewhere if our community doesn't meet their needs. Stop "dumbing us down." People move here for a reason. We don't need to change it we, need to double down on what makes us special.
- The city has a reputation for being beholden to developers.
- The city has too many regulations and requires permits for even minor modifications to the properties. The permit process is lengthy and expensive. We need to focus more on respecting property owners' rights. Removing diseased trees on private properties should be an easy process, not a long and expensive process.
- The city is not taking the quality of life and noise level in regards the proposed 3rd rail on the west metra train tracks. Not thinking about the residents that live along the tracks
- The city is too stuck in the past. The boards are preventing progress.
- THE CITY NEEDS TO NOT BE AFRAID TO SAY NO TO HOME ADDITIONS THAT EXCEED OUR ORDINANCES-ALSO TO DECLINE DEVELOPMENT THAT DOESNT FIT WITH THE COMMUNITY OR NEIGHBORHOOD CHARACTER
- The city needs to practice more transparency in their practice of approving development and plans for method of development. More specialists--architects, designers, historians, preservationists, and environmentalists--should be involved. As well as opportunities for public opinion to be voiced. At the moment it feels like development is announced to the community, versus discussed with community members before hand.
- THE CITY SEEMS TO FAVOR DEVELOPERS INTERESTS
- The commissions thrown under the bus by the city council. The city council is not respecting the historic character which this community was founded on. Secret decisions are made with builders regardless of the decisions of the HPC. The city does many things that are wonderful and good but tainting our ordinances is shameful.
- The condo being built on Westminster.
- The historic commission is condescending in how they treat residents and impedes development of both commercial and residential progress for the city.
- The Historical Committtee is a joke.
- The lack of communication and disclosure related to the Altounian development on Westminster has undermined my confidence in the City, particularly around city planning and new

development. The city needs to disclose the purchase agreement and other currently undisclosed pertinent facts related to this development, and adhere to its existing guidelines if it is to avoid future litigation, and hope to eventually restore trust. Jason Wicha's order for city staff to not do interviews is also highly troubling.

- The lack of leadership and the permeation of litigation has rendered our once great commissions useless weak.
- THE MCKINLEY/WESTMINSTER CONDOS WENT AGAINST EVERY COMMISSION AND ONLY BENEFITTED THE DEVELOPER
- The mess with the empty town buildings. Rents are too high, development of old spaces is too slow.
- The mix of different types of housing speaks volumes to the deficiencies in housing types to support different socioeconomic groups. The councils, committees and staff make it close to impossible to bring new development to the city. Delays, unresponsive city planner and a politicized system makes developers run from consideration of building in LF. Whole Foods, Costco, and recent residential developer lawsuits are just a few examples. The planning department should be fired and replaced.
- The new construction near market square is too cookie cutter and not in line with the historic character of the town. We moved to Lake forest due to my job and choose to stay and raise our family here because of the quality and uniqueness of the community. Please do not destroy the charm and character of Lake Forest. Development can be done in a responsible way. Please do not turn Lake Forest into Schaumburg. We have something special here - we chose to live in Lake Forest, please do not destroy it for a few transitory shops and businesses.!
- The people making decisions don't always have the needed expertise. Many rules are not biased on facts.
- The planning commission favors one developer over others. not in the community interest
- The small town feel is the best thing about living here.
- The statement is not a consideration of community needs.
- There is still a disturbing lack of diversity in LF
- There is the appearance of certain developers receiving more exemptions from the city and pushing through projects with little oversight.
- There is too much focus on the "historical character" of the town then there is on creating community events or dining, etc. That would promote diversity.
- There is too much focus on the upper brackets needs; the best communities have a bit more balance. For example, where are the group homes (ACLS) for adults with cognitive disabilities?
- There seems to be some concern about big and unattractive multi family dwelling that are expensive and encroach in areas that are not in keeping with the neighborhood
- This question is slanted towards the ill progressive and lack of thought , unimaginative development.
- Too heavily relied on the caucus to find board and commission people from a broad range of experience / backgrounds - not just OG lake foresters
- Too many businesses leave due to costs and requirements.
- Too many condos that will sit empty, ruins the character of the town and are not attractive.
- Too many historical homes are being torn down for McMansions. Need to preserve the historic structures to maintain the significance of Lake Forest.
- Too many permits issued to build new condo/townhomes lacking in character and history and taking the place of single family homes. We don't want our downtown to turn into Highland Park or Wilmette.

- TOO MANY RESTRICTIONS-BACKFLOW-SOME PLACES DO NOT CHECK LANDSCAPERS PARKING IN FRONT OF MY HOUSE WHEN SERVICING OTHERS
- too much development
- Too much emphasis on historic preservation m need more focus on thoughtful development
- Too much emphasis placed on character of LF as opposed to economic development and a diverse tax base.
- Too much favoritism with developers
- Too much multi-family, not enough unique bars, restaurants and shopping.
- TOO MUCH ON CHARACTER-STICK WITH BASICS-TAX, SERVICES
- TOO MUCH ON CITY CHARACTER VS WHATS NEEDED FR RESIDENTS
- Too stringent, have certain guidelines they are arbitrary
- Turned down Costco.
- Ugly, large new buildings in the business district; not sufficient parking; only high priced restaurants; very little appeal to young people.
- Very bad idea that we chased away the tax revenue from Costco. Any potential impact to local businesses would not have changed.
- We have experienced a number of projects effect us directly that did not include our concerns in the “public process”.
- We have lost too many businesses, like Cosco.
- We live next to the LF hospital, the city has not enforced the promises given at various meeting.
- We lost the Costco opportunity
- We love the historic character of LF and do not view development in a positive light. Depends on how you define development as well. Development along RR 60 in the office building complexes fine as long as tasteful and useful ie no huge auto dealers or strip malls or casinos
- We need empty storefronts filled and less new buildings, like the “box” work with what we already have.
- We need to be more open to reasonable development. Not consistent. The Whole foods would not have ruined the community.
- We want development (new restaurants, stores). I grew up here and moved from the city with my husband and kids recently. We moved here because it’s a beautiful place to live with good schools. In an ideal world we could keep the beauty of the architecture downtown while bringing in new restaurants and retail. There are plenty of “ugly” buildings in the town to replace with new buildings (like 222 Wisconsin & 770 western etc), please save the beautiful historic ones!
- What happened with recent sellout of property for additional development behind library?
- When applying for building permits, the requirements made of us made no sense for our property.
- WHERE IS MODERATE SENIOR HOUSING
- Why is low income/subsidized needed? lowers standards.
- With the lawsuit and subsequent settlement between the city and a private contractor (Altounian) in a historic city district, I have a hard time agreeing with the statement as described above.

Q17a. If your feeling of safety has decreased, please tell us why.

- A driver came through our fence, the police did not do a breathalyzer !
- After HP July 4th, I think we are all a bit skittish.
- AFTER JULY 4TH, THE HIGHLAND PARK SHOOTING, HARD TO FEEL AS SAFE ANYWHERE
- Allow vagrants in CBD and other areas and begging for money
- almost injured by e scooter on sidewalk.
- an increase in property crime by people who don't live in lake forest
- AR15 AND HIGHLAND PARK MASS SHOOTER
- AWARE OF MORE HOME INVASIONS
- BC THE POLICE TEND TO BLAME THE VICTIMS INSTEAD OF CHASING AND CATCHING CRIMINALS
- because of the nature of the world today. crime is coming to Lake Forest more than it ever has in the past.
- Because of what happened in HP.
- Because the jewelry store next to where I live keeps getting robbed in the middle of the night.
- Beggars and homeless people in the CBD.
- BLM riots, HP shooting, Chicago crime.
- Break ins and kids on speeding bikes, etc. in downtown area harassing people and riding on the sidewalks scaring people.
- Break ins at residences and condo building garages, homeless men wandering the town during daylight and evening hours, panhandlers harassing customers outside businesses,
- break-ins and theft
- Break-ins in the area. Political signs stolen/damaged in the area. General political/social unrest.
- break-ins of private homes
- Break-ins on my street
- Break-ins to our condominium building.
- break-ins, car break-ins
- break-ins, porch robberies, car break-ins
- burglaries
- Car break ins and home robbed.
- Car break ins seemed to be talked about more and neighbors talking about safety. So I sense a rise in crime. However, I am not personally worried or concerned that somehow criminals feel emboldened to commit crimes in LF because of a lax police force.
- Car robberies
- Car theft and burglaries are on the rise.
- car thefts
- car thefts
- CAR THEFTS, HOME BREAK-INS
- Car thefts, HP shooting
- CARJACKINGS AND ARRESTS OF CRIMINALS AND DUIS AND DRUG USERS
- CARS BROKEN INTO
- Cars stolen, home invasions more common
- city allows for people from other communities to stand in front of stores and ask for money
- communities around us
- concern about the new push for lower income housing - don't want to see the average household income change and change the nature of this community.

- Constant break ins, overall safety of the state has decreased
- Continued increase in the number of reported burglaries over the last couple of years.
- CRIME
- Crime from Chicago
- Crime from North Chicago is moving closer.
- Crime from other areas coming into a Lake Forest
- CRIME HAS COME INTO THE SUBURBS FROM THE CITY
- crime has increased
- Crime has increased and moved into the suburbs. Having more car thefts and break ins.
- Crime has increased in suburban areas, criminals coming from the city.
- Crime increasing
- Crime is increasing especially property related.
- crime is reported closer to and within LF than in the past. Crime is an issue everywhere, LF is no exception
- crime is up everywhere, including here.
- Crime moving into suburbs from city
- crime seems to be increasing --- from Next Door alerts and Ring alerts, there appears to be more ATTEMPTS at crime
- CRIME, BREAKINS, HOMELESS, PANDERING
- Criminals are not prosecuted and this no cash bond makes everyone more unsafe.
- Crystal Point Condo garage break-in with cars stolen
- Cyclist, scooters, joggers by downtown stores . My blind driveway on Green Bay rd. Rules not enforced.
- don't feel safe in certain neighborhoods at night.
- DONT KNOW HOW PREPARED LF IS FOR TERRORIST ATTACKS
- Drugs, not arresting the dealers
- due to state and county policies that have negatively evolved to be more lax and protective of perpetrators, our good police have come under more pressure to protect us.
- Encroaching crime in neighborhoods from outside the city.
- Feel like there are more break ins and more brazen break-ins
- FREQUENT CAR BREAKINS AND HOME BURGLARIES
- general crime levels
- GENERAL GUN VIOLENCE INCREASES IN OUR NATION. HIGHLAND PARK JULY 4, 2022
- General rise in violence and hostilities
- Given the pandemic and unemployment, we are a magnet for robberies now.
- Gun violence
- guns
- Guys that beg at Fresh Market. I feel harassed.
- HEAR MORE ABOUT BREAK-INS AND CAR THEFT
- Heard more about crime and break ins, though I don't blame that on the police
- HIGH SPEED OF CARS DOWN OAK KNOLL, ESPECIALLY AT NIGHT--CAR THEFTS IN NEIGHBORHOOD
- Highland Park 4th of July shooting
- Highland Park attack was close to us.
- Highland Park Mass Shooting
- Highland Park shooting
- Highland Park shooting

- Highland Park, 7/4/2022
- Home and car break-ins/theft. Increased boldness of criminals and few being caught.
- Home break ins; seeming left to residents to take charge to find solutions - not the police or the City
- Home invasions increased. Judges too soft on crime.
- Home invasions, car theft
- HP event caused us to reevaluate our safety. What is being done by the city to prevent something like that occurring here? I don't see it shared anywhere if there is work going on.
- HP sniper event made it clear no place is safe
- I am frequently asked for money on our city streets which never happened before. If these people need resources, then the city needs to direct them to those resources. If they really don't need the resources, then they need to be sent on their way. Also, the increased amount of car and residential burglaries that there is no published follow up to. The blotter is good about publishing the initial incident, but not the follow up.
- I AM HEARING ABOUT AN INCREASES IN PARKED CAR BREAKINS AND HOME BREAKINS
- I do feel safe here, but in light of the recent activities in the world, no where is safe and need to be on your toes. I know there have been recent break ins, car thefts, etc. and we do not hear about them i.e. the theft at Lululemon last December was kept quiet, which I thought was in poor taste.
- I feel as Covid happened, in general there is more break ins, etc.
- I feel like in our town and the surrounding areas, the volume of threats to safety is increasing. Things like home invasion attempts, carjackings, DUIs and drug sales.
- I find central dispatch adds ineffective layer of communication.
- I have heard of increased car break-ins but I am happy with police response.
- I have noticed more homeless people or people panhandling in downtown Lake Forest and walking thru residential areas in last two years. Number is low but this is new.
- I live by 41 and the increase in car break-ins is concerning as well as the increase of random individuals walking around. At times I feel Lake Forest is a target due to the perception of everyone being wealthy. I also have heard of encounters at the beach at night. As with anywhere the world is feeling less safe, I just feel that LF is an increasing target for criminals.
- I see more degenerate people in town. We now have begging on the street and store fronts. I've noticed multi families living in one single family home. Our public schools have lower student outcome ratings.
- I think we generally live in a more dangerous world, plus the State of Illinois and some surrounding communities don't prioritize law, order, and safety, have defunded police, and don't take crime seriously.
- I was robbed this year.
- ILLEGALS, BLM OBSERVANCE IN MARKET SQUARE ETC
- In general and after Covid, Chicago crime and proximity to lower socio-economic towns plus shootings (Highland Park) my concerns especially in crowd events are heightened!
- IN GENERAL CRIME HAS INCREASED EVERYWHERE
- INCREASING CRIME IN CHICAGO-HIGHLAND PARK SHOOTING
- Incidences in the past year - high school threats, access to guns, divisiveness in community
- Increased number of thefts and unsafe incidents in the neighborhoods
- increase amount of theft
- Increase in car break-ins. Police chase thru our neighborhood. Murders in downtown.
- Increase in car thefts and burglaries.

- increase in crime
- Increase in crime from the city.
- INCREASE IN HOME BROKEN INTO AND CAR THEFT
- Increase in homeless/panhandling outside stores
- increase in thefts and burglaries
- Increase incidences of car thefts from outside the community
- Increase number of break ins and car thefts.
- Increased auto thefts and break-ins.
- Increased burglaries and car break-in's.
- Increased car break-ins.
- Increased car break-ins.
- Increased crime in the suburbs.
- Increased crime therefore I don't feel as safe
- increased home/vehicle break ins
- increased incidents of robberies
- Increased neighborhood visibility is needed.
- increased reports of car theft and break ins.
- Increased reports of local crimes.
- increased robberies
- Increased theft.
- increasing local non-violent crime rates
- INFLATION AND ROBBERY SEEM TO GO HAND IN HAND
- It has been clearly documented by the LFPD and other groups, and communicated well to LF residents, of the increase in multiple types of crimes in the City. This was paralleled with crime numbers in Waukegan/N Chicago which was juxtaposed against the north /south route of highway 41. Criminals are obviously noting opportunity in the more affluent neighborhoods of the North Shore--and logic can dictate there is only so much one community can do to stop/reduce it with X resources available. Net/net--the bad elements are expanding their geographical play, sadly. 30/40 years ago, I didn't even think about this type of thing as a problem.
- It seems like property related crime has increased. Hearing more about cars and homes being broken into. Also ruse type burglaries in and around north shore
- It seems like there is more crime in general nowadays. Criminals seem to be around more often than 25 years ago.
- it's not just Lake Forest, it's a problem everywhere in this country
- July 4, 22. H.P. Bordon execution, concern for kids.
- JUST BECAUE OF WHATS GOING ON THE WORLD-GANGS COMING HERE
- Just hear of more break ins and general crime
- Lack of transparency. Not sharing info. with the public about known problems.
- Lack of visible police. Lack of prosecution of criminals, more break ins, We need to support the police. And we need more police.
- Last year's Highland Park mass shooting. The increased gun violence everywhere.
- Less aggressive. Slacking in stopping people not driving safely. Not stopping at stop signs (Lake Forest roll through), on the phone and speeding. basic things we witnessed in the past.
- Level of lawlessness has increased throughout American society and this is spilling over into Lake Forest.
- LIVE IN CONWAY FARMS AND HAVE HAD A NUMBER OF BREAKINS

- LOCAL BREAK-INS WITHOUT ANY RESOLUTION
- Loitering, theft, and general violence has increased everywhere and the police are in a difficult situation. Sometimes due to how police have been portrayed and sometimes their own personal biases. We're in this "soup" together. The police need to be in the community as human beings who are kind yet protective of every living thing. That's a difficult yet attainable task.
- lots of car theft, home break ins
- MANY BURGLARIES AND CAR THEFTS
- MANY FRIENDS AND NEIGHBORS HAVE BEEN ROBBED-MOST PEOPLE FIND OUT ABOUT THIS THROUGH WORD OF MOUTH AND FRIENDS. COMMUNITY SHOULD KNOW TO BE VIGILANT
- Many home robberies and invasions.
- Many more robberies in conway farms and one lady in the book club had intruders in her home during daytime hour and she had to run out All of this in the last year.
- Men asking for money outside Fresh Market and Jewel.
- MORE ATTEMPTED BURGLARIES NOT REPORTED
- More auto thefts, more break ins.
- More break ins to homes without arrests made
- more break ins, theft
- more burglaries
- more car break ins, theft, and home burglaries
- more car theft, home break-ins
- MORE CAR THEFTS, BREAK INS, GANGS FROM CITY OR ELSEWHERE COMMITTING CRIMES IN LF
- More car thefts, more burglaries seem to be happening but it could be the media notifications making it appear that way.
- More crime
- More crime and theft coming in
- More crime break ins car theft
- more crime in LF
- More crimes and scams. Lack of enforcement of traffic codes.
- More home robberies, stolen cars and issues at local businesses.
- More incidents of stolen cars/burglaries
- More knowledge of break-ins in nearby neighborhoods. Increased traffic on main roads in and around Lake Forest leading to more 'cut through' traffic in neighborhoods, specifically between HWY 60 and HWY 41, including many large city vehicles.
- More related to the rising crime levels we are seeing in the city and concern that we could see spill over to the suburbs for easy targets
- More reported incidents of thefts & burglary...general decline in society
- More reports of burglary, car theft, retail theft
- More theft in neighborhoods and an increase of teenagers causing in édentata une CVS, Jewel and in retail parking lots.
- MORE TRANSIENT PEOPLE WANDERING ABOUT-A LOT OF QUESTIONABLE PEOPLE AND HOT ROD CARS ON LAKE STREET AND AT BEACH
- More unwanted solicitation; suspicious drive by; unknown vehicles driving into private driveways
- more visibility in neighborhoods would help
- Most whopping areas are targets now days.
- Mostly from outside factors that are not specific to Lake Forest but to the general public and any area close to a major city. I also am not sure I feel entirely confident that school issue are being

addressed as seriously as they should and there is a strong working protocol for school related emergencies. I expect this will improve over the next year with the addition of a head of safety for the districts.

- Mostly it's just the time we live in now and safety in general. I have concerns that a quick response won't be there when we need it for an emergency. Also, car thefts in our area always seem to be a problem.
- Much less patrol car visibility. Fewer visible stops. What is policy regarding no cash bail arrest? Trespassing?
- My car was almost stolen.
- MY FEELING IS NOT BASED ON OUR POLICE DEPARMTNETS ACTIONS-RATHER IT IS BASED ON WHETHER THEY WILL BE READY IF AND WHEN A RIOT STARTS
- My neighbor was robbed and I have seen more sketchy people around.
- Need more police patrolling streets at night. Too many drunk drivers.
- NEED TO BE MORE TRANSPARENT ON CRIME-TOO HUSH HUSH
- Need to crack down on violators
- Need to redirect police response to underage drinking to issues of safety only
- Neighbor house break in...the thieves brought their own ladder.
- Next door neighbor was robbed. Criminals believe there is little or no punishment.
- No place is safe any longer.
- no police in my neighborhood
- Nonchalant attitude and slowed response times from police when dealing with recent events in my neighborhood
- Not specific to our police, but more that there seems to be more civil unrest everywhere
- Not sure how the city and Police department are proactively protecting anti-racial hate and providing a safe environment for diversity members across the community.
- Numerous burglaries is subdivisions with 5000+sft homes. No reported prosecutions and repeated offenses. Little communication incidents and follow-up.
- numerous residential home burglaries - need to be reported in the Blotter to increase community awareness of the danger and create community watch neighborhoods
- Officer Maj at dpm responded terribly to a situation that should have been handled better
- Officer Sulkin accosted me while dropping my twins off at preschool. He is seen around town doing nothing, chatting or FaceTiming in his phone. He has been accused in the vast of sexual misconduct. He should be fired!
- OUTSIDE IS LAWLESS BEHAVIOR
- overall change in crime rates
- overall Chicago community and increase of crime
- Overall climate of our world today. Police are doing an excellent job!
- Overall crime. Not just in LF
- Overall feeling of safety on the North Shore has decreased, not specifically Lake Forest. More crime at malls, in neighborhoods, etc. I feel pretty safe, I used to feel extremely safe.
- Overall in the Chicago area crime has increased, and I know it has in LF as well. I don't fault the police it is just the problems from Chicago have spread to the suburbs.
- Overall rise in crime in greater Chicago area.
- Overall safety in Il has gone down
- Package stealing, utility worker scams.
- Panhandling/solicitation outside several of the local grocery stores

- pedophiles living near schools & downtown area, dangerous/unstable interactions with neighbor, increased number of distracted drivers in town & residential streets, increase in burglaries & car thefts in LF, & neighboring towns
- People are aggressive
- Perspective from reading the news
- Police have adversarial relationship with residents.
- political divisions
- PROXIMITY TO TRAIN STATION, ESPECIALLY DURING COVID-THERE HAVE BEEN ALERTS BY THE CONWAY PEOPLE
- Purchased a Conway Farms home , realtor did not disclose previous owner drug dealings.
- rarely see them
- Reported robberies in residential areas.
- Rise in reports in crime & change in shoppers behavior
- robberies
- robberies
- robberies
- ROBBERIES AND BREAK-INS
- robberies are increased. We find out about this from others, not from the city.
- ROBBERIES IN OUR AREA
- Robberies of homes and cars
- Robbery in house next door and in cars. Definitely less safe than when we moved in.
- Rude, stupid people.
- Safety everywhere.
- Safety has decreased across the entire US.
- School buildings and public spaces need effective and in sync planning with the LFPD - inside and outside of the buildings - staff need to have the best understanding of what an emergency may look like from the LFPD and how they can best support each unique building and the needs within.
- Sense of safety is decreased everywhere.
- Since covid there just seems to be more break-ins, vandalism.
- Speeding on Lake rd, police do not stop it.
- Stolen cars in neighborhood, robberies
- The 4th of July a year ago
- the amount of crime in our neighborhoods
- The beggars in East LF and the lack of businesses in East LF Market Square- can't we regulate or lower the rents, there is too much empty space.
- The BS in the rest of Chicago is gradually infesting surrounding communities and those in positions to stop it are more concerned about the social implications to the offender than just being effective at their job. Race and prevailing culture is definitely a growing issue that is attacking other people.
- the city does not publish crimes, I. e. robbery
- the Highland Park shooting on July 4, 2022
- The increase of a criminal element targeting wealthy suburbs, including ours. It frightened me when multiple cars were stolen out of our condo's garage last year. Obviously, we were cased in order to accomplish what they did. It left me feeling insecure. We have also had our condo building's locked front door attempted to be pried open in order to access the building. Lake

Forest has the perception of Camelot, it definitely is not. I was born and raised in NY in the city, and I revert to my cautious upbringings even in town.

- The level of violent and criminal activity has increased throughout the North Shore. I am concerned that safety in Lake Forest has decreased as a result.
- the mass shooting in Highland Park
- The overall increase in violence in downtown Chicago and the lack of police support in the city makes it easier for the criminal types to continue to spread to other communities.
- The police seem to be invisible.
- The rash of burglaries is disturbing
- the voice on the tornado alert is not understandable if one is inside a car or home.
- Theft, HP shooting, break-ins, guns
- There are far more internet predators now than in the past, and they aren't necessarily visible or obvious. There also seems to be more accessibility to drugs over the past several years.
- There are so many school shootings that have happened and our schools/buildings are not adequate if there was an active shooter.
- There are way more burglaries than there were two years ago.
- There have been more vagrants in town, cars stolen, we do not see the police managing these situations
- There have been multiple break-ins in our neighborhood (Meadowood) and our neighborhood is now looking to install a flock system.
- There have been several break-ins on our street.
- There seem to be more reports of break-ins and other crimes around us, plus more dangerous impaired driving on Rt 41.
- There seems to be an uptick of crime in our neighborhood.
- There were a number of break ins in our neighborhood in 2022
- There were car break-ins on our street
- TOLD BY POLICE (CMDR DAVIS) THAT THEY WONT PROTECT US-WE SHOULD HIDE JEWELRY
- Too few police. Note the 4th of July, 2022
- TOO MANY BAD THINGS GOING ON ALL AROUND US; GENERAL DIVISIVENESS IN THE COUNTRY- CAN I TRUST MY NEIGHBOR ANYMORE
- too many break-ins in our neighborhood. Conway Farms.
- Too many break-ins on the west side — Savanna Court included.
- Too many break-ins, robberies and feeling like nothing is done to address the issue plus it is rarely publicized.
- Too many home break-ins .
- too many robberies
- too many robberies
- too many robberies and car thefts.
- too much crime coming to our town
- Unfortunately, it is the way it is. We must all be more aware.
- Unsolved and increased burglaries in my neighborhood, including forced entry. So many more cars not stopping at stop signs, speeding, and bicyclists not stopping and cutting in front of cars
- Unsure of police plan if mob violence came here
- various factors
- We are seeing panhandlers now, some in storefronts. We started to see dirty people smoking on the streets in the east downtown area. There have been dirty clothes and litter in the area. We

have also seen more houses holding multiple families - in single family housing! Not multigenerational- more than 1 family! One resident recently placed boulders on the curb of Green bay Rd!!!????!! (Corner of GB and Onwentseia)

- We have had break ins
- We were present at the HP shooting. It is not specific to Lake Forest, just more a general lack of safety anywhere. Our PD is AMAZING!
- We have had one instance of our front door being loudly banged on very late at night.
- What is happening in US
- When neighborhoods continue to have break-ins, it is not safe.

Q20a. If you are dissatisfied or very dissatisfied with any of the sanitation items above please tell us why.

- Again, city recycling in town doesn't exist or at least is not informed and resident participation is not required (should be mandatory or strongly encouraged)!!!!
- Always concerned about what can and cannot be recycled and when I am going to get the next naughty sticker. Makes me want to not recycle.
- And many sidewalks are blocked by overhanging trees that need to be trimmed and pushes it also block the sidewalk from walking or cycling.
- Bagging leaves is a pain
- BATT THE CATT IS GREAT BUT I/WE STILL ARE FORGETTING WHAT CAN OR CANT BE RECYCLED. A STICKER ON OUR BINS WOULD HELP
- Big sticker on recycling bin, listing only items that can be recycled or placed in bin, would be helpful.
- Bring back gas street lamps! I've never been informed of what is recyclable.
- can't haul to recycle center and cannot find options.
- CITY COMMUNICATIONS ABOUT RECYCLING ARE SUPERFICIAL-MERELY TELLING WHAT YOU CAN AND CANT PUT IN YOUR RECYCLING BIN. NOT INFORMING US ABOUT THE COST AND IGNORING THE POINTLESSNESS OF RECYCLING PLASTICS
- City pool open more hours.
- city wide compost once a week
- City's pick up of larger and heavier bundles of tree and shrub debris was denied without explaining why. They should have suggested that we call the Forestry Dept. We had to do this on our own.
- communication on what can/can not be recycled is not clear enough. ability to use larger refuse bins for single day per week pickup
- Compost /recycle center has too many rules. It should be open with no restrictions on number of visits.
- Compost center needs to be opened more than 2 days a week.
- Compost center, no help in where to put things.
- Confusing as to which plastic bags are to be recycled.
- confusion on what can be recycled.
- Did not respond to my requests for missed pickups
- DO NOT NEED TWO WEEKLY PICKUPS
- Don't know for sure what can be recycled here
- Don't really know what can be recycled
- Don't like having to put stickers on yard waste
- easy access site for recycle
- ELIMINATE COSTLY 2X A WEEK PICKUP-EXCELLENT MONEY SAVING OPPORTUNITY HERE
- Encourage more recycling.
- Everyone needs a refresh of what can/can't be recycled. Bet er examples of what is recyclable in each category. Also, consequences when items for recycling are placed outside neighborhood recycling bins...too much trash left in neighborhoods
- fee for yard waste stickers is biased against home owners vs landscape firms/companies.

- Garbage employees are not friendly. Pick up times are not consistent. Phone calls are never returned.
- Garbage gator turfed our front lawn deep into our grass, and they don't always pick up if the bins are outside of our garage.
- Garbage is not always picked up. Had to call twice in the last few months
- garbage missed often improving
- garbage service always makes a mess and leaves a trail of garbage. If something falls out they should pick it up! 30% of the time trash is in the streets after they show up
- Garbage: there needs to be a requirement to use a drum-liner or better garbage pick-up processes so there isn't litter all over our yard on garbage day. Recycling: expand into new areas such as Styrofoam, pillows, etc.
- Garbage service was better in the past. Now they often leave garbage in the bottom of the can and almost always do not put the can back properly. Instead they leave it blocking our ability to access the garage.
- GETTING A PERMIT OR THE CITY TO INSPECT AND SET UP BARRIERS TO PROTECT TREES. DAYS-FOR 1 TREE
- Ginn how many services LF offers. Why does it have to be difficult to do yard waste recycle? pay blue label@ Jewel, ridiculous.
- Have had to email to ask about tops of bottles, shredded paper, etc.
- Have to go to recycling center rather than have materials picked up.
- Hours and days are limited and how to get rid of things we all have--no help for those items like electronics and toxic items--need more help like the banks' shredding program
- HOURS ARE UNRELIABLE
- I adhere to the recycle rules but I want to know exactly what the city does with the recyclables. I have heard that it just goes in the regular waste anyway and not recycled
- I don't like paying for the sticker for yard waste. Also, I wish the recycling center was open during the week
- I feel like there are many cardboard items we cannot recycle. Needs to be more education on what can be recycled.
- I have a swing set tire that I need to get rid of. Need option. Recycle will not take.
- I live on a private lane where I have to bring the recycling 1/4 mile to be picked up. I know a few other people who live on different private lanes who have their recycling picked up at their garage / do not have to take it from their home. I have discussed it with Sanitation and was told they were working on a solution. That was about 4 years ago. It seems like you could have a cart just like the refuse, but what is most dissatisfying is the inconsistency with some getting this service while others do not.
- I think everyone is still a little unclear on what can and can't be recycled. Also, if you want to save some City money, is twice-weekly trash pickup really necessary? I think once per week would be perfectly adequate.
- I think we should be allowed a certain amount of yard waste for free - no stickers and perhaps a dedicated bin. This would discourage people from throwing organic material in the trash.
- I wish the compost and recycle center was open at least 1 day during the week.
- I wish the recycling center was open more frequently.

- I wish we could do leaf pick up from a curb like they do in Highland Park
- I would like more hours at the recycling center in the summer to pick up mulch and compost.
- I would like to be able to put yard waste in an ordinary plastic bin and have it picked up, like the recycling.
- I would like to have the ability to rake fallen leaves into streets for collection during specific weeks in October/November.
- I would like to see options on how to dispose of those items that the recycling center refuses to accept.
- I would love composting bins
- I'd like more information on where the recycled material goes, and if it has an overall positive effect. Also, what are monetary cost compared to whatever savings or income from sale of materials.
- It is not necessary to have twice a week garbage collection, once is fine and would save money.
- IT NEEDS TO BE PUBLICIZED MORE AND OFTEN
- It takes forever to contact the appropriate city personnel.
- It took us quite a while to arrange a move-in pick-up. It was canceled and rescheduled numerous times. And even then included only recyclable boxes. We were told they would pick up anything for the move-in. The misunderstanding may not have been the city's fault, but I am still confused about what the move-in pick up actually should include.
- IT WOULD BE NICE TO BE ABLE TO PUT MORE ITEMS OUT FOR PICKUP-WHEN CLEANING OUT AFTER A FLOOD, WE COULD NOT PUT THAT MUCH OUT
- Items blow out of the recycling truck as it drives through the neighborhood.
- lack of communication regarding options
- Lake Forest should put in Elkay water dispensers like in airports so people can fill up their own bottles. We should not be selling water in plastic bottles.
- LF NEEDS TO STEP UP WHEN IT COMES TO RECYCLING AND USE OF FERTILIZERS ON SCHOOL LAWNS
- missed pickups
- More about items that can and cannot be recycled
- more help with composting
- More hours needed at dump and curbside compost is needed
- more options
- My garbage pick-up is sometimes missed. Coming from Lake Bluff, I'm not used to having a garbage bill or paying extra for special item pick-ups.
- Need better communication
- Need city wide education on how to recycle.
- NEED FREE LEAF PILE PICKUP CURBSIDE IN FALL-LIKE MOST OTHER SUBURBS
- Need more communication about recycling and composting program
- Need more detailed info on what is accepted
- Need more education through a greater variety of sources.
- need more info
- need option to dispose of paint and household chemicals.
- Need specific rules visible and up to date

- Need to be able to recycle Styrofoam, batteries, etc. Our parameters are too limited.
- not sure recycling is working. Too much effort needed to wash all items. Unsure what items can be recycled.
- only open weekends.
- Our new trashman does not always grab all bags, he will not pick up trash unless we put it down our driveway. They have also thrown our lids.
- PERCENTAGE OF TRULY RECYCLED REFUSE IS TOO SMALL TO MAKE A DIFFERENCE
- pick up leaves in the fall.
- Plastics have to go to the dump. No composting. Recycling only done once a week.
- Please advertise what can be recycled.
- Please open the recycling center during the week
- please recycle Styrofoam
- Recycle items/too confusing what to recycle and what not to
- Recycle Styrofoam, I have to take to Highland Park.
- Recycling is difficult in Lake Forest. The model should not be other US cities/town, but cities in towns in Europe. THOSE are recycling programs. The ones we have in Lake Forest and most of the US are a bad joke.
- recycling rules are very confusing. Other towns are able to recycle far more variety.
- requirements need to be reissued.
- Residents need handouts for proper recycling categories plus an acceptable method for discarding hazardous waste.
- Residents should not have to pay for a permit to re-cycle. One stream recycling should be available.
- Should have a sticker on the bin showing what can be recycled.
- Single stream recycling causes cross contamination, most is dumped
- Sometimes the garbage men leave a mess on the floor where it was parked.
- somewhat confusing options. Distant location, signage at center.
- Still confused on what to recycle, need to accept plastic bag
- still unsure about recycling. confusing.
- Stop charging for leaf bags
- the city should do yard waste pickup without charging extra. special bins should be provided for that so elderly or disabled members do not have to take it to the recycling center
- The department is VERY attentive and follows through. The recycling program is so selective that I hardly ever even try to use it.
- The dump should open more often, and we should be able to go to it more than once a day when it is open.
- The garbage service drives their vehicles on our driveway at such aggressive manners we often have black tire marks and have movement in our brick pavers
- They leave the empty container in the middle of the drive so we have to get out and move it before we can park in the driveway.
- The police and fire departments are understaffed which affects response times and visibility.
- The police need to better enforce traffic regulations on residential streets, particularly speeding near the high school.

- The recycling /compost center on route 60 should be open during the week. Some people work weekends. Also, residents should be able to compost food scraps.
- The recycling center should be open more days. L.B. is open 7 days a week, last time I looked.
- The recycling make it extremely difficult to recycle what should be recycled
- The rules for recycle make it unlikely to separate our garbage. They won't take bot les and cans in brown paper grocery bags? So we throw most in the garbage and leave boxes only for recycling
- The rules for trash and recycling pick up are unclear, and they seem to be randomly enforced. I literally do not know if I absolutely need to wash out recycling containers or if all garbage needs to be bagged.
- There is only one option that I know of and the hours are limited and not very accommodating
- There should be one weekday for compost/recycling center to be open. Only opened on weekends is not enough.
- TOO COSTLY
- Trash cans not always emptied.
- unreasonable to have garbage out by 7 am.
- Vacuum leaf removal
- We are aware that some of the recycling efforts are not successful. And it makes us wonder if we are, as a community, making enough of an effort.
- we are not very clear as to what is allowed and not allowed
- We could use more recycling days in a week over waste.
- We do not receive city services as we live in a condo. I think we should have some services offered.
- We lack sidewalks in our neighborhood and have never been given a good reason why Conway rd could not be widened or a sidewalk added. Deerpath is scary to drive down through downtown Lake forest. Way too narrow and backs up a lot. Yard waste - we need leaf pickup. I understand why you would wish to exclude 41/43, but they are main roads - they are not well kept in the winter and there are a ton of accidents - why isn't that a focus?
- we need more and better information about recycling
- We should be recycling more materials, for example Styrofoam.
- weekly garbage pickup services are often messy and incomplete.
- When garbage falls out of trucks, the drivers do not stop to pick it up even though they watch it fall out.
- WHY CANT WE USE BIODEGRADABLE BAGS-NO ONE WANTS TO THROW DIRTY RECYCLEABLE IN A CAN WITHOUT A BAG
- Wish the dump were open MORE — like during the week and we need COMPOST pick up program —
- WONDER IF THINGS ARE REALLY RECYCLED
- Would like a way to recycle plastics and glass. I live in a condo.
- would like improved yard waste
- Would like it if the compost/recycling center has a shredding machine for documents
- Would like more compost options like Lake Bluff.
- would like to dispose of paint, ep pens, etc. more easily
- Would like to have clearer guidelines for recyclable items, posted on website- maybe a clear clickable icon on the homepage. It took some time sorting through the website to find this info

- WOULD LIKE TO HAVE ONE WEEK DAY ACCESS-LIKE WEDNESDAY
- Would like to see more recycling options at the recycling center, for example automobile batteries, motor oil, corks, hangers, reading glasses, pharmaceuticals, sharps and syringes
- would like to see recycling for oil and paint
- yard waste items with stickers on bags are often left on the corners and not picked up
- yard waste should not need city stickers

Q23a. If you are dissatisfied or very dissatisfied with any of the City facilities above please tell us why.

- Almost all Dickinson Hall activities are during business hours when many of the 50+ target audience are working. This is potentially a great resource especially for those who are divorced or widowed.
- As I look at other communities and their facilities I realize how much nicer most communities have it for rec facilities, programs, and options
- Beach has been dirty. I think updates needed for rec, fitness. Can we expand the ice rink amenities? skate rental, concessions?
- Beach is not well taken care of. Debris on sand. Dogs allowed, bicyclists allowed, running allowed on ramps. . .
- Beach parking and unsafe jumping into lake from Rocks is concerning. The 17-year-old life guards cannot and do not prevent the 16, 17 and 18 year old kids from unsafe activities at the beach and around the boat launch.
- beach parking is difficult, not enough. Need modern rec center
- Boat compound too small
- Boat launch should be cheaper for LF residents.
- Boat launch: We would love to see year round power boat parking
- Both the fitness center and the rec center should be larger and need to be updated.
- Building is too small for adequate purposes.
- Can't wait for turf fields finally.
- Cemetery needs more love—looks tired
- closer options
- growing too many people in.
- Cut the Rees bushes around sidewalks
- DEERPATH GOLF PARKING LOT BAD CONDITION, CROWDED DRIVING RANGE IS SMALL
- Dickeinson Hall kitchen upgrade great/need updated and painting as more seniors are using the facility.
- Disappointed with he adult sailing class.
- Expand programming to include 70 plus seniors.
- EXTRAORDINARILY RUDE AND UNPROFESSIONAL EMPLOYEES IN FITNESS CENTER, ESPECIALLY JIM
- Facility is closed too often and open hours need to be longer.
- Fees for rec programs are too high.
- FIGURE OUT HOW TO KEEP IT OPEN LONGER
- Fitness center and rec center are dated and inadequate.
- FITNESS CENTER IS GROSS-RECREATION CENTER SUCKS COMPARED TO OTHER COMMUNITIES
- FITNESS CENTER IS OVERPRICED
- Fitness center is too small.
- Fitness center is way too small. We pay to much money for what they have to offer.
- Fitness center needs a remodel and would love to see Pilates offered

- For both the sailing facility and ice rink, this is a disproportionate use of resources for the number of residents who use them. I have used the sailing facility once in 42 years, and am unable to use the skating rink, particularly in warm winters like the last one.
- Forest Park beach needs additional parking or a way to support all the residents. Also the Lake Forest Fitness Center needs to be redone with increased amenities. Similar to LB Rec Center.
- Forest park beach sand is not clean and unpleasant to walk on
- Forest Park upgrade was a waste of money, only a few use it!
- Fitness Center not professionally run
- Golf club needs more range options. Evening hours or extended times
- GREAT ASSET-POORLY MAINTAINED-CLUBHOUSE TOO SMALL-LESS USEFUL BC OF RICHARD FRANKLIN GOLF OVERWHELMING THE FACILITY
- Highly restricted access to the south lot and pavilions is ridiculous. There are many times when boating is practically nonexistent and non-voting residents are banned from the south lot.
- I don't need to tell you what is wrong with Forest Park - Art Center doesn't offer enough and isn't cost effective - West Park isn't used as it could be.
- I realize West Park ice is difficult to maintain with the climate but when it is available I've found pavilion locked or lights not on or no one around to monitor activities. If weather allows then we'd like it fully open please.
- I would like docks for sailboats. I am tired of launching from trailer. Will Howard is awesome.
- Ice rink was not up very long, missed good days.
- I'm very unhappy about the decision to replace the athletic fields next to the Rec center with turf, and how this was forced through with little transparency.
- LAKE BLUFF ADULT PROGRAMS AT REC CENTER MUCH BETTER THAN LF
- Leadership in the fitness center focus on themselves.
- LF fitness center, no state of art equipment, need more trainers.
- LFFC too expensive and ice rink is waste, way too much labor for such little use.
- Lots of mosquitos last time , even in the parking lot.
- maintain snow/ice
- Maintenance of the Lake Forest Cemetery has declined over the years.
- Minimal to no early am adult fitness classes. (6am-7:30 am)
- More effort needed if we aren't going to have an indoor public rink this one should be better maintained and more useful
- More hours/accessibility needed for Lake Forest Fitness Center.
- More needs to be offered at the beach
- More pickleball courts. Also, while the sailing program is awesome, I wish that it had adult offerings
- Need more parking at Forest Beach and better upkeep of the fences surrounding the tennis and pickleball courts at Everett and South Parks.
- NEED SECOND CRANE ASAP. MISS MIKE PERRY AS DOCKMASTER
- need swimming pool as part of recreation center
- NEED TO REPLACE SAILBOAT CRANE AND MAKE SPACE AVAILABLE FOR MORE BOATS
- NEEDED?
- Needs a much better website and programming for "younger" seniors

- Needs updating
- No Golf training programs for Adults. Even after requesting / checking, no response.
- Open gym hours are incredibly limited. If you have kids and want to play basketball during the winter, options are very limited. Our community is woefully light on options to play basketball indoors. Compared to all neighboring communities, including much smaller lake bluff, we are lacking.
- Our rec center needs updating so badly
- Outdoor fields are not conducive to year round activities. The Rec center has nothing to offer. It needs updated and doesn't draw the community in. Like other neighboring towns have.
- Parking at the beach or park is awful.
- Parking permits and paying to park is ridiculous.
- People at beach who appear not to have paid
- POOR PORGRAMS AT SENIOR ACTIVITY CENTER
- Rec and fitness center are dated.
- Rec and fitness center old and obsolete
- Rec center and fitness center could use updating.
- REC CENTER AND FITNESS CENTER FEEL DATED AND A BIT RUN DOWN
- Rec center and fitness is past its prime and the city needs new facilities to stay competitive as a suburb.
- Rec center feels dated. Need more indoor basketball courts.
- Rec center is outdated, as is the programming
- Rec Center is terrible! Old, outdated, small.
- Rec center needs a facelift and bet er offerings. Fitness center is too small. It smells funny in the Rec center/fitness center.
- Rec center needs a make over (See Glenview)
- Rec center needs to be updated. No need for west park ice rink.
- Rec Center outdated. Expect more/modern out of LF. Could use a pool as well.
- Rec center requires updating. This may have to wait as funding went to turf.
- Rec Center/Fitness Center dated and LF has no community pool. West Park ice rink season too short.
- Recreation center needs an upgrade.
- Recreation is so important. With fewer and fewer "cold" days, I'd like to see some refrigeration system for the Ice rink. I'm sure it would be expensive, but worth it.
- Removing the big Heritage Oak near the entrance was a travesty. Was it done just to create more gravesites? The tree wasn't dead
- Sailboat/ paddleboard rentals cost way too much. And the rental hours are way too short. No one ever uses them. It's similar to many of the other recreation center offerings and events. It's like they are priced just high enough to discourage participation which is the actual goal of the offering.
- Sailing Facilities need help - the programming and coaching is strong. Great asset and draw for LF and should be well supported. Families having to fund raise more than they should with camp and programming prices rising each year too. Boats and Boat house need support.
- SAILING SHOULD BE OFFERED TO MORE RESIDENTS

- sailing-focus on paddleboards? Ice rink-hockey playing alongside of rink is not safe.
- Several buildings need to be refreshed and updated
- Skating rink was barely open last winter. It is clearly a low priority. There were many days when it was cold enough but snow removal and resurfacing did not happen. Also if the weather allows, you should extend the season. It seems it closes in early Feb even if it is still cold.
- Striling hall needs more classes for kids aged 11-15, especially in summer. The recreation center needs more offerings for students that don't do camps. Fun classes for teens
- the Administrative assistant is a laughing hyena , very unpleasant to deal with , especially when there is a death.
- The basketball facilities at the rec center (basketballs, nets, rims) are sub-standard. Need to enact changes to the city sticker policy to restrict non-residents from accessing Forest Park beach.
- The beach is overstaffed at the gates and under-staffed in other places. The over 21 beach is completely unmanaged, kids unsupervised, 1.5 beaches devoted to boating and paddleboards. The garbage on the beach and lack of grooming is an issue.
- The cemetery is overgrown and needs a good clean up.
- The dance program at the Rece is in need of changes. It would have been nice if they solicited feedback on ETE and PDT.
- The fitness center classes are few and far between. The leadership does not seem to be in place compared to 20 years ago. The facility is nice, but the offerings cause me to go elsewhere 5 years ago.
- The fitness center hasn't changed in years. The Wi-Fi is terrible in the building.
- The fitness center is quite basic and I don't use it. I wish we had a nicer one.
- The ice rink is horrible to skate on. The fitness center needs to be updated.
- The ice rink isn't well maintained. For a community of our wealth we should have an indoor ice arena.
- The ice rink was inconsistent this winter
- The LF Rec team sports are set up for kids to fail. The teams are stacked by parents leaving other kids to be the "Bad News Bears." My son no longer wants to play sports because he felt so humiliated loosing weekly 30-0. The staff admit ed to allowing the parents to stack the teams.
- The Rec and Fitness Center is very outdated. Compared to other neighboring communities, ours is prety far behind.
- The rec center and classrooms need to be updates and made larger.
- THE REC CENTER AND FITNESS CENTER ARE OVERDUE FOR UPDATING. THAT WHOLE REC CAMPUS NEEDS UPDATING AND REVIEW
- The rec center continues to feel old and stuffy. The space should be updated and bet er utilized.
- The Rec Center is old and dingy. It does not meet the current needs of the community. We should also have a pool.
- the rec center is old and undersized for our community lacking in amenities that match the communities stature.
- The rec center is outdated and dirty. The fitness center should have senior rates.
- The Rec Center needs to be torn down and rebuilt with an indoor pool.

- The Rec Center/Fitness Center facilities are outdated, especially when compared to neighboring communities. The Rec/FC should be a community hub with an appropriate social gathering area (coffee, snacks), varied fitness class opportunities, indoor walking track, etc.
- The recreation center is in drastic need of an update, from the facilities to the HVAC and plumbing. The fitness center often is stinky and dirty.
- The recreation department management and fields/facilities are completely lacking in almost all areas. Offerings, facilities, upkeep, marketing, general management. It's been a steady decline for 30 years. Fields have not kept pace with neighboring communities. Baseball, football and other youth programs are poorly organized, staffed and operated. Fields are all outdated and not well maintained. Popular programs have gone away out of neglect. Resources have been repeatedly misdirected (i.e. splash pad at townline park). The fields they are responsible for maintaining are some of the worst in the region. And scheduling conflicts abound. Needs a full overhaul in order to bring up to speed with neighboring communities.
- The requirements necessary to rent a sailboat larger than the 420's precludes anyone from renting them. They just sit there. We would love to rent them for our family and we have the sailing resume to do so. However we have been told it is not possible
- THE SENIOR CENTER DOES NOT OFFER ACTIVITIES WHICH I LIKE
- These are old and dirty, not very nice.
- they do not take public feedback or ask for input.
- Too limited in offerings. It is really a pottery center, not a full art center.
- TOO MANY ROCKS AND NOT ENOUGH SOFT SAND
- Update the rec center, try to make the ice rink more permanent indoors
- VERY OUTDATED COMPARED TO NEIGHBORING CITIES-TERRIBLE
- We need a new rec center or update our existing one.
- WE NEED A SWIMMING POOL, HOT TUBS AND STEAM ROOMS
- We need a youth sailing center, enclosed building
- We need dedicated pickleball courts, more space at beach for resident sailboats and crane to launch them
- we need more options for fitness
- We should have a small marina. What we have now is insufficient for a community with wealth and access to Lake Michigan.
- We use the golf course often. Compared to other nearby public facilities Deerpath golf Course lacks in both condition and amenities.
- West park ice rink receives little attention or maintenance. Hours are too short. Should be open all day. Weeks or days go by without snow clearance.
- West Park Ice Rink was not active this past winter despite freezing temps. I've been turned away from using Deerpath Golf course too many times because of private events
- West park needs to be wood again and be cut lower.
- Why does it seem that the City of Lake Forest can't properly manage Forest Park, which has turned into a complete money pit - only serving a small neighborhood.
- Wish there were some fitness classes at night, for those who work.
- Would like to be able to park at the boat ramp with a sticker

Q27a. Are there any other services that the Recreation Department is not currently providing that you would like them to provide in the future?

- 4th of July
- A CLASS ON HOW TO RESPOND TO A PHYSICAL EMERGENCY IN A FITNESS PROGRAM
- A community swimming pool, not at the high school
- a pool
- A public pool
- A public pool, a nice recreational facility, the current one is outdated and small
- a sledding hill
- Acknowledge that there are residents that like to fish !!!!! like me.
- Active older adult fitness classes at rec center.
- Adding more creative arts: sewing, fiber arts, writing, etc. for youth
- additional childhood programs, more adult programs
- Adult athletic programs. We need more adult sports programs.
- Adult basketball league or pickup, evening exercise classes
- Adult basketball leagues.
- Adult dance, any type
- Adult Golf Lessons, Resident only dog beach
- Adult Painting classes
- adult racquetball, pickleball programs
- Adult Sailing classes
- Adult Sailing Instructions
- adult sailing program and large boat rental. Also, not everyone belongs to a country club- how about a pool?
- adult sailing. adult lake front activities
- adult softball program
- Adult sports - drop in or weekly games, adult dance lessons
- Adult sports leagues - namely basketball
- Adult sports on weekends catered to working-age adults
- adult swim/water aerobics
- Adult team sports; travel clubs; inter-generational knowledge transfer opportunities/mentoring; a public/private Lake Forest innovation center
- Adult volleyball leagues
- All day camps for kids under 5. Sports for kids under 5.
- Another two weeks of Concert in The Square...going into the first two Thursdays in August...WE LOVE THEM!
- Art classes for working adults
- Assuming you will access this info and decide. :)
- Babysitting finder services. A connection platform between the sitters trained through the rec department, and caregivers. Also, youth softball for girls.
- Better advertising if current services - include in city emails
- Better Before and After School care for K-5. Champions is not academic or enriching. Adult social clubs like Rummikub, walking club, book clubs.
- Better capital investment of award winning sailing program.
- Better care of grass turf in parks.

- Better communication about what you do - this is the first I am hearing of many of this stuff. You have a FB page? Sailing classes for adults?
- Better trainers for teens. Obesity workshops for kids.
- better/more bike lanes
- Bigger boat compound
- Bike races
- build some designated pickleball courts.
- Cheaper green fees at Deerpath Golf Course for residents/seniors
- Chess club, robotics
- Community athletic events
- Community events that celebrate ethnic diversity/events.
- Community garden
- Community swimming pool
- Community swimming pool
- community swimming pool
- Community swimming pool, maintain bike paths better.
- community swimming pool. Nice snack shop in building for families.
- Concerts for children
- Consider more family activities - such as the drive-in movies
- Could have more festivals like what Highwood does.
- Cross Country skiing on groomed snow at Deerpath golf course if there is adequate snow
- dance classes
- dance for older adults
- Dedicated pickleball courts
- Dedicated pickleball courts.
- Dickinson Hall seniors could be paired with 5th and 6th graders for reading & writing programs. This program has greatly benefited both age groups in other communities.
- dog beach
- Dog park or identified pet-friendly parks and pet friendly trails
- Don't take on new projects.
- Enhanced community to fitness center members, improve quality of teaching staff.
- Evening and weekend fitness classes
- Evening fitness classes, Zumba
- events for specific age ranges
- excellent bands/music at concerts
- expand the fitness center hours of operation to pre-COVID hours
- Expanded pre-K activities, good now but could be better
- Family and lap swimming pool
- family sports?
- Farmer's Market
- FIREWORKS SHOULD BE FREE-LIKE ALL OTHER SUBURBS
- Fix the fitness center. Poor layout. Need to update.
- Floor shuffleboard league.
- Full day preschool at KPA
- FULL DAY SUMMER CAMP, Days off school camp/rec programming

- Get better bands to play on July 4th. We used to have headline acts...now we have nobodies coming to play!
- Girl and Boy Scouts programs
- Golf training programs for Adults
- groom Deerpath Golf Course in the winter when it snows for cross country skiing. This was done in years past, before Kemper took over golf course management. Lake Bluff does it on their golf course. There are a lot of us cross country skiers who would appreciate it!
- Harbor Boat Storage Compound be expanded to accommodate additional large private boats for adults
- HAVE MORE EVENTS IN WEST LAKE FOREST
- Haven't done any.
- Hockey Rink Indoor
- Horseback riding
- How about motorized water craft at the beach?
- I feel that there is a gap for tweens in programming.
- I love the rec staff, they are awesome and dedicated.
- I really hope next summer there is a camp option at Elawa. All of my kids went to Wildlife camp summer 22 and loved it. My older two had been going for years. Since the animal center is closed, I hope there can be a nature camp option that runs all summer. The programs at Mellody Farm were great but only 4 days each.
- I think it would be great to add more summer sailing options (I understand this is reliant on having staff, but it is very hard to get into these programs) and I think Lake Forest could benefit from doing more family events at the beach! We have this beautiful beach but none of the community events are held there. I assume it is due to parking, but we moved from the East Coast and our towns had beach movie nights and dance parties for kids, as well as bonfires and community events at the beach. There was an incredibly vibrant "beach life" there that does not seem to exist here, which is disappointing considering how beautiful our beach is. It sounds like it exists in some of the other North Shore towns, but I can't be sure as I have not had the opportunity to visit all of the beaches.
- I wish there were more options for preschoolers outside of normal 9-5 business hours. We are a working parent household, and it is impossible to get my 4 year old to a class at 315 or 4pm.
- I would like them to offer high school summer sport programs for those kids who don't plan to do varsity sports during the school year. Also, the dance program needs to be overhauled. The dance company numbers and dance teacher numbers have dropped drastically.
- I WOULD LIKE TO SEE AFFORDABLE PROGRAMS AND CLASSES
- I'd like to see real pull up bars in all city Parks, like ones at east campus LFHS
- Ice skating lessons and free skate for adults and children at LF College.
- Ideally all unused tennis courts converted to dual use pickle ball courts not just a select favorite few.
- If fitness center included pool access, then we'd look to be members.
- Improve and expand the fitness center to attract more members.
- improved weight machines in rec center
- Indoor rec pool
- Indoor skating/hockey. Indoor soccer. Golf simulators.
- Indoor tennis courts.
- Indoor/outdoor swimming pool.

- It would be great if there were more options for youth art classes and if Lake Forest had a pool like Vernon Hills or Deerfield with slides etc.
- It would be nice to have an organized race / run at some point during the year in Lake Forest. There is one during Lake Forest Days, but that's usually in the middle of the week so difficult to attend if working.
- It would be nice to have clinics or organized play at West Park Ice Rink.
- Kids theatre; tennis (not at cpac)
- Kids triathlon, golf classes (DG classes are expensive) Swim lessons, pool, youth tennis.
- Leave NorthCroft park as it is, we need some open land.
- Less expensive social events
- longer hrs. at the fitness center
- Low cost pilates and yoga studio/classes
- maintain their success in sailing program
- Maybe a Paddle court???
- maybe an adults only section of the beach - so we don't have to duck footballs etc.
- monthly free core strength or pilates sessions; space for adults to try out new sports and get out of their comfort zones
- Monthly free senior luncheons.
- More pickle ball classes, more adult sailing classes.
- More activities for adults 30-50 not kid focused
- More adult based programs
- More adult classes (tennis, sailing)
- MORE ADULT PICKLEBALL COURTS, CLASSES AND PLAY
- more adult sailing
- More affordable camp options (i.e. wildlife camp) and more golf opportunities for youth
- More beach event concerts.
- more choices for teen and pre-teen summer programs
- More classes during summer for teenagers-not camps
- More community events, use Market Square
- more competitive youth sports, with paid coaches.
- More concerts with food trucks.
- More golf tournaments
- More holiday-connected events throughout the year
- More indoor and outdoor pickleball courts please!
- More indoor cycle classes
- more music programs
- More opportunities for a ages 3-5 sports classes.
- More opportunities for experienced local bands to perform in parks (or other) with sound and lighting support.
- More outdoor concerts and more outdoor winter activities
- More outdoor concerts and open-air movies
- More pickle ball courts
- More pickle ball courts
- More pickle ball courts
- More pickle ball courts
- More pickle ball courts
- More pickle ball courts

- More pickle ball courts
- more pickle. indoor winter courts
- More pickleball access (indoor and outdoor)
- more pickleball courts, southwest.
- More pickleball, better access to launch sailboats at beach
- more programs for over 55 year old individuals
- More programs which include disabled youth
- more small outdoor concerts with vendors.
- More special needs programs
- More summer programs and activities
- More TEEN and adult athletics
- More teen/tween pottery and art classes
- more topics on caring for seniors, aging parents. finance topics for children and adults. how to raise an adult classes. etiquette
- MORE VARIETY OF MARTIAL ARTS
- More weekly Summer camp options especially in August and more art programming
- MORE YOGA
- Movies at Gorton
- Music Lessons (Guitar, Piano, Violin, etc.)
- need a youth sailing center building
- Need more days hours for kids programs with two working parents
- need more pickleball courts.
- Need swimming pool and platform tennis courts
- Need to increase visibility/ participation in adult softball league
- Need yoga and pilates for adults. Self defense for girls. Mixed martial arts.
- networking/walk teams
- New resident meet up
- older adult fitness programs
- Open play pickleball outdoor facilities.
- Organized Pickle ball, adult sailing
- organized walks/tours of local walking trails /resources
- OUTDOOR PICKLEBALL
- Outdoor pool
- outdoor sports and activities for adults and children, intramural sports. More Public use facilities, ski/snowboard club, and updates to downtown with better restaurants with outdoor and indoor seating, shopping and experiences. Many current places are vacant or outdated/irrelevant to the younger demographics and changing times.
- Outdoor water park or Indoor year-round swimming pool
- Paddle courts, more fitness classes
- Paddle Tennis
- PARTIES
- Partner with Lake Bluff for access to public pool. Need Frisbee golf course.
- pickleball courts.
- Pickleball? Organizing groups that run, bike, swim (separate or together, like triathlon training)
- Pickle Courts and facilities on the west side.
- Pickleball

- Pickleball
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- Pickleball
- Pickleball courts - Park District should not block the courts in parks everyday 9 am to noon, 6/12-8/11 for public access
- Pickleball courts that are dedicated
- pickleball instruction for beginners
- Pickleball League
- PICKLEBALL LEAGUES OR ORGANIZED PLAYTIME
- PICKLEBALL TEAM/COURTS
- pickleball/turf fields
- Pilates
- pilates, HIIT classes, outdoor swimming
- Please see previous open end response
- Pool
- Pool
- Pool access at resident rates to LB pool - LF residents should have access to LB pool and LB residents should have access to our LF beach
- Pool and golf lessons and adult wren classes
- POOL TABLE
- Promote Cub Scouts in the Recreation Guide
- Promote socializing among younger seniors,
- Provide spaces for community clubs and groups outside the Rec center to meet for reduced rates if non-profit.
- Public pool
- Quality art fairs.
- Rec Center needs to be torn and we need new leadership and program director. Current situation is not professional.
- Recreational cycling group?
- SAIL BOAT RENTALS FOR EXPERIENCED ADULT SAILORS
- Sailboat rentals
- Sailing offers community differentiation.
- See earlier answer.
- SENIOR ACTIVITIES AT REC CENTER
- Senior fitness program, rehabilitation programs and programs for special needs.
- Senior golf league
- Services for seniors with mobility issues.

- Shooting sports
- Should not pay for more fields until the ones we have are used.
- Some additional full day younger childhood programming
- Spanish for kids! A second language for very young children is so important we don't start it until late elementary. Could there not be pay to play options consistently offered after school?
- Sports for 3-4 year olds, art classes for kids under 5, activities other than dance for girls under 5, gymnastics
- Summer camps fill up quickly - more options for young children (under 4)
- Supportive before and after care programs for working parents for camps and school (through rec center)
- Swim lessons-team.
- swimming
- swimming
- swimming classes
- Swimming lessons. More art classes for teens. Camps that run all summer long.
- swimming pool
- swimming pool
- Swimming programs for children and teens that are not lessons.
- swimming, pickle ball
- Teach sailing to Adults.
- Tennis
- tennis lessons for children and adults.
- The bus is a huge help.
- The city is not being transparent enough about the programs, giving plenty of opportunity for all to register and participate. Magazine mention programs in high level, site does not give further information. Camps are always full.
- The rec center is too expensive
- The recreation program guide is so hard to choose from now that we have to go to the website to see any of the dates/times/prices. Why were those removed? It's such a pain to use that web portal - so many clicks and it's slow. I don't want to click and scroll for days hoping that I'm using the right words when searching.
- The timing of the very young children's (3 and under) programming is difficult for working families. A few more weekend sessions would be helpful. They are all either in the middle of the work day or very early on the weekend.
- There is not enough for kids under 5, and especially under 3. Lake Bluff is a smaller community but does a much better job at having programming for young children and their families.
- There needs to be more art and sport programming for tweens and young teens (12-15 year olds).
- They are doing a fabulous job!
- Tolerance of diversity
- trim their budget
- turf management, tree/shades, retirement info
- tween programs
- Updated work out center, expanded hours and classes
- Variety in timing. You have working parents whose schedules are very different post COVID. Weekday during the day programming may help stay at home parents, but it doesn't help working parents. Please give us more options for our schedules so we can participate with our kids.

- Variety of rec center classes; additional yoga classes or classes held at lake forest beach
- Very disappointed that animals at Elawa were abruptly ended without making it a community discussion and decision
- Volleyball age 7-10
- We need a public pool - not all residents can afford to join a private club. We need more pickle ball courts.
- We need a public pool! Wish it was a part of the new park behind Deerpath.
- We need more camp options! It's unacceptable camps sell out in 15 minutes
- We were very involved with volunteering at Wildlife Discovery Center and were devastated that it closed
- When someone gets a scholarship to Stirling Hall, they should mail the person a copy versus send an email that never was received. They need more classes of newer mediums and needs to lower they class prices.
- Winter activities
- Wish rec center would provide more classes for kids like gymnastics, tennis, martial arts.
- Wish the hours for kids summer camps were better and more conducive to 2 parent working households
- Would like to have some more open gym programs for younger kids during the winter.
- Would love a half day sailing program for ages 8 and up.
- Would love a wider variety of short sessions.
- WOULD LOVE AN EXPANDED FITNESS CENTER-WOULD BE A BIG DRAW FOR ME.
- Would love more opportunities for adult sailing, flag football and weekend concerts
- would love to see an adult badminton club
- Would love to see the Saturday farmers market come back. There are no great options close by for those of us who work a typical M-F work week.
- YOGA ON BEACH
- yoga/pilated at beach
- You over analyze everything. Please relax.
- youth soccer, t-ball.
- Zumba

Q30a. Are there any other services that the Lake Forest Library is not currently providing that you would like it to provide in the future?

- A balanced book selection for adults and children. Appears books in collection are very slanted toward a liberal ideology.
- A section for safe anti woke books
- Additional parking, sometimes.
- additional public speakers
- Adult classes like foreign language, technology
- Adult education, especially for singles
- adult social programs
- Amazing library and staff.
- Art classes
- Audible books that we can download and listen to on our iPhones. Like "Audible App".
- AVAILABILITY TO PROVIDE SPACE FOR COMMUNITY GROUPS TO MEET
- Back to the basics.
- Better books for young children - increase programming - it's all awesome!
- Better hours for those who have to study. Designated group study areas.
- Book clubs that aren't in the middle of the day.
- book group for older adults
- book recycle
- Can you add an experience center like the Glenview Library has?
- Check out the North brook library events/programs. Free concerts on Sundays. Exclusive technology help.
- Children reading classes and special needs classes.
- Children's book group.
- Classes
- CLAY TENNIS COURTS
- Community dance classes for adults. More diverse book clubs, such as sci-fi, women's, etc. More eBooks. The Illinois library access to eBooks is disappointing. More classes and workshops for adults.
- Complete current rehab program
- continue to upgrade media lab, more hours available at night/weekends
- DEERFIELD LIBRARY OFFERS A LOT MORE PROGRAMMING. I RECOMMEND LOOKING TO THEM AS A MODEL
- Digital conversion service.
- disability inclusion in events and services.
- Do not turn down volunteers. I moved to Lake Forest last fall. I went to library to see if I could volunteer. I was told by an unfriendly lady at front desk that they didn't need any volunteers. I have a Master's degree, and 13 years experience volunteering in a library.
- Drag Queen story hour would be great.
- Drive up check out/pick up, more children's programming, more children's materials, friendly librarians in the children's department, canvas bags to check out & take home, more after school

activities for elementary students, rooms to reserve for meetings or study groups, easy access to an elevator

- EFFICIENT RETURN PROCESS-MULTIPLE TIMES I RETURNED A BOOK, ONLY TO BE RUDELY ACCUSED OF NOT RETURNING IT. EACH TIME I WENT AND FOUND THE BOOK, ALREADY BACK ON THE SHELF, OBVIOUSLY RETURNED
- EMAIL EXPLAINING/REFRESHING HOW TO GET A LIBRARY CARD, LIBRARY HOURS AND HOW TO USE BOOKS ONLINE FROM THE LIBRARY
- Ever considered an outdoor sitting/reading area?
- excellent library
- EXPAND AUDIOBOOK SELECTION FOR DOWNLOADING
- Expand general interest programs.
- Expand media lab personnel and services. Open earlier on Sunday.
- expand media lab to allow more people to use
- EXPANDED PARKING LOT
- Expanded technology classes with more hours
- Fix the building and reclaim the parking spaces
- Fix the roof
- Free meeting room for community organization
- Friendly staff needed
- GREAT EVENTS/KIDS IN TERRIFIC
- Great library.
- Having more popular movie showings.
- High-speed conversion of old photos
- HORRIBLE HEAD OF LIBRARY AND USE OF FUNDS AVAILABLE. DOESNT SUPPORT ANNUAL BOOK SALE IN FALL
- I really just use the library only when my home internet is down, and I need a place to go and work.
- I think children's programs are super important!
- I wish the library staff were friendlier.
- I would like to see expanded youth programs with varying times. Need better marketing of events.
- Improve bike trails. Broken and bumpy surfaces are frequent
- Improve children's library
- include multi culture
- it could be more physically accessible. a new building/expansion is badly needed. And the sculptures in the lawn are weird.
- It would be nice if the library were open for a few hours on Sunday, for example, from 1:00 pm to 4:00 pm
- Larger book collection, sunlit children's library
- Larger children's area for open sensory play
- later hours on Sundays
- LF LIBRARY IS WONDERFUL AND WE USED IT WHEN OUR KIDS WERE GROWING UP. WE DONT HAVE AS MUCH NEED FOR THEIR SERVICES NOW BUT VALUE IT HEAVILY AS A COMMUNITY ASSET

- Library could benefit from private study/meeting rooms that can be reserved in advance. Also librarians could use education about interlibrary loans. I no longer return my interlibrary loan books to the Lake Forest library after a librarian was very unkind to me and pushed back about helping with the return process.
- Library is amazing! Thanks the staff for being so good as well.
- Library is our greatest asset
- Library should focus on the basics. books. Do not try to be all things to all people.
- LIBRARY SHOULD NOT BE OPEN ON SUNDAYS IN SUMMER
- longer hours for students during finals weeks
- LONGER HOURS-GET KIDS TO STUDY THERE-ENTICE THEM
- Love the library and staff.
- Maker space ---is there extra space at the new city building in the corporate area?
- MEETING SPACE FOR BOOK CLUBS, TUTORING, ETC
- More active and larger variety of book discussion groups
- More adult evening programs by Historians.
- more audio book, unlimited access. book clubs for youth
- more author events
- more children's programs
- MORE CURRENT BEST SELLERS THRU LIBBY
- more handicap parking
- More informational talks and programs for adults.
- MORE KID READING TIMES @ELANA FARMS (READING HOUR)
- MORE KIDS PROGRAMMING
- More Kindle e-books! The offering seems much smaller than neighboring libraries
- More lectures
- More lectures and such for adults
- More library programs for elementary kids.
- More makerlab initiatives and opportunity to borrow equipment or use on site.
- MORE NIGHTTIME OR WEEKEND CHILDREN'S PROGRAMMING FOR WORKING PARENTS
- More non fiction books
- More open space in the kids library; more books at kids eye level; less claustrophobic space
- More play areas with toys for under 5
- More programming for lit le kids outside of business hours
- More programs for adults(ages 20-40) without children to get to know others in the community.
- More spaces for study sessions/tutoring.
- need a more modern building, an addition.
- NEED BETTER PRIVATE/SEMI-PRIVATE SPACES FOR WORK/STUDY
- new resident orientation/resource event
- newer technology spaces
- Newspapers.com, Fold3
- Not all books are available via e book or hard to find
- Not being so strict on library card use. I had to get my drivers license just to renew my card.
- Not enough fun programs for kids ages 6-12.

- Online movie rentals.
- Opportunity to reserve "study" space.
- Other communities have enhanced their libraries to provide for diversity of meeting spaces . Need more remote working arrangement.
- Paddle board classes in the lake
- Parking
- Please continue or improve availability of most current travel books and new release movies, and TV series.
- Please make the parking more efficient. My elderly father has a hard time parking even using the handicapped parking
- POOL
- Pre-k/early childhood content/program is lacking; we go to other city libraries to get it currently
- private meeting/study rooms
- programs for caregivers
- puzzles for seniors
- ROBOTIC COMPETITION
- Sadly we do not use. Did use a lot when I was in high school.
- Services are great. The building is not. We need a fully-functional, up-to-date library, not an historic shell. The parking situation is dangerous at all times of the year.
- SMALL PRIVATE SPACE FOR MEETINGS AND COLLABORATIVE WORK. THERE IS SPACE FOR LARGE GROUPS-NO PLACE FOR 2-3 PEOPLE TO MEET/WORK PRIVATELY
- Some libraries offer other rental programs (tools etc.). I am curious if those make sense in our community.
- Space restriction cause program restrictions.
- Tech training aimed at seniors
- The beach should have a fenced area for dogs.
- The interior of the children's section is overwhelming. The library as a whole is hard to navigate.
- The kid programming is great - would love to see more weekend and later weekday options. Not all of us are done working at 4pm.
- the library is not something that the city should focus limited resources on as it is located in a building that is outdated and highly inefficient for providing services. additionally, the library is an antiquated mode of knowledge distribution that needs to be reconfigured for current times.
- The library should offer areas for tutoring and small meetings. Also, there should be greater enforcement of quiet/no phone areas. The children's library is welcoming but the design is not suitable to finding kids.
- The library's collection of computer programming and software texts is very limited as compared to Highland Park. The sidewalks to the entrance are uneven, steep and dangerous to walk. Needs re-design! Designated bicycle parking is hard to find.
- The transition to the new director seems to have been orchestrated by a small group of people on the Board who were mad at the previous director for not kissing up to them. That worries me. The new director seems way too smooth to me. We need a smart director who knows how to lead and how to provide services. We don't need someone who thinks they are the star of the show (as our school superintendent seems to think). I hope the Library board stays on top of this, because an

unchecked, egotistical director could cause some serious problems really quickly. The current Library board owns this decision, and they better be paying attention.

- The woke agenda must be removed from the children's library. Gay pride month does not belong in our library.
- they are doing a great job!
- They are the best
- They are the best
- they do an amazing job.
- They provide great services. No need to expand. Stop the spending. Work with what we have.
- They should have a Starbucks kiosk
- Too much questionable material available that parents should be left to discuss.
- Tool lending library
- tutoring
- Upgrade systems
- Very concerned about the porn books in the children's sections.
- We love the library.
- We love the library.
- We LOVE the Library. It is a tremendous resource. I do not know as much as I would like about downloadable online resource options and other services available in my home through the library. I would like more information to be able to take full advantage.
- Wish hours for kids programming and events were more conducive to 2 parent working households. EX- story times, the 1000 books before kindergarten party, etc.
- wish they would get a laser cutter. I can't wait to try the new 3D printer.
- Wish they would schedule more events for K-4 kids, in the afternoon or later in day.
- workshop
- Work space for small business owners and entrepreneurs.
- Yes! Please! Look at the Lake Zurich Library and let's try to do some of that! Play areas for kids, toys to borrow. Puzzles for kids to borrow. We do great with books and are getting better online but we need to branch out about the things a library offers to its patrons to borrow.

Q38. FINAL QUESTION: Is there anything else you would like to share?

- 1) City needs to attract more restaurants and shopping downtown. Make it more affordable for those businesses to rent from the landlords. We go out of town to eat and shop because, other than Sweets, there is nothing here. 2) Do a better job removing dead trees. They are everywhere and are a hazard as well as a visually unappealing. Why leave dead trees standing? 3) Recent mayoral race was an embarrassment. Please make sure the democratic process is robust and representative of the community. 4) Road repaving needs to be better. We live on W Everett Road and it is a disaster. Not sure why we have to continue to have such poor road infrastructure.
- I would like to see increased focus from the Forestry Dept about dead trees / trimming that are visible from city streets all over the city. While it is understood that homeowners have the responsibility to remove dead trees from their property, I do see A LOT of dead trees overhanging towards city streets that could cause a serious accident, injury, or death if left unattended. If resources permit, please make a concerted effort to remove dead trees that are visible and NOT on people's properties (or also help w/ones that are on residential property) --they are an eyesore for those of us who notice these things in our beautiful city. I think there should be a concerted effort to do this each spring and summer once trees are fully leafed out...it is easy to see what needs to be removed. 2. I know this is likely not the responsibility of the CLF--but the condition of the concrete train bridge at Deerpath & 41 is absolutely horrendous and needs to be fixed. The wonderful and much needed project just completed in that area (well done!!) now exposes that train bridge in serious neglect. If not addressed, someday there will be a serious accident with a piece of concrete falling off that bridge onto a car or pedestrian below. I would hope the CLF can help push the topic to the county/state governing railroad authority.
- decrease the number of required permit 2. Be open to current trends when home exterior renovation is presented 3. Lower taxes
- 1. Encourage ADA Accessibility discussions for Central Business District and LF Library outside and inside buildings. Improvement of Crosswalk Safety Lighting and Signage in front of LF Library on Deerpath Rd crossing. Have noticed last year more frequent occurrences of people asking for money outside local food stores (Jewel, Fresh Market and Sunset) as well as Deerpath & Western. Have not seen recently in summer of 2023.
- 1. I cannot emphasize how nice it would be to have a pool and some additional splash pads that are bigger/can serve older children in the community. When choosing park equipment, it would be nice to see public postings that ask for kid feedback on items before making purchases. I would also like to see greater diversity in the ages the equipment attracts/serves. Need to address youth ebike usage, they are posing a danger. 2. Increase enforcement and fines for illegal fireworks, it scares dogs and veterans. 3. The forest between homes on Beverly and RR tracks is major expense for home owners . This land was vacated by the city but now we carry the burden of maintenance or our powerlines are impacted during storms. Would like assistance with trees near power lines, or a tax break. I love it here.
- 1. Permit process is cumbersome , time consuming. Feels like a big money grab. 2. Not impressed with current leadership.
- 1. Property taxes are very high (yes you probably hear this a lot). The building department is inconsistent in their communication and full of government red tape! Something needs to be done to re-vitalize the downtown area. too many empty spaces.
- 1. Surface of West Park tennis courts needs work. perhaps more useful as pickle ball courts! Triangle at Atteridge and Oakwood could be beautiful (like corner of Atteridge and Woodland.).

Now it looks like a neglected rental property. We can do better! Better coordination between LF Pand R and Gorton events. 2. Pickleball courts please. 3. Ice rink in Northcroft for WLF residents.

- 2 concerns, scooters and bicycles on sidewalks. Panhandling on busy intersections such as Waukegan Rd/Rt 60.
- A BRIDGE NEAR MY HOUSE HAS TAKEN RIDICULOUSLY LONG TO REPLACE; DONT AGREE WITH LOW PRIORITIZATION-HAVE TO COME TO ALMOST STOP EACH TIME I DRIVE ACROSS BECAUE OF POOR CONDITION
- All developers need to be sensitive to our historic character. I am not confident that city council is able to do this.
- Allow flowers/bushes at gravesites.
- An outstanding City to have had the privilege to grow up
- Appreciate the quality of life in Lake Forest; especially the beach and quality of the schools. Please keep the high level of fiscal responsibility going. Not many cities can balance relatively low taxes with excellent services.
- APPROVE SOMETHING FOR UNDEVELOPED COMMERCIAL PROPERTIES IE SE CORNER OF EVERETT AND WAUKEGON--ITS BEEN DECADES OF LITTLE TO NO TAX REVENUE
- Are there plans for city wide surveillance cameras? West Park ice rink needs a Zamboni. Great job police and Fire!
- As a 3rd generation LFER I just cannot get over the traffic. Can we somehow incentivize families to have their kids ride the bus? Something like an environmental impact fee if your kids are driven to school vs taking the bus? It's ridiculous at certain times of the day. Plus the buses I see are practically empty.
- As I mentioned above, I would like some consideration to monitoring the noise level and invasiveness of lawn services. Lake Bluff and other surrounding communities have implemented banning gas powered leaf blowers for certain months of the year. I would like to see Lake Forest consider this since the noise is extremely pervasive and really takes away from the quality of life. I can even hear them as I paddle board out in the Lake. Continuous noise pollution is not only harmful to peoples health and well being but it really takes away from so many other reasons we love Lake Forest and the natural setting the city tries to preserve. Summer has become much less enjoyable with the continuous hum of these motors. Thank you for considering this.
- As LF has changed over my 67 years living here it is still the best place to live in.
- As stated previously the police and fire departments are understaffed. The fire department in particular is woefully under prepared for a major incident. Libertyville and Highland Park are the closest reliable mutual aid, and they are both busier than Lake Forest and may not have the resources available to share when Lake Forest needs it. While structure fires may not be common in Lake Forest, they do happen and Lake Forest does not have the resources to aggressively mitigate one safely.
- Balancing the city's growth with preservation is difficult, however Lake Forest seems to regularly lean towards preservation far too often, which comes at the cost of growth. Change is necessary, and there can be meaningful changes made to our business-friendly community that should not impact the history of our charming town. We seem to defer to the minority of status quo promoters, whereas the majority are looking for community growth, diversity and investment, while maintaining our history.
- Ban gas leaf blowers!!!!!!!!!!!!!!
- ban on gas powered leaf blowers
- Beautiful historic city on Lake Michigan. Well maintained parks, dining options.

- BEING A PART OF CONWAY FARMS SKEWS WHAT ORDINARILY WOULD BE A COMPLETE RESPONSE TO SOME QUESTIONS
- Better bicycle paths are needed to improve bicycle safety. For example, bicycle clubs cycle on Old Elm and it's very dangerous. It would be helpful and safer for both the bicycle riders and cars if a new route could be created.
- Biggest challenge is availability of smaller homes/condos/apartments. SO many of us wish to downsize, yet stay here. We need condos in the 400k to 600k price point.
- biggest threat to community is property taxes. We want to negotiate new agreements with the city employee union. Also, need to address the viability of downtown shopping district.
- Business district needs additional retail to bring in foot traffic. There is an over abundance of real estate offices, banks, clothing stores. Need significant stores, restaurants etc. that can draw foot traffic and non residents and generate sales tax. Need to be inviting.
- Can the city do anything about the very annoying constant leaf blower noise?
- Central Business District should be a huge priority. It's so nice to have our restaurant options increased. Make market square the best part of lake Forest.
- City and school administrators should be more transparent with issues that are going on in our city.
- City council does an excellent job maintaining a balance budget, very important long term. City historical light posts are in need of paint.
- City council does not respect citizen input. It should show in the minutes, however it does not.
- City does an overall great job. There is a lack of fun community events. Need to revitalize market square. Need more sports programs for grandkids.
- City government is embarrassing. Do we have a City Manager? The city website is terrible, and the school website is even worse! The city is headed in the wrong direction-no leadership or vision.
- City Hall very accessible.
- City is collecting substantial impact fees from all current housing construction. This will leave very little for the future. City needs to conserve these funds and stop spending extravagant amounts on playing fields, etc. Stop raising taxes.
- City is doing a great. Focus on safety, schools, and maintaining unique character of city
- City needs to lower speed limit on Waukegan rd near 645 N Waukegan as it's 45 mph and cars drive faster and endanger the kids riding bikes or walking on Waukegan. City should also build a sidewalk on the eastern side of Waukegan near 645 N Waukegan Rd as individuals living on this portion of the street have to way to leave their house for walks or bike rides without having to cross Waukegan. This makes it a dangerous environment for children.
- City needs to relax permitting and encourage new home building including tear down of older homes. This would encourage home turn over.
- City of Lake Forest does not seem to support working mothers with programs for children covering a 40 hr. work week - forced to utilize Lake Bluff programs as they are not offered in Lake Forest. There is no coverage for days off school (and there are a TON). Lake forest residents cannot utilize Lake Bluff programs for days off school.
- City seems to only respond positively to the developers. Please listen to the residents with open minds and do what is right for all, not just for a few.
- CITY TAXES AND FEES TOO HIGH
- Clean up the weeds.
- Clearly, the best community one could want
- Community health is as important as infrastructure.

- COMMUNITY NEEDS TO DO A BETTER JOB OF PROPERTY TAX EQUALITY-MANY INADEQUECIES
- Community wide CPR training, and refresher course. Advertise it well.
- Compare LF and LB. LB has done a great job attracting. We need to fill the empty retail shops. Rental space is difficult due to high leases. There is a BOYS club in the city that takes care of certain people.
- Concern with LF caucus. Hard to trust the process after the mayoral race.
- Concern, going into the future, that LF and LB continue to be safe for families of all ages, and that people with ill-intent are incentivized not to even attempt illegal activities in our community. Of course, our educational system and increasing social and political divisiveness are also at the top of the list , but those are not the focus of the survey.
- Concerned about panhandling at waukegan and town line. Not sure if this is technically illegal, but it should be and that is not the type of activity I want to see in Lake Forest. Noted the same people on at least 5 occasions in June
- Concerned about spending for high school improvements . Some on the budget items are excessive.
- Condo housing in central business district. Gastropub in Market Square area.
- Concerned re the ridiculous cost of installing fake grass turf on the DPM fields. That is not a justifiable, needed, desirable project and hope the city does not continue to waste taxpayers' money for additional fields. Horrible decision.,
- Consider allowing residents to purchase passes for overnight street parking in residential neighborhoods. This would still keep overnight street parking at minimal levels but would allow an option for those who might need it
- Continue being fiscally responsible.
- Control of railroad is prime concern.
- Corn of Everett and Waukegan needs to be built up or made into a park. It looks awful. More stores, less banks. More intelligent decision- not like rejecting Costco and Whole Foods.
- Cory in the Forestry division is doing a fabulous job !!
- Could the city cooperate with the library for finding space and parking? Even though they are different taxing districts? Is their room for a maker space at the beautiful new city building or space for programing and community events? More park district programs for adults would be good.
- Create a term length for the director of community development position.
- CROYA IS WONDERFUL FOR TEENS. PLEASE EMPOWER OUR POLICE TO CATCH AND CHASE CRIMINALS LIKE CAR THIEVES AND BURGLARS-WE DO NOT LIKE THE PANHANDLERS OUTSIDE JEWEL AND FRESH MARKET
- Cultivate a relationship with the Veterans Affairs hospital right down the street. I work there, I would love to see the community embrace the VA.
- Decision to install astro turf was a terrible one. Cost is extremely disproportionate to benefits. Offended that the Council failed to even put this to a vote.
- DEERPATH GOLF COURSE IS AN AMAZING ASSET TO THE CITY OF LAKE FOREST. STAFF ARE OUTSTANDING AND MAINTENANCE IS SUPERB
- Development, especially in the downtown historic area, should always conform to the architectural norms in place. That is what makes Lake Forest Unique.
- DIFFICULT TO REGISTER FOR EVENTS AT SENIOR CENTER
- Disabled, that has an effect on my activities.
- Disappointed with the uncivil mayoral election emails. Need an ordinance to restrict the use of extremely noisy leaf blowers. Unpleasant.

- Do not approve of caucus and its manipulations to keep those in power remaining in power. Do not approve of home rule. Should have had a referendum on recent expenditures endorsed by city council.
- DO NOT USE TAX DOLLARS TO PROMOTE DEI-EVERYONE IS EQUAL IN THIS BEAUTIFUL CITY
- Do something good with vacant lot north of St Pats On Waukegan rd. also the one across from Deerpath Inn. Continue to keep out businesses like tire repair, gas stations, car wash, payday loans, roofing, driveway paving,- the blue collar businesses. Emphasize services people can walk to. Kill the idea of adding a freight rail line. No high rise. No buildings over 3 stories. I find the current caucus to be despicable and harmful to the city's harmony. Especially troubling is the caucus bad faith endorsement of mayoral candidate that member had voted against, ignoring voters preferred candidate.
- Dog beach and stricter enforcement of speed limits down Deerpath during the summer--young adults go way too fast, borderline reckless
- DOING A GREAT JOB-KEEP IT UP
- Don't build ugly brick boxes in the CBD or surrounding neighborhoods. If I wanted to live in HP or Highwood I would move there. Pay more attention to the unique history and visual character of LF. Stop with the parking garage talk. Pick up the garbage around town! (have a full time person on that.) Improve the streetscapes in the CBD. Make it beautiful! Stop building on every square inch we have left.
- Don't delegate the design of monuments in city parks to old men with no taste. Yes, this means you the American Legion, on a premier corner at the entrance to LF! Too much power in the hands of one individual in city development (Cathy Czerniak.) Stop lying about our low taxes. Sure, our rates are lower, but our assessments are higher. We are in a fine financial situation so stop crying "we need to increase the tax base. Realize that the retail landscape has changed, so don't plan to build more retail. There is too much signage everywhere I turn. Most of all, don't build condos, apt buildings, or parking garages in the CBD, inner ring, or surrounding neighborhoods. MAKE A PLAN, don't develop piecemeal and be sure to invite qualified city planners to the table; ones with experience in UNIQUE communities like LF.
- DONT REALLY KNOW WHATS HAPPENING AT REC CENTER FIELDS AND WHAT TO EXPECT FOR FUTURE JULY 4TH CONCERNTS AND FIREWORKS. RAMP LAUNCHING PRICES WAY TOO HIGH ESPECIALLY IF YOU ONLY HAVE A WAVE RUNNER GOING INA FEW TIMES A YEAR
- Downtown needs better restaurants. Better casual places. More shops.
- DROP THE CAUCUS-LIVE FREE, TAKE A LESSON FROM HIGHLAND PARK BIZ DISTRICT
- During the pandemic, we overheard several LF residents telling others that they had given one of their LF car stickers to a non-resident in order to provide them access to the lakefront & associated parking, at no cost. We do appreciate the value this provided others during the pandemic when indoor activities were so limited. Post pandemic however, it seems more and more frequent that the beach parking lot is full and the assumption is that many of the visitors who are parking there are in fact, not residents of LF. LF may wish to periodically check car stickers at the beach, to ensure they match the car to which they are affixed so that as residents, we have access to our own beach. Thank you.
- Electric bikes and scooters are starting to take over walkways and car lanes. They are recklessly driven. Dangerous. Lake Forest is not LGBTQ friendly. When you try to show support, you are targeted. Upsetting.
- ELIMINATE TWICE A WEEK REFUSE COLLECTION. A FRIVOLOUS WASTE OF MONEY
- Need to bring more business to Market Square. Too many empty sore fronts. More community activities, look at other local communities and pick up best ideas.

- Enforce the ordinance requiring plantings on street facing exteriors of fences on busy streets like Route 43, Waukegan Road.
- Enhance downtown with better restaurants, shopping, outdoor public use areas for dining and events/activities. LF seems to be lacking compared to neighboring cities such as Glencoe, Winnetka, Wilmette, and Highwood. Demographics are becoming younger and wealthier, and the need/demand for more options have increased over the years, especially during COVID. More areas that are dog friendly and walkable since the beach does not allow dogs which is very unfortunate. Easier access to the beach for residents and guests as it can be a challenge or even a nightmare for residents to gain access and for their guests to join as well. Lastly our street and backyard experiences major flooding issues which is a safety hazard and damages properties. All of the surrounding streets in our neighborhood received upgrade to sewers and infrastructure so surrounding neighbors do not experience issues except for the folks on bowling green between Barn and Wilson streets. Our street was not improved due to lack of funding which does not make much sense and needs to be addressed just like all of the houses and streets in east Lake forest near the lake are well taken care of.
- Entice more businesses to business district. Few banks, more restaurants, ice cream parlors, bakeries, etc. Thank you for the opportunity to comment.
- EVERETT PARK-PARK GOERS OFTEN DROP PAPERS AND TRASH IN THE FIELDS AND BY PLAY EQUIPMENT. ALSO TENNIS BALL CANS IN TENNIS COURTS. PLEASE HAVE GROUNDS AND MAINTENANCE CREWS BE AWARE THESE NEED TO BE PICKED UP TOO. NOT JUST TRASH IN TRASH BINS. TREES AND BUSHES IN ARBOR RIDGE AND IN EVERETT PARK. NEEDS TRIMMING REMOVAL OF DEAD TREES AND BUSHES, PLEASE. NATURAL AREA IN EVERETT PARK BETWEEN SMALLER PLAYGROUND WEST TO HOMES USED TO BE NATURALLY BURNED. PERHAPS TIME AGAIN TO CLEAN OUT? ARBOR RIDGE: LOOK AT CURBS AND STREETS TO REPAIR AND RESURFACE. LANDSCAPING AROUND EVERETT SCHOOL NEEDS ATTENTION. MANY WEEDS AND MESSY. OUR GRANDKIDS IN PIUTTSBURGS FOX CHAPEL AREA IS SO MUCH BETTER MAINTAINED. THANK YOU
- Feel more needs to be done about bicyclist riding on sidewalk on Western. It is dangerous to walk. The stop light at Western and Woodland needs to be regulated better. Congestion in from of Sophia Steak restaurant with valet parking some nights.
- Feel very safe in this City.
- find a way to bring in more business in the market square - need to fill those storefronts - keep the indigent off our streets and out of the parks. we need a good old supper club.
- Fine those that do not keep trees and shrub from blocking sidewalks and paths.
- Fix and improve bike trails that are bumpy or have broken surfaces
- Fix the traffic at intersection by Walgreens. More signage.
- Focus on improving our environment, tax deduction for improving landscaping with native plants, more recycling programs, create a compost program. School board should be held accountable for their mismanagement of funds and excessive costs allocated to remodeling. Lastly, our police department is amazing !
- Forgot to mention previously - animal control/removal services would be a great addition
- Garbage collection is reliable! Drinking water is good but please watch the PFAS issue. No more synthetic turf! Do not put the July 4th fireworks display over the new turf field and ruin it! We do not need a new Rec Center building. Rec staff/Master Plan have indicated that a new Rec Center is in the works. Trees on residential parkways are not cared for by homeowners or City. Please tell residents who must trim their parkway trees as there are a lot of low hanging branches. Revise the Ethics policy for elected Council members and restrict their open local political campaign activities and endorsements if they use their elected position title in endorsements. If the CC

won't review its Ethics policy, the City Manager needs to expand access to board and commission appointments and not limit the opportunity to only LF Caucus slated candidates.

- Generally satisfied.
- Get better landscapers that use higher quality methods for our parks , playgrounds and sports fields. Please provide residential compost pickup.
- Get rid of the NO TURN ON RED at intersections on Deerpath. Unless you don't trust drivers, these are worthless and aggravating to me.
- Glad to see more food and entertainment emerging. Hard for young people to afford homes in area.
- GOOD JOB
- GREAT CITY GOVT OVERALL
- Great city to live in, just do not get too WOKE. Did not like that last election for mayor, negative by the challenger. Not loving the schools, losing confidence on them. Not enough reading, writing, math, history and science.
- Great city to live in.
- GREAT COMMUNITY
- Great job, keep it up!~ We're one of the last truly polite and considerate places I know of.
- Great job, Mayor Tack, City Council and City Staff!
- Great place to live!
- Great to be here.
- HATE THE PLASTIC FIELDS. NOT ENOUGH PUBLIC DISCUSSION OF PROS AND CONS OF ARTIFICIAL TURF. SHOULD HAVE GONE TO REFERENDUM AFTER A THOROUGH VETTING. THE POLITICS IN THIS COMMUNITY IS A CLOSED DEAL. REFORM AND OPEN UP THE CAUCUS. LAST TWO MAYORS HAVE NOT BEEN GOOD
- HAVE HEARD THAT THE TENNIS COURTS BEHIND DEERPATH SCHOOL ARE BEING ELIMINATED FOR PICKLEBALL. HOPE THAT ISNT TRUE AND THAT THERE WILL BE COURTS FOR BOTH
- have the state continue building the noise barrier along I-94.
- HOPE WE CAN GET BEYOND THE CURRENT DIVISIVENESS AND SUSPICION; WISH WE COULD PASS SOME GREEN REGULATIONS
- Hoping the next Mayoral Race is handled more professionally. Community morale was deeply affected by the unprofessional and unkind accusations hurled during the campaign process.
- HOW THE CAUCUS AND MAYOR WAS DONE WAS A SHAME TO OUR COMMUNITY
- I am a frequent pedestrian in the CBD. I suggest walk lights turn before car signals turn green, to give pedestrians more visibility in intersections. For crosswalks without lights, it's often hard to see over cars parked on the street, such as at the intersection of Bank Ln and Deerpath, or Bank and Westminster. I'm not very tall, and I basically have to go into the street to be able to see if cars are coming. Less street parking would be advantageous to pedestrians, and overall there's too much parking in the CBD since most of it is empty most of the time. There should be a crosswalk crossing Westminster at the north end of Washington. There's also a crosswalk needed at the north end of Mayflower; otherwise there's no way to get to the crosswalk on the opposite side of Deerpath, where Mayflower terminates (at its north end). There's too much lawn watering on private property, and it would be great if there were incentives to tear up turf grass throughout the city in favor of other (native) ground cover. Also, lots of homeowners let their sidewalks get overgrown to the point where they're impassible. Speaking of sustainability, I'd love for the city to install solar panels on the roof of the Gorton Ctr. Street lights in the north CBD are too bright and are not directed down. This is bad for animals and birds (and people...more darkness at night would benefit everyone).

- I am a new resident to Illinois having purchased a home in a new development in your lovely community in June of 2021. Westleigh Farm was promised to include a beautiful and lush landscaping and infrastructure plan that has yet to come to fruition. Three years since our home was started we still have dead trees, absent plantings, trees and structures, construction debris and untidy roads. North Shore Builders has scammed me and my neighbors. This development is fully sold and occupied. All residents have the same experience as I have. False statements, empty promises as soon as money transferred. The permitting ordinance and landscape plans are now openly viewed by the Westleigh Farm HOA. Discrepancies continue showing a failure by the builders to comply with obligations included in the ordinance. In Feb. of 2023 a committee from the WF HOA met with your development and planning department head, Cathy Czerniak. She listened and agreed the items owed would be completed. Continual communication with the office has resulted in much frustration as the builder has not shown much movement toward getting the landscape plan executed. Some infrastructure items are in progress. The City has a role to see to it that the builder completes the job in accordance with the plan in the ordinance in a timely, neat and efficient manner. The City has failed to communicate a time-line or status report to the committee to date.
- I am concerned about rising property taxes. The senior freeze on taxes is eliminated for incomes over 72k. I am concerned that I will be taxed out of my house.
- I am really hoping the CBD project breaks down the barriers to progress that have plagued downtown for decades. I also hope LF takes a more growth-oriented approach to its business development outside the CBD so people don't have to go to Lake Bluff and Vernon Hills for everything. There will always be resistance from people who want time to stop, and they should be heard. But there was a time when Market Square was the most radical commercial development idea in America and if the NIMBYs had prevailed then we'd be a very different place. Were Howard Van Doren Shaw alive today, he'd probably say we haven't kept up with the times. Also, is there something that can be done with the landscaping and service vehicles that block street traffic every single day and create dangerous traffic conditions? Finally, I love Lake Forest. I just want it to step into the modern era, and too often people think that means compromising historical character which is hogwash. The U.S. and Europe are full of examples of modern cities & towns that preserve historical character.
- I AM VERY CONCERNED ABOUT THE RECENT CBD DEVELOPMENT STUDY. THERE IS NO EVIDENT GOAL FOR WHAT THE ACTUAL OBJECTIVE IS, INCLUDING POPULATION, BUSINESS DEVELOPMENT AND HOUSING AND BUSINESS DENSITY. IS EVANSTON THE ULTIMATE OBJECTIVE? HIGHLAND PARK? LIBERTYVILLE? THE CURRENT CHARACTER OF LF IS FAR BETTER THAN ANY OF THOSE AND THE REASON WE LIVE HERE. THESE ALL HAVE PARKING GARAGES, WHICH THE COMMITTEE PROPOSED. IT WOULD BE UNBEARABLY UGLY COMPARED TO NOWM WE DONT NEED IT NOW, AND WE WONT NEED IT IN THE FUTURE AS LONG AS WE DONT GET CARRIED AWAY WITH DEVELOPMENT. WE ALSO DONT NEED MORE THREE-STORY BLOCKY CONDOS, APARTMENTS, OR OFFICE BUILDINGS IN THE CENTER OF THE CITY. I HOPE CITY COUNCIL TAKES THESE CONCERNS SERIOUSLY AND THINKS ABOUT WHAT THEY ARE REALLY TRYING TO ACCOMPLISH. THANKS FOR LISTENING
- I AM VERY DISAPPOINTED THAT THE CITY IS PUTTING IN ARTIFICIAL TURF IN THE PARK BEHIND THE MIDDLE SCHOOL. NOT EVERY CITIZEN IN LF HAS A CHILD OR GRANDCHILD WHO PLAYS SOCCER OR BASEBALL BUT ALL THE CITIZENS OF LF WILL BE AFFECTED BY THE NEGATIVE ENVIRONMENTAL AND HEALTH FALLOUT FROM THIS TURF.

- I am very pleased with the City and City Services. My interactions with the Fire, Police and all of the City employees and been very positive. Thank you!! Safety is my major concern. I am very concerned about the Chicago violence coming north to our beautiful community.
- I appreciate you taking the time to do a survey and access the needs of the community
- I BELIEVE THAT LF IS A WONDERFUL COMMUNITY BUT NEEDS MORE EDUCATION REGARDING COMMUNITY INVOLVEMENT THROUGH CAUCUS, FRIENDS OF THE PARK, POLICE PROGRAMS, ETC. THERE ARE GREAT OPPORTUNITIES BUT MAJORITY OF FOLKS ARE IN THE DARK. THANK YOU
- I believe the artificial playing surface installation at the rec. is a gross waste of money and should have been spent on program developments for youth and adults.
- I BELIEVE THE PLASTIC TURF ON 9.5 ACRES SHOULD HAVE BEEN PRESENTED TO THE COMMUNITY IN AN ADVISORY REFERENDUM. IT WAS COUNTER TO ALL LF SUSTAINABILITY EFFORTS AND IS A COSTLY ENVIRONMENTAL PROBLEM THE COMMUNITY WILL SUFFER FROM FOR MANY YEARS DISREGARDING THE UNANIMOUS DECISION OF THE HPC TO NOT APPROVE THE MCKINLEY RD CONDO 3 VIOLATED LONG STANDING GOVERNANCE POLICY AND THE TRUST OF THE COMMUNITY
- I call every spring and fall about fixing the blocked sewer drain that floods my front yard when there is rain or melting snow. 8 years, nothing has changed. The people who manage the storm drains are not doing their jobs. They have NEVER responded to any of my requests or calls.
- I didn't know if you were going to have this space so I filled in as I went. Very important, you have to put a light on the corner of Illinois and McKinley in front of Gorton. In the winter we like to attend Gorton events and walk over. We almost got run over twice. I believe the community garden will be beneficial in the years to come. I never liked the carnival on LF Days, it's tacky and dangerous. I think you should have family games, 3 legged race, egg and spoon, and a band with music everyone from the old timers to the youngsters to dance to. I heard someone complained about bingo, saying it was gambling. There is always one in the group that screws up long time traditions. Have super cool prizes. Unlike the Senior Center that has the most pathetic prizes. That is another reason why people don't attend the center. Who wants to win and then has toilet paper, a plastic comb or soap to choose from? I had mentioned wellness checks earlier. I know many seniors who have no family nearby and need more support and or a check in. At our building 580, the windows are so old the heat doesn't work when it dips under 9 degrees in the winter. Last year at Christmas there was no heat. Who do I call when this happens again. I hear we are to get a super cold winter. I had a fireman come in to look at our elevator which hadn't been inspected for 2 yrs. We have no recycling dumpster. The one we have isn't for food but Svigos makes his workers go into the garbage bins in the basement and put all the garbage bags into a contractor bag and then throw it in the garbage bin. There is mold in the basement and so much more. Yes, I know it's private property and the city has no jurisdiction. Too bad you can't buy some of these huge estates that have been sitting on the market for years, and convert them into senior housing. Not everyone is rich in this town. And at the beach we can see that we are so diversified now. A year ago I lived in a house in west LF. We felt left out of the town for years. Now there are a few events out there. The roads aren't plowed as well out there as they are on the east side. We had flooding on Lawrence Rd & Fiore Rd I believe it was. There was a lot of flooding out there. We had a bee hive for the water but it flooded all in the back of our houses. Does the city have volunteers that can help out at different events? I am proud to be a resident of Lake Forest! And I thank the city for all they have done over the years. And all the emt's that helped when my mom fell and had to be picked up and put back to bed. Life is going to get a bit sketchy soon. Major events are coming worldwide. We all need to work together and help each.
- I didn't see this specifically asked, but I appreciate the city maintaining the landscaping around the public sidewalks and trails. As a pedestrian, I appreciate the lush flowers and landscaping but

as a runner, I appreciate that there's also an attempt to keep landscaping trimmed back in the summer and snow plowed in the winter. And I specifically appreciate that our city's police and fire are so visible. I think it's most important that emergency response times are quick, but we are truly lucky to live in a city where there's such a concerted effort to have police and fire professionals visible and seen as friendly, approachable, professional and accessible to residents and children.

- I DO NOT DRIVE ANYMORE SO I MISS A LOT OF FUN HERE--I'D LIKE TO SEE A DRIVER'S SERVICE TO AUGMENT THE 4 DAYS SERVED BY DICKINSON
- I do not endorse the removal of natural grass at Deerpath Park with the replacement of synthetic turf.
- I don't think dogs should be allowed in Splash Pad that children use in Route 60 park.
- I feel lucky to live here.
- I find these questions a waste of time , and money that could be better used elsewhere.
- I found a sharp roofing tool on my walk. I went to the police to see if they could dispose of it. They said no. That response seemed unacceptable. From a public safety perspective, that seemed short sighted and lazy
- I found it difficult to answer the question about the city doing a good job balancing the feel of the community with progress, etc. because I think they do a nice job with commercial areas but the residential processes are too long and cumbersome or at least appear to be for home owners. I also think it's an invasion of privacy and personal rights to include neighbors opinions in plans for a households home improvement plans. I've seen so many hard feelings between neighbors when plans are rejected for seemingly silly reasons.
- I guess after taking this I really need to learn more about what you offer. Communication needs to improve.
- I have been asking for over 20 years that the city maintain the patch of forest alongside my house at 1112 Estes ave. I was very unhappy about the LFHS referendum. Little information. No competitive bids, no effort at cost cutting.
- I hope the city continues to include input from the residents and continues to improve. Thanks.
- I know development has been a contentious issue the past few years. I understand both sides. I do think there are buildings that are unattractive that you could put a "box" in that would appease the developers and fend off the block the boxers (220 Wisconsin, 770 western for example). We miss the city and all the shops and restaurants and we want more options here (it is the big downside of living here). We do enjoy the new restaurants that have come, but it would be great to have more affordable family friendly restaurants that aren't fried food, pizza, wings etc. Restaurants from the city like Summer House, the Warbler, doc bs would do so well out here. Family friendly but high quality food. We are really happy with almost every other aspect of living here, but the issues over development were so nasty and poorly handled by all it made us almost not want to live here anymore. We just want to live in a peaceful community where people have respect for each other. Thanks for taking the time.
- I LIKE LIVING IN LAKE FOREST
- I LIVE IN WEST LF AND THE NUMBER OF TRAINS AND THE NOISE HAS INCREASE-VERY UNPLEASANT
- I live near town to be close to the train and shops (of which there are too few). You are taking too long to address downtown needs and nothing ever gets done. Driving, parking, bikes, scooters, etc. are a threat to people walking as well as other drivers. Downtown growth is a joke. Senior/low cost rental housing needs to be addressed and never is. City government should be transparent

and isn't. It only wants to do the bare minimum and it shows. When something does finally get built - it isn't done correctly - and has to be corrected.

- I lived in a surrounding suburb for 23 years and have just recently moved into the area. Since none of our restaurants or coffee shops have drive thru service, it would be nice to have designated spaces for 15 minutes surrounding them. Parking nearby just to run in for a mobile order is not available and driving around and around looking for a parking space is awful and a waste of gas. I have a dog. There are no public waste cans on any corner or on any street. This is recipe for issues. Walkers end up putting their waste bags in other people's personal trash cans or leave on the ground. Or for me personally, I am carrying a bag of excrement for most of my walk. There should be waste cans on corners and side streets, not just the Green Bay Trail. This is discussed often on social media! Lastly, every suburb on the north shore has a pick up anything trash day. Lake Forest is the only suburb that does not; forcing families to dispose of items in unconventional and not allowed ways. In Glencoe, putting items out one day of the year is great ,since so many people now are into up-cycling, refurbishing and recycling. It is a great way to keep more items out of the dump and into other homes. Its a win-win.
- I LOVE EVERYTHING THE CITY DOES FOR FAMILIES-THE LIBRARY IS AMAZING
- I love it here, happy to be part of this community.
- I love Lake Forest.
- I love Lake Forest.
- I love Lake Forest.
- I love Lake Forest.
- I love Lake Forest. Please keep it beautiful, safe, and close knit.
- I love Lake Forest.
- I love LF and hope my offspring can continue to afford to live here.
- I love LF. It has been a terrific place to raise my family.
- I love living here, but we need affordable housing for minorities and disabled seniors.
- I love living in lake Forest. Neither my husband nor I grew up here and we couldn't be happier to have found it. I would suggest continued use of the individuals in this community as a resource
- I love that you are doing this! Thanks.
- I love the historic preservation efforts in Lake Forest's architecture, and the priority placed on old-growth trees, nature and open lands.
- I love the quaintness and charm our community offers. I would hate for that to be changed or ruined by adding more condos and apartments.
- I love the secluded feel of LF. However LF needs to do a better job of getting shops into LF which benefit the community. Many shops around town are for a different generation and don't meet the needs of todays families. Same with concerts - the music doesn't really resonate with my peers. I would also like to see more biking access in and around town so we don't always have to take a car within the town. Replacing stop signs with roundabouts is on the "would be nice list".
- I love the town and feel safe, daughter enjoys CROYA. I'm moved here to escape the downturn of our previous town, however I have noticed homeless people by Jewl and Fresh Market begging. I feel there is a need to get them off our streets, provide them with alternative options and assistance.
- I love this community but I wish there were more adult sports leagues at night like basketball or baseball.
- I moved to Lake Forest from a very nice suburb of Dayton, Ohio called Oakwood. Please look at The City of Oakwood, Ohio 45419 for possible ideas for Lake Forest.
- I really wish we had an indoor pool.

- I think Lake Forest is an amazing community. I'd love to see more businesses in both the East and West sides, especially restaurants or entertainment.
- I think Lake Forest is one for the best places to live, appreciate the structure, employees and volunteers that make this place so special. Please be judicious in the proposed changes, remember that innovation is the best driver of change.
- I think the city does a great job. Education dept does not seem to be moving in right direction.
- I think the city government needs to provide more citizen input for large development projects. I am particularly upset they approved converting the Deerpath School playing fields to fake turf based on a vote of a handful of people. Also Lake Forest officials ignore citizen requests to regulate gas powered leaf blowers even though every other community on the North Shore has done so. I sometimes feel that developers and a small group of people are running the city and not for the public good.
- I think the city is doing a great job but we need some focus on a couple items: Additional Dining / Drinking Options outdoors in the summer would be nice, increased beach parking to support demand (rest of beach park is great), and better amenities at the LF Rec center. I think we have the ability to be a world class city!
- I think the city should educate the public more on the role of the LF caucus, the importance of voting for caucus members, and the many volunteer positions available. Residents should be encouraged to volunteer. As a former member of caucus I think the public is mostly not well informed but that is also the responsibility of the caucus.
- I think the Council itself needs to ask if its behavior during the recent Mayoral race was appropriate. Discretion in endorsements is necessary, particularly when future ambitions of current council members are considered. I would have liked to see our leaders send a message of civic engagement. Educate yourself and vote. Volunteer. Talk to volunteers. Instead, our council members did something very different, and they lost lots of respect. The Caucus acts like Chicken Little when there are contested elections. We've seen over a half dozen in our 17 years and yet Lake Forest has survived. The Caucus is an insurance policy that we will have qualified candidates. It is not a guarantee of voters desires. An election is.
- I think the decision to put a turf field behind DOM and the rec center is going to be thought of a big mistake like west campus. LF has what everyone wants and that is our nature. By putting in this fake field we now are just like all urban settings and land locked Suburbs. Some how people in charge have lost their sense of understanding the unique value that LF has over all other suburbs. I know the land flooded but there is not a shortage of parks and playing fields. This year we had a drought period during our spring season.
- I think the historic character of the community needs to be a priority when considering any commercial and/or multi-unit residential development.
- I think there are too many high-powered lights, set very high in yards so they shine into other people's houses and often burn all night., I also think there is insufficient noise control on mowers and other machines --the houses and days for making loud noise desirably should be less. There could be a small tax credit for people who pay extra for their landscapers to use all-electric equipment.
- I THINK THIS IS A VERY GOOD SURVEY OF RESIDENTS' OPINIONS OF LAKE FOREST'S SERVICES-I WOULD LIKE A COPY OF YOUR RESULTS
- I think we are doing a great job over all! Lets maintain our traditional values while evolving as a society to maintain a competitive advantage in safety and best schools.

- I thought that LF was a no idle town but the garbage trucks idle for long periods of time while the smaller trucks are picking up garbage. Also they then drop oil in these areas not to mention garbage.
- I understand the logistic difficulty, but would love to have see this survey (and other similar endeavors) done in a more environmentally friendly way - not by mailing paper copies to every household. Please consider adding a curbside compost pickup!
- I USE THE BEACH THE MOST-A POLICE PRESENCE IS NECESSARY AT ALMOST ALL TIMES-SO MUCH LITTER, RESIDENT AND NON-RESIDENTS. LATINO HOT RODDERS ALONG LAKE STREET AND THE CIRCLE AT THE TOP. OVERFLOWING TRASH RECEPTABLES. LADIES BATHROOM ONE TIME HAD TP ALL OVER THE FLOOR, CLOGGED TOILETS-MICE-HORRIBLE. THE YOUNG LLIFEGUARDS ARE NOT FORMIDABLE ENOUGH TO STOP THE PEOPLE WHO ARE DISRESPECTFUL OF OUR COMMUNITY. ONCE THE WEATHER TURNS NICE IN SPRING, WE NEED POLICE PRESENCE, SIGNS-NOISE LIMITS AND DRONES
- I was born and raised here, and returned to Lake Forest to raise my children. The city's numerous empty storefronts are the most conspicuous problem with this town. Otherwise, I am extremely satisfied with this community that will always be my home.
- I wish city would do something about vacant lots at Waukegan/Everett and across from Deerpath Inn. There must be some tax mechanism to motivate owners to develop or sell.
- I wish Lake Forest had a pool. Lake Bluff pool doesn't compare to neighboring pools.
- I wish the city manager (and the city council) would prioritize customer service. It is almost impossible to get someone to answer a call to the city. I leave messages, and they may or may not get returned. Service is a bit better when I go in person, but it shouldn't be that way. Everyone working for the city should be available by phone and email, and they need to be evaluated on that dimension. Similarly, the webpage is quite bad. I can have a simple question, and the answer either isn't on the webpage or the webpage isn't very clearly laid out. Again, it just isn't customer centered.
- I wish the south beach parking lot were opened up to all residents without paying a fee. The north beach parking lot is too small for busy beach days. Alternatively, a trolley service from downtown Lake Forest to the beach would be nice. Maybe there could be a fee for non-residents to use the trolley service.
- I wish we could have dogs able to use our beach.
- I WISH WE HAD A LOCAL NEWSPAPER WITH LOCAL NEWS-POLICE BLOTTER, PERTINENT INFO
- I would like more information on the programs at Elania Farm.
- I would like to have a law making panhandling and begging on the streets illegal. Very annoying to see the man and his poor dog outside Fresh Market everyday and the people outside at Jewel.
- I would like to see 2 intersections improved for safety. The 1st is at Rt43 and Westleight. We need left turn lanes. The second is on Old Mill at Oak Knoll. I would like to see E/W stop signs. Cars drive way too fast and the turn is too dangerous. Lots of walks and young bike riders here and there have been too many close calls.
- I would like to see Lake Forest Day Carnival and Parade moved to the first WEEKEND in August.
- I would like to see more resources for lower income residents , more communication about what is available.
- I would like to see our community be more inclusive to people of diverse backgrounds and disabilities. I have found our town to be increasingly exclusive, leaving out those who are different or do not belong to the "right" clubs or political parties.
- I WOULD LOVE TO SEE A DOG PARK IN ONE OF THE LOCAL PARKS

- I would love to see more programs on sustainable/environmental-focused living. I love the collaborative approach the LF Library, the LF History Center, LF Open Lands and the city take-particularly their focus on indigenous education. I would like to see them have the same collaboration with sustainable practices LF residents can take. Thanks!
- I would very much like to see a safer passage for kids/adults under the 41 viaduct on Deerpath. With all the renovation, there was no increased safety added for all of the young people crossing that area to ride their bikes to school or in town. A blinking light similar to Sheridan by Lake Forest College would be very helpful! I would also love to see the useless gas street lights replaced with a lighting system that actually illuminates the area and provides light/safety. We still are in need of more family friendly places for families to dine. Overall, this is a lovely and safe place to live and raise kids!
- I'd like the city to address the problem of no curbs on some roads. This causes some homeowners to put rocks on the sides to stop people from running over their lawns. These rocks are a hazard and I've had near misses with them when snow plows hit them and they enter the roadway in winter and even other times of the year. Why no curbs? Why no penalties for these residents who leave out the rocks?
- Ideally the building commissions would move faster and be more willing to allow modifications or tear downs to properties that don't fit the character of the city. These commissions make it very slow to renovate or build new properties, which our community definitely needs. People want new, quality homes and the current process makes it very discouraging.
- I'M PROUD TO LIVE IN THE CITY OF LAKE FOREST
- I'm so happy we've had some new restaurants come to Lake Forest. I'd love to see a thriving business district as well. We love to eat and dine locally as much as possible. It's so sad to see so much vacancy. I also feel the gas station on Illinois Rd - that has been an eyesore for 20 years - is a missed opportunity for the town. The Deerpath Inn is such a gem and it looks at that awful space that could be a thriving business and a draw for visitors. I'd also love to see the city buy some of the large historic homes that are hard to sell and have them be preserved for tours and events.
- improve visual quality of live-streamed city meetings. Perhaps new eq. is needed. Please resume publishing and distributing city directory. It was such a handy reference guide and a good historical record
- Increase police presence to keep issues from spilling into our community
- INTERESTED IN HAVING AIRBNBS IN EAST LAKE FOREST NEIGHBORHOODS OR HAVING CITY REPAIR EDGE OF ROAD (PEOPLE DRIVE ON OUR LAWN) FORESTRY DIVISION IS GREAT. WE ARE A YES FOR SPLASHPAD AT SOUTH PARK. WEST LAKE FOREST BRIDGES SHOULD LOOK MORE LIKE WALDEN BRIDGE-OTHERS ARE FAIRLY UGLY, THEY DESERVE BETTER. THE RAVINES DESRVE BETTER)
- Interesting that city could not find a survey company here. How are we to find out results of this?
- Is the recycling program cost effective? Has anyone analyzed the true cost?
- It does not need change, work on improving infrastructure.
- It is a beautiful community. Great place to live and raise a family. We need more funding for the schools. Teachers need a raise.
- It is a pleasure to live here. Would like to find a smaller home on a smaller lot to downsize to stay here but not much in inventory., Also, wish we could be a friendlier town with more activities to bring folks together.
- It would be nice if the beach was operated by the police department as it was originally.
- It would be nice if there were more community service opportunities for adults who want to volunteer. Bring back the Smelt-O-Rama event! The city has a lot of great events and services. But

how do we actually get people to participate and connect outside their kids? Seems our sense of community participation as a country is going down and down and everyone is more isolated just alone in their houses instead of taking advantage of things offered. We need to get people engaged in the community again.

- It would be nice to have more shopping and dining options in downtown Lake Forest. Also, more bike trails / paths would be great too. Overall, Lake Forest has had the best municipal system in place of all the places I have lived.
- JUST RETURNED FROM GREENWICH CT WHERE THE ASPHALT STREETS ARE IN PRISTINE CONDITIONS. OUR STREETS ARE PATCHWORKED TOGETHER WITH STRIPS OF TAR-THAT COMES OFF AND SITS IN THE ROAD-AND ZERO EDGING SO SIDES CRUMBLE EASILY. STREETS NEED BETTER CARE. THANKS!
- Just to re-emphasize that the historic preservation commission impedes progress efforts of both residents and commercial entities
- Keep an eye on trimming brush adjacent to sidewalks and particularly at intersections (sight distances). Things get overgrown quickly. Sometimes the garbage collection rules are a little fussy - we just don't have that much trash and we've had to call on missed pickups, bags, etc. Work on City personnel answering the phone. It is realized that that is tough these days. Sometimes you have to go to see City employees when a call would have sufficed. Let's try to keep taxes low. The City is an excellent place as is- let's not try to be all things to all people.
- Keep ideology out of schools and the neighborhood safe. We moved to Lake Forest to prevent our kids from getting indoctrinated with idiotic theories.
- KEEP LAKE FOREST AS IT IS, NICEST TOWN ON THE NORTHSHORE
- Keep Lake Forest safe. Keep all the wonderful traditions that make this place so special and different from other towns.
- KEEP LAKE FOREST SAFE. SUPPORT OUR POLICE AND FIRE DEPARTMENTS. DO NOT ALLOW OUR CITY TO BECOME SAFE FOR PEOPLE WHO DO NOT CONTRIBUTE TO THE WELL BEING OF OUR CITY AT THE EXPENSE OF OUR PEOPLE WHO MAKE OUR CITY STRONG
- Keep the Caucus !!!!!
- keep up the good work
- keep up the good work
- keep up the good work
- keep up the good work
- LAKE FOREST CAUCUS LOST MY CONFIDENCE IN RECENT ELECTION.
- Lake Forest has no energy. Downtown needs more options. West side feels completely underutilized.
- Lake Forest historically and currently holds itself to a higher standard which is why it is perhaps the best city in Illinois.
- LAKE FOREST IS A BEAUTIFUL PLACE TO LIVE AND A WONDERFUL PLACE TO RAISE A FAMILY
- Lake Forest is a beautiful place to live and to raise a family. We do need more parking in town and more sidewalks throughout along with better lighting.
- Lake Forest is a beautiful town. I hope to retire here and make it my permanent home as I age. I hope to be able to age in place and have it be a comfortable, safe and affordable place to do so.
- Lake Forest is a fine community, please keep it that way.
- Lake Forest is a great place to live! The city services are fantastic and we feel that our taxes are being used to maintain the city in a responsible way. When we drive around other cities, we are appreciative for where we live and the quality of how well our city is maintained. Keep up the

good work, but obviously the more money that can be directed back into city services, maintenance of the infrastructure, and support of the city employees, the better!

- LAKE FOREST IS A GREAT TOWN AND THE GOVERNMENT DOES AN EXCELLENT JOB. THE ONE COMPLAINT WOULD BE LACK OF STREET LIGHTS
- Lake Forest is a very special place for many reasons: beauty, access to Lake Michigan and beach, amount of open space, schools, amenities, lower property taxes, Market Square, historic estates, etc. It would be better to have more merchants in Market Square - always vacancies. Rent too high?
- Lake Forest is a wonderful city for raising family. I wish we had express trains to Chicago
- Lake Forest is a wonderful community and an idyllic town. If only it were more diverse it would be nearly perfect. How can we as a community increase diversity in coming years?
- Lake Forest is a wonderful place to live and to raise a family.
- Lake Forest is a wonderful place to live; however, we need to look beyond maintaining our affluent community attitude or we will end up with a stagnant town full of old people who are gone for over half the year. Balancing housing and business development between exclusive and moderately-priced options will be key. (Do we need another really expensive restaurant or \$1.5 condos in a prime location that sit empty for half the year?) Not all residents are multi-millionaires and this diversity contributes to a vibrant and relevant community. Focusing on good schools, recreation, library, and maintaining our high quality City services should be a priority. Thanks for conducting this survey!
- Lake Forest is an amazing place to live and raise our family. Thank you!
- Lake Forest is an extremely well managed city. I would tell any prospective resident that the 2 best things are the beach and twice weekly trash pick up.
- Lake Forest is jewel of Chicago. The leadership is an embarrassment. They work for their own or their friends interests, do not fairly enforce regulations.
- Lake Forest is not welcoming to diverse families/points of view. As a family of color, more work needs to be done by the city to welcome diversity.
- Lake Forest is one of the few communities in the area that does not have a public pool or a public skate park. These would be great additions for activities for the kids in the community.
- Lake Forest is very well run city and it is privilege to live there!
- Lake Forest needs to consider removing the transfer tax for the sale of homes.
- Lake Forest should become leaders. I would love to see police not dressed for war. They can have all weapons in their car. We have a house in Colorado and police there do not carry weapons, everyone approaches them to talk. Be leaders.
- Lake Forest used to be a Tree City. With all of the trees dying over the last decade, a more aggressive tree planting program is needed to ensure the future beauty of the city. Also, I'm tired of my taxes going to pay for city/state employee's pensions!!!! Join the rest of all of us who do not have a pension- eliminate pensions and have employees contribute to their 401K- they (city and state employees) all make good money. If you keep raising taxes, more people will flee Illinois in the not too distant future (and Lake County)
- LANDSCAPERS SHOULD BEGIN SERVICES AT 8AM NOT 7;30 AM-WE ARE WOKEN UP QUITE FREQUENTLY BC OF THIS. NEED MORE FAMILY FRIENDLY RESTAURANTS WITH OUTDOOR DINING. NEED FOR SAFETY-MORE POLICING, CROSSWALKS, SPEED CONTROL ON WAUKEGON RD--ALSO ANIMAL SAFETY AWARENESS FOR BIRD FAMILIES CROSSING BETWEEN HOSPITAL AND OPEN LANDS
- Lets keep LF sane and normal. No focus on crazy things. I am concerned with the gender question above. there are only two choices, male and female.

- LF appears to be a well run, fiscally sound city. Need pickleball courts in the parks. LF should not have let the Costco get away.
- LF caters much to our children by providing opportunities to grow in sports, hobbies which is great. However, where is the balance for healthy active seniors? Would like to see more sports, hobby programs. Including tech info.
- LF is a great community. We have been lucky to have enjoyed all its services for the last 35 years.
- LF is a great place to live but it is in decline. Look at the real estate prices. We are not doing enough to secure businesses. Should not have turned down Costco. We need jobs.
- LF is a lovely place to live.
- LF is a safe welcoming community but it is lacking in businesses for residents. Cell service is really bad also.
- LF is an excellent place to live.
- LF IS TOO HOMOGENOUS-NOT JUST RACIALLY AND RELIGION-BASED, BUT IN A STEPFORD WIVES WAY. IMPOSSIBLE NOT TO APPRECIATE ALL THE BEAUTY, SAFETY AND AMENITIES, WHICH IS WHY I'VE STRAYED WHILE FOCUSING ON CAREER. BUT SINCE I DONT FIT THE CULTURAL DEMOGRAPHICS, I FEEL NO SENSE OF COMMUNITY
- LF needs more nightlife and options, especially on the underdeveloped west side. We visit highwood and Wilmette for dining and walking options. There is no energy anymore to LF unless you're at the beach
- LF NEEDS TO CONTINUE EMPHASIZING DEVELOPMENT AND QUALITY OF LIFE ISSUES. WE LOVE IT HERE 9 MONTHS A YEAR BUT WE PLAN ON MOVING TO FL. ICY SIDEWALKS ARE ONE REASON. MORE THAN ANYTHING WE WILL MISS HOPE FOREST HOSPITAL AND HEALTHCARE
- Limit rentals per street. More requirements on upkeep of rentals. More police at night for drivers going well over speed limit.
- LIVING OFF OF DEERPATH, I SEE WAY TOO MANY KIDS ON BIKES, SCOOTERS, ETC, CROSSING THE STREETS WITHOUT LOOKING. AS A DRIVER, I AM ALWAYS VERY CAREFUL AT INTERSECTIONS. LAST WEEK, A YOUNG TEEN CROSSED SUNSET LANE AND DEERPATH ON A ELECTRIC SCOTTER WITHOUT LOOKING. IF I WASNT PAYING ATTENTION, I COULD HAVE HIT HIM. I THINK THE SCHOOLS SHOULD DO SOME KIND OF SAFETY CLASSES
- Love improvement. Skeptical about over building, changing the character of our lovely community.
- Love Lake Forest, keep up the good work.
- Love LF. Have been extremely impressed with every encounter with city employees. Only concern- we are unit 1 Meadow Wood, has no curbs and gutter. Very difficult to navigate roads here. Need paving, etc.
- Love living in LF!
- Love Tack. Love Wicha and city staff. Long live the caucus.
- Love the Beach but need to allow umbrellas to protect us from the sun.
- Love the citizens and fire police academy. think the city does an awesome job with snow removal, plowing. keep up and increase social media to share important news and events.
- Love the city. Lake Forest has done a great job of making downtown a great place with nice restaurants and walkability. The beach access is amazing. General safety seems great. Parks and trails are great. Continual upkeep of the city seems to be happening. Other services provided are great, and taxes are reasonable, especially compared to other locales and services provided.
- Love the town --- I think growth and development always good but let's GET MORE THAN ONE company to bid plans/ideas --- I learned you always want to choose from 3 good choices —

currently we use the SAME choice over and over again with the same BUILDING being presented to do everything—

- Love this City!
- Love this town. Need more density, more social events. Social. Let's get more events.
- Maintaining the historic character of the city is very important to us and a factor in our decision to move to LF. There are many vacant spaces in town that still need to be occupied before new development is approved. We've never had an issue finding parking and love the ease of walkability and biking in the community.
- make a place to replace all lead water supply lines in the city. If this has not already been addressed, make a plan with detailed timelines and areas. Share with the residents
- Many families are moving to other North Shore Suburbs, because the schools are failing in every aspect. Administrator salaries and comfort come first.
- Many of our friends are looking to downsize in LF. There is a big need for townhomes.
- Many residents protect the medians near the roadways that don't have curbs using rocks and other methods that are dangerous. Rocks, etc. need to be at least 18 from the roadway. Please enforce! Please develop a budget to standardize curbs in East Lake Forest. Some properties have curbs and others don't. Every year we spend \$1,000 to re-do ruts near the street because there are no curbs only to have the property damaged again. We need curbs for maintenance and safety! Please enforce the parking policy in East Lake Forest. Many maintenance vehicles should be pulled into residents' driveways instead of parking in the street. Many times the maintenance vehicles are parked on curves creating a dangerous situation.
- MARKET SQUARE NEEDS MORE BUSINESSES AND SHOPS AND RESTAURANTS-NEED LESS FUSSING FROM CITY HALL AND MORE WELCOMING ATTITUDES. GENERALLY, LAKE FOREST COULD BE MORE WELCOMING AND CELEBRATORY. WE CAN EMBRACE OUR HISTORICALLY BEAUTIFUL COMMUNITY AND DIVERSITY. A FEW PRIDE FLAGS IN JUNE WOULD BE A GREAT START
- Minimize taxes
- Minor point, regarding curbside recycling. Very difficult to find all black plastics are not recyclable. very poor visibility in this exclusion.
- More activities and programs for seniors.
- More attention to the islands in the neighborhoods of town. Overall, I find the city employees very responsive to concerns shared. Need to address the issues of residential multifamily residences to be in keeping with the surrounding homes. To be sensitive to new commercial developments to keep Lake Forest quaint and small feeling. Please no parking garages. We seem to have plenty of space. Increase the hours of parking to encourage shopping in the downtown areas.
- More pickleball courts, more access on current ones.
- More regulation on yard work and construction noise on holidays and after hours
- More social activities for singles. LF is family oriented
- My area of the city is not very family friendly. I would love to see more sidewalks on southwest side to make it possible to get to Everett School on sidewalks.
- My biggest concern is getting more balance to the building/permit process and the needs and desires of citizens of LF and those interested in becoming citizens. It is much harder to deal with Lake Forests building review and permit process than in other north shore towns and the perception is out there that it is more difficult and I believe it hurts Lake Forests chances of becoming a vibrant community that is looking to the future and attracting young families to our community.
- My experience in LF has been terrific.

- My family really like it here. WE love the greenery, not too crowded, Peaceful Sundays. We like Metra train and schools.
- My most important points are:
 - Safety, security, and protection. We live in an increasingly dangerous world. Illinois generally doesn't take crime seriously. There has been too much defunding of the police, doing away with cash bail, not prosecuting crimes, leniency in sentencing, early releases, etc. I want my family to live in a safe community. This is, by far, my #1 concern and need.
 - Our beach is the crown jewel of the community. We have to protect and preserve it, and the enjoyment by residents of Lake Forest should be the overriding concern. Too often, I see a lot of people from outside our community using the beach and, unfortunately, not respecting it, or the people who live here and pay for it. I see littering, bad behavior, aggressiveness, loudness, etc. I believe that we need to get more serious about making sure the beach is enjoyable for those who live here, have kids down there, and pay for maintaining and improving it. If we have to allow outside access, I would substantially increase the user fees, and I would step up enforcement. All too often, I see teenage kids trying to keep out cars without city stickers, trying to manage unruly visitors, etc. That's not right.
 - If you want to save the City some money, consider scaling back twice weekly garbage collection to just once per week. I often don't really have that much garbage for each pickup. Once per week would be perfectly adequate.
 - Lake Forest's dirty little secret is that, at certain times of the day, we have a pretty terrible traffic situation. Not sure what can be done about it, but we have a lot of traffic congestion on our streets at certain times, especially on Deerpath, Westleigh, and through downtown.
 - The Lake Forest Caucus needs to be abolished. Whether you are conservative or liberal, there is something very undemocratic about a small group of arrogant, condescending, smug, sanctimonious, narcissistic busy-bodies who think they're better equipped to pick our elected representatives and who stand between the residents of this City and those who are running for office. I think the Caucus system is broken, it's inconsistent with our democratic ideals, and it should be disbanded. I wanted Randy Tack to be mayor, but the way the Caucus viciously attacked Prue Beidler and acted as Tack's public relations and marketing organization was disgraceful. Let's decommission this thing and allow the people of Lake Forest to make their own decisions about who should serve in office without this kind of interference. Thanks for considering my feedback.
- My only regret is that Lake Forest is in Illinois.
- My profound disappointment with the way the city handled the development on Westminster, phase 3, in the historic district. Disrespectful of the district and the people living there. Disrespectful of the HPC and their standards. Our prior mayor mentioned the BLM demonstration as one of his most challenging moments in his admin. This is after COVID and the renovation of the Deerpath under pass. Pathetic. He did a great job with COVID . Hope our new admin can be more aware of attitudes toward people of color.
- NEAUTIFUL COMMUNITY AND GLAD WE MOVED HERE
- Need a non panhandle code and enforce it. on the street. Should be outlawed.
- Need affordable housing. The people who labor here cannot afford to live here. Need to reimagine the priorities. Historic character maintenance is regularly ranked as a higher priority than the needs of working poor. It is time for affordable housing in this community.

- Need better communication about everything offered. Programming focus seems to be on families with children.
- NEED BETTER TENNIS FACILITIES -- MORE GOOD RESTAURANTS
- Need more affordable retail for women.
- Need more community events to pull people together. It is a beautiful community who's history and surroundings need to be protected.
- NEED MORE CONTROL OF BIKES, ELECTRIC SCOOTER, ETC ON SIDEWALKS DOWNTOWN; PROHIBIT PANHANDLING ON BUSY CORNERS AND AT PLACES OF BUSINESS-FRESH MARKET; BETTER CONTROL OF DOGS AT BEACH; NO PARKING AT SOUTH BEACH LOT WITHOUT STICKER OR TEMP PASS; MAKE SURE NON RESIDENTS ARE TRULY PAYING \$25 PER PERSON FOR BEACH USE
- Need more diversity in population. Designated pickleball courts. Open transparency and communication is key to a positive city government. Open minded.
- Need more family restaurants that are not pubs/bars or high-end dining.
- Need more moderately priced family friendly restaurant. Car charging stations. There seems to be safety issues with kids. Bike/scooters, etc. on the roads without helmets. Not driving with informed safety measures.
- Need more pickleball courts
- Need more police presence on Conway Farms drive. Speeding is out of control. Worse in early morning and late afternoon. Cut thru to 60 traffic and golf club traffic
- Need more transparency in dealing with city council. Why was old building behind the library given away. Why demolish house on Westminster? Why di they say that no permit was needed to take down a tree? We all pay tree permits.
- Need to build more services and retail eating out venues in town to attract more families and fix the ghost town our down town has become.
- Need to control the boulders placed on the roads, causing a major safety issue for drivers.
- Need to keep the scooters off the sidewalks.
- Need voucher program for schools here
- need/want to be involved in city's events.
- NEEDS OBVIOUSLY CHANGE BASED ON AGE. I WOULD RATE THINGS DIFFERENTLY IF CHILDREN WERE STILL LIVING WITH US. I THINK THE SCHOOLS AND RECREATION PROGRAMMING FOR YOUTH AND LIBRARY PROGRAMS FOR YOUTH WILL ALWAYS BE ESSENTIAL
- NEIGHBORHOODS ARE VERY DARK AT NIGHT-NEED MORE STREET LAMPS AND SIDEWALKS
- Neighborhood roads need repaired.
- Nice if the west side business district and neighborhood received the same attention as the east side. Freight train noise, increased traffic are issues.
- Non tax paying entities should not have more rights than taxpayers.
- Non-emergency police dispatch needs improvement and response time for police officers to respond to the incident. Calls to dispatch can take time for someone to answer, usually due to other calls coming in. When reporting an incident, often the caller is told the police have already responded to the issue (ex. panhandlers, family panhandlers on rt.60) and police will not respond unless caller is insistent. An incident at Forest Beach can take up to 15-20 minutes for police to arrive. Police vehicles need to be more visible in the community, driving around the beach area and town, especially in summer. Tickets need to be issued along the beach area streets on the east side where vehicles are often parked illegally on the side of resident's homes. On another note, walking on the east side, near Lake Road area, dog waste is often seen in bags left on sidewalks or grass for the resident or lawn service to pick up. This has never happened in the past

to such a noticeable degree. Please let dog walkers know in a future newsletter, they can be issued some sort of fine or consequence for leaving their dog waste on someone's property.

- Nope, only that we love living here.
- Not at this time, thank you.
- NOT HAPPY WITH HOME RULE. EVER SINCE THIS WAS IMPLEMENTED, THE COST OF LIVING IN LAKE FOREST HAS INCREASED SUBSTANTIALLY, DEPRESSING HOME VALUES
- Number of seniors is growing, need community outreach efforts to support our needs. Guidance in locating good assistants for upkeep of our homes.
- Obtaining a building permit in Lake Forest is often a very nasty and difficult process. It is not fair or reasonable. It is the kind of a game that is played by those in charge.
- Off Oakwood, the truck volumes has grown. Speed has increased as well.
- On the whole, the city does a good job. But, limiting parking for only 90 minutes makes you want to eat outside LF. Do not like that residents have to pay for beach access.
- one thing I would like the city to take more care of is trimming the parkway trees or the growth that overgrows and limits the sidewalks. With small kids riding bikes it gets tricky for them when I side walk is 50% of the normal width because plantings aren't trimmed property.
- Only some roads in Whispering Oaks have sidewalks. Makes walking to Cherokee Elementary tough.
- Our City staff is excellent and should be complimented on their work.
- Our family feels grateful and blessed to live in a community that is so caring, has so much opportunity and is run by such excellent and committed people, many who are our fellow residents!
- Our sidewalks are in terrible condition.
- OUTDOOR NOISE IS AN INCREASING ISSUE: LANDSCAPE FIRMS, NEIGHBORS BOOM BOX, SPORTS MUSIC (BEARS, LFHS, ETC)
- Over development is a concern. Parking and safety also. Sophia steak house is a dangerous area. Too many people disregard the stop sign by our house. LF if overall great. Wish we had a more diverse population. Thank you for this survey.
- Overall a wonderful place to live. However I do not like the plastic turf behind the school. Where is conservation and attention to health.
- Overall it is a joy to live in LF. Please keep up the great work of keeping us safe and maintaining great public services like the Library and Recycle center.
- Overall Lake Forest offers a high quality of life. There could be better use of the west downtown area in terms of restaurants and social gathering spaces, and fewer banks. Same for the uptown square - more cafes and restaurants that draw people together to enjoy the space. The city should encourage sustainable development through incentives for solar panels, passive heating designs, rain gardens etc. the cost to build non-cookie cutter mansions is uneconomical.
- Overall our city is great! Things I would love to see: more community wide events, more restaurant options, commercial recycling availability, sidewalks in my neighborhood (Whispering Oaks), stop the flooding on Cherokee Rd during heavy rains, and community meeting spaces (especially for non profit organizations).
- Overall we are satisfied to live here. There are commercial services we miss, hardware store, more retail options, movie theater, etc.
- Overall we love Lake Forest and the choice we made to love here to raise our family
- Overall, Lake Forest is an amazing city in which to live. We would love more restaurants.
- Overall, the city does a great job!
- Park behind middle school is being way overdone.

- Parking at beach could use improvement. Would like to see baby changing stations in every restaurant here. Please maintain the quaint aspects of LF.
- particular concerns ... people that loiter, beg for money .. interested in good environmental practices, historical preservation, safety, nature and animal preservation and safety, would like to expand waste collection to include composting... isolate lake forest from Chicago politics. Particularly concerned with neighborhood safety and visibility of our security team.
- PEOPLE MOVE TO LF FOR LOWER TAXES, LARGER LOTS, VARIETY OF HOUSING, EASE TO 294, ETC. LACKS THE VIBE TO ATTRACT NEW DINING UNTIL RECENTLY DIFFICULTY IN GETTING PERMITS. MISTAKE TO REJECT COSTCO AND INCOME STREAM VIEWED BY OUTSIDERS AS SNOBBY OR WORSE. PLENTY OF US STAY DESPITE LOSS OF PERKS LIKE FREE WATER SINCE WE SELL OUR H2O TO MANY OTHER TOWNS. HOW MANY OF KEY DECISIONS MAKERS HAVE VISION AND DEGREES IN URBAN PLANNING?
- Permitting- especially for landscaping feels too detailed on what is allowed. More flexibility in house size to lot ratio.
- Phasing out fossil fuel lawn care is a cheap easy way to improve life here. It would reduce noise and air pollution, raise property values and improve the quality of life. Reduce police expenditures is easiest and best budget idea.
- Planning gets hung up on historic look of the city. It is also important to keep city fresh.
- Playground equipment needs to be advanced. Suggest looking at ideas nationwide. For example could add musical items, more splash pads, equipment for older kids(currently equip is mostly for small kids), etc. but look nationwide for good ideas not just next door
- Please add more flock cameras to facilitate capturing criminals
- Please allow more pedestrian access events in market square. Perhaps have mor events that are shopping dining related during the weekends that disallow cars. Close bank lane to vehicles. Provide Lake Forest residents a reason to shop, dine, etc. Locally in and around market square.
- please ban gas leaf blowers
- Please be more thoughtful about the types of trees that are planted next to existing trees. It seems that whoever is in charge of trees plants whatever is available rather than what would be best for the area and what would complement the existing trees. I would also like to see less bright Led lights and more gas lamps. The gas lamps and old orange glow lights provide a more charming aesthetic than the bright white lights. Let's make Lake Forest a place you can see the stars at night and end light pollution!
- Please build housing for older people to transition. I.e. condos, apartments. I would like to be able to stay in Lake Forest, but I don't feel like I have a lot of choices when I sell my house.
- Please clean up the city and help us evict panhandlers. We are starting to worry about young girls who hang out in the area and now we have odd dirty people loitering (usually men). We also don't need any more "low income" or "inclusive" housing; my family has been very vested in this city for generations and we hope to keep it this traditional, beautiful, and safe community for our future generations. Our diversity will grow organically. We enjoy seeing police officers in uniform around town, getting coffee at Hometown, sitting in Market Square, just being present in the community.
- Please consider a (seasonal?) gas powered leaf blowing ban like several of our North Shore neighbors. The tranquility of the City is greatly compromised by the noise.
- PLEASE CONSIDER ALLOWING BEES AND CHICKENS, ON SINGLE FAMILY LOTS; INCREASE WATTAGE OF STREET LIGHTS. THE GASLIGHT LOOK IS LOVELY, BUT I DO NOT FEEL SAFE WALKING HOME FROM TRAIN IN EVENINGS/NIGHTS

- Please consider bringing in more businesses and more family dining and fast foods. Please bring Lake Forest into the future.
- Please consider building outdoor AND indoor Pickleball Courts. Please add Zumba classes!
- Please consider expanding the stairs to LF Beach. There is only one access to walk down to the beach and the top stairs are single-file only and get very congested. Need to widen top portion or add additional stair access to the beach.
- Please consider limiting the number of cookie cutter subdivisions.
- Please consider tax relief for seniors and more single story housing detached homes
- Please continue to encourage growth in more affordable housing options and downtown LF retail and eating establishments. Please inform the community that there is no such town/city/ or municipality of "WEST Lake Forest" we share one town, zip code and address and it is perceived by many as an extremely negative class moniker.
- Please control the homelessness at the train station and begging in front of stores.
- Please develop the area around Market Square to include rents that allow unique, non chain shops to thrive and build condos, townhouses for those of us that would like to sell our large homes and stay in LF. Please develop the parking lots with something above them. Seems like largely wasted prime real estate. And parking can be 1/2 or full level underground.
- Please do something about construction and landscaping trucks parked in narrow streets. They're a nuisance.
- Please do something about the grocery store panhandlers. They are super creepy. The one guy has been there for like 3 years.
- Please don't change the character of Lake Forest. Bigger is not better. Fiscal responsibility, open space and historic preservation with strong zoning and code enforcement will preserve this beautiful oasis.
- Please enforce the rules at the lake Forest beach and limit the beach access to only lake Forest residents. It is getting too crowded. Thanks!
- Please expand boat basin
- Please fix the drainage spot on Sheridan Rd that was torn up and never repaved. Near 1478 N Sheridan
- Please focus on creating a vibrant downtown business district.
- Please have the lawn service when fertilizing the grass post more than one sign. Those of us with dogs greatly appreciate it!
- Please keep the historic nature /architecture of our city. Please maintain our open lands.
- Please preserve the peacefulness, safety and beauty of our city.
- Please protect personal freedom , reduce the control /power of government and HOA.
- Please prune bushes lining Everett east of Waukegan to Ridge Road. Hazardous to turn from a side street onto this road. Please prune the intersection of Old Elm and Ridge Road. Hazardous. Cannot see traffic from all directions at the 4-way stop.
- Please reconsider the no driving down to beach circle drop off when parking is full. It limits access to beach for us elderly. Having a parking attendant at the bottom directing traffic would help.
- Please stop the speeding on Lake Rd.
- PLEASE support and incentivize landscaping contractors transition to quieter, less noisy, less polluting (gas, smoke, sound) leaf blowers, trimming, and other equipment. This will greatly improve the quality of life for workers and those working from home. Is the city aware of the percentage of people who are in their homes during the day? Also, incentivize and encourage "no mow May" and sustainable, organic, native species plant growth to reduce the environmental effects of pesticides, fertilizer, and hazardous chemicals.

- Police dept was unresponsive to DUI driver in neighborhood. Never came even though we called them. No one stops at stop signs in our neighborhood. No police presence in our neighborhood.
- Police speeding and loud vehicles on 41.
- POOR COMMUNICATION QUESTION 15. 1. WHEN WE HEARD THAT TWO HOMES IN OUR BLOCK WERE BURGLARIZED, WE WERE TOLD WE HAD TO FILE FOIA FORMS, WHICH WE DID AND NEVER HEARD ANYTHING AFTER THAT. 2. MY NEXT DOOR NEIGHBORS ARE GONE MOST OF THE YEAR. A POLICEMAN CHECKS THEIR HOUSE EVERY WEEK, BUT NEVER NOTIFIES THE HOMEOWNER. MY NIEGHBOR DIDNT KNOW HOW OFTEN THEY CAME OR EVEN OF THEY EVER CAME
- potholes on Onwestsia should be fixed
- Prefer not to answer should be an option on the income question.
- Prefer to not have additional affordable housing. Need higher test scores in public education.
- Preserve our large and historic properties! This is what's made our city great and I want my kids to be able to come back and raise families here too!! Seeing single family homes divided into multiple units is beyond sad - All over McKinley and Oakwood. Stop this and prevent it going forward.
- PROMOTE CAUCUS PARTICIPATION; SHARE CHAMBER OF COMMERCE PROGRAMS
- providing a community pool . Our kids deserve a place to swim
- Put basket courts at the beach.
- Question #27 even though I don't personally need them, I feel it is important for the city to provide. Question # 28, choices 1,2,3, and 7 are already offered by other organizations (schools and churches).
- Randy Tack for Mayor!
- Rating historical value in the same group as safety, fine, etc.
- Really not happy with the addition of the artificial turf field at DPM. The Caucus process this year was a travesty and handled in a way that was illegitimate at best.
- Reduce taxes. We spend too much on education. Poor return on the dollar.
- Regarding the Police Department feedback, I'd like to see more diligent policing of reckless driving in our neighborhoods. My biggest safety concern over the last 7 years has been reckless driving (primarily by teenagers) throughout the neighborhood streets as well as the central business district. My children have nearly been hit by cars multiple times as a result of fast and out of control driving by the kids in the city, and I'd like to see the Police Dept take a bigger role in mitigating this concern going forward.
- Relax the rules on entrance to the LF beach, allow kites, hammocks(sic). Take care and expand bike paths. Mark streets for bikers as well.
- Re-open the bike path between Westleigh and Old Elm. We need more bike paths.
- Repair the ticket meter at east Lake Forest train station.
- Resident only dog beach, It would be nice to have more local restaurants, Please keep the character of the city downtown
- Residents need to be notified in a timely manner when zoning is being changed.
- Retired
- Role and influence of the caucus needs to be reconsidered. There are too few parties, people, businesses making decisions for the larger community that a majority of the community is against.
- Safety and city financial solvency are the two greatest priorities I believe the city should provide/maintain for its citizens.
- Sailing facility parking(south lot) should be more available to LF residents, not requiring a special permit.
- Save money by picking up garbage once a week instead of twice

- SCHOOL BOARD AND THE SCHOOLS ARE A MESS. COMMUNITY NEEDS TO UNDERSTAND HOW TO IMPACT CHANGE ON THIS FRONT. PEOPLE WANT COMMUNITIES FOR SCHOOLS
- School Safety is #1 top priority and concern. We should have increased security and safety measures. Keeping schools focused on education instead of social trends.
- school taxes much high RE taxes much too high. Stop the tree removal public and private property. Stop addition of freight trains. Too many. Prevent developments such as Oak Knoll woods destroyed.
- Sheridan Road needs work. Lots of pot holes and uneven sidewalks which are a tripping hazard. Great job with community events and festivals.
- Should be an ordinance requiring homeowners to shovel sidewalks within 24 hours. I live by South Park and the sidewalks are terrible in the winter. Even when the sidewalk plow does come through. Too many people wait for that and we all end up walking on ice. It's too dangerous. We shovel our walls. Everyone should have to. Thanks.
- Since moving to LF, it's disappointed me to know that there are some on the board that would entertain a building aesthetic not in keeping with the historic character of the city. I would certainly hope that going forward, ANY new development in town would maintain that historic character. I would also like to see the panhandling at the two grocery stores in town addressed. It is an annoyance and a blight on our town!
- Some options of quick food. Healthy but quick.
- Someone needs to get a handle on the city worker, police, fire and teacher pensions. While people deserve their pensions, they are not sustainable for the taxpayers'. The rate increases in our taxes are going to bankrupt the residents. Something has to change.
- Something must be done bikes/electric bikes/scooters on sidewalks and streets. It has become so treacherous and hazardous to walk dogs. They come up silently and fast from all directions leaving almost no time to react. There needs to be an ordinance and enforcement. The panhandlers are driving customers from businesses. I do not go to Fresh Market if the guy with his dog are there. Another ordinance is needed prohibiting panhandlers, along with enforcement.
- sometimes, I'm surprised at how much garbage is on the sidewalks in the downtown area and even in people's yards and the parkway
- Speeding is a huge issue in residential streets and would like greater patrols. I'm mostly concerned the rec camps are not large enough to provide for the massive demand!
- Spend many enhancing downtown. More restaurants, shops and places to gather.
- STOP ALLOWING UGLY NEW BUILDINGS TO BE BUILT IN LF
- Stop boycotting the Lake Forest podcast. Clear the snow from the sidewalks in the CBD and Green Bay Road.
- Stop the panhandlers in front of grocery stores.
- Storm water drainage on the west side of town needs to be a priority. Need more community events and restaurants on the west side of town.
- Stormwater and sewer infrastructure needs to be improved ASAP. My basement has flooded twice and I get back up due to insufficient city infrastructure. Not cool.
- STREET LIGHTING IS BASICALLY NONEXISTENT IN OUR WLF NEIGHBORHOOD WE WOULD LOVE TO FEEL SECURE WHEN WALKING; WISHING FORESTRY WOULD TRIM AND MAINTAIN BUCKTHORN ON EASEMENTS
- Streets should be repaired due to age and not because they are in expensive neighborhoods.
- Strong support for downtown condo housing. Also, consider closing a street or two downtown to create pedestrian spaces.

- Suggest a camera program at access points to discourage home robberies or targeted neighborhoods.
- Suggestions: Don't let city trucks idle at recycling center; consider paving road from yard waste area
- Sweepers should be cleaning the streets at least twice a month.
- Thank you for all that you do to keep Lake Forest as a very special city to raise a family. We have raised (5) daughters who are now young adults - well on their way to having healthy, productive, and happy lives -- as a result of all their experiences and opportunities provided during their formative years here in Lake Forest. They were all Library Volunteers, employees of the city parks department and local businesses, and attended the private schools here. We spent many days at the city parks, walking trails, bike paths, library, beach, walking/biking around town, and shopping and dining locally. Additionally, we participated in many programs offered by the library, and Parks & Recreation Department. Again, thank you for all of your efforts.
- Thank you for approving and installing turf fields!
- Thank you for building the bridge to connect Elania and Academy road.
- Thank you for conducting this survey. I think the only question that was especially tricky to answer and perhaps not well-formulated was the one about types of residences and whether more of them are needed. It may be hard to learn whether people approve of residences going up close to the CBD from that question. I answered that we have too many because I don't think we need more in that area.
- Thank you for creating this thoughtful survey to get a pulse on the community.
- Thank you for doing this survey. We appreciate your care for our city.
- Thank you for doing this survey. Well done.
- Thank you for offering us the opportunity to rate the services. We are grateful to have lived here for so many years.
- thank you for putting this survey together
- Thank you for the opportunity. I hope there will be a full report of all the findings and conclusions, and an action plan that will be undertaken to address the changes.
- Thank you for your hard work to serve the community. I love Lake Forest and the friends I have made here. The culture and values of our town show in every day interactions.
- Thank you. We truly love living here. The safety of Lake Forest, the space for the homes, the uniqueness of the community, the incredible food, drink, and shops, the fun community events and ways that full families are engaged, the ways that the city workers including police and fire engage with us and make us feel a part of things. I'm very grateful. My son asks me to visit the police station to say hi on a regular basis, and that is due to the event thrown and his love and respect now for safety because of that. Thank you for making a wonderful community. I grew up in Winnetka, and my husband in Northfield and Arlington Heights, and have had the opportunity to make our way to see other towns in additional states, etc. and we feel that we've never lived in a better location than Lake Forest.
- Thanks for asking!
- Thanks for doing this.
- Thanks for the thoughtful and comprehensive survey. So glad we moved to Lake Forest !!
- The Bank Lane street btw Illinois and Vine needs to be replaced as well as the sidewalks. The Deerpath Inn Employees park on the east side, the little strip of land is constantly filled with trash. City needs to be proactive in cleaning it up on a regular schedule.

- The building dept. permit process is awful. Requiring a plat of survey to repair storm damage is not logical. To make homeowners jump thru hoops to fulfill requirements is not helpful. Especially when the building department has the documents requested on file.
- The burglary issue needs to be resolved. Some streets in HOA neighborhoods have added video surveillance, but it is unclear whether such measures have been effective.
- The business district is naked. No trees, need to beautify.
- The Caucus is a uniquely stabilizing force and resource for the vetting of excellent city leaders. However, most people moving here are under the impression, the Caucus is an irrelevant relic of an earlier age. It was almost relegated to the dustbin with this last mayoral election. Because it let others define what it is. Never allow that to happen again. Go on the offensive with communication about the Caucus. Position is as a highly valuable element of our town that other towns don't have. And as a result, other towns are more poorly run (unqualified, unvetted leaders) and cost more to run (paid city leaders, rather than volunteers). The Caucus needs to tout itself as a primary driver of the lowest tax rate in the county because of this. Every RE agent showing a home in LF needs to have a pamphlet about it and tout it as a specific benefit.
- The caucus process needs more transparency, also the permit and development process.
- the caucus seems to be a waste of time and lacks transparency
- The Caucus system has produced wonderful city officials
- THE CBD LANDSCAPING AND STREETSCAPING IS SHAMEFUL AND AN EMBARRASSMENT. IT HAS BEEN FOR OVER 10 YEARS; THE CURRENT CAUCUS MALFEASANCE ARE SHOCKING AND DISTURBING. I BELIEVE IN THE LF CAUCUS SYSTEM HAVING SERVING MANY YEARS AGO
- The city council acts like a group of better than thus. The development of the cbd has apparently been on the radar for 2 years; in closed doors of course. Dishonesty at its best display. We will be stuck with the whims of city council, planning commission, and whom ever thinks it is a good idea. Much like the turf field at deer path was voted in with almost zero thinking outside of that box. Plus our city managers wield too much power and are in bed with developers. Stop the crazy thinking that we need to build more shopping and housing when the town is okay as it is!
- The city lacks diversity, and it is embarrassing and sad that the LGBTQ+ community does not feel safe or welcomed here. The city makes no effort to make this group feel included. I only need to cross my street to go to Highland Park and Highwood to see how diversity is embraced. Therefore, I spend most of my time and money in those communities. This city's attitude towards diversity is dangerous and has greatly affected the mental health of many youth who have to endure growing up here. Your advertising screams if you are not white or rich, you don't belong in our community.
- The city needs to do a better job understanding crucial situations with regards to tree permits, driveway permits and help the homeowners fix ongoing problems to better their property vs. fight on exact rule book examples. The old sewers systems are causing backup I flooding issues that the city refuses to deal with. Yet they worry about how far a sign is from the center of the street. Their priorities need to be adjusted to focus on crucial matters and work with homeowners not against them. Homeowners are trying to better their properties not have to deal with the city denying them of important problem solving techniques.
- The city needs to remove the vegetation that grows in the cracks of the curbs so the water can run down to the drains.
- The City of Lake Forest needs to exercise extremely caution with the spending. When all of the costs are added up, our tax rate isn't as competitive as the City staff and City Council claim it to be.

- The city should come up with a better policy for verifying residency at Forest Park Beach. The parking lot is full of cars with other city stickers in addition to a Lake Forest sticker (Deerfield, Vernon Hills, Chicago, Wilmette, Libertyville to name a few of the stickers I saw today). Our city sticker should be tied to the address on the homeowner's driver's license or their license plate. My parents (also LF residents) are senior citizens and cannot visit the beach during summer weekends because of parking abuse by non-LF residents with multiple stickers. This issue is causing a strain on resources at the beach as well.
- The city should focus on filling empty storefronts with new shops and/or restaurants and completely avoid issuing permits for any new condos/apartments/townhomes.
- The city should post the proposed developer plans as well as the accepted developer plans in the newsletter. People have the right to know and see what the city is planning. Many people do not have time to attend and/or watch city meetings. The city should work for greater transparency. Also, the city should hire a landscape architect for the city spaces. The yellow daylily plants everywhere are not in keeping with the character of Lake Forest.
- The community does a nice job offering events services etc. But, they are often over priced
- The demographic questions are intrusive.
- The downtown district needs more shops/restaurants that are not banks or real estate office. Continue to keep out the weed shops, tattoo shops and slot machines in restaurants. Reward long term residents to stay in LF, instead of selling and leaving after their kids leave.
- The entertainment offered by the Gorton Center is a wonderful benefit of being in Lake Forest.
- The Friends of Lake Forest Parks and Recreation completely ruined the tree lighting ceremony last year and I'll never forget it. I hope that they do a better job this year.
- The future of the Library building, construction, and parking. Can we force the school children to take the bus?
- THE HIGH SCHOOL FINANCES SEEMED SURPRISING TO ME. I VOTED FOR THE REFERENDUM BUT IT SEEMED THAT CONSISTENT BUDGETING FOR INFRASTRUCTURE OVER THE YEAR WAS REALLY MISSING
- The intersections off of Western Avenue in downtown LF just west of the train tracks are so dangerous. Many people don't realize the cars driving west have no stop sign, and I see close collisions almost daily. There needs to be better signage. My new car was hit in one of these intersections where E/W traffic doesn't have a stop sign and N/S traffic does have a stop sign....the intersection was Deerpath and Bank Lane. I think there should be 4-way stops to avoid any confusion. Thank you for listening, we love LF!
- The last mayoral election was divisive and whatever you can do to assure that the Caucus system remains strong and relational is critical.
- the Mayor race debacle was embarrassing for our town! Let's learn and not let that be repeated
- The motorized scooters on the public sidewalks are a hazard. Scooters, like bikes, should be prohibited from public sidewalks in busy downtown areas. Additionally, the street lighting in East Lake Forest is very dim. Being in a walkable part of town, if we're walking at night, the street lights very infrequently provide enough illumination to get by.
- THE NOISE ORDINANCE NEEDS IMPROVEMENT. IT SEVERLY WEAKENS QUALITY OF LIFE IN LAKE FOREST. ITS BAD ENOUGH TO HEAR LEAF BLOWERS AND CONSTRUCTION EQUIPMENT ALL DAY MONDAY-FRIDAY. FOR IT TO START AT 8AM ON SATURDAY OR SUNDAY IS HORRIBLE. I FEEL LIKE I CANT STAY UP LATE DOING NICE THINGS BECAUSE THE NOISE ORDINANCE ALLOWS WORKS SO EARLY ON SATURDAYS AND SUNDAYS. PLEASE CONSIDER MAKING IT LATER ON WEEKENDS. WE HAVE BEEN HONEST WITH FRIENDS THINKING OF MOVING TO LF AND THEY CHOSE A DIFFERENT

TOWN. FIRE RESPONSE TIME ON WEST SIDE OF LF TAKES TOO LONG. PLEASE STAFF THE WLF FIRE STATION BETTER

- The number of freight trains and horn blowing is quite often irritating. The empty lot at Waukegan and Everett is unfortunate as it is an entry way into west LF. We should find a business that is not a bank or medical building to occupy the location. If a business solution can't be found, perhaps it should be rezoned for housing, as it has been an eyesore for quite some time.
- The Ohio Teachers Fund that owns Market Square needs to be willing to negotiate rent prices with new business. Need to fill with family friendly restaurants and shops. City needs to bet many architects and builders with historical preservation experience when considering new construction in LF Market Square and the historic district.
- The one time we needed them, police responded quickly when our home alarm went off, but they did not provide an immediate update that all was fine in the home, so we were uncertain until we got home from our vacation and saw the notice they left. A follow up phone call would have been hugely appreciated and led to me rating them higher on this survey.
- The permit process is hard to understand and no clarity in decision making or timeframe unless you call. Would be great for that information to be available online.
- The police and paramedics showed unbelievable compassion and professionalism when my wife died. Thank you.
- THE POLICE SEEM MORE INTERESTED IN GIVING TICKETS THAN PROTECTION
- The rec center program catalog needs to have dates printed for each class...they currently make you go to QR code to find that out. It's a pain.
- The recent political discourse surrounding the election was embarrassing and neither side came out looking good. How the caucus responded handled it undermined my trust and confidence in our system.
- The sailing center is great, and such a unique feature for the community. But the lake front area by the boat ramp has so much space, and it could be utilized for a small marina for boats 30' or under. I also think that it would be so cool if the city had a space down there that they rented to a restaurant, it could be small, but could bring in significant revenue and deliver a completely unique experience and feature on the north shore.
- The school board spending is ridiculous. The rec center millions spend on turf is ridiculous. Need to scale back and reduce taxes. I am considering buying Florida property and declaring residency to stop bleeding of my income to taxes.
- The streets are really bad, way too many potholes.
- The turf deal, (not voted on by the community), is a sham and will always stain the trust we have in the city.
- The way in which the Lake Forest Caucus identifies candidates for commissions is poorly executed. Timely, thoughtful and impartial reviews of individuals offering their service should be standard practice with open communication to the potential volunteers.
- The way the Village pushed the turf fields behind Deer Path School. It was ridiculous that the community did not get a vote. Forced on us.
- There are few resources/activities west of 41 . Northcraft is the last park to be renovated. It would be great, if there was more available for kids west of 41.
- There are many oaks with iron chlorosis near parkways but on private property that aren't being treated by homeowners; these trees will eventually die, which is tragic, considering their age and size. I think we need to revisit the tree health program to try and save as many of these ailing specimens even if the owners refuse. The loss of trees is far outpacing any replacements, and soon enough our forest won't be looking like one. Nearly all the spruce will be gone within a few

years from Rhizosphaera disease, and there's no plan to replace them with a more suitable tree. Perhaps our parkway program can be made better? I think it behooves LF to consider ways to improve this challenge so that we don't wind up looking like a plowed farm field in a modern subdivision. In addition, we should help to create more native prairies on public and private lands. Is there any consideration of banning leaf-blowers? They're major polluters, smell horrible and are so loud, the noise is intolerable. It would be wonderful if we could bring our four-legged family members--dogs, to the beach with us. LF should ban plastic bags. We can do it; we should do it. Let's help lessen the ubiquitous plastics and do away with them. After all, there was a time only decades ago where the vile objects weren't part of our lives, at least not on the scale it is today. Brown paper bags can suffice for fresh produce and cotton bags hold groceries better than plastic. On that note, we should be the model to eliminate plastic clam shell containers and Styrofoam permanently. This stuff has to go...it must. If there's a material for replacing asphalt driveways with environmentally friendly material that is not concrete, we can be the town who helps support the replacement of our driveways with an eco-friendly option. Like the parkway tree program, could we find a way to help make this happen so that it's affordable to our citizens? Just a thought, but a worthy improvement for now and the future. Lake Forest is by far the best run town in the whole United States. We are like a well-oiled machine and have all the bases covered. I'm so proud to be a resident of this wonderful village. We can always strive to make it even better with suggestion like the above. If every town was run as efficiently as ours, the world would be a nicer place.

- There is a high amount of motorized scooters and bikes using our sidewalks. I have had a few near misses with them. I am not aware of any policing of these vehicles and their drivers. These need to be properly managed immediately before somebody gets really hurt.
- There is a NEED for improved lighting and speed control on Illinois where College Ave splits off. There is INADEQUATE lighting near the crosswalk and many motorists don't slow or stop when pedestrians are in the crosswalk. There is excessive speeds (35MPH+) through that area. I know there has been concerns about the lighting by others and am disappointed that nothing has been done about this dangerous corner for pedestrians. Thank you.
- there is very little commercial variety downtown. Too many banks and real estate offices.
- There needs to be effort to make people who are non-Caucasian feel included - why is there never a person of color in any of the recreation program booklets or in the magazines? For example, when I was a new resident I didn't join the newcomers group solely because pictures of people didn't include anyone of color.
- They do not salt their streets. Causing major accidents.
- They should check what the taxpayers. want.
- THINK ABOUT: ITS EASY TO SPEND OTHER PEOPLE'S MONEY-IS THIS THE ROLE OF GOVERNEMNT?WHAT USER FEES CAN OFFSET THE TAXPAYER?
- Think the city should consider building a youth sailing center. LF program is strong g but seems to lack the necessary resources.
- This City should NOT be afraid of inclusion.
- This is a great city and appreciate all the city does to make it beautiful and safe. There are a few outliers though. The most important issue is drainage. There are certain streets that just do not drain and are much worse than others in their neighborhoods (example Meadow Lane and Elm Tree east of Sheridan but there are others). Also, the West Park tennis courts are dangerous and unplayable and have been for years. Would be great if neighborhoods understood when their streets would be upgraded. Thank you.
- This is a wonderful community with a strong focus on family life.

- THIS SHOULD BE ONE PICE/WAY TO GATHER INFO--HAVE MORE WARD MEETINGS AND COMMUNICATE ON SOCIAL MEDIA. THIS QUESTIONNAIRE IS VERY LONG AND PEOPLE WONT FILL IT OUT
- This survey is a great start. But there is a bias to who answers it. Please get out and talk to the community. This is a wonderful town but we are lagging where it matters. And this silly caucus mayoral race is a perfect example of it: an old school method + not listening to the broader community=discord and disconnect. Please recognize that in order to reach the variety of community members will require different ways to go about it. Most of us don't have the time for surveys like this. But people do make time for a conversation with their neighbors. Please do more of that. Not in town hall meetings. Just go out and talk to us. At the library, at the beach, at the rec center. At the places you are asking about. Thank you for asking. I'm hopeful.
- Traffic congestion must be considered in any and all plans regarding the East business district. When Lake Bluff allowed the Target build, 176 became horribly congested and many Lake Bluff & Lake Forest residents now avoid that road entirely and rely upon Deerpath to travel E/W. We cannot allow Deerpath to become as heavily congested as 176 in Lake Bluff.
- Traffic in Lake Forest , lack of parking makes visits to the city center difficult.
- Traveled to Carmel Indiana. They have an amazing town square with outdoor ping pong, tv, cool area, fun for all.
- Two concerns: Sidewalk safety with kids on electric scooters, electric bikes and bicycles. My wife and I walk practically everyday with our dogs. We have to be EXTREMELY VIGILANT in keeping our eyes open to kids approaching in any direction. Hardly ever will we hear a warning that one is coming from behind on the left or right. And, it is only a small matter of time before one of the kids is seriously injured or killed. They RARELY ever look & observe when crossing streets & intersections. Stop signs, these days for motorists, are just for design, and we fear that a child is going to get badly hurt. The Stop signs at Vine & Oakwood and at Oakwood & Deerpath are hardly observed. Second: The panhandling in front of stores on Western Ave and other places. I hope something can be done to curb it.
- Upgrade to DPM fields is long overdue, will be a wonderful asset. Continue to invest in our schools. The historic character of Lake Forest is a huge advantage, preserve that character but engage in new restaurants and business.
- Use the many triangles for benches and floral scapes. Encourage book boxes/food share in each neighborhood.
- Very complex questions, well thought out responses will take more time.
- Very comprehensive survey. Thank You! We moved here after my children were raised, so somethings did not apply.
- Very disappointed in the Caucus changing rules after a vote! Exceptionally disappointed in the city's response and attitude toward west train and freight! This is lowering all safety and values of property. The city has been very, very negligent. It can and does affect everyone.
- Very disappointed that animals at Elawa were abruptly ended without making it a community discussion and decision
- very disappointed that we are putting artificial grass behind deerpath
- Very disappointed the direction our schools are taking. Education is falling behind and little accountability. We need sidewalks in our neighborhood, we have none.
- Very pleased with fire, police and facility for licenses.
- We appreciate the effort and the opportunity to have input. Ask the city to help the non profit organizations.

- We appreciate that you sent out this survey. We are very unhappy with the way the closing of the Wildlife center was handled and just announced as de facto, We are disappointed that the turf fields were rushed through at the same time many cities are banning them. And we are not happy with the way the downtown projects are also pushed through with no consideration of the neighbors and the surrounding area. We do appreciate all the staff and volunteers that work together to make Lake Forest a great place to live and a city to be proud of. We love the beach pavilions and the firewood provided in the winter. It is our favorite place in Lake Forest. And we can think of no better community to call home.
- We are a gay married couple. We feel welcome at local business, but there are no LBGT efforts by the city. Politics of some of our neighbors makes us feel not welcome.
- We are beyond grateful that we moved to Lake Forest! We moved from the city and have been overjoyed with the options for our little ones. The library, parks, and schools all do a phenomenal job. Grateful to all who make it happen and for including this feedback in your process. We've had police dispatched to our house twice for alarm triggers and they've been amazing both time! The fire department has been so warm and welcoming and even stopped once while driving to give my child a fire shield sticker which he cherished.
- WE ARE EXPERIENCING AN INCREASE IN HOME INVASIONS. WERE TOLD THAT THERE IS NO PRIVATE PROPERTY IN LAKE FOREST BY DWIGHT DAVIS. ALSO TOLD WE ARE RESPONSIBLE TO PROTECT OURSELVES. IF THIS IS THE CASE, WHAT DO WE NEED TO PAY FOR POLICE FOR? LAKE FORESTERS WANT TO FEEL SECURE ABOUT OUR HOMES AND SAFETY AND WE DONT
- We are grateful to live here and raise our family. It is very unique.
- We are new residents and excited to see the city get more young families. We want all investments towards our schools! Thank you for all you do - we love our new home
- We are new to Lake Forest and are continuously amazed by what a wonderful community it is and how well the city is run. We are grateful for having moved our family here.
- We are thrilled to have Dr Tack as our mayor and are proud to call LF home. There is room for improvement as it pertains to meadowood roads., the rec center and activities. We need to hire professionals to run the city. We are losing too much money to NVA and Lake Bluff.
- we are very happy and proud of being citizen of Lake Forest.
- We are very happy here.
- We are very happy living in Lake Forest. We are looking forward to raising children in this city. As a couple we love the informal Lake Forest Plungers group and participate actively during the fall, winter, and spring months. If I had more time I'd love to take more ceramics classes at Stirling Hall. I wish the art center was closer to East Lake Forest or that there was another facility that offered adult art classes. My mother is looking to move here to be closer to us as we will hopefully be having a child in the near future. She is having trouble finding an affordable single home that is reasonably priced that does not need \$100,000+ worth of work on it or a condo with an affordable HOA fee for an elderly single person.
- WE CAN BARELY HEAR THE TORNADO SIREN
- We did not get information about city stickers when we bought. City sticker and parking pass to us in double dipping.
- We downsized to Lake Forest from many years in Lake Bluff. We love both of these communities equally but the beach in Lake Forest is wonderful. We live near South Park and have enjoyed the facility ourselves and with our grandchildren.
- We ended up in LF by accident because we found a beautiful rental in a terrible housing market. We have found the public school experience so far amazing (Everett) and our children love it here. Because of the many things LF has to offer - great schools, beautiful parks, lower taxes, larger

properties, and of course the beach - we have shifted our focus from other NS towns to LF. I hope the downtown and beach becomes more energetic, and I think the influx of new, young families will help. Overall, a beautiful peaceful place to call home and we feel fortunate to be here.

- We enjoy living here. Waiting for some affordable, single family homes. A pickleball club or soccer club for adults would be nice.
- We had an extremely poor experience with permit allowance for outdoor patio renovation. The specifications are not listed anywhere and our current patio is already built. It's unfortunate the city is so unsupported for investing in and improving our home value. Additionally, our street floods very frequently.
- We have lived here for 26 years. It is a great place to raise a family.
- We have lived here for 3 years and cannot believe how badly the mayor/city council treats residents. It is embarrassing. We hope that the new mayor/council will bring positive change.
- We have many dead high limbs on trees that need trimming.
- WE HAVE SUCH A LOVELY HOMETOWN. PLEASE DONT ALLOW CITY MEETINGS/BOARDS TO TURN INTO PARTISAN BATTLES. RESPECTING ALL OPINIONS-VIA THIS SURVEY FOR ONE-WILL CULTIVATE THE RIGHT SOLUTION FOR A CONTINUED TRASURE OF A PLACE. THANKS FOR ASKING AND LISTENING. I'M IN A HISTORIC HOME AND WANT PROGRESS TO OCCUR DOWNTOWN BUT NOT IF ITS POOR QUALITY DESIGN. WE NEED TO HOLD OURSELVES TO HIGH STANDARDS-AS IS TYPICAL OF LF.
- We hear that there are fewer library programs than pre-Covid times. We support the annual library book sale to fund programs in the children's meeting room. We were excited to see the big celebration for the library's birthday. Very glad that the library dome is being repaired at last, and that leadership understands the importance of the downtown location (not building a new library on route 60.)
- We live on West Fork Drive and during heavy rainfalls, the streets sometimes become unpassable. FEMA has indicated that some of the properties on our street are in a flood zone thereby requiring homeowners to buy flood insurance if they have a mortgage. The real reason for the flooding in our area is due to the backup of the sewer drains caused by rising waters on the west branch of the Chicago River. We were told to alleviate this problem and prevent back flow from the river that it would cost \$4 million dollar to do so, which is not in the city's budget. It would be nice for the city to come up with a solution for this problem. Thanks.
- WE LOVE BEING A PART OF THIS COMMUNITY
- We love it! The library is the only place that offers free programs for babies/toddlers. We would love more! There are so many people who would benefit. Thanks for all you do!
- WE LOVE LAKE FOREST
- We love Lake Forest and appreciate the efforts to continue to not only maintain but improve the city.
- We love Lake Forest and have many wonderful memories, as well as hopes for the future in a difficult world. We feel very fortunate to have chosen to make our home here. The balance of comfort, of connection, of interesting and stimulating activities, of convenience, and the possibilities available for enjoying healthful activities is pretty much ideal. Though most of the young people in our family are quite far away, it is a perfect place for them to spend vacation time!
- We love Lake Forest overall. The only negative has been working with the building department. Many of the rules do not make sense and the response time is ridiculous. Why do they give residents a hard time to remove blackthorn. Anyone who has done any renovations or work

needing a permit have very negative feelings toward the building department(except for the inspectors.)

- We love Lake Forest!
- We love Lake Forest. Absolutely everything about it. Thank you for all your services that keep our town the best on the Northshore.
- We Love Lake Forest. Please help to make it special an keep its character.
- We love Lake Forest....but, my streets need to be fixed. We need curbs.Rec Center needs to be rebuilt. I need street lights.
- We love LF and hope it will remain a quiet, lush, beautiful small city. Preserving the English hamlet feel while incorporating modern upscale retail/shopping should be the undying goal. Civility and community inclusion are essential. The traffic & thus noise level have spoiled the city and should be mitigated. Over building and pollution must be controlled. Please save our beloved Lake Forest!!!
- We Love LF. The history , character and people. We feel lucky to live here.
- We love LF. We need to keep it safe.
- We love LF's safety, green spaces and ever-expanding downtown restaurant scene. We love living here!
- We love living and raising our kids in Lake Forest. We gravitated towards this city to enjoy more open space and clean, green landscapes with our kids, so we appreciate the resources put towards that.
- We love living here and have raised our children here. Please strive to keep Lake Forest a welcoming, inclusive and civil place.
- We love living here! Even though we moved from out of state just before COVID we have been pleased with the activities and events in town since we moved. My only two issues with the town so far are:
 - driving is sometimes difficult when there are large groups of bicyclers (thought I'm not sure anything can be done about that)
 - the recreation department leadership is lacking in efficiency and sometimes general competency

Other than those two items, we are so happy that we chose to make Lake Forest our home. Thank you for making this such a wonderful community!

- We love living here.
- We love living here.
- We love living here.
- We love living in Lake Forest and chose to move here when we returned to the area for all of the great services that were mentioned in this survey.
- We love living in Lake Forest but our main concern is the safety of our children playing in our neighborhood and using the bus to Cherokee. In the 2022/2023 school year, we had three close calls with cars almost hitting my children. All three were people blowing the bus stop sign, two drivers were traveling over 40 mph. I've spoken to Rob Copeland several times and he is convinced there is not a problem. For a few weeks last September/October, we had police ticketing on Buena and our entire neighborhood would appreciate that being a normal occurrence between 7-8 am and 3-4 pm. If the drivers (mostly men between the ages of 40-60 traveling south on Buena driving to work or to catch the train. I am out there every day and noticing who is speeding) realize there is a chance a cop is there, maybe they will slow down in general. Thank you.
- We LOVE living in Lake Forest!

- We love living in LF. We are happy w how it has been managed . We are not looking for huge growth in the community which would change the special nature of the community
- We love living in LF. Wonderful community. Run by professionals, lot of opportunity for involvement. bike trails could use repaving.
- WE LOVE OUR COMMUNITY AND LOVE OUR HOME AND NEIGHBORHOOD. UNFORTUNATELY, WE HAVE BEEN TAKING CARE OF THE PUBLIC CUL-DE-SAC AND TRIMMING BUSHES, REES OFF OF WAUKEGON RD, WHICH MAKES IT DIFFICULT TO SEE ONCOMING TRAFFIC. IT IS ALSO IMPOSSIBLE FOR VISITORS TO FIND OUR STREET 'PINECROFT' AS THE SIGN IS COVERED AND HARD TO SEE. OUR NEIGHBORHOOD WOULD LIKE A 'FACELIFT' WITH THE LANDSCAPING AND SIGNAGE
- We love the beach, open area and Elawa and bike paths. If there needs to be a scale back you could consider reducing trash pickup to once a week. same day as recycling.
- We love this community! Eager to get to know more people and explore the area a bit more. Thanks for all you do to make LF a great place to live!
- We love this community, and you can bring it back to the small-town haven it had been (think Hallmark movie). Thank you for the surveys and all the excellent community services we have enjoyed over the years!!
- We make a pretty good living yet not many options that we can afford for renting or buying. Looking for the housing market to balance out so we can stay in this community where our children love their school and friends among other things.
- We moved from Lake Bluff after 20 years. I love Lake Forest. It is a very special place, like no other. I am extremely disappointed in the Caucus and find no need for it any more. It does not represent the citizens. It has become a political party and no longer an educational organization. They have embarrassed this town and the citizens. Please disband it.
- We moved here a year ago for the schools. This is most important to us, and the value of the close knit community.
- we moved here for the sense of community, schools, and safety. So far Lake Forest has checked all those boxes. I would say the city needs to invest in more technology all around, (street cameras, library tech rooms; etc.) to keep up with the times.
- We moved here in 2020 from Deerfield, IL & absolutely love living in Lake Forest.
- We moved to Lake Forest to be near family and were pleasantly surprised by how many other families with young children we have met, many of whom do not have connections to the area. We appreciate the efforts to attract newcomers.
- We moved to LF from Deerfield/Riverwoods four years ago for (1) walkable community (2) better school environment (fueled by greater community diversity and shared community values) and (3) accessible open lands and lakefront and we have not been disappointed. We look forward to growing old here!
- WE NEED A CITY ORDINANCE PROHIBITING PANHANDLING, BEGGING, SLEEPING ON THE STREET, ETC
- We need a good source of city info for older folks who are not computer savvy. Lake the old Lake Forester from Pioneer press.
- We need more family friendly restaurants in Lake Forest
- We need to ensure that our children continue to be provided with first class teaching and educational opportunities. It is our school system that attracts new families to LF. It is the sense of community and well-being and friendships that keep them here for generations.
- We need to start electing a mayor by general election.
- We really appreciate the low real estate taxes for the area, please keep this a priority. We also appreciate that there are no pride flags.

- WE WOULD LIKE TO SEE A COST/BENEFIT ANALYSIS REGARDING THE CITY'S EXPERIENCE WITH THE BON IN GOLF TOURNEY WHICH I HEAR WILL RETURN TO THE CONWAY CLUB IN 2025? WE SUSPECT EVERYONE PROFITS BUT THE CITY, CITIZENS AND MERCHANTS OF LAKE FOREST
- WE WOULD LOVE A PUBLIC POOL, EXPANDED ACCESS TO AUDIO BOOKS THROUGH THE LIBRARY AND EXPANDED FITNESS CENTER
- We would love more outdoor dining options that are kid friendly and provide diverse food options.
- We would love pickleball courts that are dedicated , not on cracked tennis courts. The ones at Waveland, Everett and West Parks are terribly cracked.
- We would love to see a small movie theater return to LF.
- We'd like a fenced area for dogs in South Park bc many residents let their dogs run off leash, so it would be nice if there were an area for them.
- West of old Knoll Rd on Old Mill Rd is in desperate need of a new road. Put more money into sports such as baseball, have our community known for having an excellent travel league.
- Westleigh Farm- developer proved unsatisfactory curb conditions, garage dimensions, completion of landscaping commitments, tree and pond maintenance. Need the City's ongoing attention to insuring North Shore Builders fulfills all its obligations.
- What is the police policy for enforcing trespassing and nuisance, vagrancy, etc. laws in the time of no cash bail? Same with break-ins and retail theft? Thank you.
- When the city or contractors or utilities tear up the grass and landscaping along the parkway, they never restore it back to it's original beauty.
- While there are many people weighing in on decision making, self interests and need to pursue a goal (fake turf, mayoral caucus, is still pushed through
- Who changed the light timing at Hastings? If you are lucky you can be stopped at Green Bay, Hastings, why so long, and the Fire department. Is this the new Vernon Hills of lights right here in Lake Forest? The Forestry department is a mess! They destroyed 35+ year old crab apple trees on our parkway with a company that was paid on how many trees they can destroy! No communication on when the tree people would trim trees or why. When I contacted the department why were we not notified the response was they used social media? WE DO NOT USE SOCIAL MEDIA. I had to stop them from completely ruining two of the most beautiful crab apple trees in the city. How about stopping the flooding at Ravine Park Drive and Sheridan road. Any, I mean any rain, floods the sidewalk, and forces you to walk on Sheridan Road putting your life in danger. This has been going on for years. Stop by and see a mom pushing a stroller with a child on Sheridan road. What are we a 3rd world city that cannot use the sidewalks? Sorry to hit it again, but what happened to our trees on the parkway, we have paid for them to be sprayed and taken care of out of our own pockets, is nothing short of criminal! That would have never happened in the past.
- Why are there not any questions regarding city leadership? The total disregard by the Caucus-driven City Council for residents of west Lake Forest who have always been treated as second-class citizens.
- Why are there so many planes flying low over Lake Forest? We didn't use to be on a flight path! How, when and why did that change?
- WHY DOES THE CITY RESTRICT CELL TOWERS? IN CASE OF EMERGENCY, LACK OF TOWERS WILL RESULT IN TOTAL FAILURE. CAN THE RADIOS OF FIRE AND POLICE INTERACT?
- Wish we had a non caucus form of government. Would like to see more names on a ballot
- Wish you had of asked about sustainability plans.
- Wonderful place.

- Wonderful town to live in to raise a family.
- Wonderful, Beautiful community with many friendly people
- Would like basketball court at West Park. Would like pedestrian bridge from Western and Franklin to the HS. Better lighting at Green bay rd intersections.
- Would like curbs on Sheridan Rd between Deerpath and Woodland. Our grass gets damaged by plows and wayward drivers on an ongoing basis.
- Would like gas leaf blowers banned. They are so noisy.
- Would like it if they would improve the quality of food at the beach.
- Would like summer camps to better support working parents. 9am-3pm is not a workday. Also would like additional camps in august/early June to bridge the time periods between the start and end of school.
- WOULD LIKE THE CITY TO OFFER TREE CUTTING SERVICES EVEN FOR A NOMINAL FEE
- Would like to find a way to de camp the vagrant at Fresh Market. He scares me.
- Would like to see a regular Farmer's Market
- Would like to see full transparency with survey results-good and bad overall.
- Would like to see green practices given the highest priority. Lake Forest has many great initiatives going on and the potential to be a leader in greening of small cities. We need a strong, rather than subtle, government-led campaign for minimizing single use plastics, curbside compost pickup, minimal pesticide/herbicide use, minimizing lawns, transferring gas-fueled lawn machines to electric, and having prominently visible EV charging stations.
- Would like to see more consistent garbage pick up. One week we might have 15 or 20 bags of garbage(a party for example) and they all are picked up. Sometimes we will get a note saying that a similar amount of bags is excessive and we need to arrange for a special pick up. Other times they may take half the bags and leave half. This can be very frustrating.
- Would like to see more diversity in the community with the City outwardly encouraging diversity of cultures and safety for diverse members of the community. Also more services and hours for children and adult activities that accommodate working parent schedules.
- Would like to see the donated Xmas tree on the square have colored lights also.
- WOULD LOVE TO RECEIVE A YEARLY CALENDAR OF EVENTS VIA MOIE , THE PARKS AND REC BROCHURE IS TOO MUCH TO READ
- Would love to see more bike lanes incorporated in city street updates.
- Would love to see some updates to playgrounds. Hopefully that new playground behind Deerpath Middle School will be well designed.
- Would love to see water bottle filling stations at the Beach and local parks. Elkay version?
- Would love more bars, restaurants, available and open for later hours than 11pm
- Yes, I find that the city is much more often making decisions in favor of developers to bring revenue to the city rather than maintaining the historic character of the city and respecting what the residents want. Too frequently lately are we being asked to bend the rules of the zoning laws, e.g. Kelmscott Park and also Altounian's big red brick buildings on McKinley lane which look more like schools and have no space in between their buildings and the buildings next to them. I would be in extreme disfavor of building a large parking structure somewhere in the central city and the amount of money being spent on the HS renovation is ridiculous. I know it was voted in but just barely.
- You need to get rid of the geese and their poop at the West Campus Lake Forest Soccer fields. Not safe for small children.
- Youth are out of control downtown. Also the people asking for money, begging, panhandling.



Survey Instrument



Subject: Community-Wide Survey – Your Input Needed!

Dear Lake Forest Resident,

The City of Lake Forest is conducting a community-wide survey to gather insights and perspectives from residents – and we want to hear from you! Whether you have lived here for decades or recently moved in, your perspective matters.

To assist in the survey process, we've partnered with ETC Institute to administer and analyze survey data. The survey covers a range of topics, including community services, safety measures, infrastructure, recreational facilities, development preferences, and more. The City Council and City staff will use the survey results to help prioritize programs and services. The results will also help shape the City's strategic planning process taking place later this fall.

To make it as easy as possible to participate, there are a few different ways to take the survey:

- **Paper:** A paper copy of the survey along with a postage paid return envelope addressed to the ETC Institute is included with this letter. Please feel free to attach additional pieces of paper to provide more detail for open-ended questions.
- **Online:** If you'd rather take the survey online, please visit cityoflakeforest.com/survey or scan the QR code provided on the top right corner of this page.
- **By Phone:** If you'd rather answer the questions over the phone, or have any accessibility concerns, please call (888) 801-5368.

While there are multiple ways to complete the survey, **only one** survey should be completed per household. The survey should take approximately 15-20 minutes to complete. We know your time is valuable and we appreciate you sharing your perspective.

Please complete the survey by Friday, August 11. Results will be compiled, analyzed, and shared with the community this fall. Responses are confidential and will only be used for the purpose of improving our community.

As a thank you for your time, ten randomly selected participants will win \$100 Chamber Check gift certificates, redeemable at over 400 LF/LB Chamber businesses around the area.

If you have any questions about the survey, please contact our internal survey team at (847) 810-3677 or walshr@cityoflakeforest.com.

Thank you in advance for contributing to the improvement of our community.

Dr. Stanford R. Tack
Mayor

2023 City of Lake Forest Community-Wide Survey



The City of Lake Forest is seeking resident feedback as a part of the City's ongoing efforts to engage residents in planning for Lake Forest's future and ensuring we meet the expectations of our community with the services we deliver. This survey will take roughly 15-20 minutes to complete, each household is allowed one survey submission. Please complete and return this paper survey or complete the survey online at cityoflakeforest.com/survey. Additional information on several topics in the survey is also available online. Questions? Contact Reagan Walsh, at 847-810-3677 or at walshr@cityoflakeforest.com. We thank you in advance for your time and participation, your opinions matter!

1. City Services. Please rate your overall satisfaction with the following services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with <u>the overall quality of the City's...</u>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Fire and emergency medical services	5	4	3	2	1	9
02. Police services	5	4	3	2	1	9
03. Maintenance of City streets, lots, sidewalks, and bridges	5	4	3	2	1	9
04. Snow removal services on City streets	5	4	3	2	1	9
05. Drainage and stormwater management services (in City right of ways including streets and sidewalks)	5	4	3	2	1	9
06. Sanitation services (refuse, recycling, yard waste, and compost and recycling center)	5	4	3	2	1	9
07. Storm emergency response services (flood, windstorms, etc.)	5	4	3	2	1	9
08. Development process (permit issuance and inspections)	5	4	3	2	1	9
09. Overall quality of new development (new buildings, subdivisions, new commercial developments)	5	4	3	2	1	9
10. Parks and trails	5	4	3	2	1	9
11. Recreation programs	5	4	3	2	1	9
12. CROYA (Committee Representing Our Young Adults) youth programs and services	5	4	3	2	1	9
13. Dickinson Hall Senior Activity Center programs and services	5	4	3	2	1	9
14. Library programs and services	5	4	3	2	1	9
15. Effectiveness of City communication with the public	5	4	3	2	1	9
16. Customer service from City employees	5	4	3	2	1	9

2. Which THREE of these items are MOST IMPORTANT to you and the members of your household? [Write in your answers below using the numbers from the list in Question 1.]

1st: ____ 2nd: ____ 3rd: ____

2a. Are there any other services that the City of Lake Forest is not currently providing that you would like to see provided in the future?

3. Perception. Please rate Lake Forest on a scale of 5 to 1, where 5 means "Excellent" and 1 means "Very Poor" regarding each of the following.

How would you rate the overall...	Excellent	Very Good	Fair	Poor	Very Poor	Don't Know
1. Quality of life in the City	5	4	3	2	1	9
2. Quality of services provided by the City	5	4	3	2	1	9
3. Value that you receive for your City tax dollars and fees	5	4	3	2	1	9
4. City efforts to keep you informed about local issues	5	4	3	2	1	9
5. City efforts to promote environmentally sustainable best practices	5	4	3	2	1	9
6. Accessibility and responsiveness of City Council	5	4	3	2	1	9
7. City Council acting in the best long-term interest of the community	5	4	3	2	1	9
8. Confidence in Lake Forest City government	5	4	3	2	1	9

4. Check all the sources of information listed below that you currently use to get news and information about City programs, services, and events. [Check ALL that apply.]

- | | |
|--|--|
| <input type="checkbox"/> (01) City's website (CityofLakeForest.com) | <input type="checkbox"/> (07) Lake Forest Now Mobile App |
| <input type="checkbox"/> (02) Email newsletters (Weekly eNews, Parks and Recreation, Dickinson Hall, etc.) | <input type="checkbox"/> (08) Lake Forest Love Blog (LakeForestLove.com) |
| <input type="checkbox"/> (03) City's quarterly Dialogue newsletter | <input type="checkbox"/> (09) City Council Meetings |
| <input type="checkbox"/> (04) Recreation Program Guide | <input type="checkbox"/> (10) LFTV (channels 17 and 19) |
| <input type="checkbox"/> (05) City's social media pages (Facebook, Instagram, YouTube, etc.) | <input type="checkbox"/> (11) Local newspapers (online or print) |
| <input type="checkbox"/> (06) Other social media pages (information shared by a friend or non-City organization) | <input type="checkbox"/> (12) Radio or podcasts |
| | <input type="checkbox"/> (13) Posters or signs around town |
| | <input type="checkbox"/> (14) Word of mouth (friends, neighbors, family, etc.) |
| | <input type="checkbox"/> (15) Other: _____ |

5. Which THREE of the sources from the list above do you MOST PREFER to use to get information about the City of Lake Forest? [Write in your answers below using the numbers from the list in Question 4.]

1st: _____ 2nd: _____ 3rd: _____

6. Finance. The City shares municipal financial information through a variety of media platforms. Please rate your level of interest on the following financial topics using a scale of 5 to 1, where 5 means "Very Interested" and 1 means "Not at All Interested."

How interested are you in the City's...	Very Interested	Somewhat Interested	Neutral	Not Very Interested	Not at All Interested	Don't Know
1. Annual budgeting process	5	4	3	2	1	9
2. Requirements when buying and selling property (transfer stamp, final utility bill, etc.)	5	4	3	2	1	9
3. Long-range planning on the City's pension funding	5	4	3	2	1	9

7. Quality of Life. Please rate the importance of each of the following items listed when choosing to live in Lake Forest. Use a scale of 3 to 1, where 3 means "Very Important" and 1 means "Not Very Important."

How important is the...	Very Important	Somewhat Important	Not Very Important
01. Quality of City services	3	2	1
02. Lower taxes than in nearby cities	3	2	1
03. Variety of community events offered	3	2	1
04. Local businesses	3	2	1
05. Open space and parks/trails	3	2	1
06. Beach access	3	2	1
07. Recreation opportunities	3	2	1
08. Neighbors and family	3	2	1
09. Schools (public and private)	3	2	1
10. Overall safety	3	2	1
11. Historic character of the City	3	2	1
12. Availability of single-family housing options (small and large lots, historic houses, etc.)	3	2	1
13. Availability of multi-family housing options (condominiums, apartments, etc.)	3	2	1

8. Which THREE of the items listed in Question 7 will have the LARGEST IMPACT on your decision to stay in Lake Forest? [Write in your answers below using the numbers from the list in Question 7.]

1st: _____ 2nd: _____ 3rd: _____

9. How often do you shop or dine in the City of Lake Forest? [Check only ONE.]

- | | |
|---|---|
| <input type="checkbox"/> (1) 2 or more times per week | <input type="checkbox"/> (4) Only seasonally |
| <input type="checkbox"/> (2) Once per week | <input type="checkbox"/> (5) Rarely or not at all |
| <input type="checkbox"/> (3) 1-2 times per month | |

10. **Select all the items below that you think are important in the City's business districts.** [Check ALL that apply.]

- (1) Unique shops and dining opportunities (5) Walkability and outdoor eating/gather spaces
 (2) Stores that meet your daily needs (6) Community events
 (3) Parking availability (7) Other: _____
 (4) Historic character

11. **Housing Opportunities.** Please rate each of the following housing types in the City of Lake Forest using a scale of 3 to 1, where 3 means there is "Too Much" and 1 means there is "More Needed."

	Too Much	Adequate Amount	More Needed	Don't Know
1. Single family homes	3	2	1	9
2. Small lot single family homes (less than an acre)	3	2	1	9
3. Large lot single family homes (acre+)	3	2	1	9
4. Single-story/accessible homes	3	2	1	9
5. Condominiums/apartments	3	2	1	9
6. Townhomes/duplexes	3	2	1	9
7. Moderately priced housing	3	2	1	9
8. Senior housing	3	2	1	9
9. Residential units close to the train stations and business districts	3	2	1	9

12. **Please rate your level of agreement with the following statement: "Through Boards and Commissions, the City does a good job of balancing the sometimes-competing interests of preserving and enhancing the community's character while at the same time guiding development in a way that respects private property rights, considers current trends, and appropriately moves the community forward."**

- (1) Agree [Go to Q13.] (3) Disagree [Answer Q12a.]
 (2) Neutral [Go to Q13.] (9) Don't Know [Go to Q13.]

12a. **If you disagreed with the statement above, please tell us why.**

13. **Public Safety.** Please rate your overall satisfaction with the following public safety services on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. How quickly Fire department personnel respond to fire and public safety related service calls	5	4	3	2	1	9
02. How quickly Fire department personnel respond to rescue and emergency medical service (EMS) calls	5	4	3	2	1	9
03. How quickly Police department personnel respond to emergencies	5	4	3	2	1	9
04. Visibility of Fire department personnel	5	4	3	2	1	9
05. Visibility of Police personnel in neighborhoods	5	4	3	2	1	9
06. Visibility of Police personnel in non-residential areas	5	4	3	2	1	9
07. The professionalism of personnel from Fire department	5	4	3	2	1	9
08. The professionalism of personnel from Police department	5	4	3	2	1	9
09. Interaction with dispatch when calling 911 to report an emergency	5	4	3	2	1	9
10. Interaction with dispatch when calling a non-emergency line	5	4	3	2	1	9
11. Efforts to educate you about fire prevention and life-safety issues	5	4	3	2	1	9

14. **Which THREE of these items are MOST IMPORTANT to you and the members of your household?** [Write in your answers below using the numbers from the list in Question 13.]

1st: _____ 2nd: _____ 3rd: _____

15. **Police Department.** Please rate your level of agreement with each of the statements related to the Lake Forest Police Department on a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

How strongly <u>do you agree</u> that the Lake Forest Police Department....		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
1.	Develops relationships with community members, including residents, organizations, and stakeholder groups	5	4	3	2	1	9
2.	Effectively communicates with community members and stakeholders (e.g., website, social media, arrest blotter)	5	4	3	2	1	9
3.	I trust the Lake Forest Police Department	5	4	3	2	1	9

16. **Overall, how safe do you feel the City of Lake Forest is as a community to live, work, and play?**

____(5) Very Safe ____ (4) Safe ____ (3) Neutral ____ (2) Unsafe ____ (1) Very Unsafe

17. **How has your perception of safety in the City of Lake Forest changed over the last two years?**

____ (1) My sense of safety has increased [Go to Q18.] ____ (3) My sense of safety has decreased [Answer Q17a.]
 ____ (2) My sense of safety has stayed the same [Go to Q18.]

- 17a. **If your feeling of safety has decreased, please tell us why.**

18. **City Infrastructure.** Please rate your overall satisfaction with the condition of the infrastructure assets in the City of Lake Forest listed below on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with the <u>condition of...</u>		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	City streets (excluding IDOT highway 41, 43, & 60)	5	4	3	2	1	9
2.	City streets in YOUR neighborhood	5	4	3	2	1	9
3.	City parking lots (i.e., City Hall, City facility lots)	5	4	3	2	1	9
4.	City sidewalks	5	4	3	2	1	9
5.	City bridges	5	4	3	2	1	9
6.	City street lighting	5	4	3	2	1	9
7.	City's drainage and stormwater sewer management system (e.g., storm drains, ravines, pipes, ditches)	5	4	3	2	1	9

19. **Which THREE of these items are MOST IMPORTANT to you and the members of your household?** [Write in your answers below using the numbers from the list in Question 18.]

1st: ____ 2nd: ____ 3rd: ____

20. **Sanitation Services.** Please rate your overall satisfaction with refuse, recycling, yard waste, and Compost and Recycling Center services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with the <u>quality of the...</u>		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	City's refuse (garbage) service	5	4	3	2	1	9
2.	City's recycling service	5	4	3	2	1	9
3.	City's yard waste service	5	4	3	2	1	9
4.	How quickly City personnel respond to service requests (special pickups, missed garbage, etc.)	5	4	3	2	1	9
5.	Variety of recycling, yard waste and junk disposal options available at the Compost & Recycling Center	5	4	3	2	1	9
6.	How informed you feel on what can or cannot be recycled	5	4	3	2	1	9

- 20a. **If you are dissatisfied or very dissatisfied with any of the items above please tell us why.**

21. Parks and Forestry. Please rate your overall satisfaction with parks and forestry maintenance services provided by the City of Lake Forest on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with the <u>maintenance of...</u>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. City parks	5	4	3	2	1	9
2. Walking and biking trails	5	4	3	2	1	9
3. City playgrounds	5	4	3	2	1	9
4. Park pavilions	5	4	3	2	1	9
5. Outdoor athletic fields (baseball, soccer, etc.)	5	4	3	2	1	9
6. Outdoor athletic courts (tennis, basketball, etc.)	5	4	3	2	1	9
7. Tree planting and maintenance (pruning and trimming) services	5	4	3	2	1	9
8. Landscaping in City parkways and properties	5	4	3	2	1	9
9. Overall protection and preservation of trees in the City	5	4	3	2	1	9

22. Which THREE of these items are MOST IMPORTANT to you and the members of your household? [Write in your answers below using the numbers from the list in Question 21.]

1st: ____ 2nd: ____ 3rd: ____

23. City Facilities. Please rate your overall satisfaction with the City facilities listed below on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with the <u>quality of the...</u>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Forest Park Beach	5	4	3	2	1	9
02. Sailing Facility and Boat Launch	5	4	3	2	1	9
03. Recreation Center	5	4	3	2	1	9
04. Lake Forest Fitness Center	5	4	3	2	1	9
05. Stirling Hall Community Art Center	5	4	3	2	1	9
06. West Park Ice Rink	5	4	3	2	1	9
07. Deerpath Golf Course	5	4	3	2	1	9
08. Dickinson Hall Senior Activity Center	5	4	3	2	1	9
09. CROYA Student Union	5	4	3	2	1	9
10. Lake Forest Cemetery	5	4	3	2	1	9

23a. If you are dissatisfied or very dissatisfied with any of the items above please tell us why.

24. Please check ALL of the following activities you or the members of your household have participated in during the past two years. [Check ALL that apply.]

- | | |
|---|--|
| ____(1) Visited a park | ____(3) Participated in a City recreation program or class |
| ____(2) Utilized a City athletic field or outdoor sport court | ____(4) Attended a City sponsored special event |

25. Dickinson Hall offers a wide range of services for adults 50 years and over. What do you feel are the greatest service need(s) for older adults in the community right now? [Check ALL that apply.]

- | | |
|--|----------------------------------|
| ____(1) Support services (Medicare help, financial assistance, grief Counseling) | ____(5) Transportation services |
| ____(2) Lending closet (mobility equipment loans) | ____(6) Life enrichment programs |
| ____(3) Special events/parties | ____(7) Excursions |
| ____(4) Fitness classes | ____(8) Don't know |
| | ____(9) Other: _____ |

26. **Recreation.** Please indicate how well your needs for each of the following Recreation programs listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met" and 1 means your needs are "Not Met" at all. If you do not have a need for one of the programs listed please circle "9" for "No Need."

Recreation Programs		Fully Met	Mostly Met	Partly Met	Not Met	No Need
01.	Early childhood education and programming	4	3	2	1	9
02.	Youth rec programs (babysitting, magic, holiday workshops, etc.)	4	3	2	1	9
03.	Youth sports	4	3	2	1	9
04.	Adult athletic programs	4	3	2	1	9
05.	Summer camps	4	3	2	1	9
06.	Community events	4	3	2	1	9
07.	Outdoor concerts	4	3	2	1	9
08.	Fitness programs/membership	4	3	2	1	9
09.	Dance programs	4	3	2	1	9
10.	Sailing programs	4	3	2	1	9
11.	Art programs	4	3	2	1	9

27. Which THREE of these programs are MOST IMPORTANT to you and the members of your household? [Write in your answers below using the numbers from the list in Question 26.]

1st: ____ 2nd: ____ 3rd: ____

27a. Are there any other services that the Recreation Department is not currently providing that you would like them to provide in the future?

28. CROYA (Committee Representing Our Young Adults) offers youth services for 7th - 12th grade students. What do you feel are the greatest service need(s) for young adults in the Community right now? [Check ALL that apply.]

- | | | |
|----------------------------------|----------------------------------|------------------------------|
| ____(1) Social and fun programs | ____(4) Mental health support | ____(7) Educational programs |
| ____(2) Community service | ____(5) Substance abuse programs | ____(8) Don't know |
| ____(3) Leadership opportunities | ____(6) After school drop-in | ____(9) Other: _____ |

29. **Library.** Please indicate how well your needs for each of the following library services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met" and 1 means your needs are "Not Met" at all. If you do not have a need for one of the services listed, please circle "9" for "No Need."

Library Services		Fully Met	Mostly Met	Partly Met	Not Met	No Need
1.	Books and other materials	4	3	2	1	9
2.	E-books or downloadable rentals	4	3	2	1	9
3.	Online resources for research	4	3	2	1	9
4.	Library sponsored events and programs	4	3	2	1	9
5.	Spaces for group study and community meetings	4	3	2	1	9
6.	Technology access and classes	4	3	2	1	9
7.	Parking/accessibility	4	3	2	1	9
8.	Hours of operation	4	3	2	1	9

30. Which THREE of these items are MOST IMPORTANT to you and the members of your household? [Write in your answers below using the numbers from the list in Question 29.]

1st: ____ 2nd: ____ 3rd: ____

30a. Are there any other services that the Lake Forest Library is not currently providing that you would like it to provide in the future?

Demographics - Responses to these questions are secure, anonymous, and will only be used in aggregate.

31. **What is your age?** _____ years
32. **Including yourself, how many persons in your household are...**
Under age 5: _____ Ages 15-19: _____ Ages 35-44: _____ Ages 65-74: _____
Ages 5-9: _____ Ages 20-24: _____ Ages 45-54: _____ Ages 75+: _____
Ages 10-14: _____ Ages 25-34: _____ Ages 55-64: _____
33. **Do you own or rent your current residence?** _____(1) Own _____(2) Rent
34. **How many years have you lived in the City of Lake Forest?** _____ years
35. **Which of the following best describes your race or ethnic background? [Check all that apply.]**
_____(01) Asian or Asian Indian _____(05) Native Hawaiian or other Pacific Islander
_____(02) Black or African American _____(06) Hispanic, Spanish, or Latino/a/x
_____(03) American Indian or Alaska Native _____(88) Prefer not to say
_____(04) White or Caucasian _____(99) Other: _____
36. **Would you say your total annual household income is...**
_____(1) Under \$49,999 _____(4) \$100,000 to \$149,999 _____(7) \$250,000 to \$299,999
_____(2) \$50,000 to \$74,999 _____(5) \$150,000 to \$199,999 _____(8) \$300,000 or more
_____(3) \$75,000 to \$99,999 _____(6) \$200,000 to \$249,999
37. **What is your gender?** _____(1) Male _____(2) Female _____(3) Prefer to self-describe: _____
38. **FINAL QUESTION: Is there anything else you would like to share?**

This concludes the survey. Thank you for your time!
Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with City services. If your address is not correct, please provide the correct information. Thank you.